

Terms of use and privacy policy

This policy explains our practices for gathering, using, and disclosing information about you in connection with your use of our services, including those made available through our websites, emails, and other social media platforms. It also covers how you can use our intellectual property. The references to "we," "us," "our," and "XLH" are to Xcrossing Lines Holdings.

You may have given us information, including your personal information, while using our Service. As described here, we will keep this information secure. In addition, we won't distribute or sell our customer lists or divulge this information to unneeded parties.

Your agreement

You, the user, agree to the collection, use, and sharing of information about you by us in the ways described in this policy by using our website or using the Service.

Information about me that XLH might gather?

When you sign up to take part in or get a service from our website, such as by answering a survey, responding to an email, or registering with a single global online registration portal, we collect information about you. You might be asked for your name, email address, cell phone number, and other relevant information, as applicable. We may delegate some or all of the management of your personal information to third parties. Parties that we've endorsed in to achieve a successful moving.

We'll oversee any of these outsourced as required by the service provider to ensure that the personal data is protected in compliance with the relevant regulations and legislation. To protect your personal information from leaks, loss, or damage, among other things, we shall implement all required and sufficient security measures and exercise adequate oversight over all officers, staff members, and any external service providers.

We may use any information we learn about you in one of the following ways:

- to better respond to your unique needs using the information you have provided; to personalize your experience;
- to better serve customers (your information enables us to handle your support requests and inquiries in a more efficient manner);
- to complete transactions in order to provide the specified product or service;
- to interact with you; to conduct a survey or use another website function.



Acknowledgment

The agreement that exists between You and the Company and that governs your use of this Service is governed by the Terms and Conditions listed below. The rights and duties of all users with regard to the use of the Service are outlined in these Terms and Conditions.

Acceptance and compliance with these Terms and Conditions are requirements for accessing and using the Service. All users who use the Service must adhere to these Terms and Conditions.

You accept these Terms and Conditions by accessing or using the Service. You may not use the Service if You Disagree with Any Part of These Terms and Conditions. You declare that you are older than 18. The Service is not available to anyone under the age of 18 according to the Company.

Your approval of and adherence to the Company's Privacy Policy is another requirement for your access to and use of the Service. When you use the Website, We may collect, use, and disclose information about you. Our Privacy Policy outlines these practices and informs you of Your privacy rights and the legal safeguards in place to protect them. Before using Our Service, please read Our Privacy Policy carefully.

External Website Links

Links to third-party websites or services that are neither owned nor controlled by the Company may be found on our service.

The Company disclaims all liability and has no control over any third-party web sites or services, including their content, privacy policies, or practices. You further acknowledge and accept that the Company shall not be responsible or liable, directly or indirectly, for any injury or damage of any kind resulting from or alleged to result from the use of or reliance on any such content, goods, or services made available on or through any such web sites or services.

We admonish You to carefully review the terms of service and privacy policies of any third-party websites or services that you visit.

Limitations of Liability

You are not covered by insurance through Xcrossing lines. You are solely responsible for obtaining the necessary insurance for any precious, uncommon, or other objects that must be transported. Any loss or damage to your items will not be the responsibility of Xcrossing lines. You and the driver must deal with any claims resulting from damage or loss to your items. We ask that you contact us with the specifics of the loss or damage, along with an explanation of how it occurred. We will do everything we can to help you with any claims you may have against the driver. This will enable us to take into account any reprimand or punishment, including the driver's suspension from the



services. Your exclusive recourse for all of the aforementioned shall be restricted to the amount actually paid by You through the Service.

Revisions to Our Policy

We reserve the right to periodically update our privacy and website use policy. The Policy will be detailed here, and the most recent version will control how we collect, use, and disclose information about you. If we make significant changes to this Policy, we'll let you know by emailing you or putting a notice on this page before the change takes effect. The updated Privacy and Website Usage Policy is accepted by you if you access or use the Service after they take effect.