

Wonderland City, 2023-11-13

Charles Winston
10 North, Little Village, Green Street
Phone: +5750091238748
Email: charly@freedommail.com

Subject: Case X890765 - Reduced Bandwidth

Dear Mr. Winston,

We hope this letter finds you well. We are writing to you regarding your recent complaint about reduced bandwidth, case number X890765.

We are pleased to inform you that the case has been resolved in your favor. Our technical team has applied a remote service to restore your internet service to its full capacity. This action has been executed immediately, and you should now be experiencing the full bandwidth as per your contract A9019056.

We appreciate your patience and understanding during this process. We strive to provide the best service to our customers and we are glad that we could resolve this issue for you.

As this case is now closed, this will be our final communication regarding this matter. However, if you have any further questions or concerns, please do not hesitate to contact our Customer Care Team at Wonderland Telecommunications. You can reach us at +578908765432 or via email at support@wonderland.com.

Thank you for choosing Wonderland Telecommunications. We value your business and look forward to continuing to serve your internet needs.

Best Regards,

Customer Care Team
Wonderland Telecommunications

P.S. In accordance with data protection laws, we are committed to protecting your personal information. This email has been sent to charly@freedommail.com. If you have received this email in error, please notify us immediately.