

CHRISTIAN KIM S. JUMAWAN

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GitHub: <https://github.com/xchannn> | Portfolio: <https://xchannn.github.io/christiankim>

ABOUT ME

As a dedicated IT professional, I am excited to build on my current experience and contribute to innovative solutions within the industry. With hands-on experience in both full-stack development and IT support, I am passionate about providing reliable technical solutions and collaborating with dynamic teams to drive success. I am committed to continuous learning and professional growth.

EXPERIENCE

DepEd – Division of Ozamiz City IBJT Compound, Carangan, Ozamiz City (February 14, 2024 – May 17, 2024)

Full Stack Developer Intern

- Developed and implemented features for the HRMS system using the Laravel framework, focusing on creating efficient, scalable, and maintainable code.
- Conducted code reviews and participated in agile development processes, contributing to continuous improvement and delivery of reliable software solutions.
- Assisted in troubleshooting and debugging applications, improving performance and user experience based on feedback and testing.
- Collaborated with interdisciplinary teams to gather requirements and translate them into technical specifications, enhancing the overall functionality of the system.

IT Support Intern

- Installed, updated, and troubleshooted various software applications to ensure smooth operation across the organization.
- Secured administrative websites against unauthorized access and potential vulnerabilities, enhancing system security.
- Tracked and maintained IT assets such as laptops, projectors, and multimedia tools to ensure proper functionality.
- Provided technical support to teachers and administrative staff, resolving hardware and software-related issues promptly.
- Supported the deployment and configuration of new hardware, including desktop computers, printers, and other peripherals.

Channel Info Tech | BPOSeats - JDN Building, P. Remedio St., Banilad, Mandaue City, Cebu (November 25, 2024 – Present)

L1 IT Desktop Support

- Provided first-level IT support to BPO staff, ensuring minimal downtime and seamless technical operations in a fast-paced environment.
- Diagnosed and resolved hardware and software issues for desktops, laptops, peripherals, and network equipment, including Fiber Termination, Patch Cable Fabrication, and I/O port installations.
- Installed and configured biometrics systems, CCTV cameras, and office hardware to enhance security and operational efficiency, with experience in Mikrotik and EdgeRouter configurations.
- Collaborated with senior IT staff to escalate complex issues, ensuring timely resolution of critical problems while maintaining database management practices.
- Demonstrated eagerness to learn new technologies and adapt to dynamic IT environments, contributing to continuous improvement and innovation.
- Monitored and maintained IT infrastructure, ensuring all equipment was operational, up to date, and aligned with organizational needs.

TECHNICAL SKILLS

- Front-End Development:** HTML, CSS, JavaScript, Bootstrap, jQuery
- Frameworks:** Laravel
- Back-End Development:** PHP, Java, Ajax, Python
- Database Management:** MySQL
- Version Control:** Git, GitHub
- Software Troubleshooting:** Installation, updates, and issue resolution for various applications
- Website Security:** Experience in maintaining and securing web environments
- IT Asset Management:** Tracking and maintaining hardware/software inventory
- Networking Basics:** Configuring networks, troubleshooting connectivity, and supporting infrastructure

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SOFT SKILLS

- Team Collaboration:** Strong ability to work effectively within diverse teams, contributing to collective problem-solving and project success.
- Time Management:** Skilled in prioritizing tasks, meeting deadlines, and managing multiple responsibilities in high-pressure environments.
- Adaptability:** Flexible and open to learning new skills, adapting to evolving technologies, and navigating changing work environments.
- Problem-Solving:** Excellent analytical thinking, creative troubleshooting, and the ability to approach challenges with a solution-oriented mindset.
- Attention to Detail:** Highly focused on accuracy, ensuring thoroughness in coding, troubleshooting, and maintaining systems.
- Critical Thinking:** Able to assess situations, weigh options, and make informed decisions under pressure, ensuring optimal outcomes.

PROJECTS

Tracking Nutritional Intake Based on Reference Daily Intakes

- Developed for my capstone project, this application utilizes Reference Daily Intakes, allowing organizations to monitor the nutritional content of their menus effectively.

Computer Laboratory Management System

- Designed and implemented a web-based platform for managing computer labs, tracking equipment, managing users, and monitoring lab activities.

EDUCATION

Misamis University	H.T. Feliciano St., Ozamiz City	August 2019 – July 2024
<ul style="list-style-type: none">Bachelor of Science in Information Technology		

REFERENCE

Dr. Florence Jean B. Talirongan

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