

Main success scenarios:

Title: Car wash

Actor: Customer

When the Customer want their car washed they park it in the wash hall and inserts their washcard in the terminal and picks the appropriate settings for the wash (which the type of wash and prices are displayed).

The car is then washed and the Terminal prints a receipt and returns the WashCard.

Title : buy WashCard

Actor: Customer

The customer accesses terminal and the terminal presents option to buy a WashCard.

Customer chooses the “buy a WashCard” option and the terminal presents payment methods.

The customer provides ID and payment method and terminal presents options for depositing money ranging from 200kr to 1000kr.

The customer chooses the wanted amount and the terminal deposits the amount via the chosen payments method, Prints the WashCard and receipt.

Title: Refill WashCard

Actor: Customer

The customer access terminal and inserts WashCard. System Presents options to view deposit and refilling of WashCard.

The Customer chooses the refill option and the amount they wish to deposit.

The terminal Adds the money to the WashCard via the chosen payment method and prints a receipt.

Title: Owner checks statistics

Actor Owner:

The owner accesses the terminal via login and the terminal presents options to access statistics of washes and profits. The owner chooses the “view statistics” option and the terminal presents the Statistics for the car washes.

Alternate Scenarios:

Title: Card out of money

Actor Customer:

If the customer is out of money on the wash card the terminal will send an error message and ask the customer to insert more money to the card or to cancel the transaction.

Title: Customer regrets wash

Actor Customer:

If customer chooses a wash program and regrets it the terminal will have a cancel button that will reset option choosing.

Title: Owner maintains the Terminal.

Actor Owner:

If the Terminal runs out of receipt paper and money send appropriate error message to owner and customer.

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