

Managing crowd and gig workers' histories and qualifications

What's this study about?

We're trying to learn about whether independently-run platforms for tracking workers' histories and qualifications can better inform whether workers are likely to be qualified and suited for complex gig work. Some of this research will involve the management of workers by other workers.

In this study, we'll be asking workers managed by this system about their experiences using the platform ("vitae"), as well as interviewing people who manage these qualification groups.

What are my choices?

You can choose not to participate in the study at all, or you can respond to some questions but not others. You can later ask that I not use some or any of the information from any previous conversations (until that data, like an anonymized quotation, is published in a form that I can't change after the fact). If you tell me you want to withdraw or simply not participate in the first place, I'll delete the data you gave (if any) and that'll be the end of it.

Will anyone know I'm in the study?

Only if you want — the only people in our research group who will know individual participants' names will be people directly involved in the study. The only reason other people will know you participated will be if you tell them, or you tell me to mention you when I email them.

What else should I know?

If you're interested in participating, you should know

- Participation is voluntary; if you wish not to participate, it's perfectly all right.
- Participants will not be compensated for their interviewing time.
- If at any point you wish to withdraw from the study, we will accommodate such requests as quickly as reasonably possible.

Who can I talk to about the study?

If you have any questions or concerns with the study, you can talk to the researchers directly, or you can talk to Stanford's Institutional Review Board (IRB), who oversee our research and make sure participants are treated ethically.

Talk to the researchers: If you have any questions or problems related to the study, feel free to contact me, [Ali Alkhatib](mailto:ali.alkhatib@cs.stanford.edu), by phone at 408-348-2720 or by email (ali.alkhatib@cs.stanford.edu).

Talk to the IRB: If you're not satisfied with how this study is being conducted, or if you have any concerns, complaints, or questions about the research or your rights as a participant, please feel free to contact the (IRB) to speak to someone independent of the research team at (650)-723-2480 or toll free at 1-866-680-2906. You can also email irb2-manager@lists.stanford.edu or write to:

Stanford IRB, Stanford University,
3000 El Camino Real, Five Palo Alto Square, 4th Floor,
Palo Alto, CA 94306