



# SAURABH AGARWAL

Ghaziabad, IN

Full stack software developer with 10+ years of experience.

I have strong expertise in software development, maintenance, problem solutioning, debugging & DevOps.

## EXPERIENCE

NOV 2015 -  
PRESENT

### SIEMENS, GURGAON

Design, develop & deploy new features. Document - requirements, technical solutions, admin manuals, customer manuals. Setup new process for KTs, DevOps, Communication & Documentation

MAR 2013 -  
OCT 2015

### OSSCUBE, NOIDA

Design & develop new features. Maintenance of existing features. Lead developer for KT sessions. Setup new process for grievance & approval process in the project. Develop fraud detection & asset protection features.

## EDUCATION

2010 - 2013

### MCA, GGSIPU, DELHI

BHAI PARMANAND INSTITUTE OF BUSINESS STUDIES, SHAKARPUR EXTN.  
Percentage – 74.1 %

2007 - 2010

### BCA, GGSIPU, DELHI

JSS ACADEMY OF TECHNICAL EDUCATION, NOIDA  
Percentage – 70 %

## SKILLS

- Strong knowledge of Salesforce Administration, Salesforce Development, API Integration.
- Prepare requirement docs, solution design docs, architecture docs, knowledge transfer docs.
- Experience in client communication – USA, Europe, Nigeria.
- Grooming junior teammates in the project.

## TECHNOLOGIES

- **Back-end:** Salesforce Apex, Triggers, Batch Classes, PHP, Python
- **Front-end:** LWC, JavaScript, HTML, CSS, Bootstrap, jQuery
- **Database:** Salesforce Objects, SOQL, MySQL
- **Tools:** Git, Jira, Unit Testing, Salesforce CLI, Copado, VS Code, BMC Footprints (Ticketing System)
- **API Integration:** REST API, SOAP API

# CERTIFICATIONS

- Copado Certified Administrator
- SAFe Agile Practitioner
- Zend Certified Engineer