**Erik C. Perez**

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**EDUCATION**

**MOLK Education Sweden, Remote**

*Technical Degree in Software Development Expected Graduation, June 2025*

* **Concentrations:** Computer Science
* **Related Coursework:** Data Structures & Algorithms, Objects & Design, Computer Organization & Programming, Combinatorics, Machine Learning, Artificial Intelligence, Object-Oriented Programming, Statistics & Applications

**EXPERIENCE**

**Cruitify Sweden, Remote**

*Software Development Engineering Intern Jan 2025 – May 2025*

* Contributed to the development of a modern SaaS recruitment platform using React, TypeScript, and Bootstrap, enhancing core UI responsiveness by 25%.
* Collaborated on a scalable frontend architecture leveraging React Hooks, Context API, and custom components to streamline global state and logic reuse.
* Integrated Axios for API communication, improving data flow between frontend and backend endpoints.
* Participated in code reviews and version control using Bitbucket, Git, and optimized UI components with Chrome DevTools, resulting in a smoother user experience and lower component re-renders.
* Agile methodologies with daily standups, Trello task tracking, and biweekly sprint planning using the Atlassian Suite (Jira, Confluence).

**Assurant Houston, Texas**

*IT Support & Troubleshooting Specialist (Remote) Sep 2024 – Jan 2025*

* Resolved 95% of support tickets on first contact, maintaining a customer satisfaction rating of 4.9/5.
* Authored 30+ internal KB articles, cutting team troubleshooting time by 20%.
* Identified and eliminated repeat issue patterns, reducing ticket recurrence by 35%.

**WeTeachIT Sweden, Remote**

*Software Development Engineering Intern Apr 2024 – Jun 2024*

* Built a GUI automation tool with Python, Tkinter, and Selenium to handle complex login flows across EDU platforms.
* Created a secure backend with SQLite3 featuring input validation, error handling, and credential storage.
* Used Regex and dynamic selectors to increase tool adaptability by 80%.
* Designed a user-friendly Tkinter UI tailored for non-technical users.
* Reduced login time by 60% and automated auth flows for 3+ platforms.
* Applied OOP principles, modularized logic, and documented code for future development.

**PROJECTS**

**Logistics Slot Booking System (Internship Project | Ongoing) Sweden, Remote**

*Team Manager Jan 2025 – May 2025*

* Built an end-to-end logistics portal for admins and truck drivers, reducing scheduling conflicts by 70%.
* Implemented dynamic slot booking, Firestore-based real-time updates, and push notifications for confirmations.
* Designed responsive UIs with Bootstrap and coordinated development using Figma, Trello, and Git.
* Deployed fully containerized builds with Docker, and documented daily progress in a Swedish LIA-daybook.
* Handled feature prioritization, sprint planning, and PR flow management to maintain project velocity.

**Stock Predictor**

*Team Lead Feb 2025 – Ongoing*

* Developing a client management portal with role-based auth, task tracking, and organization onboarding.
* Built secure login with Firebase Auth and custom claims; designed responsive UI with Material UI.
* Managing full-stack architecture and roadmap for features like chat, invoices, and file uploads.

**CERTIFICATIONS**

**Responsive Web Design Certification – freeCodeCamp Global**

[*View Certificate*](https://www.freecodecamp.org/certification/xerikperez/responsive-web-design) *Issued Apr 2025*

* Completed 300+ hours of hands-on practice in HTML5, CSS3, Flexbox, and Responsive Layouts.
* Built 5 fully responsive projects, including a Portfolio Website, Survey Form, and Product Landing Page.
* Gained practical experience in semantic HTML, accessibility, and mobile-first design.

**Google IT Support Certificate – Coursera Global**

[*View Certificate*](https://www.coursera.org/account/accomplishments/verify/YD2YH4IXB060)*Issued Oct 2024*

* Trained in troubleshooting, networking, system administration, and security fundamentals.
* Learned to manage Linux command line, handle Windows/Mac OS support, and use ticketing systems.
* Strengthened technical support communication skills with real-world case studies and labs.

**Google SEO Optimization Certificate – Coursera Global**

[*View Certificate*](https://www.coursera.org/account/accomplishments/verify/YD2YH4IXB060)*Issued Oct 2023*

* Gained understanding of search engine algorithms, keyword strategy, and on-page optimization.
* Learned to apply SEO best practices to modern web development, boosting site visibility and user engagement.
* Practiced optimizing content structure and meta data using Google Search Console tools.

**SKILLS**

**Programming:** Java, Python, JavaScript, Typescript, HTML5/CSS, React.js, Next.js, Express.js, Node.js, SQL, C#

**Tools:** VS-Code, Git, Agile, Trello, Figma, Bootstrap, Spring Boot, Firebase, neon, Bitbucket

**Languages:** English, Spanish, Swedish