

# Task 2. Logistic Regression Due: Mon Apr 5, 2021 23:55

#### **Unlimited Attempts Allowed**

Available until Apr 9, 2021 23:55

#### ∨ Details

Gowdafone is a telecommunications company that specialises in consumer and business mobile telephone services. Recently it has experienced a modest sales increase of the services they offer to their customers. The VP for sales has tapped your expertise to help them predict if a customer will churn or not. 'Churning' is the turnover of customers leaving to going to competitive providers. Using the dataset provided, help Gowdafone to predict customer churn by performing the following tasks:

- 1. Perform data exploration and visualisation to gain insight about the dataset " $\underline{\text{train\_churn.csv}}$ ".
- 2. Perform pre-processing if needed.
- 3. Split the train\_churn dataset for training and testing (validation).
- 4. Systematically select features that will be used for your model.5. Create a model that will predict if a customer will churn 1-YES, 0-NO
- 6. The model must be trained and tested (validated) using the split churn-dataset.
- 7. Make churn predictions using the separate test set named "predict\_churn.csv  $\downarrow$ "

The following table describes the features on both datasets except for X20 which is omitted in "predict\_churn.csv".

#### Dataset feature description

Feature Names	Description
X1	state where the subscriber resides
X2	maintained the account, shown in number of months
X3	area code of the subscriber
X4	tells whether the subscriber has international calling plan
X5	tells whether subscriber has a voice mail plan
X6	number of voicemail messages
X7	total minutes called during the day
X8	total number of day calls
X9	total amount charged for day calls
X10	total minutes called during the evening
X11	total number of evening calls
X12	total amount of charged for evening calls
X13	total minutes called during the night
X14	total number of night calls
X15	total amount charge for night calls made
X16	total minutes of international calls
X17	total international calls made
X18	total amount charged for international calls made
X19	number of times customer service was called
X20	indicates whether customer churned or not
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### Files to be submitted in Canvas

- 1. Jupyter notebook containing the codes demonstrating tasks 1 7. Make sure that your codes are error free as I will not debug it when and if errors occur during runtime.
- 2. CSV file containing the predictions of your model. The submitted predictions must be the same as the predictions produced when I actually run your code.

# 3. The tasks above must be completed using either Jupyter Notebook or Google Colab, running Python 3. Filename conventions :

### xxxx\_predict\_churning.ipynb

xxxx\_predictions.csv

Replace **xxxx** with your student number, for example:

4321\_predict\_churning.ipynb

4321\_predict.csv