

# ETHAN TONEY

St. Catharines, ON

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A hardworking and passionate job seeker with a strong skillset eager to secure a spot on your team! Talented at solving problems and servicing others!

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## EXPERIENCE

### CUSTOMER SERVICE

McDonald's Canada | St. Catharines, ON

JULY 2023 – APRIL 2024

Provided exemplary customer service on each field visit to ensure customer satisfaction.  
Developed a deep understanding of customer service principles and customer service best practices.

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### FREELANCE WEB DEVELOPER AND GRAPHIC DESIGN

Plush Imperial | Niagara Falls, ON

JUL 2023 – SEPT. 2023

Maintained ongoing communication with clients throughout the development process to meet project requirements and expectations.

### CUSTODIAL POSITION

A&J Maintenance | Charlottetown, PEI

AUG. 2022 – MAY 2023

Maintained up-to-date knowledge of cleaning trends, tools, technologies, and best practices to stay competitive in the marketplace.

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## EDUCATION

### HIGH SCHOOL DIPLOMA

Anatol Rogers High School

JUNE 2021

- Honor's Society
  - GPA 3.5
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## SKILLS

- Effective Communicator
  - Computer Proficiency
  - Team Player
  - Problem Solver
  - Great Attention to Detail
  - Customer Service
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