JIMMY FERMIN

Gender: transgender female

+49 1111 1111111

Jimmy.Fermin@gmail.com

LinkedIn

GitHub

Berliner Straße 22
Potsdam, Germany

Soft skills

Analytical thinking

Problem-solving

Teamworking

Leadership & Management

Design Thinking

Software Skills

Python

Java

SAP Signavio

Android Programming

C++

HTML

CSS

Airtable

EDUCATION

2022 – Present

Hasso Plattner Institute, Potsdam, Germany (5th semester)
Master in Software Systems Engineering

2019 – 2022

TU Berlin, Berlin, Germany (CGPA 1.1)
Bachelor in Informatics (graduated with high honors)

PROFESSIONAL EXPERIENCE

July 2023 - Present

Business Process Associate (working student)
SAP, Berlin

- Database Administration & OKR Reporting to Management.
- Support and assist startup agreements between SAP.iO and SAP.

April 2023 - June 2023

Business Process Associate (working student)
Hasso Plattner Institute (HPI)

- Collaborated with cross-functional teams, including the BPM department and SAP, to identify opportunities for process improvement within the travel and expense management process.
- Conducted modeling and analysis of current processes to identify pain points and areas for improvement, leveraging and implementing SAP Concur.
- Created training materials and job aids to support BPM department employees in the use of SAP Concur

March 2022 - May 2023

Product Manager (working student)
Microsoft

- Led product roadmap resulting in a 20% increase in user engagement by prioritizing features based on user feedback and market trends.
- Improved customer satisfaction by 30% through user-centric enhancements, based on detailed analytics and user testing.
- Enhanced team productivity by 15% by implementing Agile methodologies, fostering cross-functional collaboration among developers, designers, and marketers.

September 2021 - May 2023

Business Operations Associate (part-time)
Deutsche Bank

- Testing and quality assurance (QA) for ATM system.
- Research of various businesses and technical area tasks related to the online marketplace, and technical support of multiple applications.

June 2021 - July 2022

Hybrid Summer Camp 2021-2022 for React Native, Python & Design Thinking (teaching assistant)
TU Berlin

- Help and assist coaches in preparing lesson plans.
- Track student progress and assist in their graduation projects.
- Help students adjust, learn, socialize, and report to teachers about possible behavioral issues.

December 2021 - March 2022

Web developer (intern)
Freelancer

- Building an appointment booking and management system for a well-known barbershop in Potsdam using various technologies such as PHP, JavaScript, CSS, HTML, Bootstrap, and MySQL.

Microsoft Office 365

Flask

MySQL

React Native

Flutter

PonyORM

PHP

Verilog

WordPress

Webflow

Mailchimp

SendGrid

Golang

Languages

German (native)

English C1 certified by APTIS (CEFR)

Italian B1

Chinese A1

Interests

Entrepreneurship

Generative AI

Design Thinking

Cooking

Formula 1

June 2021 – September 2021

Business Intelligence (intern)

Commerzbank, Berlin
- Provide support to the BI sector for daily jobs.
- Provide support to other departments of the bank in maintaining and updating current reports.
- Maintain and update bank reports inventory.
- Help in solving daily reconciliation issues and assist end-users upon report request.

November 2020 – April 2021

Apps Challenge Potsdam (intern)

General Directorate of Information Technology, Innovation and Data, Potsdam Municipality
- Working closely with a team of other professionals such as mobile app engineers, and software developers to create a mobile app for the citizens of Potsdam.