

XAVIER E. FIGUEROA MUÑOZ

CAREER OBJECTIVE

Adaptable Computer Science graduate from Interamerican University of Puerto Rico, and also coursing Holberton School in Software Development. With 5+ years of work and research experience in various fields, I'm able to acclimate and present new and creative ideas to the workplace. Known as hard-working, I aim to sharpen and develop skills required to successfully fill the role at your company and be relied upon to help achieve its goals.

PROFESSIONAL EXPERIENCE

TELEPHONE BANKING CONSULTANT

Popular Inc. - Popular Bank, San Juan, PR / Oct 2018 - Aug 2020

- Confer with customers by telephone or in person to provide information about products or services, take or enter orders, cancel accounts, or obtain details of complaints.
- Keep records of customer interactions or transactions, recording details of inquiries, complaints, or comments, as well as actions taken.
- Complete contract forms, prepare change of address records, or issue service discontinuance orders, using computers.

CHECKOUT SUPERVISOR

Sears Holdings, San Juan, PR / Sep 2015 - Oct 2018

- Direct and supervise employees engaged in sales, inventory-taking, reconciling cash receipts, or in performing services for customers.
- Monitor sales activities to ensure that customers receive satisfactory service and quality goods.
- Enforce safety, health, and security rules.

Technical Skills

Basic Knowledge in:

- HTML, CSS, C, C++, Python, Java, JavaScript
- MySQL, Shell/Bash, Linux/Unix, Git.

Basic Knowledge in tools such as:

- Visual Studio, Apache Netbeans, GitHub, Nginx.

✉ x.e.figueroa@gmail.com

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📍 PO Box 1634 Aguada, PR, 00602

EDUCATION

HOLBERTON SCHOOL

San Juan, PR

Developing skills towards Full-Stack Software Development Certificate (Expected completion Oct 2021)

INTERAMERICAN UNIVERSITY OF PUERTO RICO - AGUADILLA CAMPUS

Aguadilla, PR

B.S. in Computer Science (Jun 2021)

POLYTECHNIC UNIVERSITY OF PUERTO RICO

San Juan, PR

Completed coursework towards B.S. Computer Science (Jan 2017)

UNIVERSITY OF PUERTO RICO - MAYAGÜEZ CAMPUS

Mayagüez, PR

Completed coursework towards B.S. Mechanical Engineering (Jan 2014)

ADDITIONAL SKILLS

Fully Bilingual in English and Spanish, reading and writing.

Proficient level of knowledge in Microsoft Word, PowerPoint, Outlook and Excel.

- Emacs, vi, Vim, Neovim, Virtual Box, Vagrant.

RESEARCH EXPERIENCE

"DEVELOPING TEST SUITES FOR FASTQUERY"

Lawrence Berkeley National Laboratory, Berkeley, CA / Jun 2011 – Jul 2011

- AGMUS Pre-College Internship Program
- Research Mentors: K. John Wu, Surendra Byna

"MEASURING PLASMA PARAMETERS USING INERTIAL ELECTROSTATIC CONFINEMENT TO CORROBORATE THE BOLTZMANN RELATION"

Polytechnic University of Puerto Rico, San Juan, PR / May 2011 – Jun 2011

- AGMUS Pre-College Research Program
- Research Mentors: Prof. Claudia Talavera, Ramón Rivera, and Angel E. González, Ph.D.
- Pre-College Research Symposium Best Poster Presentation at Hotel Sheraton Puerto Rico Convention Center

"CALCULATING THE ENERGY NUMBER VARIATION OF THE MINIMUM CHARGE AND IMPLEMENTING GAUSS' LAW TO SUBSTANTIATE MODELING EFFECTIVENESS"

Polytechnic University of Puerto Rico, San Juan, PR / Apr 2011 – May 2011

- AGMUS Pre-College Research Program
- Research Mentors: Ph.D. Angel González, Prof. Claudia Talavera, and Ramón Rivera

"EVALUATION OF TWO SNOW EVENTS AT THE NCAR MARSHALL FIELD SITE"

National Center for Atmospheric Research, Boulder, CO / Mar 2011 – Apr 2011

- SPARK Pre-College Research Program
- Research Mentor: Jennifer Black

REFERENCES

References available upon request.

SOCIAL MEDIA

www.linkedin.com/in/xavier-e-figueroa

<https://github.com/xefigueroa>

CITIZENSHIP

U.S. Citizen

