



Tasks



## 1. Complexity

Hahn et al. (2016), Kim and Monroy-Hernández (2016), Kittur et al. (2011), Nebeling et al. (2016), Suzuki et al. (2016), Yu, Kittur, and Kraut (2016), and Yuan et al. (2016)







Complexity

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Celis et al. (2016), Chang, Kittur, and Hahn (2016), Law et al. (2016), Lykourentzou et al. (2016), and Newell and Ruths (2016)



Decomposition



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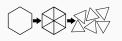
Celis et al. (2016), Chang, Kittur, and Hahn (2016), Law et al. (2016), Lykourentzou et al. (2016), and Newel and Ruths (2016)

#### 3. Relationships

Gray et al. (2016), Irani and Silberman (2016, 2013), Lee et al. (2015), McInnis et al. (2016), and Salehi et al. (2015)









Complexity



Decomposition



#### Twofold purpose:

- Give some historical context to on-demand work
- Answer some questions that have been difficult to answer
- Recapture attention toward a valuable sense–making methodology