

Joshua Gardner

A senior IT Infrastructure professional with 14 years experience

contact

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os and tools

Most Windows flavours
Linux and *nix-alikes
OpenBSD, Solaris
Puppet, Ansible, Salt

virtualization

VMWare 3.x, 4.x, 5.x
RHEV

storage

FC and iSCSI SAN
EMC Celerra
Hitachi HUS
Quantum Dxi
De-dupe

security

Postfix, SpamAssassin
Policyd-weight,
amavisd
Exim, Sendmail, QMail

programming

perl, PHP, LISP
C, C++, Java, bash
CSS & HTML

networking

Cisco, HP ProCurve
WAN, MPLS
VPN, isakmpd
WAAS, BlueCoat

database

Oracle, MySQL
PostgreSQL
SQL Server

experience

2013–Now

BUCKLAND & TAYLOR

North Vancouver, British Columbia

North America Regional IT Manager

Responsible for the development and delivery of IT projects for 4 companies and 400+ users across NA. Manages 3 direct reports across NA. Ensures that excellent solutions are delivered under-budget. Projects include:

- Project management of region-wide Windows upgrade, delivered on-time
- Change management for a region-wide telephony replacement with Lync
- Coordination of facility cabling upgrades, NA regional wifi rollout
- Disaster recovery and business continuity planning and execution
- Created new service desk in NA region, using ITIL and ITSM practices
- Integration of newly-purchased entity into NA regional IT fabric
- IT Policy governance for four organizations over \$10M monthly revenue
- Budget responsibility for IT spend and organization SLA costs

2008–2013

SYSCON JUSTICE SYSTEMS

Richmond, British Columbia

IT Manager

Management responsibility for the worldwide IT department and team members, and all IT functions.

- Implemented IT best practices
- Infrastructure, strategy, policy to enable annual 500% revenue growth
- Converted to 100% virtualized servers, saved 1 FTE, 99.95% uptime
- Renegotiated telephony contracts, saved \$60K per year
- Implemented a global service desk
- Relocated head office (140 staff) with zero downtime
- Deployed Cisco VOIP system, saved \$10K per year
- Integration with software development and continuous release operation
- Implemented automation, saved 1 FTE

2007–2008

BRIGHTON CONSULTING

Vancouver, British Columbia

IDM Implementation Specialist

Facilitated system design and implementation of the Sun Java Identity stack for large client deployments.

2002–2007

DIEBOLD ELECTION SYSTEMS

Vancouver, British Columbia

Senior Systems Administrator

Responsible for companywide infrastructure, planning and implementing growth. Supported business with numerous integrated solutions.

2001–2002

SYNTECOR LTD.

Vancouver, British Columbia

Java Web Developer

Java-based web application programming, using ORDB, EJB / Servlets.

1999–2001

OPENROAD COMMUNICATIONS

Vancouver, British Columbia

Web Developer and Systems Administrator

Maintenance and continual improvements to infrastructure. Perl web app development and fax-to-email deployment.

education

1997–1999 **Dipl. T** Computer Systems Technology British Columbia Institute of Technology
Applied Artificial Intelligence
A project utilizing a combined approach of genetic programming and genetic algorithms to derive formulae for the analysis of fractal curves.

interests

professional: high availability, automation, root cause analysis, risk analysis, distributed systems

personal: scuba diving, bouldering, running, cycling, cinema, photography

organizations

Global Underwater Explorers: Project management for all Project Baseline marine research programs conducted within British Columbia. Site Manager for research program into the wreck of the ex-CCGS Ready.