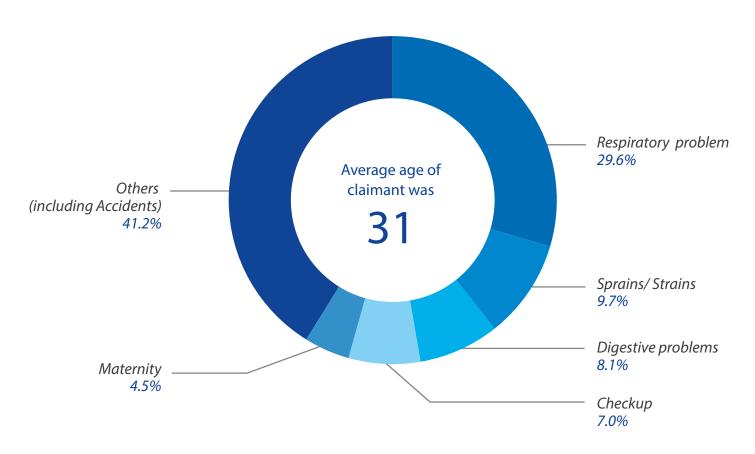


## A VIEW OF BLUE CROSS VIETNAM CLAIMS

(The statistic is for health insurance in the period of 01/01/2014 – 31/12/2014)





## Top THREE claims made by men

Respiratory problem Back problems Checkup



## Top THREE claims made by women

Maternity Checkup Vaginitis

## Some examples of Blue Cross Vietnam's Major Illness Claims

| Age | Sex | Illness                      | Has been a client for | Claim Paid (VND) |
|-----|-----|------------------------------|-----------------------|------------------|
| 27  |     | Ovarian Cancer               | 5 years               | 662,562,731      |
| 50  | *   | Fracture of Tibia and Fibula | 2 years               | 628,937,096      |
| 55  |     | Lung Cancer                  | 2 years               | 311,080,096      |

**95.8%** of claims received were paid.

4.2% of claims were declined due to non-disclosed pre-existing claims.

