

**DEV301** 

### Amazon CloudWatch Logs and AWS Lambda

A Match Made in Heaven

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## What to Expect from the Session



Look at industry trends impacting monitoring



Learn about CloudWatch and CloudWatch Logs

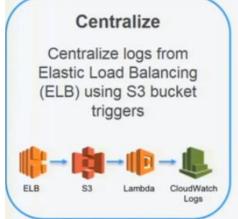


Understand several key monitoring use cases



See CloudWatch and Lambda in action

## What to Expect: Scenario Preview







## Recognize This?



This dog has a monitoring problem

# Day in life!

The story you about to hear is true (mostly)...Only the names have been changed to protect the innocent...

A customer writes a high severity ticket – your Application, ImportantApp, is down

John, the on-call developer, is paged through the ticketing system

None of your alarms fired

## **Blissful Ignorance**

John engages and starts to scan service dashboards

He does see intermittent availability impact, but doesn't know how to assess impact to customers or where to begin troubleshooting

He decides to escalate to a manager on-call

## Confusion

More customer tickets are pouring in

An escalation manager, Jane, joins the event and starts to assess the situation and impact

John and Jane's CTO happens to notice the problem. Sends Jane an IM – "Jane, what's going on with ImportantApp?"

## **Stress**

Jane and John recall a recent issue where certain customers started to issue "expensive" operations

John starts log diving on their production hosts

John identifies a suspect customer. Jane cuts a ticket and John prepares a configuration change to block the customer

## False Hope

The other team engages and indicates they didn't change anything

Jane and John also confirm this when the availability impact persists after deploying the configuration change

Out of ideas, John suggests to fail over to the standby – "It can't hurt..."

## **Desperation**

After the failover, ImportantApp recovers (Yay!)

Our root cause deep dive finds that a new JDBC version introduced a memory leak leading to Java heap exhaustion

We fix the leak, add new alarms on memory usage, and tune our service alarms

## Enlightenment

Can we do better than that?

## Day in the Life - Reflection

- We have missing alarms and some of the alarms we have are not actionable
- We do not always have the right logs and interacting with them can be tedious
- Our dashboards do not tell us enough about customer impact or behavior changes

Monitoring is really (really) hard!

## **Trends in Monitoring**

## **Trend: Complexity Increasing**

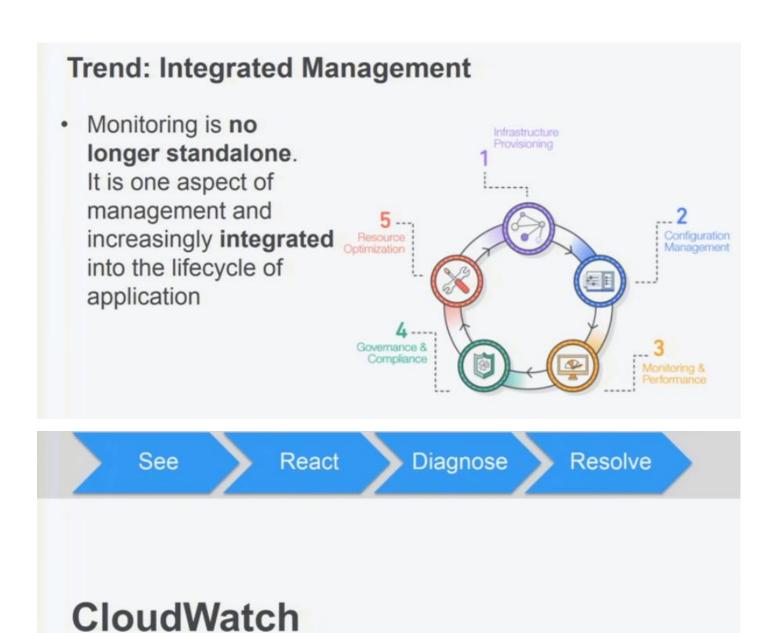
- Distributed micro-services based applications
- Applications are written in different languages and frameworks
- Workloads are increasingly running on transient resources such as containers and serverless compute
- · Specialization in persistence tier

## Trend: Applications are More Dynamic

- Small changes are continuously built, tested, and deployed
- As the scale and design of applications are changing rapidly, so are the infrastructure needs
- Applications are global and customer behavior is unpredictable
- Increased role of automation

## **Trend: More Business Impact**

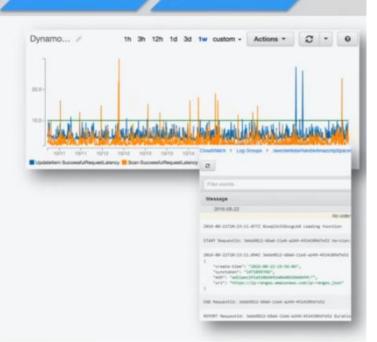
- Increased role of applications in business outcomes (Revenue, Cost, SLA)
- Rapidly evolving applications are required to gain competitive advantage
- Increased expectations from customers



CloudWatch (CF) Is a portfolio of tools covering metrics, alarms, events, dashboards, etc.

Use AWS generated metrics, logs, and events over time to understand the behavior of your system

Publish custom metrics, logs, and events for your application specific telemetry



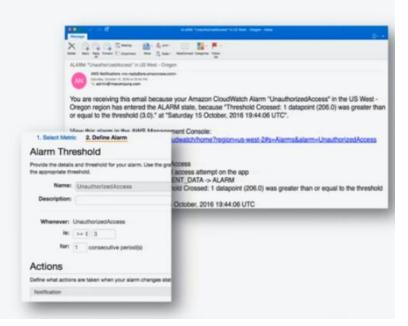
See

React

Diagnose

Resolve

Trigger automatic notifications based on your own rules and metric thresholds



Inspect, navigate, zoom, and correlate across time to investigate issues

Jump to your logs directly from your metrics to perform searches or generate additional metrics from log data



See > React > [

Diagnose

Resolve

Easily and automatically correct issues via common actions that you control

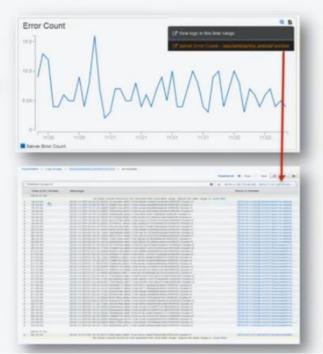
Define your own custom actions based on Lambda functions for more fine-grained control

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//Create a nation's (nearface, pass the Interface ID to callback
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    "Submetld"(submetld, "Groups') security/croupd
};
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ed2.createdmicrosification(Creation/branes, function createdmicalback(err, data) {
    console.log("DEBUS: Createdmi Parametur felled.betatis/in", err);
    return callback(err, mult);
}
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return callback(err, mult);
}
console.log("DEBUS: Extraordination felled.betatis/in", err);
return callback(err, mult);
}
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## **Recent Improvements**

- Metrics Price Drop
- More metrics, logs, events from AWS services: CloudTrail, Elastic Beanstalk, SES
- Simple navigation from Metrics to your Logs
- Upgraded metric retention from 2 weeks to up to 15 months



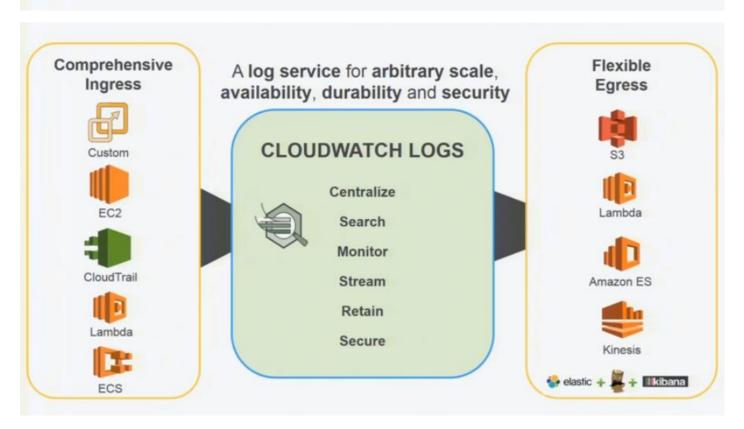
## Recent Improvements (continued)

- Support for arbitrary metric percentiles
- collectd output plugin to simplify metric collection
- Improvements in Dashboards (new widgets, dark theme, Y axis limits)
- Improved Logs console experience



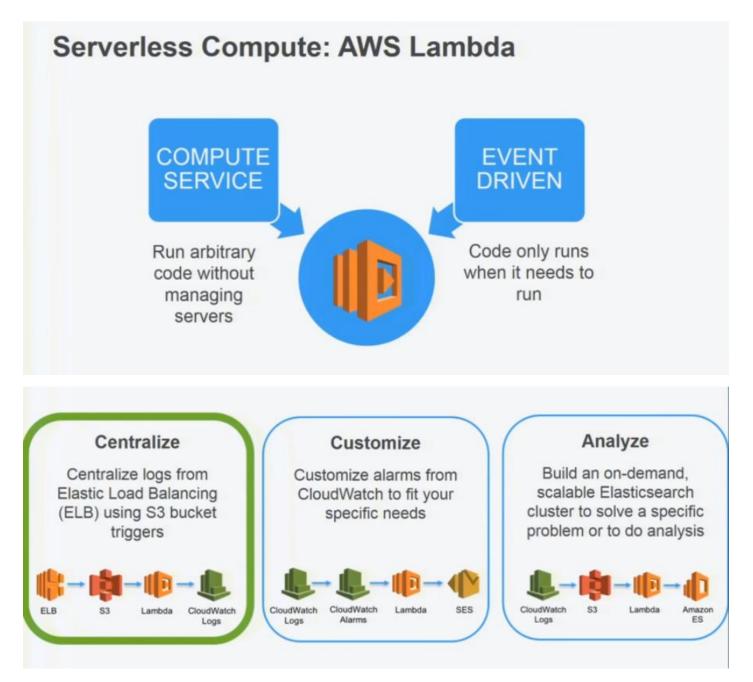
#### Not Just About What's Inside CloudWatch

- Monitoring is hard (very hard)
- Every enterprise, team and situation has unique needs
- We have a rich partner ecosystem
- We give you the tools and flexibility to integrate with other AWS services



For the ingress option, we have a log agent that you can install on any host that allows you to point to a log file to ship logs from within your host and stream the logs out in near real-time. You can then run text search on your logs and also extract metrics from your logs. You can take a data element within your logs and have it emitted out as a metric that you can put on a graph, set an alarm on, etc.

On the egress side of logs, you can use your filtered logs to egress things to a Kinesis stream, Elasticsearch, pipe it through a lambda function, do batch export of your logs to an S3 bucket, etc



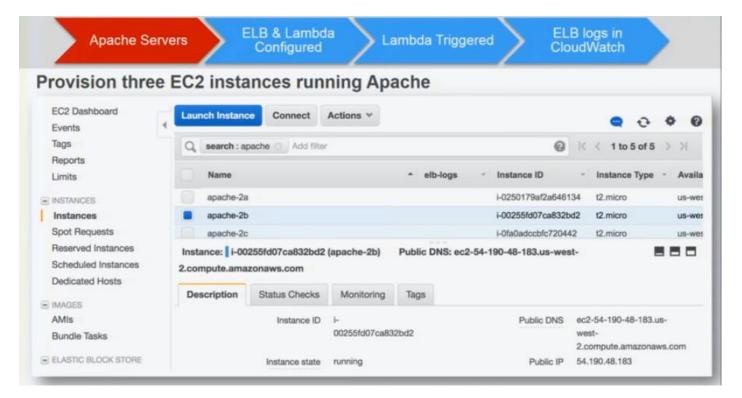
Having centralized logs from our instances and buckets in a single repository location with a consistent APIs, retention policy and access controls. You need to think about how to federate all that data into a single place.

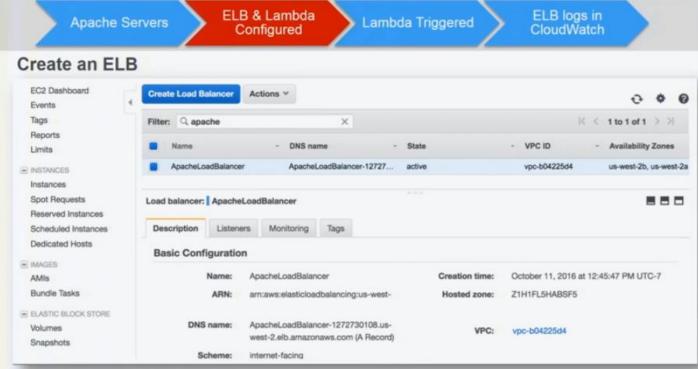
#### **Problem Statements**

- Log data is scattered on instances and S3 buckets
- It would be better if it were centralized in CloudWatch Logs for searching and filtering
- Today CloudWatch provides an agent for instance logs, what about S3 delivered logs?

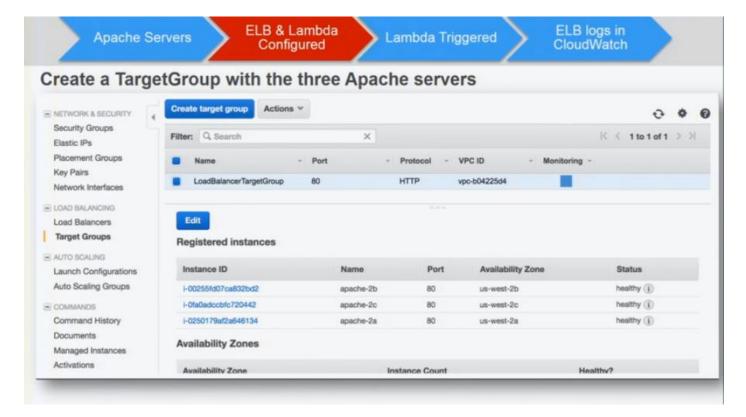


You can configure ELB to send your access logs to an S3 bucket, we then set up an object creation notification event to lambda that will trigger a lambda function to read and publish the logs to the central location

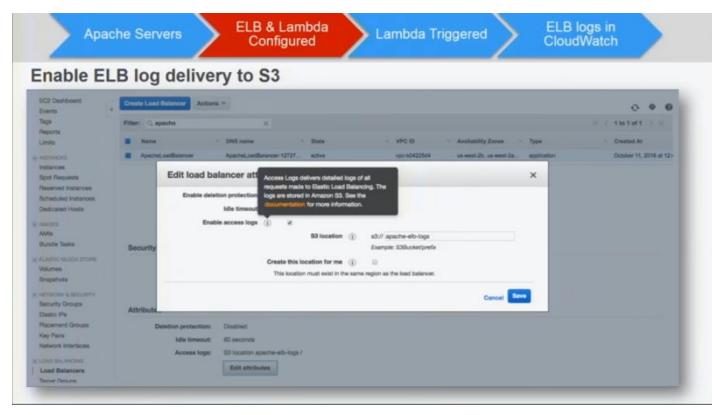




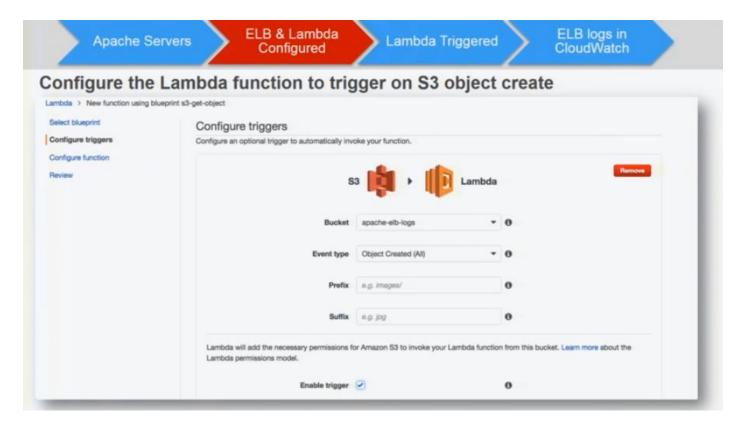
We then set up an ELB to front those 3 apache servers in the 3 different AZs



We then add those 3 apache servers to our ELB



We then configure S3 delivery of the access logs to our S3 bucket



As those objects are being created, we have the option to set up a lambda function to trigger on the S3 object creation event

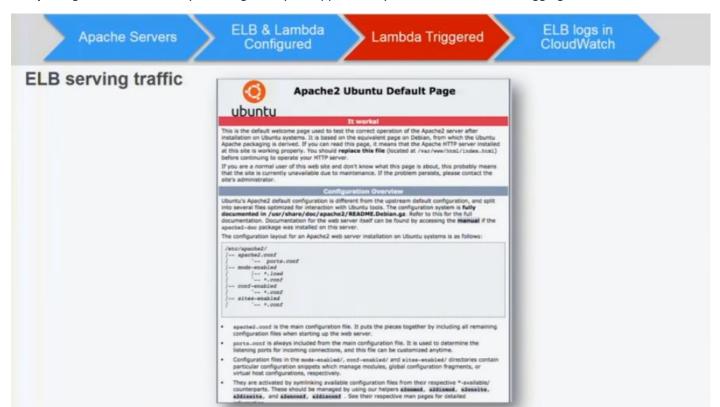


Our lambda function is going to get invoked when an object gets created in the S3 bucket, it then gets the object, decompresses it, break it up into pieces, then calls the AWS SDK's putLogEvents API for CloudWatch *CW* logs as below

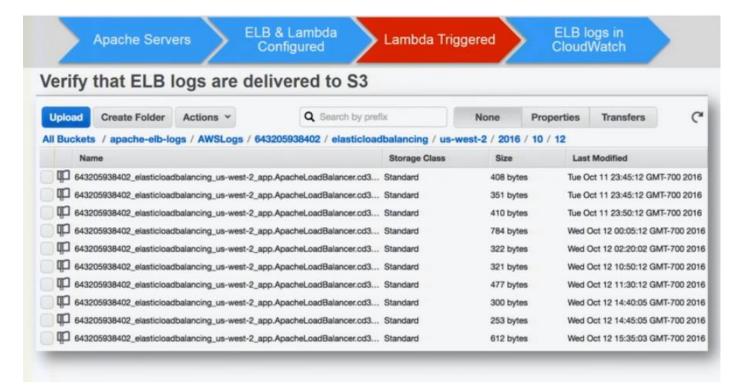
#### Post the logs into CloudWatch Logs by invoking putLogEvents SDK API

```
//Put log events in CloudWatch Logs
    function putLogEvents (sequenceToken, logData) {
        var putLogEventParams = {
            logEvents: [ {
    message: logData,
                timestamp: Date.now()
            logGroupName: logGroupName,
            logStreamName: logStreamName
        if (sequenceToken) {
            putLogEventParams['sequenceToken'] = sequenceToken;
        cloudWatchLogs.putLogEvents (putLogEventParams, function (err, data) {
                 console.log('Error during put log events: ', err, err.stack);
                return;
            } else {
                 console.log('Success in putting log events: ', data);
        1);
   }
1:
```

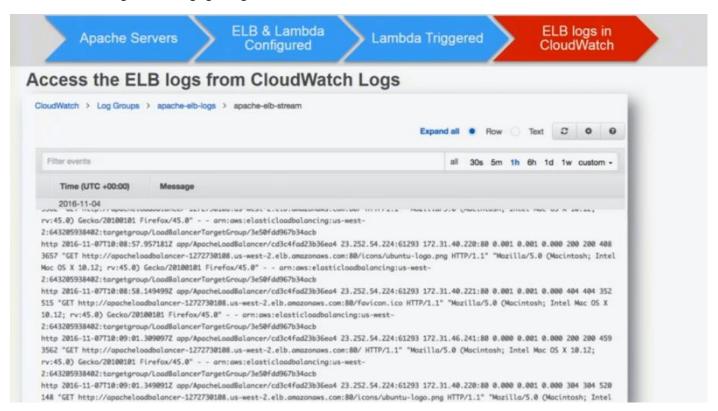
This putLogEvents API allows you to log from your apps directly into CW without first logging to a file.



We can now test it out by visiting the ELK endpoint

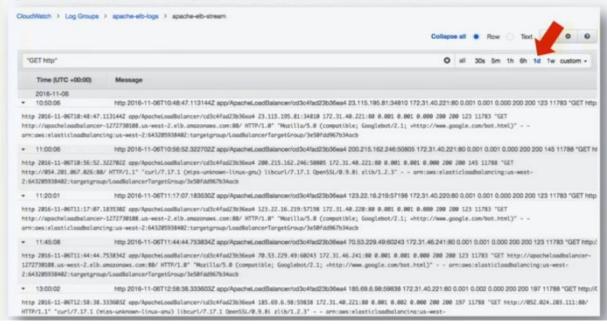


We can start seeing the ELB logs getting delivered to our S3 bucket



But because there is a lambda function being invoked in the background as the logs are getting created, we now get the data being streamed in near real time into our CW logs in a series

#### Search for the HTTP GET calls in the last 24 hours



Apache Servers

ELB& Lambda Configured

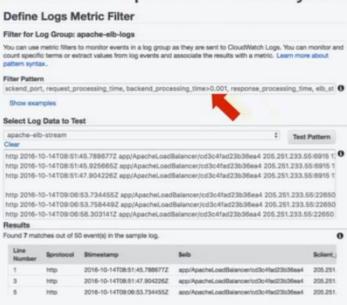
Lambda Triggered

ELB logs in CloudWatch

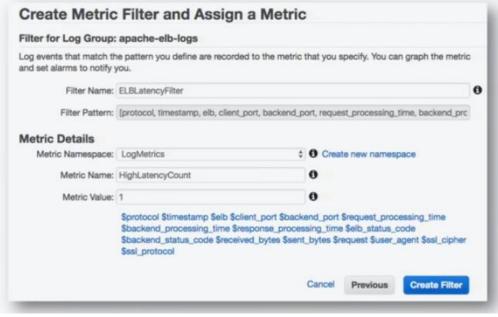
ELB logs in

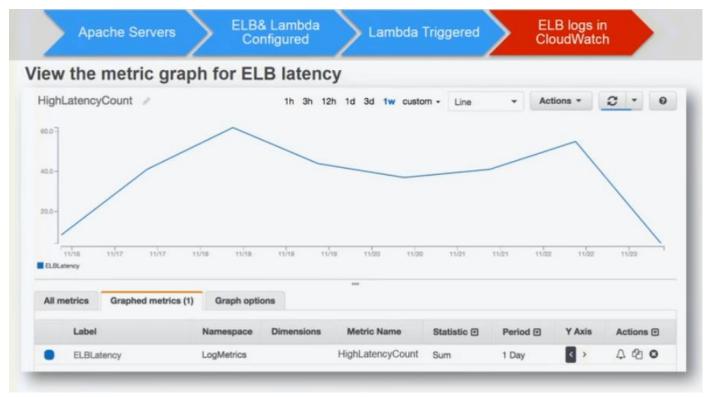
CloudWatch

#### Create a filter pattern to extract requests with a latency of more than 1 ms



#### Define a metric filter on the log group





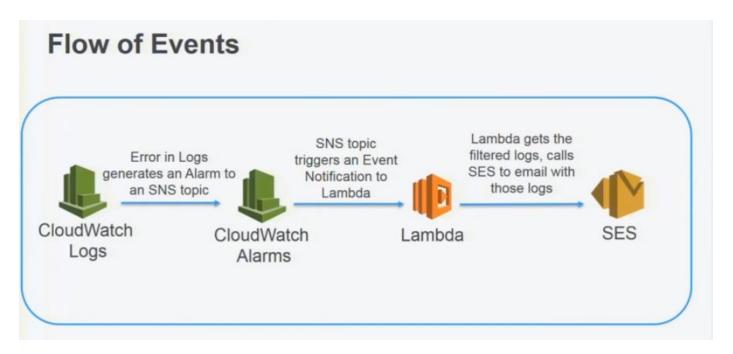
## Key takeaways

- S3 delivered log data from any source can be centralized into CloudWatch Logs using Lambda
- You can search and extract metrics from those logs in near real time

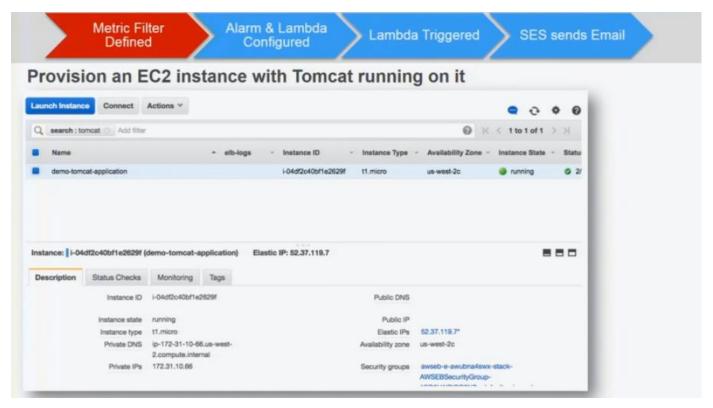


#### **Problem Statements**

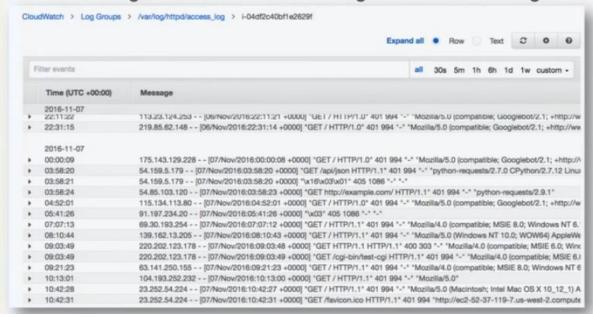
- When you get an alarm you want enough information to decide whether it needs immediate attention or not
- You want to customize the alarm text and format to your operational needs



We can send generated CW error logs to trigger an alarm and published to an SNS topic, the SNS topic will then trigger an event notification to a lambda, the lambda function then pulls the information out of the alarm, use the information to search the log service for the SLA breach emitted from the log service and invoke SES with the logs to forward to the operator email in rich text format what to do



#### CloudWatch agent sends EC2 instance logs to CloudWatch Logs

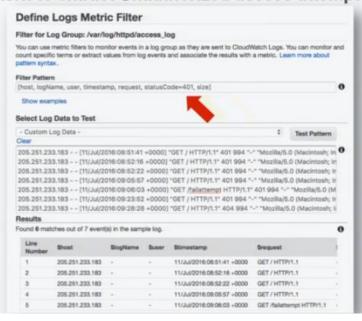


Metric Filter Defined Alarm & Lambda Configured

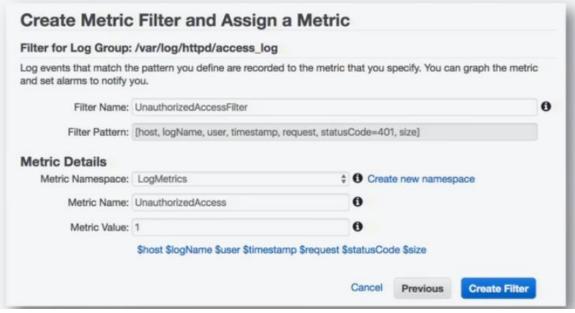
Lambda Triggered

SES sends Email

#### Define a filter pattern to extract Unauthorized access attempts



#### Define a metric filter on the log group

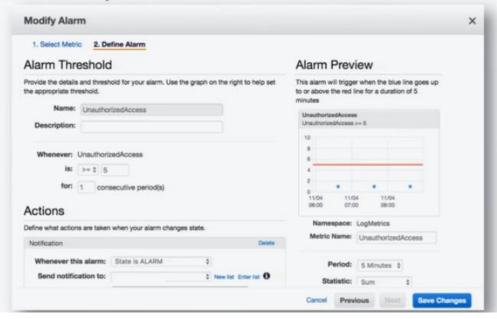


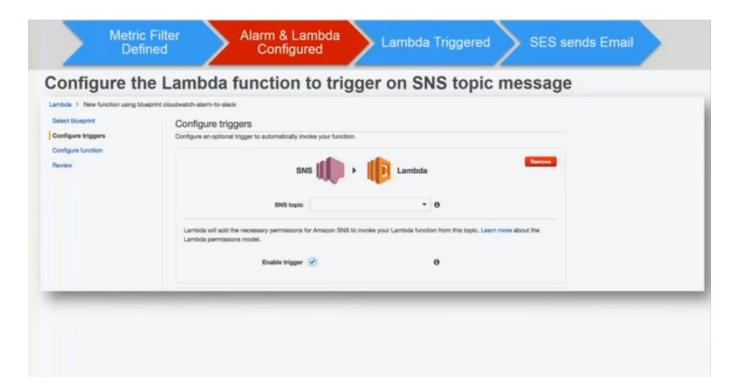
Metric Filter Defined Alarm & Lambda Configured

Lambda Triggered

SES sends Email

#### Define an alarm with a specific threshold for that metric





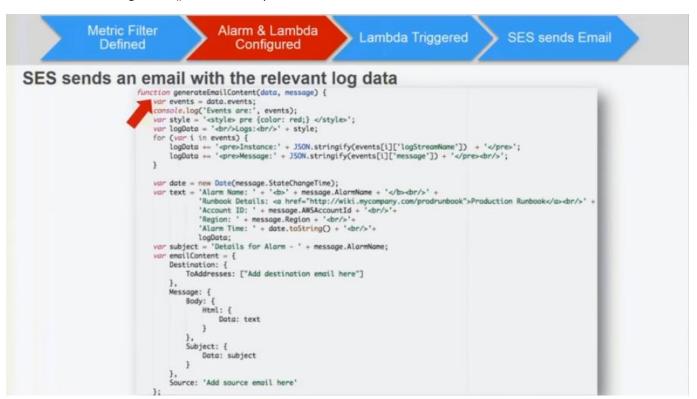
```
Metric Filter
                           Alarm & Lambda
                                             Lambda Triggered
                                                                 SES sends Email
           Defined
                              Configured
Get the metric filter information by invoking the describeMetricFilters SDK API
exports.handler = function(event, context) {
    var message = JSON.parse(event.Records[0].Sns.Message);
    var alarmName = message.AlarmName;
    var oldState = message.OldStateValue;
    var newState = message.NewStateValue;
    var reason = message.NewStateReason;
    var requestParams = {
        metricName: message.Trigger.MetricName,
        metricNamespace: message.Trigger.Namespace
    };
    cwl.describeMetricFilters(requestParams, function(err, data) {
       if(err) console.log('Error is:', err);
        else {
            console.log('Metric Filter data is:', data);
            getLogsAndSendEmail(message, data);
        }
    });
};
```

Configure the lambda as above that takes the alarm notification from the SNS message, pulls out some data like the MetricName and Namespace, then called the **describeMetricFilters()** public API using the AWS SDK

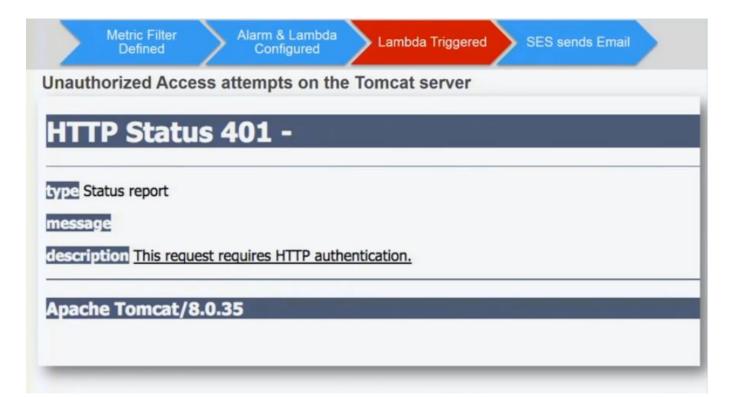
#### Get the relevant log data by invoking the filterLogEvents SDK API

```
function getLogsAndSendEmail(message, metricFilterData) {
    var timestamp = Date.parse(message.StateChangeTime);
    var offset = message.Trigger.Period * message.Trigger.EvaluationPeriods * 1000;
    var metricFilter = metricFilterData.metricFilters[0];
    var parameters = {
        'logGroupName' : metricFilter.logGroupName,
        'filterPattern' : metricFilter.filterPattern ? metricFilter.filterPattern : "",
        'startTime' : timestamp - offset,
        'endTime' : timestamp
   };
   cwl.filterLogEvents(parameters, function (err, data){
       if (err) {
           console.log('Filtering failure:', err);
        } else {
            console.log("===SENDING EMAIL===");
            var email = ses.sendEmail(generateEmailContent(data, message), function(err, data){
               if(err) console.log(err);
               else {
                   console.log("===EMAIL SENT===");
                    console.log(data);
           });
       }
   3);
```

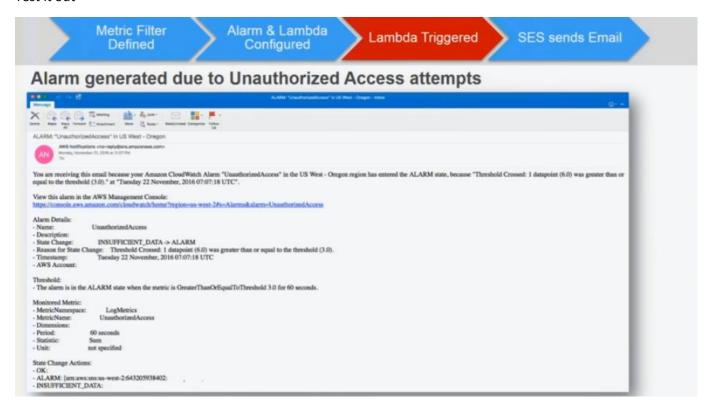
Then call the filterLogEvents() API with the parameters and data,



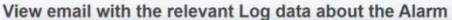
Send out the email with other details to the operator

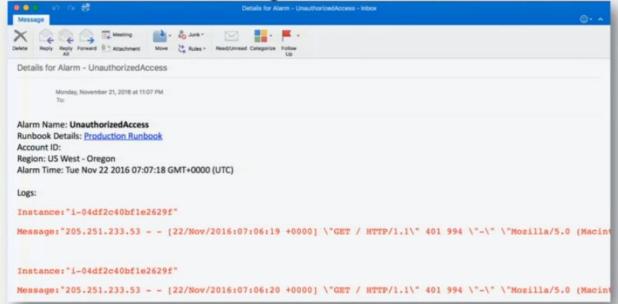


#### Test it out



This is the alarm we will get





The email is much better with the details in it

## Key takeaways

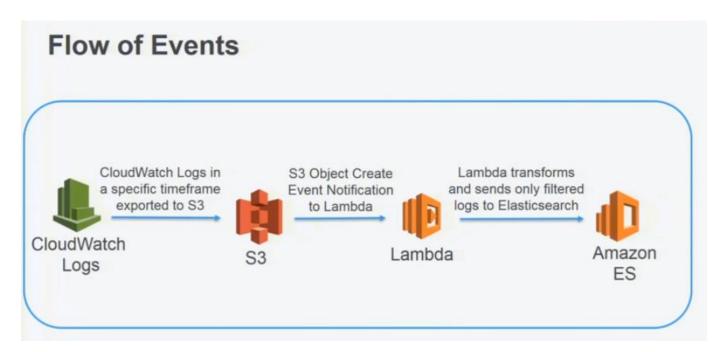
- Alarms can be customized to add specific details about the issue
- When you see a spike on a metric, you can also get the logs describing the issue triggering the alarm
- The Lambda function can be extended to add your specific information to the alarm



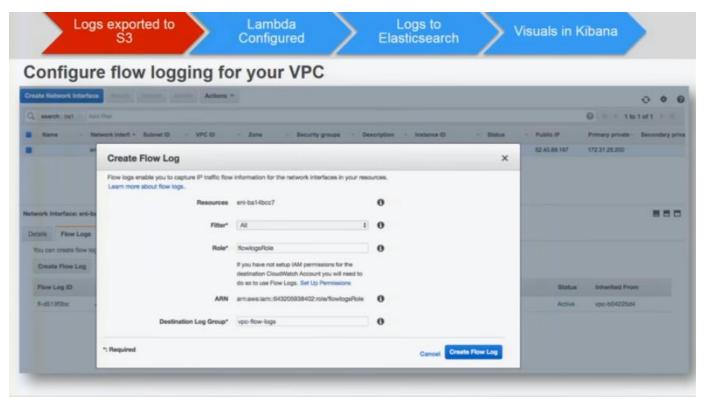
#### **Problem Statements**

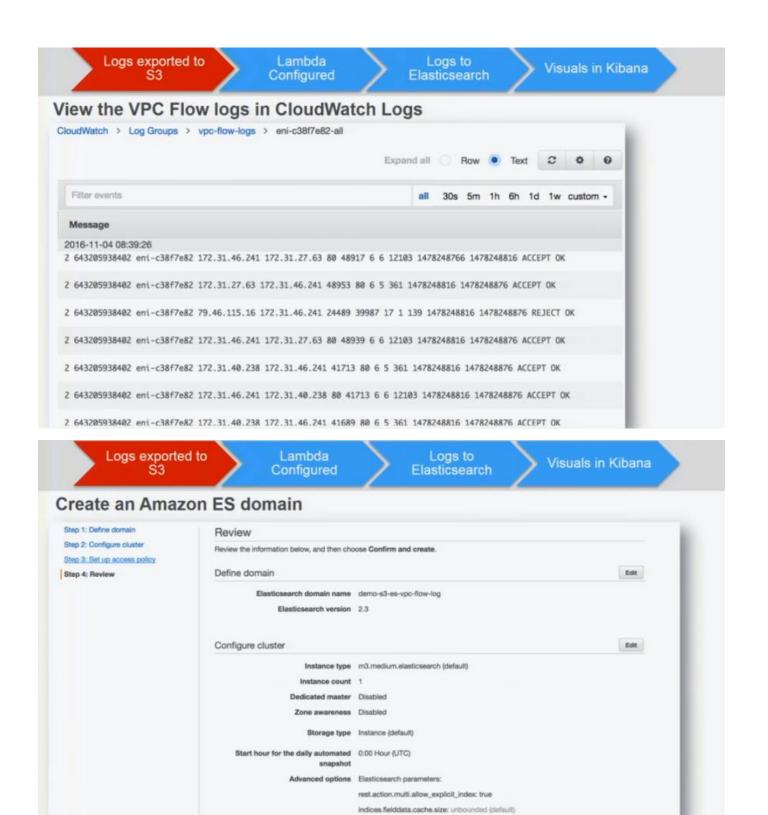
- You want to do log analysis using Elasticsearch but don't want to leave the cluster running all the time
- You want to send data to Elasticsearch, but don't want to manage ongoing operations
- Build an on-demand Elasticsearch cluster from historical data

You can integrate with the Amazon Elasticsearch service, data can flow into it in real time and then do real time analysis on it without leaving the lambda running everytime. We might want to accumulate the historical CW logs data and then do searching on it when needed by standing up an Elasticsearch cluster



You can also transform the logs by breaking them into smaller more indexable pieces before sending them into the ES endpoint.





We create an ES domain, set it up with the number of nodes that we need, the types of data, etc

#### Read the VPC Flow Logs from the S3 bucket by invoking GetObject API

```
exports.handler = (event, context, callback) => {
   //console.log('Received event:', JSON.stringify(event, null, 2));
   // Get the object from the event and show its content type
   const bucket = event.Records[0].s3.bucket.name;
   console.log('The name of bucket is:', bucket);
   const key = decodeURIComponent(event.Records[0].s3.object.key.replace(\( \( \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ ) \);
        console.log('The name of key is:', key);
   const params = {
        Bucket: bucket,
        Key: key,
   };
   s3.getObject(params, (err, data) -> {
        if (err) {
            console.log(err);
            const message = `Error getting object ${key} from bucket ${bucket}. Make sure
            console.log(message);
            callback(message);
        } else {
            console.log('CONTENT TYPE:', data.ContentType);
            console.log('Reading the S3 data:');
            zlib.gunzip(data.Body, function (error, buffer){
                if (error) {
```

We also set up our lambda function to trigger on the s3ObjectCreate() event to send the data to ES

Logs exported to S3

Lambda Configured Logs to Elasticsearch

Visuals in Kibana

#### Transform the VPC Flow logs into a JSON document for Elasticsearch

```
// index name format: cwl-YYYY.MM.DD
var indexName = [
     'cwl-' + timestamp.getUTCFullYear(),
    ('0' + (timestamp.getUTCMonth() + 1)).slice(-2), // month
    ('0' + timestamp.getUTCDate()).slice(-2)
                                                         // day
].join('.');
var message = parts[2];
var source = buildSource(message, {});
source['@id'] = id;
source['@timestamp'] = new Date(1 * timestamp).toISOString();
source['@message'] = message;
source['@owner'] = payload.owner;
source['@log_group'] = bucket;
source['@log_stream'] = logStream;
var action = { "index": {} };
action.index._index = indexName;
action.index._type = bucket;
action.index._id = id;
bulkRequestBody += [
    JSON.stringify(action),
    JSON.stringify(source),
].join('\n') + '\n';
```

#### Ingest the logs into Elasticsearch by putting to its HTTP endpoint

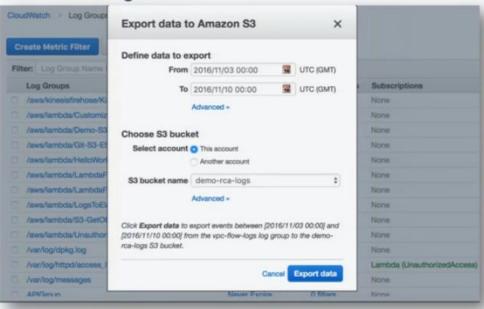
```
function post(body, callback) {
    var requestParams = buildRequest(endpoint, body);
    var request = https.request(requestParams, function(response) {
        var responseBody = '';
response.on('data', function(chunk) {
           responseBody += chunk;
        response.on('end', function() {
            var info = JSON.parse(responseBody);
            var failedItems;
            var success;
            if (response.statusCode >= 200 && response.statusCode < 299) {
                failedItems = info.items.filter(function(x) {
                    return x.index.status >= 300;
                success = {
                    "attemptedItems": info.items.length,
                    "successfulItems": info.items.length - failedItems.length,
                     "failedItems": failedItems.length
                };
            }
```

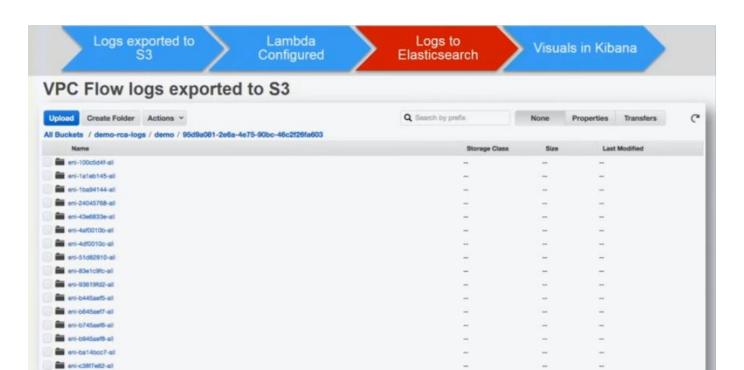
Logs exported to

Lambda Configured Logs to Elasticsearch

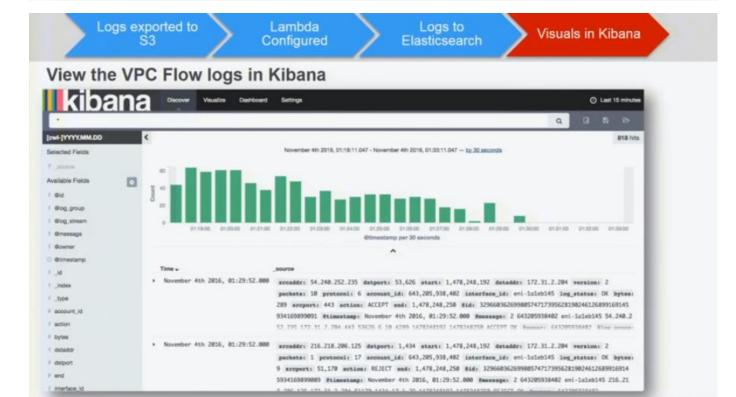
Visuals in Kibana

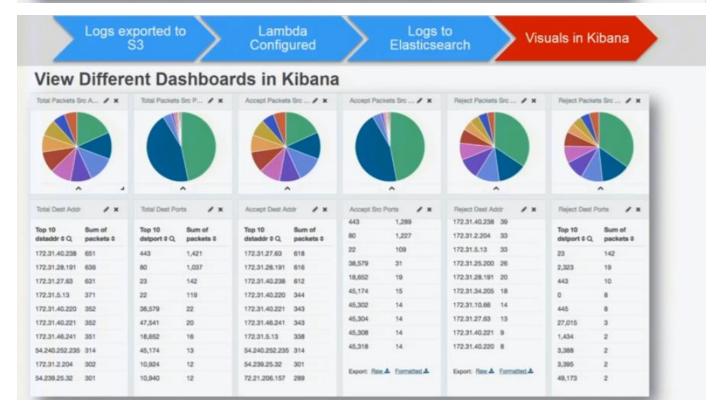
#### Export the VPC Flow logs to S3





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## Key takeaways

- Send historical data within a timeframe to Elasticsearch on demand
- This reduces cost, burden of scalability, and operations time
- Troubleshooting gets easier because you have only limited and relevant data

## Recap

- Monitoring is more important than ever, but still too hard
- CloudWatch is working to make monitoring easier
- CloudWatch Logs and Lambda are powerful tools to tailor your monitoring for your business needs

#### **Useful Links**

- CloudWatch Overview <a href="https://aws.amazon.com/cloudwatch/">https://aws.amazon.com/cloudwatch/</a>
- Documentation <a href="https://aws.amazon.com/documentation/cloudwatch/">https://aws.amazon.com/documentation/cloudwatch/</a>
- CloudWatch Blog <a href="https://aws.amazon.com/blogs/aws/category/amazon-cloud-watch/">https://aws.amazon.com/blogs/aws/category/amazon-cloud-watch/</a>
- Lambda functions used in the demo scenarios
   Centralize <a href="https://github.com/awslabs/cloudwatch-logs-centralize-logs">https://github.com/awslabs/cloudwatch-logs-customize-alarms</a>
   Analyze <a href="https://github.com/awslabs/cloudwatch-logs-analyze-data">https://github.com/awslabs/cloudwatch-logs-analyze-data</a>



# Remember to complete your evaluations!