



# • HEALTH INSURANCE PLAN •

• HEALIH INSURANCE I	PLAN •	
	STANDARD MEDICAL PLAN	COMPREHENSIVE MEDICAL PLAN
MAXIMUM BENEFIT FOR ANY ONE DISABILITY AND SEQUELAE	US\$1,000,000 (US\$2,000,000 option)	US\$2,000,000 (US\$3,000,000 option)
Covers normal, usual and customary charges for:		
INPATIENT BENEFITS		
Room and Board	Semi-Private in E.U. Countries/HK/ N. America/Switzerland (Private Room option) or	Private
	Private in other countries	
Parent Accommodation  An extra bed in the same room for a parent accompanying an insured child under 12 years old	100%	100%
Intensive Care Unit, Coronary Care Unit and Operating Room	100%	100%
Surgeon's Fee Includes pre-surgical assessment and normal post-surgical care	100%	100%
Anaesthetist's Fee	100%	100%
Miscellaneous Inpatient Charges For required diagnostic laboratory tests, x-rays, prescribed medicines; professional fees; blood and plasma; wheel chair rentals; outpatient surgery; surgical appliances and devices; and intra-operative standard prosthetics (as approved by the Company)	100%	100%
Organ Transplant Fees for kidney, heart, lung, liver and bone marrow transplants (up to 50% for donor and the remaining percentages for recipient, at the option of the Insured Person) to a total of This benefit is a lump sum maximum per organ and no other policy benefits are payable in respect of Organ Transplant	US\$200,000	US\$200,000
HIV / AIDS  Coverage will apply when HIV and/or its related illnesses present for the first time after 5 years continuous coverage under the Policy and any renewal thereof, with lifetime limit of	US\$100,000	US\$100,000
Hospital Cash Benefit For inpatient treatment received without charge for up to 15 nights	US\$100 per night	US\$150 per night
<b>Home Nursing</b> Immediately after hospitalization and certified to be medically necessary by the attending physician for up to 30 days	100%	100%
<b>Rehabilitation</b> When certified necessary by the attending physician for up to 45 days of inpatient, day case or outpatient treatment starting within 14 days of hospitalization	100%	100%
Oncology Radiotherapy and chemotherapy (by way of infusion and injection) received as inpatient, day case or outpatient treatment	100%	100%
Hospice Care For terminal illnesses with lifetime limit of	US\$10,000	US\$10,000
Psychiatric and Mental Disorders Hospital charges of US\$5,000 per year with lifetime limit of	US\$10,000	US\$10,000
Medical Check-up Annual limit for routine medical check-ups	Not Available	US\$500
Maternity Benefit Maximum limit per pregnancy after a 12-month waiting period (90 days for miscarriage and therapeutic abortion) up to When both parents are insured, the limit shall be increased by 50%	US\$5,000	US\$6,000
EMERGENCY BENEFITS		
Emergency Room Treatment	100%	100%
Accidental Damage to Teeth Emergency treatment for up to 7 days following accidental loss or damage caused to sound natural teeth	100%	100%
Emergency Local Ambulance Service	100%	100%
24-Hour Emergency Assistance Services and Emergency Medical Evacuation Service Additional Travel Expenses (following Evacuation) One economy class airline ticket to return an Insured Person to the Country of Residence	Included	Included

## **OUTPATIENT BENEFITS**

Physician and specialists' fees for office visits; physiotherapist and chiropractor when referred by the attending physician; and, for required diagnostic laboratory tests, x-rays and prescribed medicines

#### **Alternative Medicines**

Fees for visits to homeopath, osteopath, acupuncturist, bonesetter, herbalist and Chinese medicine practitioner; and prescribed herbs up to an annual limit of

STANDARD MEDICAL PLAN	COMPREHENSIVE MEDICAL PLAN
100%	100%
US\$1,500	US\$1,500

Note: "100%" herein means full reimbursement of the normal, usual and customary charges in accordance with the eligible room type or other localized circumstances or customs.

# ADDITIONAL BENEFIT PLANS

	STANDARD MEDICAL PLAN	COMPREHENSIVE MEDICAL PLAN
Covers normal, usual and customary charges for eligible expenses:		
<b>Dental Benefit</b> 80% reimbursement up to an annual limit of	(US\$2,000 option)	US\$2,000
Vision Benefit 80% reimbursement for eye examinations and prescription lenses annually for each Insured Person (this option is only available to groups of 21 or more people with 100% of the group participating) up to	(US\$500 option)	US\$500
Personal Accident Benefit	(US\$100,000	US\$100,000 for an adult /
Covers loss of life, loss of one or both hands or feet, loss of vision in one or both eyes, or permanent and total disability caused directly and solely by an accident. (Maximum benefit is US\$100,000 after age 65 and coverage is terminated after age 75. Child benefit limits are US\$10,000 to US\$50,000)	to US\$500,000 option)	US\$10,000 for a child (with added load for Class 2 and 3) (US\$110,000 to US\$500,000 option)
Travel Benefit	(option)	Included
Covers the following eligible expenses worldwide when travelling outside your country of residence on trips lasting up to 90 days:		
Emergency Medical Expenses - covers illness or injury including "Emergency Evacuation" - (up to US\$25,000) with a maximum of US\$300 per day for hospital room and board which is doubled when the room fee includes medical service costs and tripled when the room fee also includes all professional services; and	US\$35,000	US\$35,000
"Get You Home Benefit" - covers the additional cost of your own travel and accommodation necessarily incurred as a result of a covered disability to get you back home.		
Baggage & Travel Documents - covers loss and damage of baggage and personal items including laptop computer; and loss of travel documents up to	US\$750	US\$750
Baggage Delay - covers purchase of essential clothing and toiletries if your checked baggage is delayed on arrival at your destination for over 12 hours up to	US\$125	US\$125
<b>Personal Money</b> - covers theft, burglary and robbery of cash, bank notes and travellers checks up to	US\$500	US\$500
<b>Hospital Cash Income</b> - pays US\$50 per day for each day you are hospitalized over 24 hours up to	US\$600	US\$600
Travel Delay - covers transportation expenses incurred as a direct consequence of travel delay resulting from serious weather conditions, industrial action, hijack, mechanical derangement if an Insured Person has to re-route his trip due to cancellation of a prior confirmed booking; or "Cash Allowance" - pays US\$25 for each full 12 hours delay up to a maximum of US\$100.	US\$650	US\$650
Curtailment of Trip & Cancellation Charges - covers irrecoverable prepaid travel arrangement deposits or any increased cost of travel in the event of death, serious injury or illness of the Insured Person, immediate family members or close business partner or travel companion of the Insured Person, witness summons, jury service, compulsory quarantine; natural disasters at the planned destination or complete destruction of the Insured Person's principal residence.	US\$2,500	US\$2,500
<b>Optional Rental Car Protection</b> - covers loss and damage occurs to a rental car result directly from fire, theft, collision or vandalism. Deductible: US\$500	(US\$10,000 option)	(US\$10,000 option)
• DISCOUNT OPTION	ONS	

# • DISCOUNT OPTIONS •

(not applicable to Additional Benefit Plans and subject to US\$200 minimum per Insured Person)

	STANDARD MEDICAL PLAN	COMPREHENSIVE MEDICAL PLAN
20% Co-payment Option (you pay 20% and we pay 80% of eligible expenses)	25% Discount	20% Discount
Treatment Area Limit (excludes treatment in Hong Kong (SAR), Japan and North America where residents are ineligible for this discount)	25% Discount	20% Discount
Outpatient Exclusion Option (excludes outpatient coverage)	25% Discount	Not Available

- Note 1: Treatment Area Limit option is only available to residents in Indonesia, Korea, Malaysia, Philippines, Taiwan, Thailand and Vietnam. Countries not listed will be given individual consideration.
  - 2: Discount for Outpatient Exclusion Option is not applicable to Optional Benefits.
  - 3: After the Medical Plan premium is calculated, apply chosen discounts. Then, applications with 5 to 20 persons are eligible for a 10% group discount and 21 or more persons for a 20% group discount. The group discount is not applicable to Additional Benefit Plans.

# • PREMIUMS (in US\$) •

											For Renewal Only
AGE BANDS	0-3	4-18	19-25	26-30	31-35	36-40	41-45	46-50	51-55	56-60	61-65
STANDARD MEDICAL PLAN	1,339	1,339	2,411	2,582	2,756	2,926	3,186	3,364	3,945	4,481	5,739
Optional Benefits											
Private Room	267	267	386	386	435	435	490	490	625	630	727
US\$2,000,000 Benefit	200	200	200	200	200	200	200	200	200	200	200
COMPREHENSIVE MEDICAL PLAN	2,244	2,559	3,910	4,085	4,328	4,548	4,850	5,041	5,719	6,310	7,522
Optional Benefit											
US\$3,000,000 Benefit	150	150	150	150	150	150	150	150	150	150	150
ADDITIONAL BENEFIT PLANS											
Dental Benefit	300	600	600	600	600	600	600	600	600	600	600
Vision Benefit	200	200	200	200	200	200	200	200	200	200	200
Personal Accident Benefit				Rate for Class 1 Occupation - \$1 per 1,000							
				Rate for Class 2 Occupation - \$1.25 per 1,000							
				Rate for Class 3 Occupation is available on request							
Travel Benefit	85	85	85	85	85	85	85	85	85	85	85
Rental Car Protection	Not availa	ble below aş	ge 23			7	5 for ages	23 to 75			

Note 1: 15% geographical loading applies to residents in E.U. Countries and Switzerland.

- 2: 20% geographical loading applies to residents in Hong Kong.
- 3: Geographical loading for North American residents is available on request.
- 4. US\$2,000,000 and US\$3,000,000 benefit options can be renewed up to age 75 and are subject to availability.
- 5: Medical premiums for age over 65 are available on request.

# • PAYMENT METHOD •

US Dollar (US\$) pa	ayment can be made by	2.	CHECK payable to <b>PACIFIC CROSS INSURANCE COMPANY LIMITED</b> TELEGRAPHIC TRANSFER to the bank account as noted below, or CREDIT CARD using the Payment Authorization Form below.
Telegraphic Trans	fer Information		
Benef	iciary Bank:		Industrial and Commercial Bank of China (USA) NA 202 Canal Street New York, NY 10013 USA ABA No: 026010948 Swift: ICBKUS3N
Benef	iciary Account Name:		Pacific Cross Insurance Company Limited
Benef	iciary Account Number	:	62332
Credit Card Payn	nent Authorization Fo	rm	
Payment Mode:	Annual		Semi-Annual 📮
Credit Card:	VISA/MasterCard		American Express
Name of Cardholde	er:		Credit Card Account No.:
Relationship to App	plicant:		Expiry Date (Month/Year):/
Until further notic	ce (one month advance	ed v	vritten notice is required to terminate this payment instruction), I authorize PACIFIC CROSS

# Please send the completed application and payment to

**INSURANCE COMPANY LIMITED** to charge the premium for this insurance policy to my credit card account.

Pacific Cross Insurance Company Limited care of our third party administrator, International Administrators Limited at the following address:

11/F, O.T.B. Building 160 Gloucester Road Wanchai, Hong Kong, SAR

Fax: (852) 2573-2917 E-mail: inquiry@ialhk.com

ddress			First	Middle Home Office Mobile				
-mail					Fax _			
PERSONAL DETAILS	Insured l	Person #1	Insured F	erson #2	Insured	Person #3	Insured 1	Person #4
Last Name								
First & Middle Name								
Sex		Female	Male 🗆			Female 🖵		Female
Date of Birth (MM/DD/YY)	1	/	/	/	/	/	/	/
Relationship to Applicant								
Occupation and Duties								
Smoker	Yes 🗖	No 🗖	Yes 🗖	No 🖵	Yes 🗖	No 🗖	Yes 🗖	No 🗖
Height	Cm/	Ft in	Cm/	Ft in	Cm/	Ft in	Cm/	Ft i
Weight	Kg/	Lb	Kg/	Lb	Kg/	Lb	Kg/	L
Passport or Government I.D. No.								
Country of Citizenship								
Country of Residence								
PERSONAL ACCIDENT (PA) BENI	EFICIARY I	NFORMAT	ION					
Name of Beneficiary								
Relationship to Insured Person								
PREMIUM CALCULATION	Insured l	Person #1	Insured F	erson #2	Insured	Person #3	Insured 1	Person #4
MEDICAL PLANS - Check box or write	in premium ba	sed on age, pl	an, option chos	en and geogra	phical loading	•		
Standard Medical Plan	<b></b>		<u> </u>		<u> </u>		<u> </u>	
Private Room Option	<b></b>		<u> </u>		<u> </u>		<u> </u>	
US\$2,000,000 Benefit Option					<u> </u>		<u> </u>	
Comprehensive Medical Plan							<u> </u>	
US\$3,000,000 Benefit Option Geographical loading for residents in	U		U		<u> </u>		<u> </u>	
E.U. Countries / Switzerland - 15%	П		П		П		<u> </u>	
Hong Kong - 20%								
Hong Kong - 20% N. America - on request	<b></b>		<u> </u>				<b>—</b>	
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N. America - on request  DISCOUNTS - Check box or multiply ch Discounts from Medical Plan premium. M  Standard Medical Plan  20% Co-payment - 25% discount  Treatment Area Limit - 25% discount  Outpatient Exclusion - 25% discount	hosen discount Minimum prem	s by Medical nium US\$200 p	Plan premium per Insured Per	. Write in amo	ount. Calculat	e Group Disco	unt after ded	ucting oth
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# • MEDICAL QUESTIONS •

Kindly tell us about yourself. All answers will be kept in strictest conficunderwrite your goodself. Each person to be included in the policy is required to the conficund to the conficundation of the conficundation.	· · · · · · · · · · · · · · · · · · ·	-	
and sign the form on behalf of children)		YES	NO
1. a) Are you currently covered by any medical insurance policy? (if "Ye	es". please provide us with a copy of the	ILS	NO
policy and benefits schedule)	, , , , , , , , , , , , , , , , , , ,		
b) Has any medical or life application been declined, rated or restricted?	(if "Yes", please explain)		
c) Has any medical or life policy been cancelled, withdrawn, rated or rest			
2. At any time prior to the application, have you ever had symptoms of or be	en diagnosed, investigated or treated		
for any of the following: (underline the specific item and explain in the sp.			
a) speech defect, paralysis, hearing loss, physical defect, infirmity, conge	•		
or chronic condition?			
b) asthma, respiratory or allergic condition or disorder of the eyes, ears, n	lose or throat?		
c) psychiatric or mental disorder, fainting, blackout, mood change, drug/a			
d) hypertension, high/low blood pressure, chest pain, cholesterol problem	, dizziness, heart or circulatory disorder?		
e) kidney stone, venereal disease, or disorder of the bladder, prostate, kid	ney or genito-urinary tract?		
f) hepatitis, ulcer, hemorrhoid, colitis or stomach, gall bladder, liver or bo	owel disorder?		
g) sciatica, back pain, joint pain or rheumatic, arthritic, muscle, joint or b	one disease or disorder?		
h) blood abnormality or blood vessel disorder?			
i) HIV, AIDS, AIDS Related Complex, or any indication of blood or imm	nune system disorder?		
j) cancer, tumor or cyst?			
k) skin disorder?			
1) diabetes mellitus, glandular or hormonal disorder?			
m) rheumatic fever, gout, malaria or hernia of any kind?			
n) gynecological disorder or disease or complication associated with preg	gnancy?		
o) any other ailment, impairment, or injury?			
3. Are you currently undergoing any investigations or taking any medication	s or receiving any form of treatment		
recommended or prescribed? (list with dosage)			
4. Have you been a patient in a hospital or sanitarium for surgery, observatio	n or treatment in the last 5 years?		
Kindly provide name and contact details of your personal physician or doctor	·		
If you answered "Yes" to any of the above questions 1 to 4, please give con and treatment received, date of last consultation and related medical reports,  I hereby apply for a policy to be based on the above statements and declare that questions are correctly and accurately recorded, and that they are full, complete I hereby authorize any licensed physician, medical practitioner, hospital, clin	t, to the best of my knowledge and belief, all and true.	answers to the	e foregoing
or other organization, institution or person, that has any records or knowledg <b>COMPANY LIMITED</b> any such information. A photostat copy of this author	ge of me or my health, to give to PACIFIC	-	
Signature of Insured Person:	Date:/	/	
Name of Incured Percent	Ruston		

Illness nor injury never happens by choice. But quality health insurance is a serious choice for all of us. You always want the best medical care there without the warry of financial consequences.

Pacific Cross Insurance offers two specialized comprehensive medical insurance plans for people who want the

best to cover the worst.

# **KEY FEATURES**

Free choice of doctors and hospitals

Guaranteed renewability regardless of age, medical condition or location

Flexible geographic cover

Free coverage for recreational sports

Alternative medicines

Direct payment to hospitals and 24-hour Worldwide Emergency Assistance

Consideration of declared pre-existing conditions

Don't Delay Your Medical Insurance

# While You Have A Choice!

"PACIFIC CROSS" is a multi-line insurance underwriter with deep historical roots in a tradition of providing health insurance and health care services to the people of Asia and the world.

The Company was established in June, 1990 and is incorporated in Samoa. It is part of regional group of specialist insurance businesses which has been operating in Asia for over 40 years. Many of those companies are well recognized in their respective countries, such as Blue Cross Insurance, Inc. in the Philippines.

The group has unique competencies in the provision of medical and travel insurances which have been honed over decades of experience in these specialist markets. The depth of insurance experience of its directors, executives and dedicated experienced staff have contributed to the success of the company over the twenty years of the Pacific Cross' existence.

As the years have passed and success has smiled on "Pacific Cross", the Company has expanded to offer worldwide coverage for Medical Insurance, Life Insurance, Dental Insurance, Personal Accident Insurance, Travel Insurance and various tailor-made coverage of health and medical accident risk.

In an effort to best promote the well being of our clients, our commitment to personalized customer service is remarkable in the industry - we offer broad worldwide health insurance cover and guaranteed renewability. Our competitive advantages enable us to offer attractive rates while our reputation for quality service is widely known by our clients and within the broker community. These are the reasons why people choose "Pacific Cross" for their insurance needs.

## GENERAL INFORMATION •

#### **Dental Benefits**

A completed Oral Examination Report must be submitted with the first dental claim. All conditions requiring treatment as of the first dental visit are deemed to be pre-existing conditions.

#### **Exclusions (Extract from the policy)**

Medical plans do not cover care, treatment, services or supplies for:

- Pre-existing conditions not declared to and accepted by the Company;
- Which the Insured Person is entitled to indemnity from a third party or other benefit plan;
- Birth control; treatment of impotence or infertility (including artificial insemination, in-vitro fertilization, embryo transfer); sterilization reversal or elective abortion;
- Congenital conditions and genetic deformities or diseases;
- Weight treatment and management or bariatric surgery;
- Developmental abnormalities;
- Persistent Vegetative State or permanent neurological damage;
- Custodial Care, home care or services, routine medical check-ups, or any treatments considered unnecessary by the Company, vaccinations, counselling, hearing tests, refractive defects of the eye, corrective eye surgery for refractive error, corrective devices, or dental treatment unless covered under the optional benefits cover of this policy for vision, dental, or medical check-up;
- Disability resulting from war or any act thereof, service in the military, naval or air force, riot, civil commotion;
- Hazardous or professional sports unless declared to and accepted by the Company;
- Intentionally self-inflicted injury, suicide, abuse of alcohol, drug addiction or venereal diseases;
- Cosmetic or reconstructive surgery;
- Prosthesis, orthotic devices, corrective devices and medical appliances not required for a surgical operation;
- AIDS, AIDS Related Complex, or Human Immunodeficiency Virus (HIV) and/or related illnesses which manifest at any time within five years from the Insured Person's effective date; and
- Expenses incurred for provision of medical documentation required by the Company.

### 14-Day Free Look

You may return your policy within fourteen days after receipt for a full refund of the premiums paid.

### FREE New Born Child Coverage

A child of a female Insured Person is eligible for the same medical plan as the Insured Person 15 days after the later of the date of birth or the date of discharge on submission of application to the Company until the Insured Person's next renewal **for free**.

## **Geographical Loading**

Applies to the Medical Plan (& Optional Benefits) premium for residents to cover the high cost of medical care in that particular area.

#### **Maternity Benefit**

Expenses are covered where applicable after a 12-month waiting period. Miscarriage, therapeutic abortions, hydatiform mole and etopic pregnancy are covered after 90 days. Benefit shall include all pre-natal and post-natal care, hospital room and board, professional fees (except pediatrician), miscellaneous charges, and up to 7 days of nursery care. When both parents are insured for the same medical plan, the maximum benefit shall be increased by 50%.

#### No Claim Discount

A No Claim Discount will be offered to Insured Persons who are not entitled to Group Discount and have been insuring for a period of not less than 12 months. While an Insured Person's plan remains claims-free at each renewal, the following No Claim Discount will be applied:

Year 0 No discount Year 1 10% discount Year 2 15% discount

Year 3 20% discount (the maximum)

If a claim is made by an Insured Person during a policy year, any No Claim Discount achieved will be lost and the status of the discount will be as at Year 0 shown above.

If a claim relating to the previous year is subsequently submitted and accepted, and a No Claim Discount has already been given, the Company reserves the right to deduct the equivalent monetary amount of the No Claim Discount from the value of the claim.

The No Claim Discount applies only to the premium in respect of the basic benefits. Claims against any Additional Benefit Plans will not affect the No Claim Discount.

#### **Occupational Class**

Personal Accident cover is based on the hazard class associated with an occupation and its duties. Class 1: very light hazards; Class 2: light hazards; Class 3: non-hazardous manual labor; and, Class 4: hazardous occupations. Class 3's are quoted on request and Class 4's have no cover.

#### **Pre-existing Condition**

Any Disability which existed before the policy effective date in respect of an Insured Person, which presented signs and symptoms of which the Insured Person was aware or should reasonably have been aware.

#### Premium

Are based on the Insured Person's age on the first day of the policy year; the rate table in effect on the premium due date; and, residence, family status, payment mode and other factors which affect the cost of insurance. Premiums may be revised based on claims experience or other criteria which the Company, at its sole discretion, may determine. Policies renew automatically upon payment of renewal premium.

#### **Treatment Area Limit**

Does not apply to inpatient expenses incurred for emergency treatment of injury or acute illness which occurs wholly after the start of travel for up to 30 days of travel to the affected areas in any one policy year.

#### **Waiting Period**

Benefits are not paid for sickness during the first 30 days of coverage. Benefits for injuries due to covered accidents occurring wholly after the effective date are covered immediately.

This brochure is not a contract. For exact wording and complete details of the cover, terms, conditions and exclusions of the policy, please refer to the policy itself.

If you have any questions relating to this application, please forward them to Pacific Cross Insurance Company Limited care of our third party administrator, International Administrators Limited in the manner set out below and at the address set out below:

Pacific Cross Insurance Company Limited c/o International Administrators Limited 11/F, O.T.B. Building 160 Gloucester Road Wanchai, Hong Kong, SAR

Tel: (852) 2573-2278, (852) 2573-2535 Fax: (852) 2573-2917

E-mail: inquiry@ialhk.com Website: http://www.pacificcross-insurance.com