

Admin User Guide – Notification

□ Overview – Getting Started

[Accessing the Notifications Console](#) [\[#Access\]](#)

The Notification microservice (“Notification”) sends email and short message service (SMS) or text notifications, integrating events between Skava Commerce microservices and third-party services. Notification can be used to create and manage specific actions for any events that can be triggered in other microservices.

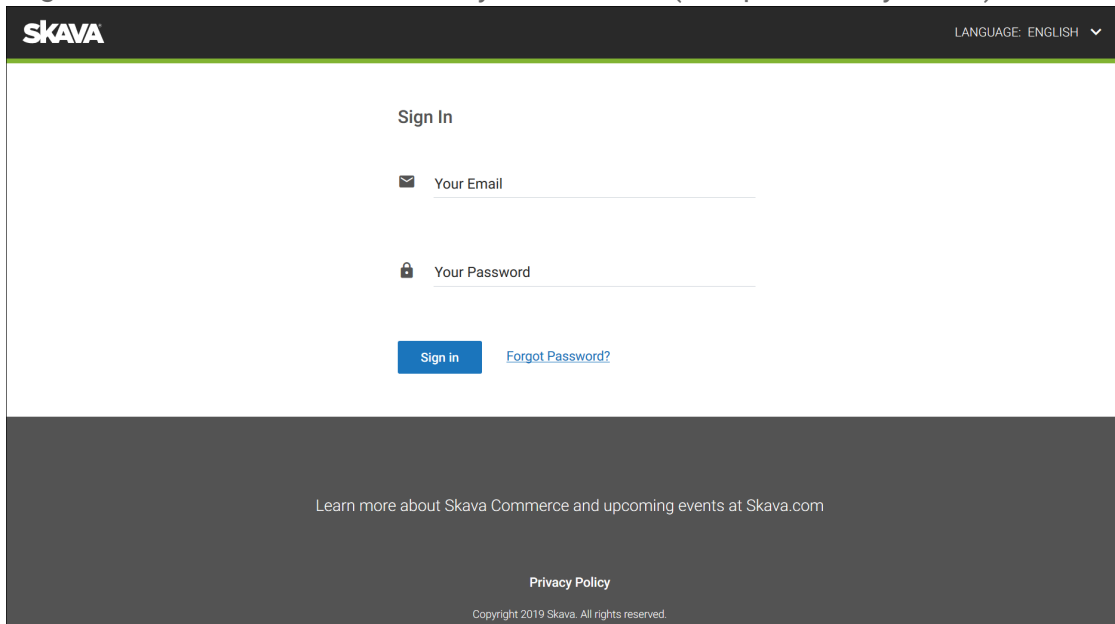
For a detailed overview of the **Notification** microservice, see the [Notification Microservice Overview](#) [\[https://developer.skava.com/microservices/notification/\]](https://developer.skava.com/microservices/notification/).

□ Accessing the Notifications Console

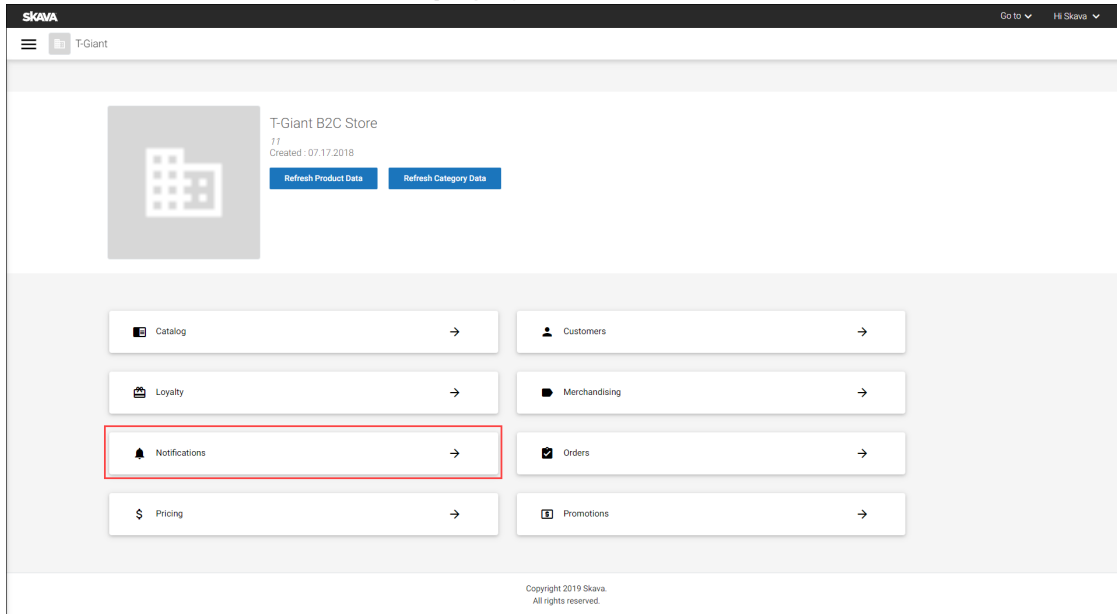
[Overview – Getting Started](#) [\[#overview\]](#) | [Notifications Page](#) [\[#NotificationsPage\]](#)

To access the Notification console,

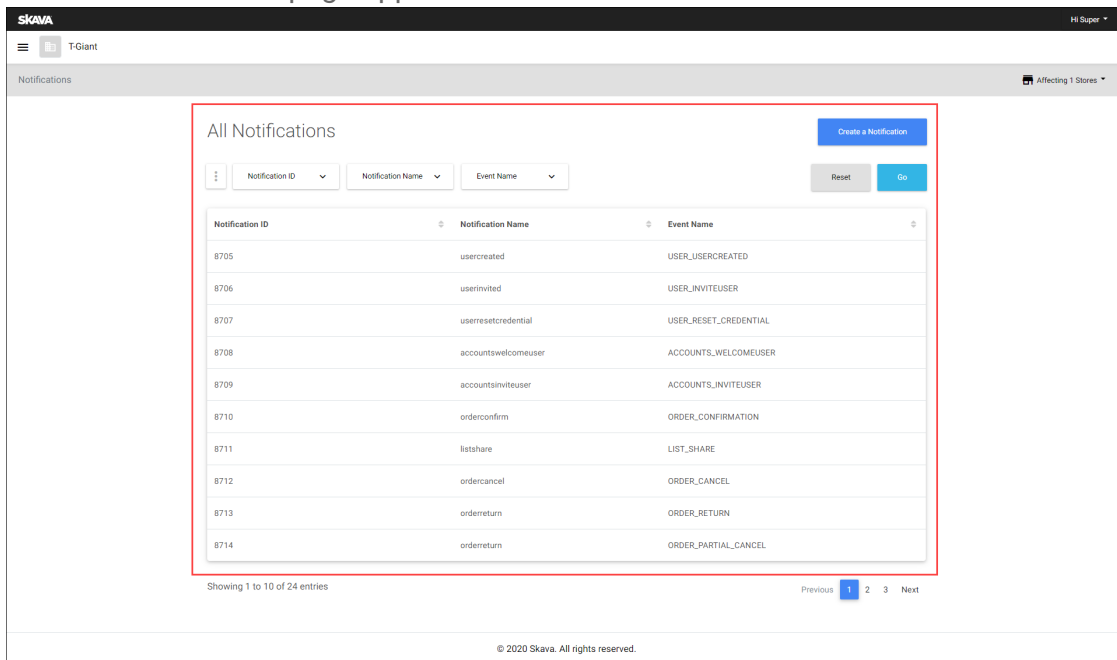
1. Login to the **Foundation** service for your **business** (URL provided by Skava).



The screenshot shows the Skava Foundation Sign In page. At the top, there is a dark header with the 'SKAVA' logo on the left and 'LANGUAGE: ENGLISH' with a dropdown arrow on the right. Below the header, the page has a white background. In the center, there is a 'Sign In' section. It includes a label 'Sign In' at the top, followed by two input fields: 'Your Email' with an envelope icon and 'Your Password' with a lock icon. Below these fields are two buttons: a blue 'Sign in' button and a blue 'Forgot Password?' link. At the bottom of the page, there is a dark gray footer containing the text 'Learn more about Skava Commerce and upcoming events at Skava.com', a 'Privacy Policy' link, and a small copyright notice 'Copyright 2019 Skava. All rights reserved.'

2. Click **Notifications** in the **StoreOps** page.

The **All Notifications** page appears:



Notifications Page

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In the Notifications page, you can:

- [search for notifications \[#Search\]](#)
- [create a notification \[#CreateNotification\]](#)
- [view or edit an existing notification \[#EditNotification\]](#)
- sort the **Notification ID**, **Notification Name**, and/or **Event Name** by ascending/descending order.

The screenshot displays the 'All Notifications' page in the Skava Admin User Guide. The page features a table with the following data:

Notification ID	Notification Name	Event Name
8705	usercreated	USER_USERCREATED
8706	userinvited	USER_INVITEUSER
8707	userresetcredential	USER_RESET_CREDENTIAL
8708	accountswelcomeuser	ACCOUNTS_WELCOMEUSER
8709	accountsinviteuser	ACCOUNTS_INVITEUSER
8710	orderconfirm	ORDER_CONFIRMATION
8711	listshare	LIST_SHARE
8712	ordercancel	ORDER_CANCEL
8713	orderreturn	ORDER_RETURN
8714	orderreturn	ORDER_PARTIAL_CANCEL

The page also includes a 'Create a Notification' button, a 'Reset' button, and a 'Go' button. The pagination bar at the bottom indicates 'Showing 1 to 10 of 24 entries' and includes a 'Previous' button and a 'Next' button.

Note:

- Pagination option appears in all screens that contain the notification information.
- To navigate to the next page, click **Next**.
- By default, 10 rows per screen will be displayed.

Configuring Search Parameters

In the **Notifications** page, you can search for notifications, modify the search fields in the header, and modify the appearance of the notifications rows per screen.

🔍 Searching for Notifications

To search for subscription request,

1. Click the **Notification ID**, **Notification Name**, and/or **Event Name** drop-down option in the header to open an **entry field** to provide search criteria.

Note: For displaying a predefined number of notifications per screen, see [Selecting](#)

Predefined Rows.

SKAVA

Hi Super

T-Giant

Notifications

Affecting 1 Stores

All Notifications

Create a Notification

Notification ID Notification Name Event Name

Reset Go

Notification ID	Notification Name	Event Name
8705	usercreated	USER_USERCREATED
8706	userinvited	USER_INVITEUSER
8707	userresetcredential	USER_RESET_CREDENTIAL
8708	accountswelcomeuser	ACCOUNTS_WELCOMEUSER
8709	accountsinviteuser	ACCOUNTS_INVITEUSER
8710	orderconfirm	ORDER_CONFIRMATION
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8712	ordercancel	ORDER_CANCEL
8713	orderreturn	ORDER_RETURN
8714	orderreturn	ORDER_PARTIAL_CANCEL

Showing 1 to 10 of 24 entries

Previous 1 2 3 Next

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2. Enter the desired search criteria in the search field, and then click **Go**.

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Notifications

Affecting 1 Stores

All Notifications

Create a Notification

Notification ID Notification Name Event Name

Reset Go

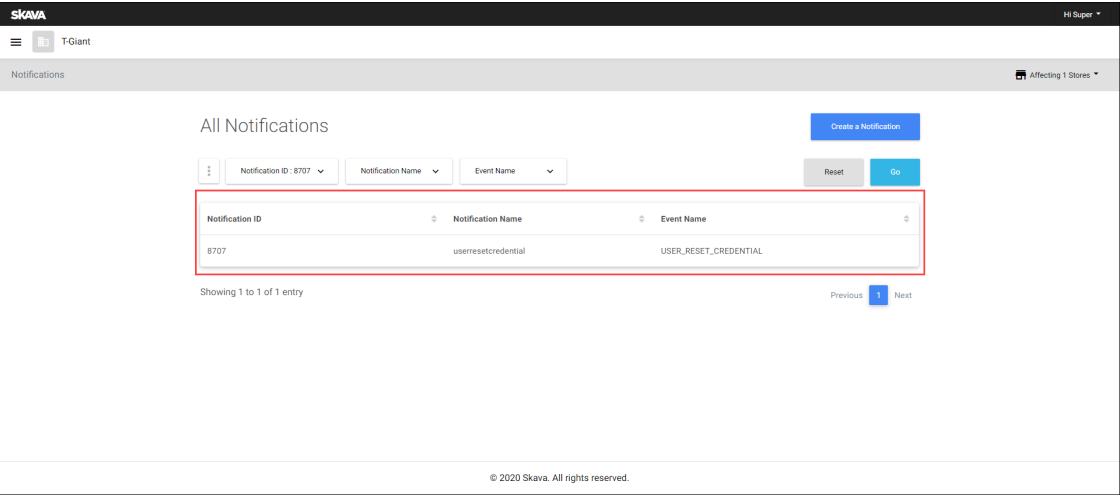
Notification ID	Notification Name	Event Name
8705	usercreated	USER_USERCREATED
8706	userinvited	USER_INVITEUSER
8707	userresetcredential	USER_RESET_CREDENTIAL
8708	accountswelcomeuser	ACCOUNTS_WELCOMEUSER
8709	accountsinviteuser	ACCOUNTS_INVITEUSER
8710	orderconfirm	ORDER_CONFIRMATION
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8712	ordercancel	ORDER_CANCEL
8713	orderreturn	ORDER_RETURN
8714	orderreturn	ORDER_PARTIAL_CANCEL

Showing 1 to 10 of 24 entries

Previous 1 2 3 Next

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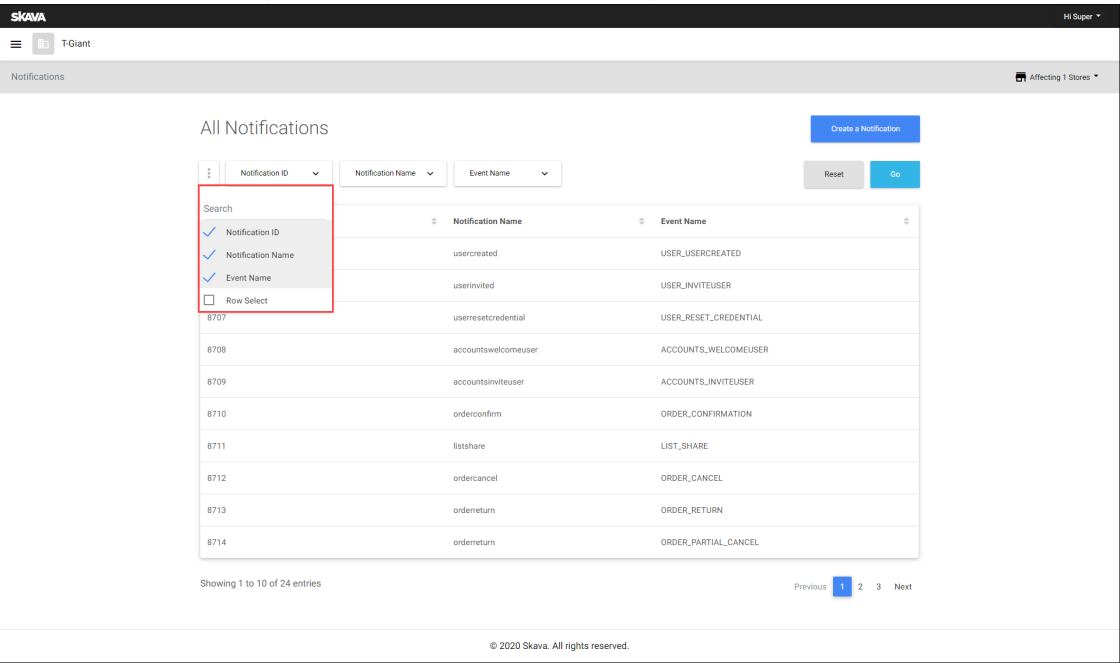
The notifications that match the search criteria appear:



Modify Searchable Fields

To modify the searchable fields,

1. Click the vertical ellipse available at the beginning of the search field.



2. Select or deselect the items to add or remove the searchable fields in the header. The selected or deselected searchable fields appear in the header:

Notifications

All Notifications

Create a Notification

Reset Go

Notification ID	Notification Name	Event Name
8705	usercreated	USER_USERCREATED
8706	userinvited	USER_INVITEUSER
8707	userresetcredential	USER_RESET_CREDENTIAL
8708	accountswelcomeuser	ACCOUNTS_WELCOMEUSER
8709	accountsinviteuser	ACCOUNTS_INVITEUSER
8710	orderconfirm	ORDER_CONFIRMATION
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8712	ordercancel	ORDER_CANCEL
8713	orderreturn	ORDER_RETURN
8714	orderreturn	ORDER_PARTIAL_CANCEL

Showing 1 to 10 of 24 entries

Previous 1 2 3 Next

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3. Click the **Go** button. The selected rows of notifications appear in the screen.

Note: To reset the search field in the header, click the **Reset** button.

□ Selecting Predefined Rows

By default, 10 notifications per screen will appear, but the number of notifications per screen can be modified as follows:

1. Click the vertical ellipse available at the beginning of the search field.
2. Select **Row Select**. The **Row Select** appears as part of the search criteria.

Notifications

All Notifications

Create a Notification

Reset Go

Notification ID	Notification Name	Event Name
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8706	userinvited	USER_INVITEUSER
8707	userresetcredential	USER_RESET_CREDENTIAL
8708	accountswelcomeuser	ACCOUNTS_WELCOMEUSER
8709	accountsinviteuser	ACCOUNTS_INVITEUSER
8710	orderconfirm	ORDER_CONFIRMATION
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8712	ordercancel	ORDER_CANCEL
8713	orderreturn	ORDER_RETURN
8714	orderreturn	ORDER_PARTIAL_CANCEL

Showing 1 to 10 of 24 entries

Previous 1 2 3 Next

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3. Select **10 Rows**, **25 Rows**, or **50 Rows** from the drop-down list.

The screenshot shows the 'All Notifications' page in the Skava Developer Portal. At the top right, there is a 'Create a Notification' button. Below the header, there are filters for Notification ID, Notification Name, and Event Name. A 'Row Select' dropdown menu is open, showing options for 10 Rows, 25 Rows, and 50 Rows. The table below lists 14 notifications with columns for Notification ID, Notification Name, and Event Name. The footer shows 'Showing 1 to 10 of 24 entries' and pagination controls.

Notification ID	Notification Name	Event Name
8705	usercreated	USER_USERCREATED
8706	userinvited	USER_INVITEUSER
8707	userresetcredential	USER_RESET_CREDENTIAL
8708	accountswelcomeuser	ACCOUNTS_WELCOMEUSER
8709	accountsinviteuser	ACCOUNTS_INVITEUSER
8710	orderconfirm	ORDER_CONFIRMATION
8711	listshare	LIST_SHARE
8712	ordercancel	ORDER_CANCEL
8713	orderreturn	ORDER_RETURN
8714	orderreturn	ORDER_PARTIAL_CANCEL

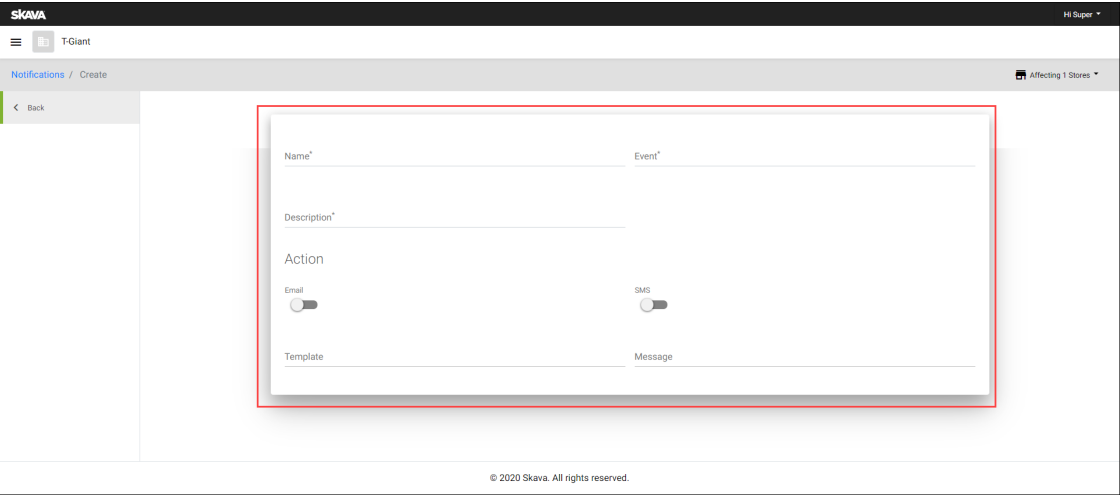
Creating a Notification

To create a notification,

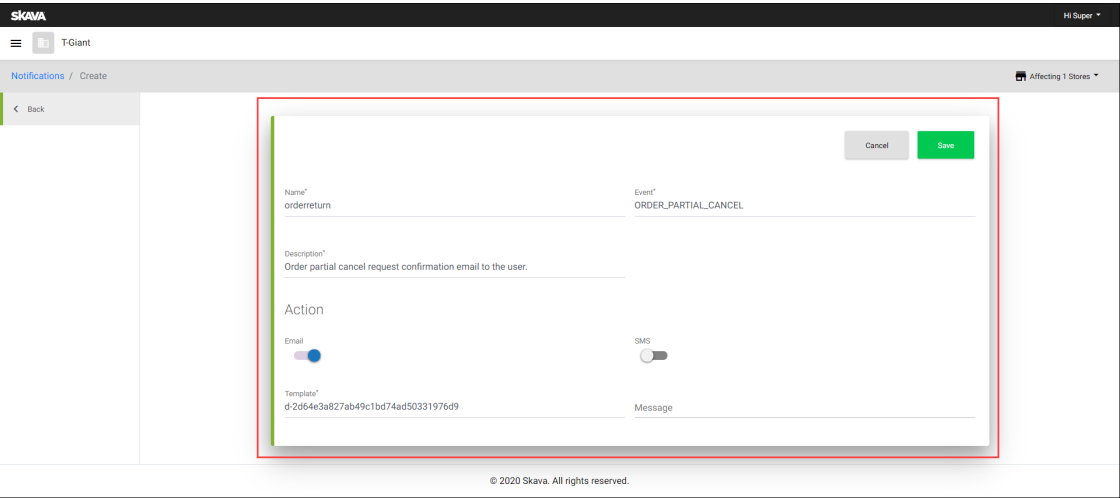
1. Click the **Create a Notification** button.

This screenshot shows the same 'All Notifications' page as the previous one, but the 'Create a Notification' button at the top right is highlighted with a red rectangular box. The rest of the page, including the filters, table, and footer, remains the same.

The **Create** page appears:



2. In the **Create** page, enter or select the required information:



Field	Description
Name	Enter the name of the notification.
Event	Enter the appropriate event name for the notification.
Description	Enter the relevant description.
Action	Select the action for the notification. The actions are: <ul style="list-style-type: none">Email – enable the toggle to send the notification via an email.SMS – enable the toggle to send the notification via a SMS. You can enable Email and/or SMS action.
Template	When the action is selected as Email , the Template field is enabled. You can add the email template in this field for the notification.
Message	When the action is selected as SMS , the Message field is enabled. Add the SMS template in this field for the notification.

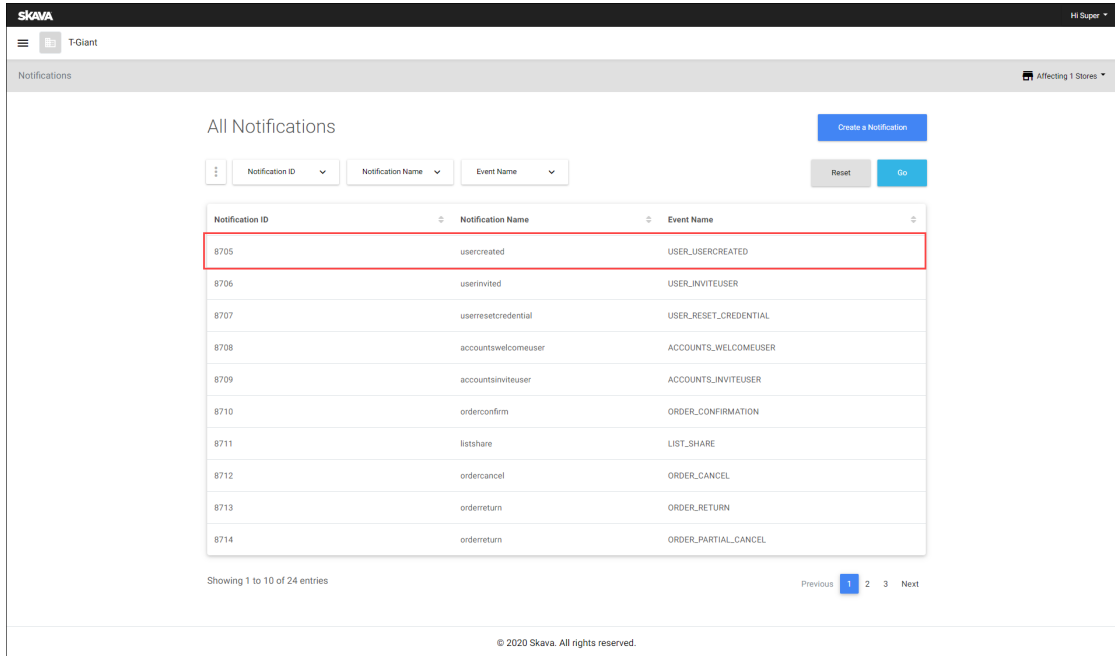
3. Click the **Save** button. The newly created notification appears in the **Notifications** page.

Note: To discard the changes, click **Cancel**.

[] Viewing or Editing a Notification

To view and/or edit a notification,

1. Click the desired notification row.

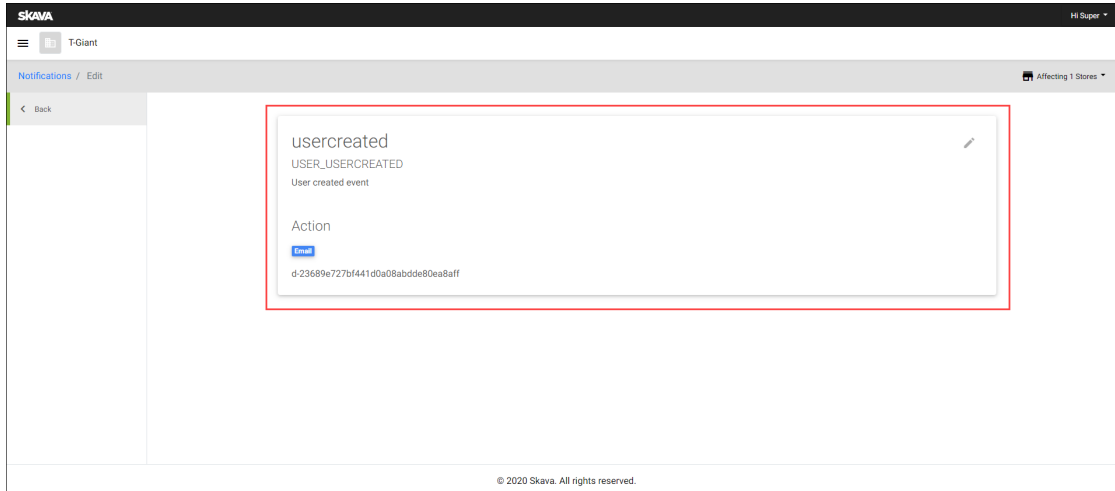


The screenshot shows the 'All Notifications' page in the Skava Admin Portal. At the top, there's a header with 'SKAVA' and 'T-Giant'. Below it, a 'Notifications' section has a 'Create a Notification' button and filters for 'Notification ID', 'Notification Name', and 'Event Name'. A table lists 14 notifications. The first row is highlighted with a red border.

Notification ID	Notification Name	Event Name
8705	usercreated	USER_USERCREATED
8706	userinvited	USER_INVITEUSER
8707	userresetcredential	USER_RESET_CREDENTIAL
8708	accountswelcomeuser	ACCOUNTS_WELCOMEUSER
8709	accountsinviteuser	ACCOUNTS_INVITEUSER
8710	orderconfirm	ORDER_CONFIRMATION
8711	listshare	LIST_SHARE
8712	ordercancel	ORDER_CANCEL
8713	orderreturn	ORDER_RETURN
8714	orderreturn	ORDER_PARTIAL_CANCEL

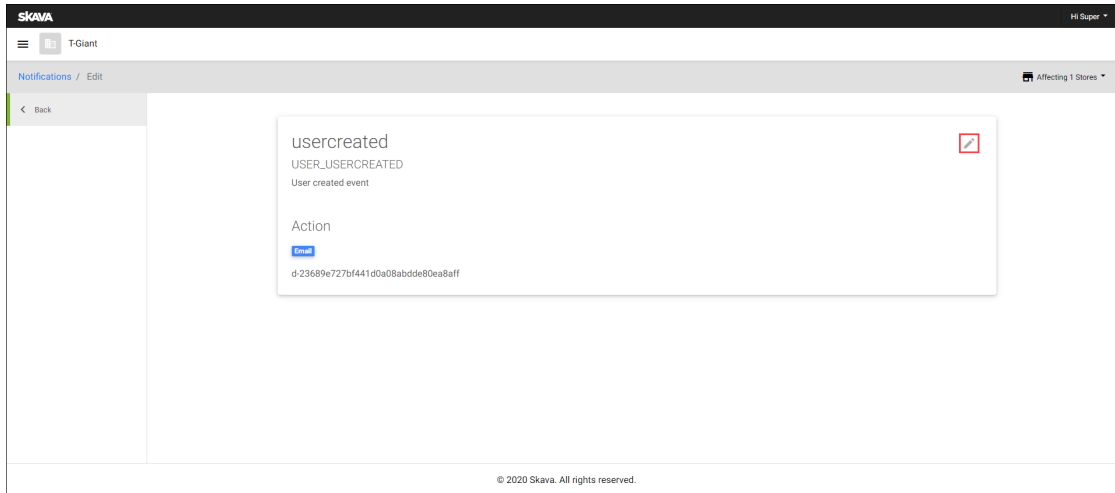
Showing 1 to 10 of 24 entries

The **Edit** page appears:

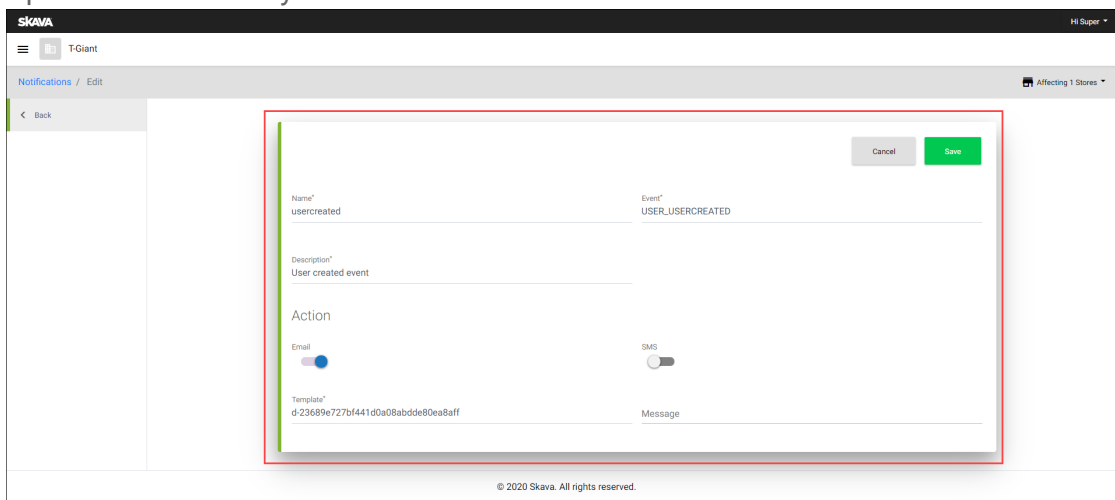


The screenshot shows the 'Edit' page for a notification. The notification name is 'usercreated' and the event name is 'USER_USERCREATED'. The description is 'User created event'. Under the 'Action' section, there is an 'Email' button and a long alphanumeric string: 'd-23689e727bf441d0a08abdd680ea8aff'.

2. Click the edit icon.



3. Update the necessary notification details.

4. Click the **Save** button. The notification details are updated.

Note: To discard the changes, click **Cancel**.

[Notifications Page \[#NotificationsPage\]](#) | [top \[#top\]](#)

Revision History

2020-04-23 | AM – Revamped this document.

2020-03-28 | AM – Minor copyedit.

2019-09-20 | AN – Content updated for September 2019 release.

2019-07-12 | AN – Content updated for July 2019 release.

2019-06-10 | PLK – Minor copyedits.

2019-05-08 | AM- Minor copyeditor copyedit.

2019-05-04 | PLK – Content uploaded. TOC and links added.