

Confidential



Statistics on the performance and availability of the dedicated interface enabled by Openbank in compliance with Royal Decree-Law 19/2018, of 23 November, on payment services and other urgent financial measures.

Login PSD2			
Date	Availability (%)	Error rate (%)	Response time (ms)
01/04/2025	99.96%	0.04%	872
02/04/2025	99.94%	0.06%	789
03/04/2025	99.93%	0.07%	788
04/04/2025	99.94%	0.06%	742
05/04/2025	99.87%	0.13%	869
06/04/2025	99.87%	0.13%	995
07/04/2025	99.96%	0.04%	815
08/04/2025	99.94%	0.06%	780
09/04/2025	99.95%	0.05%	782
10/04/2025	99.90%	0.10%	780
11/04/2025	99.93%	0.07%	773
12/04/2025	99.85%	0.15%	757
13/04/2025	99.94%	0.06%	757
14/04/2025	99.92%	0.08%	787
15/04/2025	99.90%	0.10%	779
16/04/2025	99.93%	0.07%	799
17/04/2025	99.93%	0.07%	780
18/04/2025	99.91%	0.09%	762
19/04/2025	99.95%	0.05%	763
20/04/2025	99.91%	0.09%	765
21/04/2025	99.93%	0.07%	777
22/04/2025	99.93%	0.07%	780
23/04/2025	99.91%	0.09%	789
24/04/2025	99.90%	0.10%	783
25/04/2025	99.93%	0.07%	792
26/04/2025	99.92%	0.08%	785
27/04/2025	99.90%	0.10%	776
28/04/2025	99.87%	0.13%	844
29/04/2025	99.93%	0.07%	846
30/04/2025	99.93%	0.07%	813
01/05/2025	99.88%	0.12%	768

02/05/2025	99.95%	0.05%	782
03/05/2025	99.91%	0.09%	755
04/05/2025	99.83%	0.17%	744
05/05/2025	99.95%	0.05%	785
06/05/2025	99.92%	0.08%	783
07/05/2025	99.87%	0.13%	768
08/05/2025	99.89%	0.11%	767
09/05/2025	99.92%	0.08%	778
10/05/2025	99.93%	0.07%	757
11/05/2025	99.90%	0.10%	767
12/05/2025	99.91%	0.09%	792
13/05/2025	99.93%	0.07%	791
14/05/2025	99.93%	0.07%	794
15/05/2025	99.90%	0.10%	799
16/05/2025	99.91%	0.09%	783
17/05/2025	99.90%	0.10%	767
18/05/2025	99.94%	0.06%	752
19/05/2025	99.90%	0.10%	791
20/05/2025	99.89%	0.11%	779
21/05/2025	99.90%	0.10%	774
22/05/2025	99.94%	0.06%	768
23/05/2025	99.96%	0.04%	780
24/05/2025	99.93%	0.07%	763
25/05/2025	99.93%	0.07%	762
26/05/2025	99.91%	0.09%	833
27/05/2025	99.95%	0.05%	791
28/05/2025	99.94%	0.06%	789
29/05/2025	99.91%	0.09%	783
30/05/2025	99.91%	0.09%	787
31/05/2025	99.92%	0.08%	759
01/06/2025	99.94%	0.06%	762
02/06/2025	99.92%	0.08%	793
03/06/2025	99.91%	0.09%	786
04/06/2025	99.92%	0.08%	778
05/06/2025	99.93%	0.07%	770
06/06/2025	99.94%	0.06%	786
07/06/2025	99.94%	0.06%	758
08/06/2025	99.93%	0.07%	751
09/06/2025	99.93%	0.07%	783

10/06/2025	99.94%	0.06%	776
11/06/2025	99.94%	0.06%	787
12/06/2025	99.91%	0.09%	770
13/06/2025	99.94%	0.06%	766
14/06/2025	99.92%	0.08%	740
15/06/2025	99.88%	0.12%	731
16/06/2025	99.89%	0.11%	786
17/06/2025	99.89%	0.11%	791
18/06/2025	99.93%	0.07%	789
19/06/2025	99.90%	0.10%	786
20/06/2025	99.89%	0.11%	782
21/06/2025	99.84%	0.16%	752
22/06/2025	99.91%	0.09%	741
23/06/2025	99.93%	0.07%	785
24/06/2025	99.94%	0.06%	780
25/06/2025	99.94%	0.06%	775
26/06/2025	99.93%	0.07%	779
27/06/2025	99.93%	0.07%	780
28/06/2025	99.92%	0.08%	745
29/06/2025	99.89%	0.11%	737
30/06/2025	99.95%	0.05%	778

Login web/app			
Date	Availability (%)	Error rate (%)	Response time (ms)
01/04/2025	100.00%	0.00%	503
02/04/2025	100.00%	0.00%	491
03/04/2025	100.00%	0.00%	513
04/04/2025	100.00%	0.00%	549
05/04/2025	100.00%	0.00%	500
06/04/2025	100.00%	0.00%	500
07/04/2025	100.00%	0.00%	469
08/04/2025	100.00%	0.00%	452
09/04/2025	100.00%	0.00%	450
10/04/2025	100.00%	0.00%	441
11/04/2025	100.00%	0.00%	464
12/04/2025	100.00%	0.00%	458
13/04/2025	100.00%	0.00%	468
14/04/2025	100.00%	0.00%	457
15/04/2025	100.00%	0.00%	478
16/04/2025	100.00%	0.00%	483
17/04/2025	100.00%	0.00%	461
18/04/2025	100.00%	0.00%	462
19/04/2025	100.00%	0.00%	458
20/04/2025	100.00%	0.00%	462
21/04/2025	100.00%	0.00%	447
22/04/2025	99.87%	0.13%	479
23/04/2025	100.00%	0.00%	469
24/04/2025	100.00%	0.00%	442
25/04/2025	100.00%	0.00%	440
26/04/2025	100.00%	0.00%	450
27/04/2025	100.00%	0.00%	442
28/04/2025	100.00%	0.00%	496
29/04/2025	100.00%	0.00%	433
30/04/2025	100.00%	0.00%	432
01/05/2025	100.00%	0.00%	439
02/05/2025	100.00%	0.00%	445
03/05/2025	100.00%	0.00%	466
04/05/2025	100.00%	0.00%	452
05/05/2025	100.00%	0.00%	477
06/05/2025	100.00%	0.00%	458
07/05/2025	100.00%	0.00%	457
08/05/2025	100.00%	0.00%	464

09/05/2025	100.00%	0.00%	464
10/05/2025	100.00%	0.00%	464
11/05/2025	100.00%	0.00%	475
12/05/2025	100.00%	0.00%	488
13/05/2025	100.00%	0.00%	510
14/05/2025	100.00%	0.00%	522
15/05/2025	100.00%	0.00%	512
16/05/2025	100.00%	0.00%	514
17/05/2025	100.00%	0.00%	503
18/05/2025	100.00%	0.00%	537
19/05/2025	100.00%	0.00%	490
20/05/2025	100.00%	0.00%	502
21/05/2025	100.00%	0.00%	508
22/05/2025	100.00%	0.00%	487
23/05/2025	100.00%	0.00%	478
24/05/2025	100.00%	0.00%	487
25/05/2025	100.00%	0.00%	492
26/05/2025	100.00%	0.00%	482
27/05/2025	100.00%	0.00%	488
28/05/2025	100.00%	0.00%	492
29/05/2025	100.00%	0.00%	452
30/05/2025	100.00%	0.00%	481
31/05/2025	100.00%	0.00%	485
01/06/2025	100.00%	0.00%	487
02/06/2025	100.00%	0.00%	455
03/06/2025	100.00%	0.00%	484
04/06/2025	100.00%	0.00%	456
05/06/2025	100.00%	0.00%	446
06/06/2025	100.00%	0.00%	468
07/06/2025	100.00%	0.00%	468
08/06/2025	100.00%	0.00%	447
09/06/2025	100.00%	0.00%	435
10/06/2025	100.00%	0.00%	451
11/06/2025	100.00%	0.00%	481
12/06/2025	100.00%	0.00%	457
13/06/2025	100.00%	0.00%	452
14/06/2025	100.00%	0.00%	456
15/06/2025	100.00%	0.00%	476
16/06/2025	100.00%	0.00%	444
17/06/2025	100.00%	0.00%	472
18/06/2025	100.00%	0.00%	497

19/06/2025	100.00%	0.00%	463
20/06/2025	100.00%	0.00%	471
21/06/2025	100.00%	0.00%	489
22/06/2025	100.00%	0.00%	479
23/06/2025	100.00%	0.00%	448
24/06/2025	100.00%	0.00%	444
25/06/2025	100.00%	0.00%	461
26/06/2025	100.00%	0.00%	442
27/06/2025	100.00%	0.00%	401
28/06/2025	100.00%	0.00%	441
29/06/2025	100.00%	0.00%	436
30/06/2025	100.00%	0.00%	404

Payments - PSD2			
Date	Availability (%)	Error rate (%)	Response time (ms)
01/04/2025	100.00%	0.00%	1715
02/04/2025	100.00%	0.00%	1415
03/04/2025	100.00%	0.00%	1368
04/04/2025	100.00%	0.00%	1341
05/04/2025	100.00%	0.00%	1465
06/04/2025	100.00%	0.00%	1505
07/04/2025	97.73%	2.27%	1368
08/04/2025	100.00%	0.00%	1331
09/04/2025	100.00%	0.00%	1443
10/04/2025	100.00%	0.00%	1300
11/04/2025	100.00%	0.00%	1445
12/04/2025	100.00%	0.00%	1350
13/04/2025	100.00%	0.00%	1309
14/04/2025	100.00%	0.00%	1350
15/04/2025	100.00%	0.00%	1344
16/04/2025	100.00%	0.00%	1673
17/04/2025	100.00%	0.00%	1299
18/04/2025	100.00%	0.00%	1395
19/04/2025	100.00%	0.00%	1370
20/04/2025	100.00%	0.00%	1325
21/04/2025	100.00%	0.00%	1302
22/04/2025	100.00%	0.00%	1351
23/04/2025	100.00%	0.00%	1428
24/04/2025	100.00%	0.00%	1326
25/04/2025	100.00%	0.00%	1384
26/04/2025	100.00%	0.00%	1444
27/04/2025	100.00%	0.00%	1463
28/04/2025	100.00%	0.00%	1353
29/04/2025	100.00%	0.00%	1586
30/04/2025	100.00%	0.00%	1607
01/05/2025	100.00%	0.00%	1426
02/05/2025	100.00%	0.00%	1344
03/05/2025	100.00%	0.00%	1378
04/05/2025	100.00%	0.00%	1332
05/05/2025	100.00%	0.00%	1395
06/05/2025	100.00%	0.00%	1363
07/05/2025	100.00%	0.00%	1375
08/05/2025	100.00%	0.00%	1320

09/05/2025	100.00%	0.00%	1310
10/05/2025	100.00%	0.00%	1351
11/05/2025	100.00%	0.00%	1320
12/05/2025	100.00%	0.00%	1382
13/05/2025	100.00%	0.00%	1345
14/05/2025	100.00%	0.00%	1312
15/05/2025	100.00%	0.00%	1349
16/05/2025	100.00%	0.00%	1347
17/05/2025	100.00%	0.00%	1479
18/05/2025	100.00%	0.00%	1404
19/05/2025	100.00%	0.00%	1380
20/05/2025	100.00%	0.00%	1284
21/05/2025	100.00%	0.00%	1334
22/05/2025	100.00%	0.00%	1332
23/05/2025	100.00%	0.00%	1363
24/05/2025	100.00%	0.00%	1400
25/05/2025	100.00%	0.00%	1325
26/05/2025	100.00%	0.00%	1403
27/05/2025	100.00%	0.00%	1421
28/05/2025	100.00%	0.00%	1503
29/05/2025	100.00%	0.00%	1392
30/05/2025	100.00%	0.00%	1405
31/05/2025	100.00%	0.00%	1364
01/06/2025	100.00%	0.00%	1387
02/06/2025	100.00%	0.00%	1415
03/06/2025	100.00%	0.00%	1361
04/06/2025	100.00%	0.00%	1457
05/06/2025	100.00%	0.00%	1377
06/06/2025	100.00%	0.00%	1427
07/06/2025	100.00%	0.00%	1397
08/06/2025	100.00%	0.00%	1443
09/06/2025	100.00%	0.00%	1344
10/06/2025	100.00%	0.00%	1358
11/06/2025	100.00%	0.00%	1377
12/06/2025	100.00%	0.00%	1332
13/06/2025	100.00%	0.00%	1391
14/06/2025	100.00%	0.00%	1432
15/06/2025	100.00%	0.00%	1353
16/06/2025	100.00%	0.00%	1402
17/06/2025	100.00%	0.00%	1377
18/06/2025	100.00%	0.00%	1528



19/06/2025	100.00%	0.00%	1340
20/06/2025	100.00%	0.00%	1349
21/06/2025	100.00%	0.00%	1476
22/06/2025	100.00%	0.00%	1321
23/06/2025	100.00%	0.00%	1378
24/06/2025	100.00%	0.00%	1397
25/06/2025	100.00%	0.00%	1386
26/06/2025	100.00%	0.00%	1338
27/06/2025	100.00%	0.00%	1372
28/06/2025	100.00%	0.00%	1459
29/06/2025	100.00%	0.00%	1408
30/06/2025	100.00%	0.00%	1421

Payments - web/app			
Date	Availability (%)	Error rate (%)	Response time (ms)
01/04/2025	100.00%	0.00%	489
02/04/2025	100.00%	0.00%	468
03/04/2025	100.00%	0.00%	474
04/04/2025	97.76%	2.24%	463
05/04/2025	100.00%	0.00%	419
06/04/2025	100.00%	0.00%	431
07/04/2025	100.00%	0.00%	496
08/04/2025	100.00%	0.00%	470
09/04/2025	100.00%	0.00%	455
10/04/2025	100.00%	0.00%	480
11/04/2025	100.00%	0.00%	457
12/04/2025	100.00%	0.00%	439
13/04/2025	100.00%	0.00%	411
14/04/2025	100.00%	0.00%	473
15/04/2025	100.00%	0.00%	463
16/04/2025	100.00%	0.00%	443
17/04/2025	100.00%	0.00%	435
18/04/2025	100.00%	0.00%	411
19/04/2025	100.00%	0.00%	406
20/04/2025	100.00%	0.00%	407
21/04/2025	100.00%	0.00%	455
22/04/2025	100.00%	0.00%	469
23/04/2025	100.00%	0.00%	478
24/04/2025	100.00%	0.00%	515
25/04/2025	100.00%	0.00%	500
26/04/2025	100.00%	0.00%	468
27/04/2025	100.00%	0.00%	454
28/04/2025	100.00%	0.00%	519
29/04/2025	100.00%	0.00%	605
30/04/2025	100.00%	0.00%	574
01/05/2025	100.00%	0.00%	469
02/05/2025	100.00%	0.00%	484
03/05/2025	100.00%	0.00%	424
04/05/2025	100.00%	0.00%	426
05/05/2025	100.00%	0.00%	515
06/05/2025	100.00%	0.00%	488
07/05/2025	100.00%	0.00%	475
08/05/2025	100.00%	0.00%	459

09/05/2025	100.00%	0.00%	477
10/05/2025	100.00%	0.00%	426
11/05/2025	100.00%	0.00%	428
12/05/2025	100.00%	0.00%	490
13/05/2025	99.03%	0.97%	472
14/05/2025	100.00%	0.00%	458
15/05/2025	100.00%	0.00%	459
16/05/2025	100.00%	0.00%	478
17/05/2025	100.00%	0.00%	455
18/05/2025	100.00%	0.00%	426
19/05/2025	100.00%	0.00%	493
20/05/2025	100.00%	0.00%	454
21/05/2025	100.00%	0.00%	446
22/05/2025	100.00%	0.00%	467
23/05/2025	100.00%	0.00%	489
24/05/2025	100.00%	0.00%	428
25/05/2025	100.00%	0.00%	423
26/05/2025	100.00%	0.00%	529
27/05/2025	100.00%	0.00%	502
28/05/2025	100.00%	0.00%	495
29/05/2025	100.00%	0.00%	488
30/05/2025	100.00%	0.00%	508
31/05/2025	100.00%	0.00%	456
01/06/2025	100.00%	0.00%	466
02/06/2025	100.00%	0.00%	524
03/06/2025	100.00%	0.00%	490
04/06/2025	100.00%	0.00%	508
05/06/2025	99.59%	0.41%	588
06/06/2025	100.00%	0.00%	472
07/06/2025	100.00%	0.00%	432
08/06/2025	100.00%	0.00%	421
09/06/2025	98.91%	1.09%	467
10/06/2025	100.00%	0.00%	450
11/06/2025	100.00%	0.00%	446
12/06/2025	100.00%	0.00%	488
13/06/2025	100.00%	0.00%	476
14/06/2025	100.00%	0.00%	442
15/06/2025	100.00%	0.00%	430
16/06/2025	100.00%	0.00%	513
17/06/2025	100.00%	0.00%	485
18/06/2025	100.00%	0.00%	480

19/06/2025	100.00%	0.00%	478
20/06/2025	100.00%	0.00%	505
21/06/2025	100.00%	0.00%	438
22/06/2025	100.00%	0.00%	432
23/06/2025	100.00%	0.00%	492
24/06/2025	97.71%	2.29%	474
25/06/2025	100.00%	0.00%	492
26/06/2025	100.00%	0.00%	479
27/06/2025	100.00%	0.00%	505
28/06/2025	100.00%	0.00%	454
29/06/2025	100.00%	0.00%	431
30/06/2025	100.00%	0.00%	515