

Prospect Load Problems

- [java.lang.Error: Could not rank locations for person:](#)
 - [Solution](#)
- [Permission denied to s3: s3n://predict-analytics/div_predictions_merged.csv](#)
 - [Solution](#)
- [Related articles](#)

java.lang.Error: Could not rank locations for person:

```
--customerId: 20002
--personId: 72bc9589-efb8-4b5e-aefe-09e7a8478632
--zip5: 72070
--lat: 34.967201232910156
--lon: -92.70099639892578.
```

Solution

Issue getting locations from lookups .

- Make sure locations are updated in lookups:
- If new queries are inserted into staging, use AMQP_HOST=az-preds-rab-01.
- For Production, use AMQP_HOST=az-kafka-01.ecosmart.local.

Permission denied to s3: [s3n://predict-analytics/div_predictions_merged.csv](#)

Solution

Permission denied: [s3n://predict-analytics/div_predictions_merged.csv](#)

- Access required for PredictAnalytics bucket
- Raise a HELP ticket seeking access to the required bucket.

Related articles

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