

# NICK KARVOUNIS

## EDUCATION

2022 – Present

**Hasso Plattner Institute, Potsdam, Germany (5th semester)**

Master in Software Systems Engineering

2019 – 2022

**TU Berlin, Berlin, Germany (CGPA 1.1)**

Bachelor in Informatics (graduated with high honors)

## PROFESSIONAL EXPERIENCE

July 2023 – Present

**Business Process Associate (working student)**

SAP, Berlin

- Database Administration & OKR Reporting to Management.
- Support and assist startup agreements between SAP.iO and SAP.

April 2023 – June 2023

**Business Process Associate (working student)**

Hasso Plattner Institute (HPI)

- Collaborated with cross-functional teams, including the BPM department and SAP, to identify opportunities for process improvement within the travel and expense management process.
- Conducted modeling and analysis of current processes to identify pain points and areas for improvement, leveraging and implementing SAP Concur.
- Created training materials and job aids to support BPM department employees in the use of SAP Concur

March 2022 – May 2023

**Product Manager (working student)**

Microsoft

- Led product roadmap resulting in a 20% increase in user engagement by prioritizing features based on user feedback and market trends.
- Improved customer satisfaction by 30% through user-centric enhancements, based on detailed analytics and user testing.
- Enhanced team productivity by 15% by implementing Agile methodologies, fostering cross-functional collaboration among developers, designers, and marketers.

September 2021 – May 2023

**Business Operations Associate (part-time)**

Deutsche Bank

- Testing and quality assurance (QA) for ATM system.
- Research of various businesses and technical area tasks related to the online marketplace, and technical support of multiple applications.

June 2021 – July 2022

**Hybrid Summer Camp 2021–2022 for React Native, Python & Design Thinking (teaching assistant)**

TU Berlin

- Help and assist coaches in preparing lesson plans.
- Track student progress and assist in their graduation projects.
- Help students adjust, learn, socialize, and report to teachers about possible behavioral issues.

December 2021 – March 2022

**Web developer (intern)**

Freelancer

- Building an appointment booking and management system for a well-known barbershop in Potsdam using various technologies such as PHP, JavaScript, CSS, HTML, Bootstrap, and MySQL.



Gender: male



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[LinkedIn](#)



[GitHub](#)



Berliner Straße 22  
Potsdam, Germany

## Soft skills

Analytical thinking

Problem-solving

Teamworking

Leadership & Management

Design Thinking

## Software Skills

Python

Java

SAP Signavio

Android Programming

C++

HTML

CSS

Airtable

Microsoft Office 365

Flask

MySQL

React Native

Flutter

PonyORM

PHP

Verilog

WordPress

Webflow

Mailchimp

SendGrid

Golang

## Languages

German (native)

English C1 certified by APTIS  
(CEFR)

Italian B1

Chinese A1

## Interests

Entrepreneurship

Generative AI

Design Thinking

Cooking

Formula 1

June 2021 -  
September 2021

### Business Intelligence (intern)

Commerzbank, Berlin

- Provide support to the BI sector for daily jobs.
- Provide support to other departments of the bank in maintaining and updating current reports.
- Maintain and update bank reports inventory.
- Help in solving daily reconciliation issues and assist end-users upon report request.

November 2020  
- April 2021

### Apps Challenge Potsdam (intern)

General Directorate of Information Technology, Innovation and Data, Potsdam Municipality

- Working closely with a team of other professionals such as mobile app engineers, and software developers to create a mobile app for the citizens of Potsdam.