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in <u>LinkedIn</u>

GitHub

Potsdam, Germany

### Soft skills

Analytical thinking

Problem-solving

**Teamworking** 

Leadership & Management

**Design Thinking** 

### **Software Skills**

Python

Java

SAP Signavio

**Android Programming** 

C++

**HTML** 

CSS

Airtable

# **ANTHONY TRAN**

### **EDUCATION**

2022 - Present

Hasso Plattner Institute, Potsdam, Germany (5th semester)

Master in Software Systems Engineering

2019 - 2022

TU Berlin, Berlin, Germany (CGPA 1.1)

Bachelor in Informatics (graduated with high honors)

### PROFESSIONAL EXPERIENCE

July 2023 -Present **Business Process Associate (working student)** 

SAP, Berlin

- Database Administration & OKR Reporting to Management.
- $\bullet\,\,$  Support and assist startup agreements between SAP.iO and SAP.

April 2023 -June 2023 **Business Process Associate (working student)** 

Hasso Plattner Institute (HPI)

- Collaborated with cross-functional teams, including the BPM department and SAP, to identify opportunities for process improvement within the travel and expense management process.
- Conducted modeling and analysis of current processes to identify pain points and areas for improvement, leveraging and implementing SAP Concur.
- Created training materials and job aids to support BPM department employees in the use of SAP Concur

March 2022 -May 2023 **Product Manager (working student)** 

Microsoft

- Led product roadmap resulting in a 20% increase in user engagement by prioritizing features based on user feedback and market trends.
- Improved customer satisfaction by 30% through user-centric enhancements, based on detailed analytics and user testing.
- Enhanced team productivity by 15% by implementing Agile methodologies, fostering cross-functional collaboration among developers, designers, and marketers

September 2021 -May 2023 **Business Operations Associate (part-time)** 

Deutsche Bank

- Testing and quality assurance (QA) for ATM system.
- Research of various businesses and technical area tasks related to the online marketplace, and technical support of multiple applications.

June 2021 -July 2022 Hybrid Summer Camp 2021-2022 for React Native, Python & Design Thinking (teaching assistant)

TU Berlin

- Help and assist coaches in preparing lesson plans.
- Track student progress and assist in their graduation projects.
- Help students adjust, learn, socialize, and report to teachers about possible behavioral issues.

December 2021 -March 2022 Web developer (intern)

Freelancer

 Building an appointment booking and management system for a well-known barbershop in Potsdam using various technologies such as PHP, JavaScript, CSS, HTML, Bootstrap, and MySQL. Microsoft Office 365

Flask

MySQL

**React Native** 

Flutter

**PonyORM** 

PHP

Verilog

WordPress

Webflow

Mailchimp

SendGrid

Golang

## Languages

German (native)

English C1 certified by APTIS (CEFR)

Italian B1

Chinese Al

### Interests

Entrepreneurship

Generative Al

**Design Thinking** 

Cooking

Formula 1

#### June 2021 -September 2021

### **Business Intelligence (intern)**

Commerzbank, Berlin

- Provide support to the BI sector for daily jobs.
- Provide support to other departments of the bank in maintaining and updating current reports.
- Maintain and update bank reports inventory.
- Help in solving daily reconciliation issues and assist end-users upon report request.

#### November 2020

- April 2021

### Apps Challenge Potsdam (intern)

General Directorate of Information Technology, Innovation and Data, Potsdam Municipality

 Working closely with a team of other professionals such as mobile app engineers, and software developers to create a mobile app for the citizens of Potsdam.