What kinds of problems do we mean when we talk about complexity?

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Bernstein et al. [1], Kim et al. [7], and Nebeling et al. [11]

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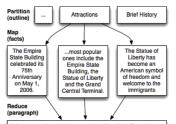
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- Can crowds create things from whole cloth?
   Kim and Monroy-Hernández [5], Kim et al. [6], Hahn et al. [4], and Lasecki,
   Kushalnagar, and Bigham [9]

#### WHAT DOES THE CROWDSOURCING LITERATURE SAY?

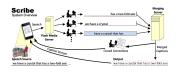
- Build complexity into the process
  - Apply CS methods to people Kittur et al. [8]



Ask most people who plan to travel to New York City what they want to see while they are there and invariably you will hear about the top tourist attractions: the Empire State Building, the Statue of Liberty, and the Grand Central Terminal, with the Empire State Building probably coming in as number one on the list of "must see" for visitors to the city, No wonder: the Empire State Building has a long history, having celebrated its seventy-fifth anniversary on May 1, 2006. Yet the Statue of Liberty is also a popular tourist destination.

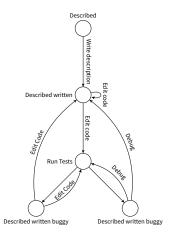
# WHAT DOES THE CROWDSOURCING LITERATURE SAY?

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## WHAT DOES THE CROWDSOURCING LITERATURE SAY?

- Build complexity into the process
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  - Crowdsourcing workflows as function state machines
     LaToza et al. [10]



#### WHAT DOES THE PIECEWORK LITERATURE SAY?

# George Airy (astronomer) used a very similar approach [3]



- Employed computers
- 13-20 years old
- Overworked
- Underpaid
- Could be fired at will

## GEORGE AIRY — WHIZ KID

Airy built complexity into the process, assigning *human computers* to compute, verify, and correct the right ascension and declination of stars.

No. of Swing.	Approximate Time (Astronomical Reckoning).	Number of Signals.	Mean of Times by Shelton.	Mean of Times by Earnsmaw.	Interval by Shelton.	Interval by Earnsmaw.	Rate EARNSHAW SHELTON	Logarithm of Rate EARNSHAW SHELTON	Corrected Logarithm of Rate EARNSHAW SHELTON
1 2 3 4 5 6 7 9 10 11	2. 3 2. 7 2. 11 2. 16 2. 19 2. 23 3. 3 3. 7 3. 11 3. 15	29 17 25 31 21 25 22 24	h m s 3 19 36:505 7 19 59:605 11 18 21:257 16 3 49:086 20 20 55:618 23 34 17:516 3 24 0:019 7 19 2:090 11 43:600 15 52 49:386 19 20 39:133 23 20 26:425	1 24 7'486 5 22 44'886''' 10 8 31'307''' 14 25 54'541''' 17 39 29'336''' 21 29 26'990''' 1 24 44'423'' 5 27 41'868''' 9 59 5'459'' 13 27 8'783''' 17 27 11'071''''	4 17 6.532 3 13 21.898 3 49 42.503 3 55 2.071	h m s 4 0 38722 3 58 37400 4 45 46421 4 17 23*234 3 13 34795 3 49 57654 3 55 17433 4 2 57445 4 31 23*591 3 28 3*324 4 0 3*188 4 3 46*029	1.0010831 1.0011011 1.00110855 1.0010827 1.0011116 1.0010994 1.0010994 1.0010947 1.0010888 1.0011049 1.001106666	0·00047012 0·00047793 0·00047717 0·00046995 0·00047720 0·00047720 0·00047282 0·00047516 0·00047959 0·00047959	0-00047387 0-00047990 0-00046316 0-00047194

First implementations of piecework:

First implementations of piecework: farms



First implementations of piecework: farms, textiles





First implementations of piecework: farms, textiles, and other low-skill labor.







# **FORD**

Fordism

# **COMPARISONS**

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