

Implementing stringent security and compliance controls, like GxP, across your enterprise cloud ecosystem, while ensuring the agility of the DevSecOps process requires significant expertise and a lot of time to design, build, and maintain custom operations tooling. In this session, you learn how Turbot used AWS services to simplify IT operations to provide continuous compliance to major life sciences customers. You also hear how life sciences companies like Novartis Institutes for Biomedical Research (NIBR) have become agile, ensured control, and automated best practices using automated policy controls to configure, monitor, and maintain their cloud resources. By doing this, they became more supportive of their researchers' application stack. You also learn how data scientists and core researchers can take advantage of the power of DevOps and cloud computing without compromising enterprise security or data protection requirements.



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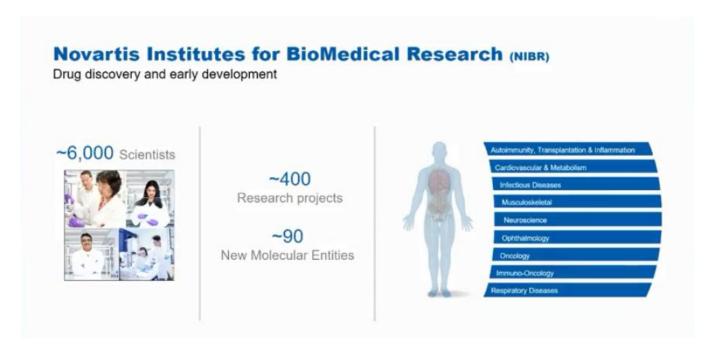


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Our technical ecosystem











40 PB 2 30% YOY

Novartis Institutes for BioMedical Research



How can we achieve agility and velocity across a broad range of needs while ensuring control?

How do we keep up with the science and accelerate direct discovery in the face of this constant change, complexity, diversity and also keep control and diversity in our stacks.

Unique needs for each use case













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We clustered our apps into 6 fundamental use cases and environments that mattered to us. We are using unique template and boundary

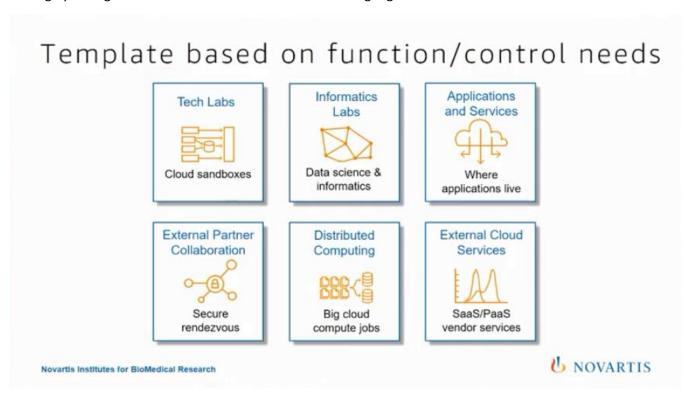
Single-account model



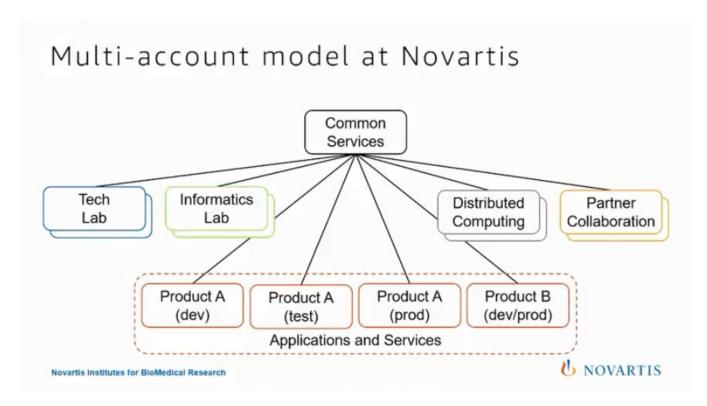
How can we achieve policy control and access management across a vast number of accounts? We thus opted for the single account model having a few accounts like Dev, Test, Prod, an account is a pool of different workloads in it. But this model had problems like who is going to write the IAM Policies for the workloads, what tagging standards to use, etc.



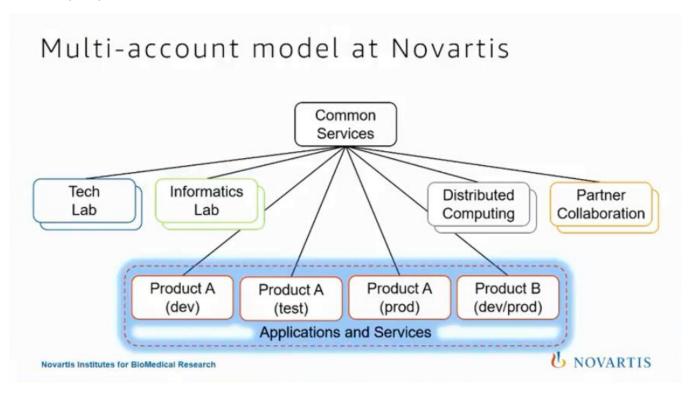
Each restaurant has their own menu, team, cuisine, food supply, etc. the different restaurants are also independent. We can just create a new account every time and give the account its own autonomy. We can also enforce unique limits at the account level and grant each account their own individual resources. We can also give access control per workload for that account vertically to needed managed services and applications. We can also know how much each account is costing by seeing their own invoice across all resources using tags.



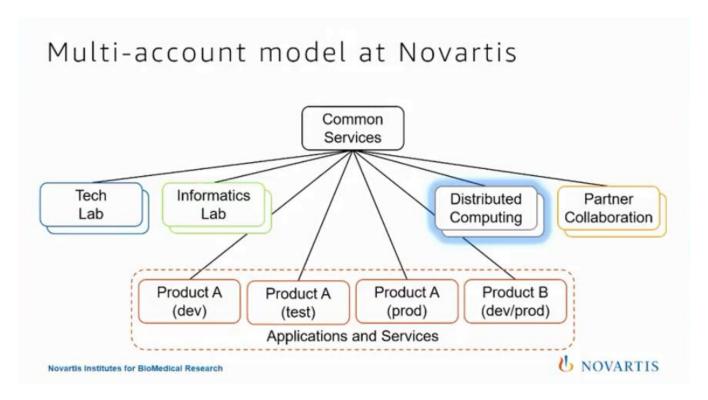
Let us see how we take the use cases and map them to a multi account model



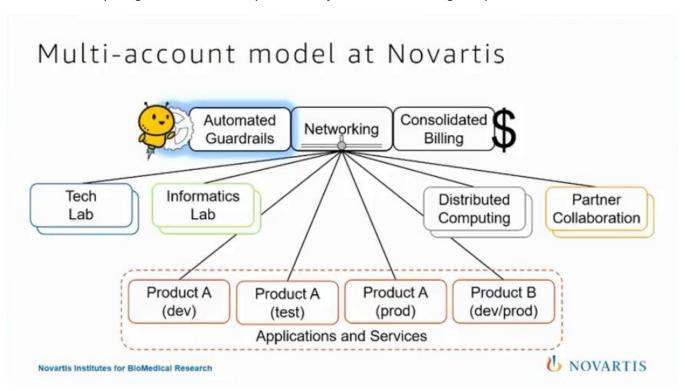
Tech lab has about 30 different accounts, there is a template that says how to build a Tech Lab infrastructure, and there is a set of policy controls for a tech lab. Also, for the other services.

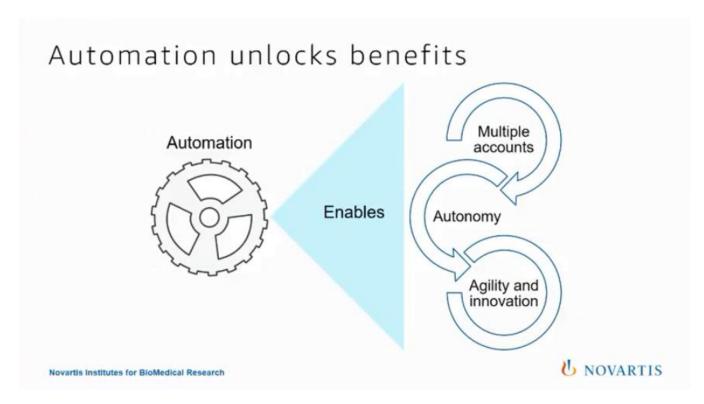


The vast applications and services get separate discrete accounts of Dev, Test, and Prod for each different service team.



Distributed Computing accounts do mostly scheduled jobs and needs a large IP space





We use the account as a container model that enables teams to be agile and innovative via automation using TurBot. We needed to automate the compliance and control guard rails for the accounts and remove all manual processes to keep the agility fast.



Each application now has network isolation, access control, and its own change management

Ride the rocket

Lesson 2

Do not abstract or compete

AWS speed is your advantage

Focus on enabling your business

Unlock the power of open

Do not abstract a new interface to do things that AWS already does for you easily, just use the AWS APIs.

Teach, don't do

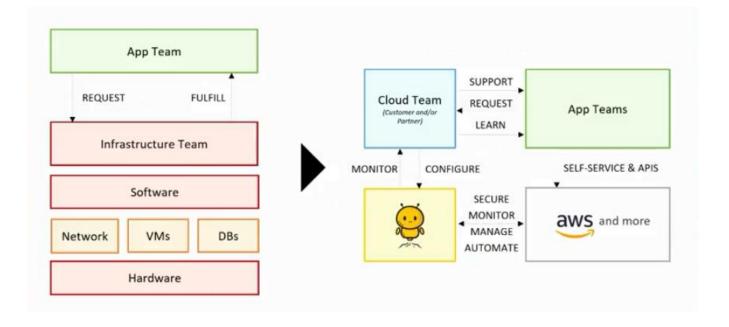
Lesson 3

Avoid being a bottleneck

Eliminate the cycle of blame

Leverage public tutorials and answers

(You can't do it in real-time anyway!)



Policies

Lesson 4

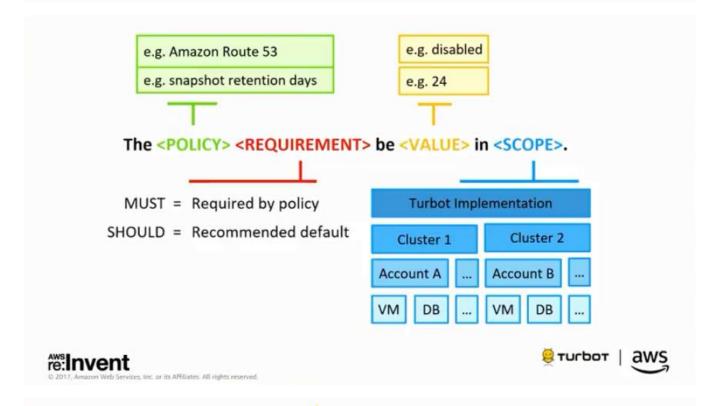
Simple rules behind the controls

Policy (MUST) or recommend (SHOULD)

Full automation requires a lot of policies

There are always exceptions!

Use exceptions to experiment and learn



Learn by doing

Lesson 5

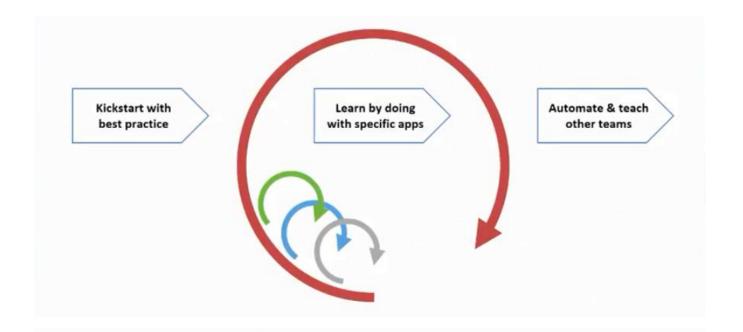
Experiment within blast radius

Use exceptions and limited

SuperUser

Collaborate on new services

Hand-build > pattern > automation



Guardrails

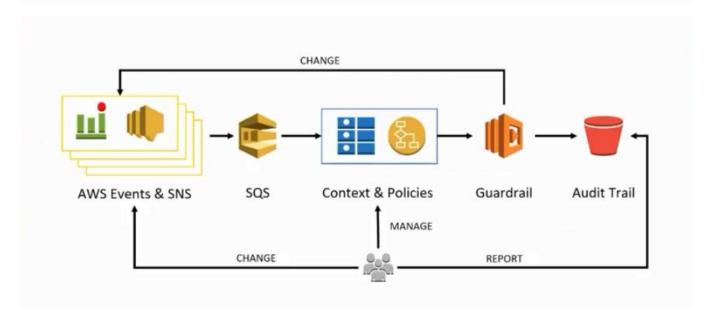
Lesson 6

Detect and correct

Real-time - more effective & user friendly

Native to the services and tools

Automate patterns and best practices



This is the basic pattern for a guardrail. You want to get to a place where you have context to test the condition and use the guard rail to implement the change to the instance, bucket or environment if they are not in compliance.

Patterns at scale

Lesson 7

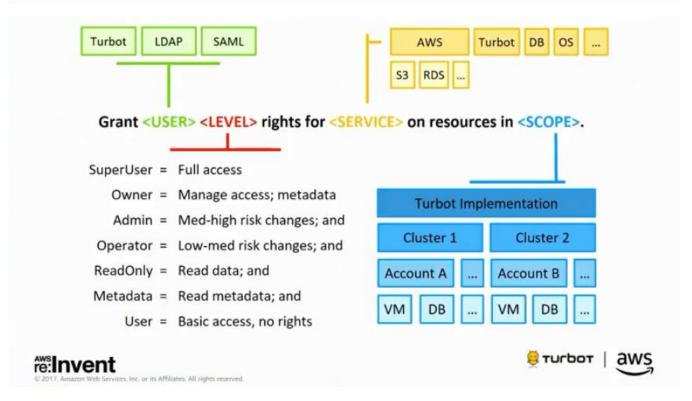
Use common language and models

Automate and repeat patterns

Avoid custom central services

Learn and enhance patterns over time

Accelerate, don't constrain, teams

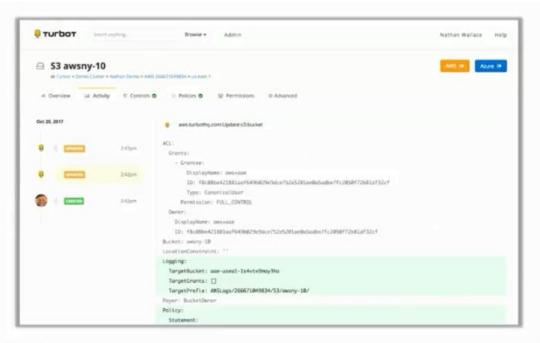


This is an example for IAM

Visibility

Lesson 8

Audit trail for security and compliance
Change history to understand behavior
Review actual configuration, not docs
Detailed logs for trouble-shooting





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You need to give visibility to the users so that they know what happened or is happening

Automate³!

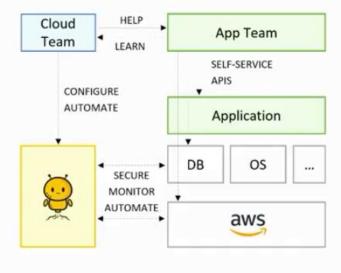
Lesson 9

Kill the ticket

Automate all level 1-2 responses

Invest to elevate and remain agile

Software defined operations: Go faster, safely

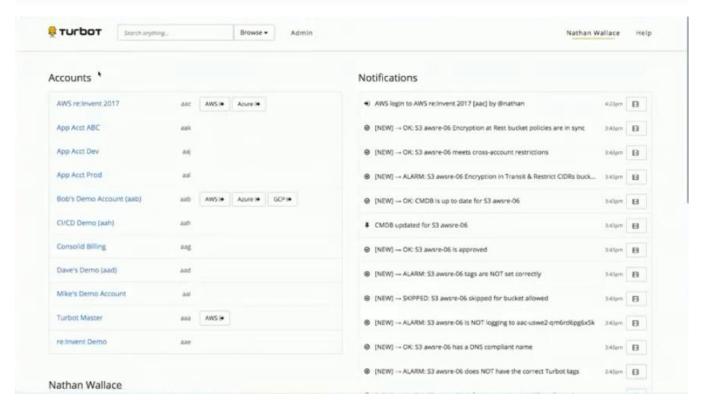




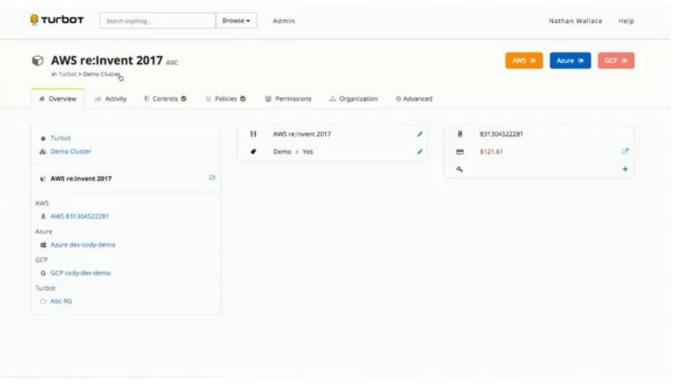


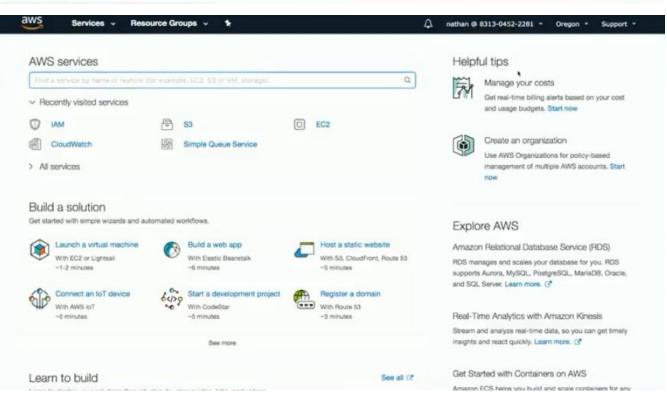


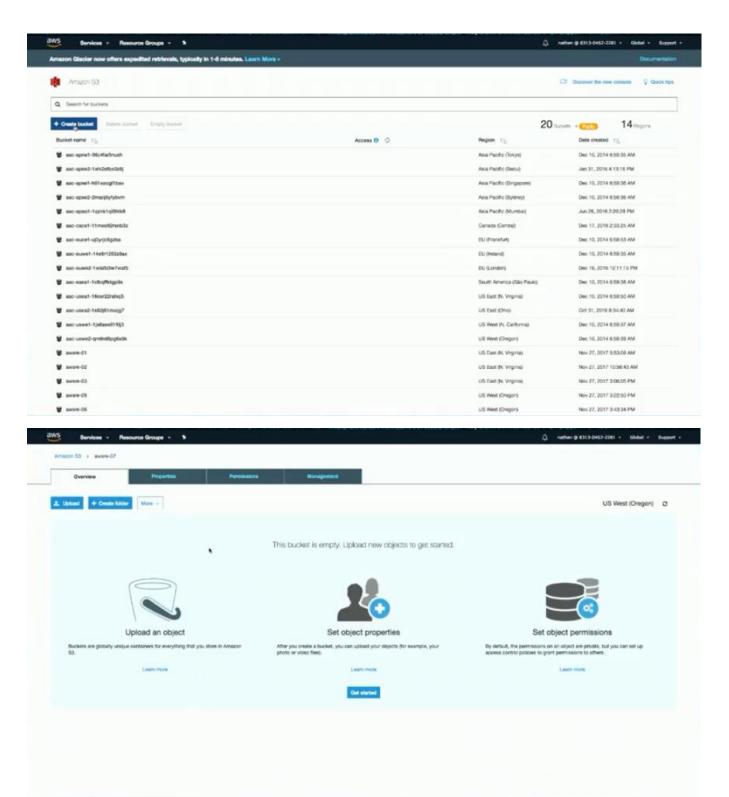
Let's see it live: #sdops

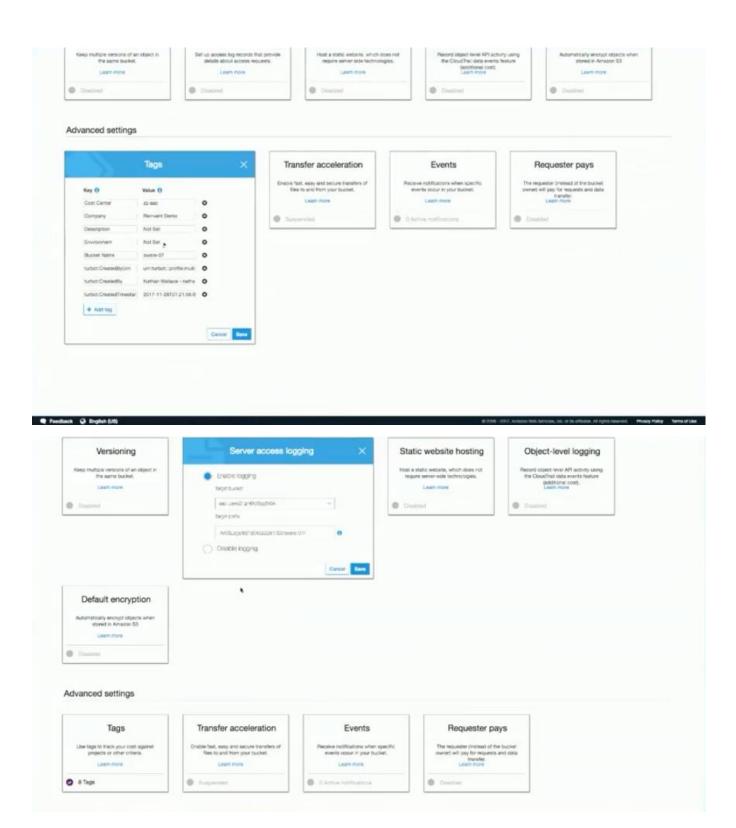


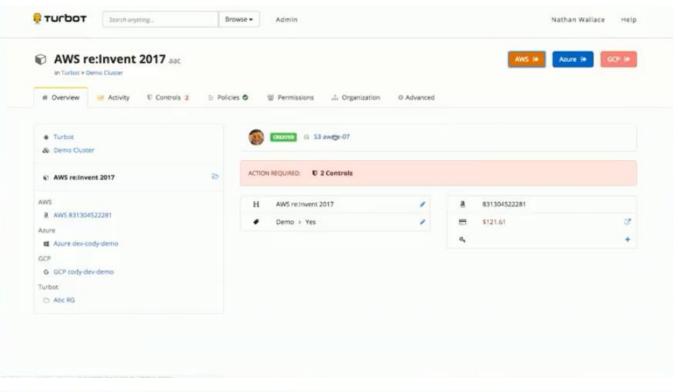
This is an example of a Turbot environment that implements a number of automated guard rails.

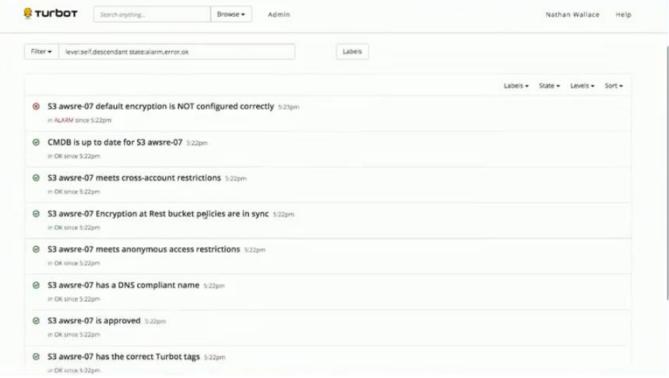


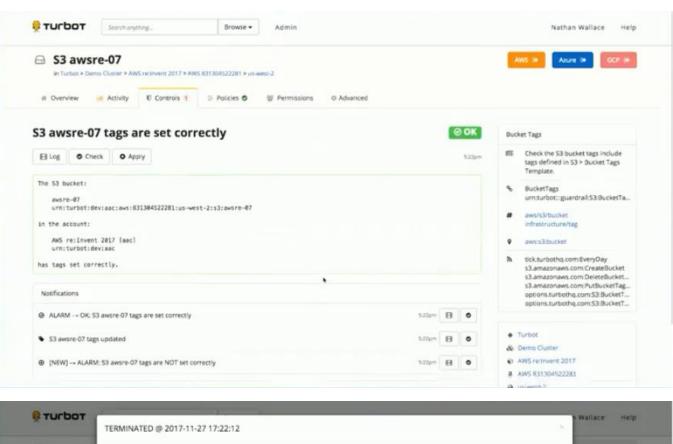


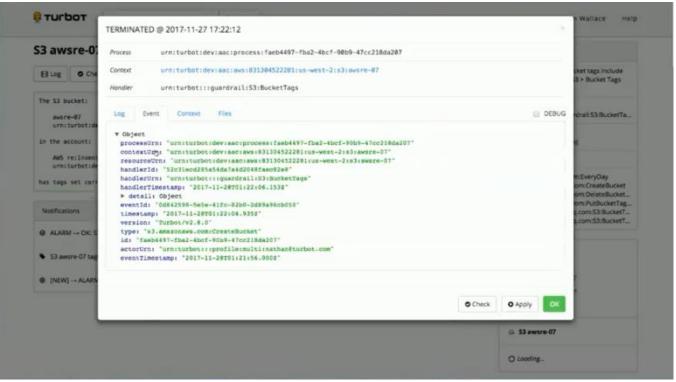


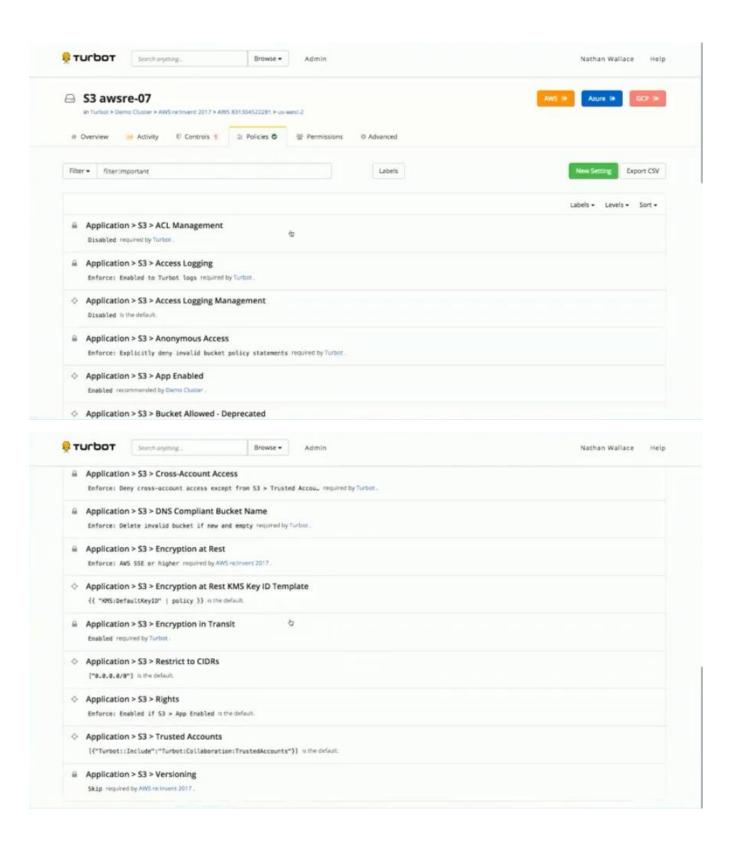


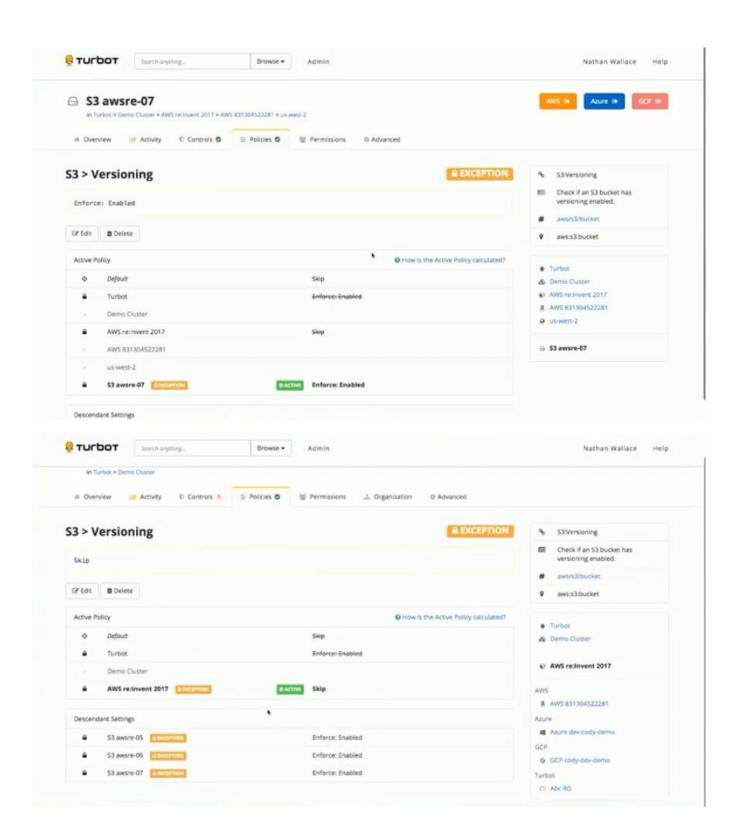


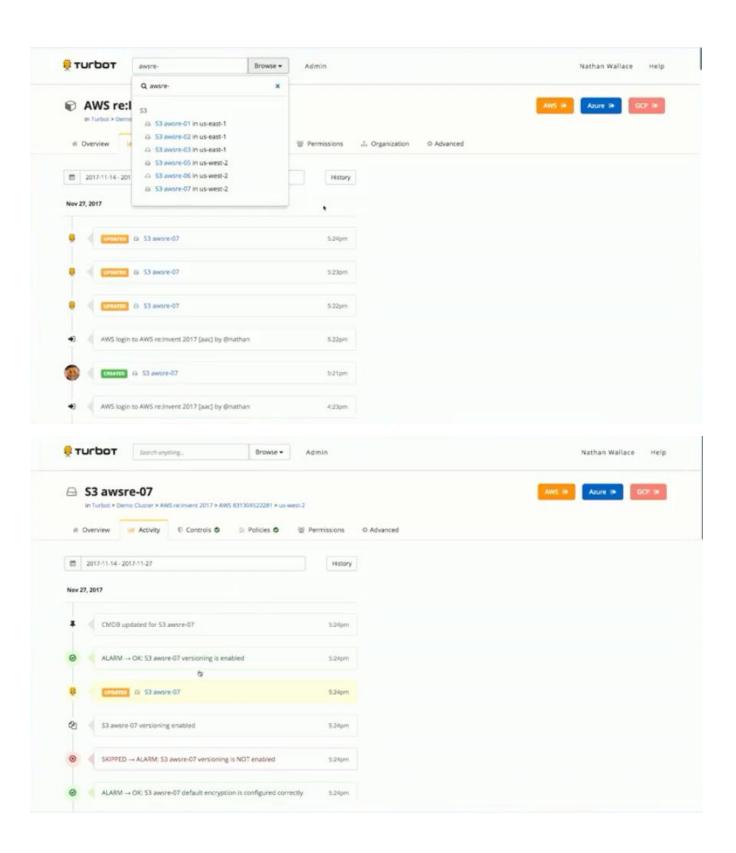


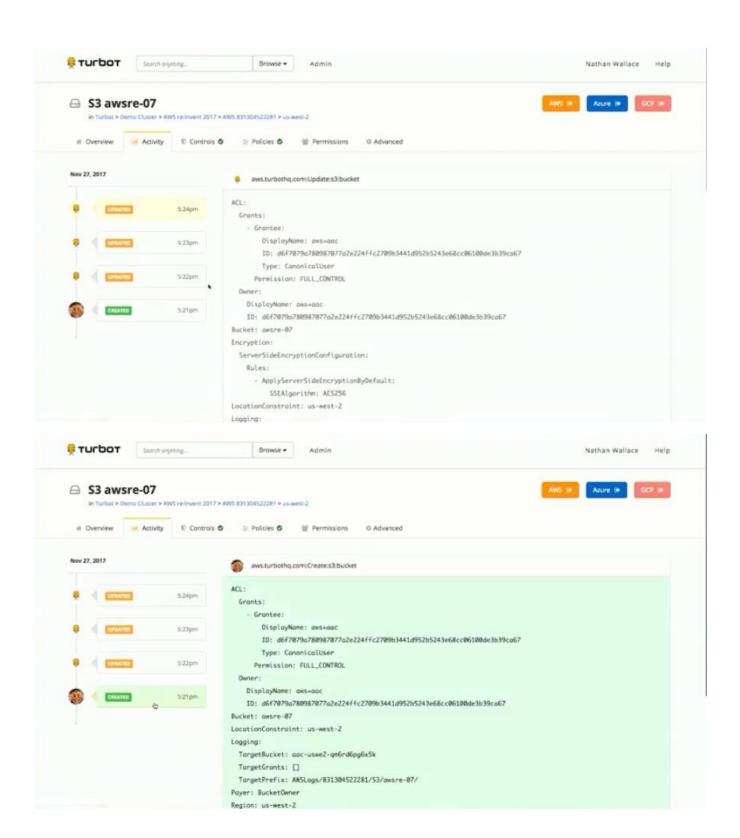


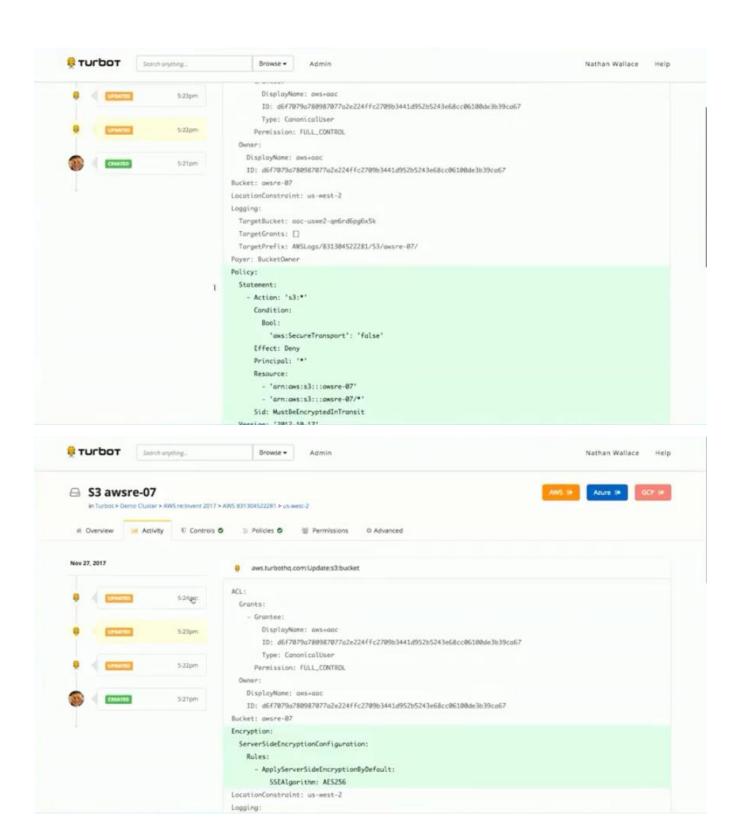


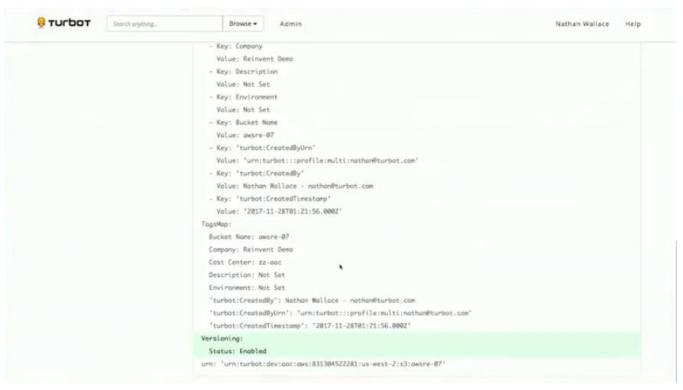


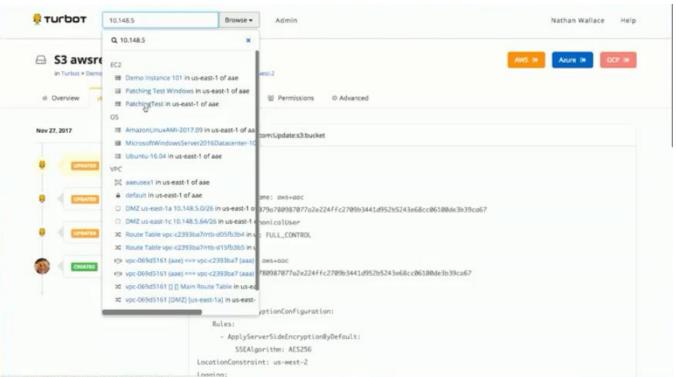


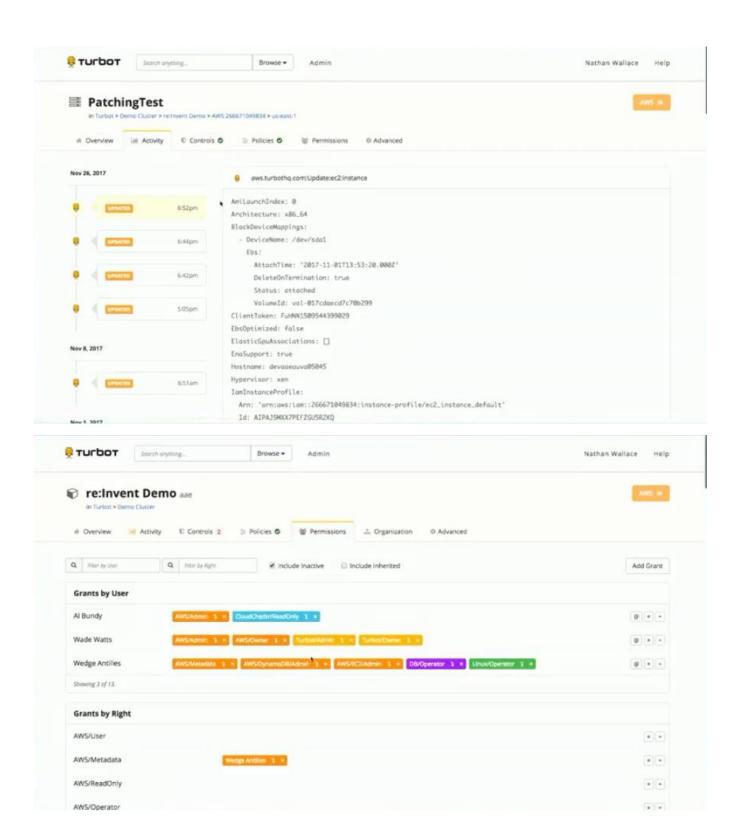


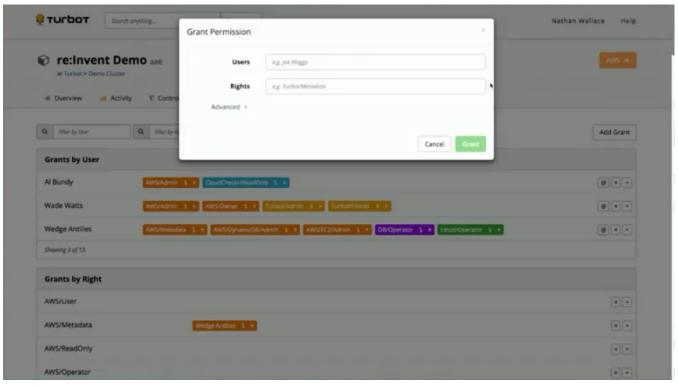


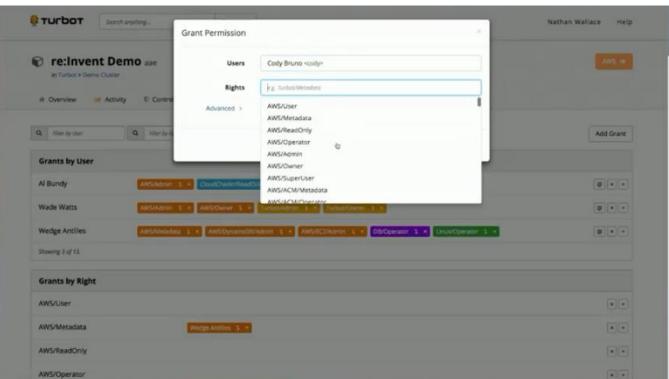


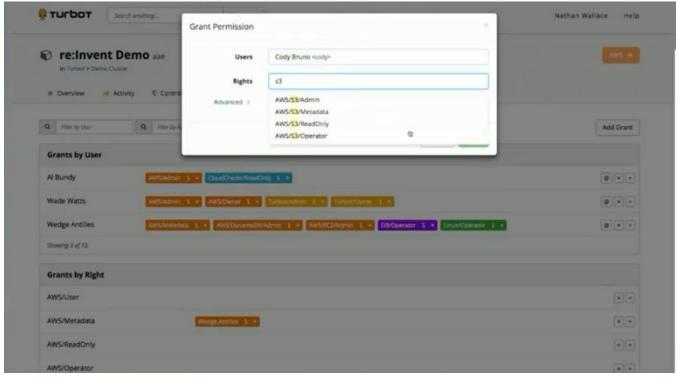


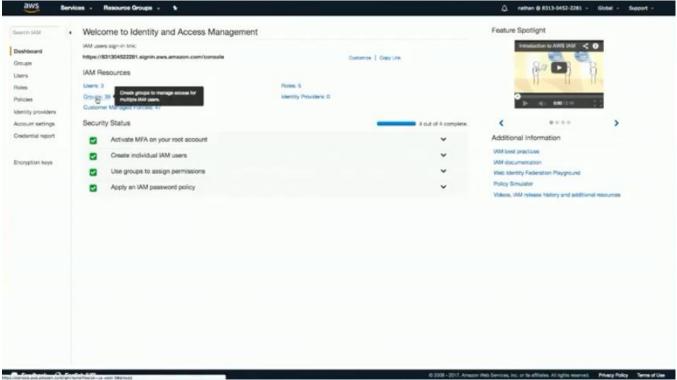


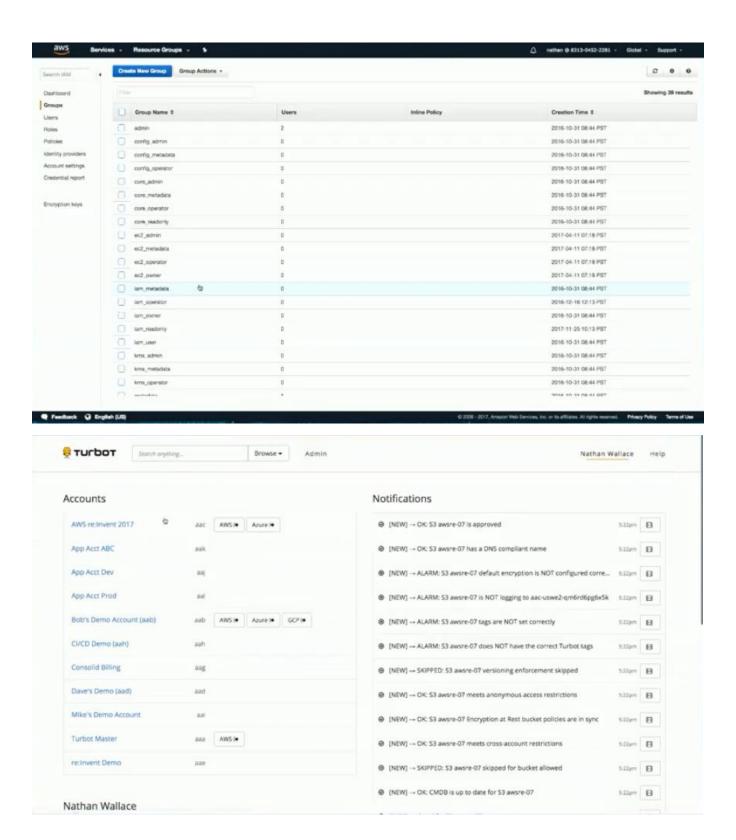


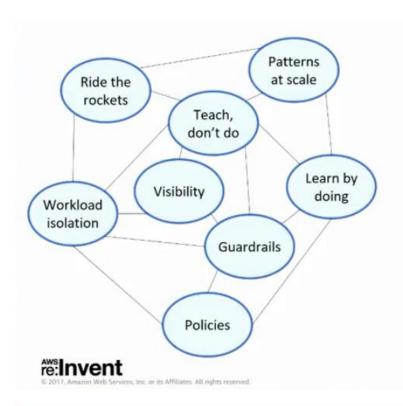












- ✓ Move at cloud speed
- √ Common language
- ✓ Security and compliance
- ✓ Cost control
- ✓ Close the skills gap
- ✓ Reduced friction



Where is NIBR now?

400 w/console access



170 accounts

+ 10/month









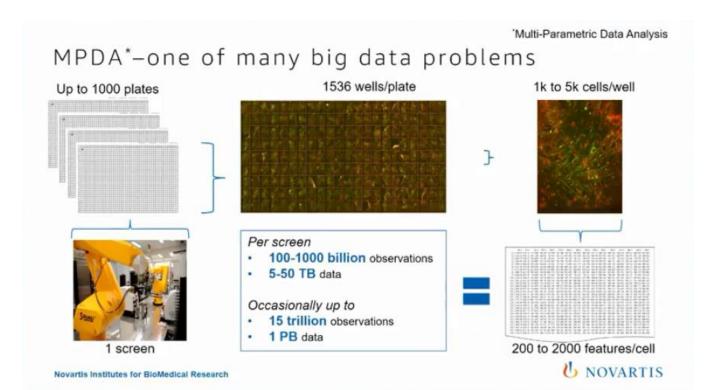


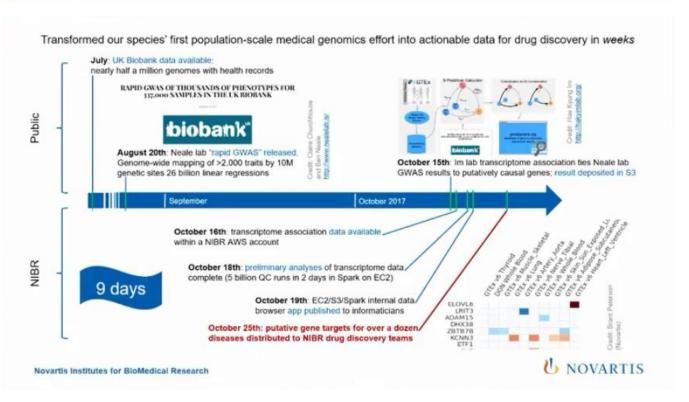


Represents new work per our "cloud first for new" strategy (migrations to follow later)

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What people think

... hard to explain just how excited ...

> ... awesome it is to have autonomy!

Thanks for bringing the AWS console safely into developer's hands

... control our own environments was an extreme enabler ...

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Automation drives high productivity

Succeeding with a very small (and amazing!) team











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Tips and lessons learned

Transformation

- · Separate use cases
- Tech Lab
- · Console access
- · Inclusive team

Multi-account

- Essential for diversity
- Automation required
- · API access important

kenrobbins.link/reinvent

Networking

- · Networking is hard
- VIF limits
- · IP allocation

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Summary

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- (F) Use multi-account if you have any appreciable variety and agility needs
- @ Account-as-a-container enables rapid org transformation to cloud
- Multi-account requires automation
- © Software-defined operations enables agility and control

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Acknowledgements

NIBR

- Cloud Team
- Network Operations
- Cyber Security
- Information Security & Risk Management
- Research Computing Platforms
- Multi-Parametric Data Analysis (MPDA) team
- Core Data & Analytics team
- Scientific Data Analysis team
- Our entire user community

Turbot

- Support
- Product Management
- Executive team

AWS

- Solution Architects
- Enterprise support team
- Account management

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