



SAURABH AGARWAL

Ghaziabad, Uttar Pradesh, INDIA

Full stack software developer with 10+ years of experience.

I have strong expertise in software development, maintenance, problem solutioning, debugging & DevOps.

EXPERIENCE

NOV 2015 -
PRESENT

SIEMENS, GURGAON

Design, develop & deploy new features. Document - requirements, technical solutions, admin manuals, customer manuals. Setup new process for KTs, DevOps, Communication & Documentation

MAR 2013 -
OCT 2015

OSSCUBE, NOIDA

Design & develop new features. Maintenance of existing features. Lead developer for KT sessions. Setup new process for grievance & approval process in the project. Develop fraud detection & asset protection features.

EDUCATION

2010 - 2013

MCA, GGSIPU, DELHI

BHAI PARMANAND INSTITUTE OF BUSINESS STUDIES, SHAKARPUR EXTN.
Percentage – 74.1 %

2007 - 2010

BCA, GGSIPU, DELHI

JSS ACADEMY OF TECHNICAL EDUCATION, NOIDA
Percentage – 70 %

SKILLS

- Strong knowledge of Salesforce Administration, Salesforce Development, API Integration.
- Prepare requirement docs, solution design docs, architecture docs, knowledge transfer docs.
- Experience in client communication – USA, Europe, Nigeria.
- Grooming junior teammates in the project.

TECHNOLOGIES

- **Back-end:** Salesforce Apex, Triggers, Batch Classes, PHP, Python
- **Front-end:** LWC, JavaScript, HTML, CSS, Bootstrap, jQuery
- **Database:** Salesforce Objects, SOQL, MySQL
- **Tools:** Git, Jira, Unit Testing, Salesforce CLI, Copado, VS Code, BMC Footprints (Ticketing System)
- **API Integration:** REST API, SOAP API

CERTIFICATIONS

- Copado Certified Administrator
- SAFe Agile Practitioner
- Zend Certified Engineer

RESPONSIBILITIES

- Setup DevOps process and lead DevOps Team.
- Setup development process and lead Development Team.
- Improve on-boarding process for new developers.
- Write technical design documents, architecture design documents.
- Setup knowledge transfer process & prepare KT documents.
- Develop UI in LWC using JavaScript, HTML, CSS.
- Develop backend – Apex Class, Batch Class, Triggers.
- Develop python scripts for data import/export.
- Debug issues & inconsistencies in the system.
- Analyze & fix defects and vulnerabilities.
- Optimize database design for better performance and consistency.

Note: For project details & complete portfolio, connect with me at Saurabh.agarwal89@gmail.com