HIGHLIGHTED FEATURES

- Maximum period of insurance up to 180 days (applicable to Bon Voyage) or 90 days per trip (applicable to Annual Travel).
- No deductible amount for all benefits (except Optional Rental Car Protection).
- Coverage for winter sports, rafting, bungee-jumping and various aquatic sports without additional premium.
- Available 24/7 Referral Services such as legal assistance, obtaining replacement of lost travel document, etc.
- Free coverage for child if you and your spouse have same travel insurance (applicable to Bon Voyage).

FEW MAIN EXCLUSIONS

- Suicide, self-inflicted injury, childbirth, miscarriage, dental treatment (except as necessitated by accidental injuries to sound and natural teeth), mental and nervous disorders, insanity, alcoholism or drug addiction, self-exposure to needless peril, venereal disease, AIDS or AIDS related complex.
- Any pre-existing conditions or excluded illness.
- Any professional sport, racing and competitions of any kind, skydiving, rock or mountain climbing normally involving the use of ropes or other equipment, hang gliding, or parachuting.
- Losses not reported to police within 24 hours, and/or to the carrier immediately as appropriate.
- * No proof is provided for relevant expenses/loss.
- Normal wear and tear, breakage or damage to fragile article.
- Liability arising out of the use of motorized vehicles, aircraft, water craft; willful, malicious or unlawful act; any cost resulting from criminal proceedings.
- Driving whilst intoxicated or under the influence of drugs or narcotics.
- Intentional loss or damage, use of the car rental in violation of the carrental agreement.
- Liability or damage whether or not the Insured Person is responsible under the car rental agreement.

CLAIM PROCEDURE

A fully completed Claim Form must be submitted to Pacific Cross Vietnam within 30 days of the expiry of the insurance together with proof satisfactory including reports from hospital, physician, police, airlines or other responsible authority.

HOTLINE FOR EMERGENCY

For emergency assistance, anywhere in the world, call at the following 24-hour number (+84 8) 3821 6699. Pre-authorization is required for any medical treatment exceeding VND 50,000,000. When calling, please quote your full name, Insurance Certificate number, location, and nature of the problem along with the name and the number of the contact person.

SOMETHING ABOUT US

Pacific Cross Vietnam is a Medical Insurance Administrator, licensed in Vietnam and part of an international group of companies with over 40 years experience. We are a Division of Pacific Cross in the Philippines, and part of the Pacific Cross Group of companies, and we manage and design a wide selection of products for Travel and Medical insurance. Our modern claim paying system, our professionally trained staff, added to our years of experience in Asia allows us serve you quickly and professionally.

In Vietnam we serve over 10,000 travellers per year and have been doing since 2004. With the expertise of Pacific Cross Vietnam as the administrators and the insurance support of both Hung Vuong Insurance Corporation and Pacific Cross Insurance Company, the customer gets a competitive and comprehensive travel, product. We offer several product designs based on the various needs and style of our customers - short trips, longer durations, frequent traveller, comprehensive coverage, or just the necessary coverage, the choice belongs with the client.

Pacific Cross Vietnam, the strength behind your insurance.

CONTACT TO PACIFIC CROSS VIETNAM



This brochure is not a contract. For exact wording and complete details of the cover, terms, conditions and exclusions of the policy, please refer to the policy itself. This product is provided by Hung Vuong Assurance Corporation and administered by Pacific Cross Vietnam.



INTERNATIONAL TRAVEL INSURANCE

BON VOYAGE & ANNUAL TRAVEL









The strength behind your insurance

	UP TO VND					
BENEFITS	BON VOYAGE ANNUAL TRAVE					
	Plan A	Plan B	Plan C	Premier Plan	Executive Plan	
I. MEDICAL EXPENSES AND EMERGENCY ASSISTANCE: Covers the cost of medical treatment arising from illness or accident injury for both Inpatient and Outpatient.	2,000,000,000	1,500,000,000	1,000,000,000	2,000,000,000	1,500,000,000	
Medical Expenses: Fees for hospitalization, surgery, ambulance, medicine and tests with a maximum of VND 6,000,000 per day for hospital room and board, and VND 20,000,000 per day if the room fee includes the fees for all professional services						
Follow-up Care: Medical expenses reasonably incurred immediately following discharge from hospital within 90 days of return to home country	130,000,000	130,000,000	130,000,000	130,000,000	130,000,000	
Emergency Evacuation: Emergency evacuation to the nearest facility capable of providing adequate medical care Repatriation: Repatriation to the country of origin when the Company and attending physician determine that it is necessary	Unlimited Unlimited	Unlimited Unlimited	Unlimited Unlimited	Unlimited Unlimited	Unlimited Unlimited	
Hospital Expenses Guarantee: Guarantee eligible medical expenses when hospital bills exceed VND 50,000,000 Hospital Cash Allowance: VND 1,000,000 for each complete day the Insured Person is hospitalized over 24 hours as a result of a covered disability	20,000,000	15,000,000	10,000,000	20,000,000	15,000,000	
Additional Costs of Travel & Accommodation: Additional travelling costs of the Insured Person for returning to the country of origin and additional costs of accommodation incurred by the Insured Person or an insured immediate family member or traveling companion when such costs arise from hospitalization due to a covered disability necessitating medical treatment of the Insured Person	100,000,000	70,000,000	40,000,000	100,000,000	70,000,000	
Family Member Visit: Travelling costs for 1 immediate family member to join the Insured Person who is confined in hospital for more than 5 days or is dead aboard	100,000,000	70,000,000	40,000,000	100,000,000	70,000,000	
Return of Children: Reasonable additional accommodation and travelling expenses for unattended insured children (age below 16) return to the country of origin	100,000,000	70,000,000	40,000,000	100,000,000	70,000,000	
Mortal Remains: Transportation charges for repatriation of the mortal remains to the country of origin Referral Services: All referral services such as legal assistance, interpreter, obtaining replacement of lost travel document or air ticket, etc.	60,000,000	40,000,000	20,000,000	60,000,000	40,000,000	
II. PERSONAL ACCIDENT: Accidental death or permanent disability including loss of one or more limbs or loss of sight in one or both eyes. Maximum coverage is doubled when the Insured Person is travelling as a fare-paying passenger on a public conveyance (applicable to Bon Voyage only). Doubling benefit is not applicable to children under age 18. The limit of cover for children under 18 is VND 400,000,000	2,000,000,000	1,300,000,000	700,000,000	5,000,000,000	2,000,000,000	
III. INCIDENTAL COVER: Covers incidents during the trip						
Baggage and Personal Effects: Loss or damage directly resulting from accident, theft, burglary, robbery or mishandling by carriers to the Insured Person's baggage or personal items carried. The limit is VND 5,000,000 per item and VND 10,000,000 per pair or set. Loss of laptop is limited to VND 10,000,000 (VND 20,000,000 for Premier Plan)	30,000,000	16,000,000	10,000,000	40,000,000	20,000,000	
Baggage Delay: Emergency purchases of essential items of toiletries and clothing up to a maximum of VND 1,300,000 per article when the checked baggage is delayed for at least 6 hours from the time of arrival at destination abroad	5,000,000	2,500,000	1,300,000	5,000,000	2,500,000	
Loss of Travel Document: Cost of obtaining replacements of passport, air tickets; travel expenses and accommodation incurred to obtain such replacement arising from theft, burglary, robbery and accidental loss. Maximum limit per day for travel and accommodation expenses is VND 4,000,000 for plan A and Premier Plan; VND 3,000,000 for plan B and Executive Plan; VND 2,000,000 for plan C	40,000,000	30,000,000	20,000,000	40,000,000	30,000,000	
Personal Money: Loss of cash, bank notes and travelers checks arising from theft, burglary or robbery Travel Delay:	8,000,000	5,200,000	2,600,000	8,000,000	5,200,000	
a) Additional Travel Cost - Transportation expenses necessarily incurred as a direct consequence of travel delay resulting from serious weather conditions, industrial action, hijack, mechanical derangement only if the Insured Person has to re-route his trip due to cancellation of a prior confirmed booking.	16,000,000	10,000,000	6,000,000	16,000,000	10,000,000	
b) Cash Allowance - If the Insured Person need not pay additional travelling cost in the event of travel delay, the Insured Person will be indemnified at VND 500,000 for each full 6 hours delay.	3,500,000	2,500,000	1,500,000	3,500,000	2,500,000	
Curtailment of Trip or Cancellation Charges: Reimbursement of irrecoverable prepaid travel arrangement deposits or any increased cost of travel in the event of death, serious injury or illness of the Insured Person, immediate family members, close business partner or travel companion of the Insured Person; witness summons, jury service, compulsory quarantine of the Insured Person; natural disasters at the planned destination or complete destruction of the Insured Person's principal residence	130,000,000	90,000,000	70,000,000	130,000,000	90,000,000	
Personal Liability: Indemnity against legal liability to a third party as a result of accidental injury or loss or damage to property during the Period of Insurance. (Γhis benefit does not apply to the use or hire of motorized vehicles)	2,000,000,000	1,300,000,000	700,000,000	2,000,000,000	1,300,000,000	
Incidental Home Country: An Insured Person may return to the country of origin for incidental visits for a consecutive period up to 14 days provided that the Period of Insurance is not less than 31 days.				N/A	N/A	
Rental Car Excess Cover: Reimbursement of excess which the Insured Person is liable to pay for accidental loss or damage to a rental car.	10,000,000	6,000,000	4,000,000	10,000,000	6,000,000	

OPTIONAL BENEFITS	BON VOYAGE	ANNUAL TRAVEL
IV. RENTAL CAR PROTECTION up to VND 500,000,000 (for adult between 23 and 75) Loss or damage occurs to a rental car result directly from fire, theft, collision or vandalism. Deductible: VND 5,000,000		N/A
V. Additional annual premium for Personal Accident benefit (for adult between age 18 and 65 only): each VND 1,000,000,000 of Sum Insured: VND 700,000	N/A	(up to Total Sum Insured of VND 10,000,000,000)

PREMIUM (UNIT: VND 1,000)

BON VOYAGE								
Duration o	of Trip (days)	1 - 5	6 - 8	9 - 11	12 - 15	16 - 24	25 - 31	For each additional 7 days*
Plan A	Individual	500	720	840	920	1,100	1,360	260
1 1411 /1	Family	1,000	1,440	1,680	1,840	2,200	2,720	520
Plan B	Individual	400	540	620	680	740	920	180
Tian D	Family	800	1,080	1,240	1,360	1,480	1,840	360
Plan C	Individual	340	460	520	560	620	680	120
	Family	680	920	1,040	1,120	1,240	1,360	240
Rental ca	Rental car protection 100 per day							

*Maximum 180 days

ANNUAL TRAVEL			
Premier Plan	6,360		
Executive Plan	3,720		
Additional Personal Accident (each 1,000,000,000 VND of Sum Insured)	700		

AREA COVERED: Worldwide

AGE LIMIT

 Λ minimum age of 6 weeks to a maximum age of 75 years. Children under 7 must be accompanied by an adult who is also insured under the same policy.

