Summary: We discussed changes to our conceptual design and implications of each. We decided to keep Map and Ratings/Review concepts only, but allow business owners to reply to reviews. We then went over some debugging strategies and expectations of final product UI. We wrapped up the meeting with some thoughts about the ethical implications of Kovid app.

We wish to discuss:

- Feedback on our team / project
- Changes to our project plan: which concepts to keep?
- How to test our backend code since we do not have a staff provided front end to test?

Advice:
- For Ratings/Review:
  - If we can allow business owners to respond to ratings and reviews, and share what they have done to improve based on concerns or suggestions from those reviews.
    - Need to consider more factors: such as replying to the improvements or confirmation, etc.

- Debug:
  - For backend, we could send request to server using Postman, https://www.postman.com/, to test for any actions and observe the result.
  - For frontend, we were suggested to hard code some data/response to frontend requests to observe whether the calls are successful
- Design
  - We were suggested to figure out the entire design, i.e. the key components and data we would have, before starting to implement

- Web UI standard
  - User friendly and heuristic evaluation
- Ethical consideration
  - Start thinking now as we make our design decision.
  - Potential ethical questions to consider:
    - Discriminating low resources community?
    - Popular places have more advantages? Or maybe popular places rise morecovid concerns
    - Verify a business account?

New Decisions & Changes to Plan:
Based on the advice we got, we decided to remove our initial concepts, Q&A and Service request, while elaborating on Rating/Review by allowing businesses to reply to customers under their reviews and ratings. To distinguish, we would display businesses' replies with a different frontend design from that of customer reviews. We also hope to add an indication, i.e. a tag *new*, to any features that a business has updated on to notify customers of any improvement made.

As for the overall plan of our project, taking in the advice from Emily, we decided to first agree upon key components we would include for the entire design before we split by tasks and move onto more specific designs and implementations.