# Xhersi Lula

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## Main area of expertise

- A skilled and experienced developer of IT projects, fully familiar with all aspects of project development and implementation, combining both managerial and technical knowledge.

- Experienced in full lifecycle software development and knowledge of Agile methodologies like Scrum and Kanban.

- Good skills and experience in dealing with customers, including good communication, problem-solving, and negotiation skills.

- Experienced in working with large businesses.

## Professional Experience

07/01/2019 – present
**WAYFAIR** – Berlin, Germany | https://www.wayfair.de

**Software engineer** in an American e-commerce company that sells many home furnishings and décor items and over ten million products from over 10,000 suppliers. My current role in Wayfair is part of the warehouse fulfillment network with a strong focus on project development, analysis and process optimization.

Some of the recent projects are:

- *Warehouse Definition* - A set of tools to manage location data about all the warehouses to enable better decision-making.

- *Crossdock Wizard UI* – Cross-docking is a complete process of receiving the Purchase Order (PO) item in a warehouse, validating, staging, and loading it to the truck for shipping.

- *Crossdock Load UI* – The tool is designed to allow any Cross-border load to be in a "pending" state and wait for Customs documents before shipping.

15/05/2014 – 30/11/2018
**INFOSOFT SOFTWARE DEVELOPER (ISD)** – Tirana, Albania | www.isd.com.al

**Software developer** in the largest software development company in the country. Designed, developed, and tested new applications and systems, mainly for business management systems and human resource management; coded on PHP, Delphi, Asp.Net, and RDBMS.

Some of the main projects are:

- *ISD Payroll* – A desktop application, which in less than two years has been adopted by more than 100 companies and counting; Payroll provides detailed information on employees, flexible calculation configurations, personalized reports and biometric access. Enables the management of a number of enterprises and unlimited number of employees.

- *WEBPos* – A web application to assist businesses for the effective management of remote sales and invoicing.

▪ *Eshop* – Executes direct online remote orders, facilitating sales activity.

01/09/2011 – 15/06/2013
**VIRTUAL** – Tirana, Albania | [www.virtual.al](www.virtual.al)

**Web developer** Development and implementation of web applications based on Asp.Net MVC 3 framework, using MSSql database engine and Visual Studio as integrated development environment.

## Education

2012–2014
**University of Tirana** – Tirana, Albania | [http://www.unitir.edu.al](http://www.unitir.edu.al)

*Master of Science in Informatics* Data Mining, E-commerce, advanced software engineering, Cryptography, compilers principles techniques, artificial intelligence

2009–2012
**University of Tirana** – Tirana, Albania | [http://www.unitir.edu.al](http://www.unitir.edu.al)

*Bachelor's degree in computer sciences* Focus programming and database management.

## Skills

Communication
Full professional proficiency in **English** and **Albanian**. Wide experience in report writing in the two languages, acquired during work and studies experience.
> **Empathic listener and persuasive speaker**
- Cross-functional collaboration with different teams;
- Preparation of both tech brief and tech specs for a project;
- Proficiency in translating technical language into plain one;
- Presentation and discussion of sensitive issues and recommendations; Objective and concise

Positive Attitude**:** A strong believer that everything – good and bad – is a **learning experience**.
- Using past negative experiences to build character and make better decisions;
- Enthusiasm in taking up new tasks and challenges and meeting new people;
- Offering praise, expressing appreciation, and maintaining a can-do spirit even in extreme situations

**Toolbox:**
- Tech Ecosystems
  - PHP • Symfony• Laravel • Slim • Spring Boot • Delphi
- Databases
  - Various RDBMS • MySQL • MSSQL
- Infrastructure
  - K8S • Docker • Apache Kafka
- Observability
  - Grafana • Kibana • Datadog
- Clouds
  - GCP