



OpenStack High Availability Guide

current (2015-04-25)

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This guide describes how to install, configure, and manage OpenStack for high availability.

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Preface

Conventions

The OpenStack documentation uses several typesetting conventions.

Notices

Notices take these forms:



Note

A handy tip or reminder.



Important

Something you must be aware of before proceeding.



Warning

Critical information about the risk of data loss or security issues.

Command prompts

\$ prompt Any user, including the root user, can run commands that are prefixed with

the \$ prompt.

 $\mbox{\it \# prompt} \qquad \mbox{The root user must run commands that are prefixed with the $\#$ prompt. You}$

can also prefix these commands with the ${\bf sudo}$ command, if available, to run

them.

Document change history

This version of the guide replaces and obsoletes all earlier versions.

The following table describes the most recent changes:

Revision Date	Summary of Changes
October 17, 2014	This guide has gone through editorial changes to follow the OpenStack documentation conventions. Various smaller issues have been fixed.
May 16, 2014	Conversion to Docbook.
April 17, 2014	Minor cleanup of typos, otherwise no major revisions for Icehouse release.
January 16, 2012	Organizes guide based on cloud controller and compute nodes.
May 24, 2012	Begin trunk designation.

1. Introduction to OpenStack High Availability

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Active/Active	2

High Availability systems seek to minimize two things:

System downtime Occurs when a user-facing service is unavailable beyond a specified

maximum amount of time.

Data loss Accidental deletion or destruction of data.

Most high availability systems guarantee protection against system downtime and data loss only in the event of a single failure. However, they are also expected to protect against cascading failures, where a single failure deteriorates into a series of consequential failures.

A crucial aspect of high availability is the elimination of single points of failure (SPOFs). A SPOF is an individual piece of equipment or software which will cause system downtime or data loss if it fails. In order to eliminate SPOFs, check that mechanisms exist for redundancy of:

- Network components, such as switches and routers
- Applications and automatic service migration
- Storage components
- Facility services such as power, air conditioning, and fire protection

Most high availability systems will fail in the event of multiple independent (non-consequential) failures. In this case, most systems will protect data over maintaining availability.

High-availability systems typically achieve an uptime percentage of 99.99% or more, which roughly equates to less than an hour of cumulative downtime per year. In order to achieve this, high availability systems should keep recovery times after a failure to about one to two minutes, sometimes significantly less.

OpenStack currently meets such availability requirements for its own infrastructure services, meaning that an uptime of 99.99% is feasible for the OpenStack infrastructure proper. However, OpenStack does not guarantee 99.99% availability for individual guest instances.

Preventing single points of failure can depend on whether or not a service is stateless.

Stateless vs. Stateful services

A stateless service is one that provides a response after your request, and then requires no further attention. To make a stateless service highly available, you need to provide redundant instances and load balance them. OpenStack services that are stateless include nova-api, nova-conductor, glance-api, keystone-api, neutron-api and nova-scheduler.

A stateful service is one where subsequent requests to the service depend on the results of the first request. Stateful services are more difficult to manage because a single action typically involves more than one request, so simply providing additional instances and load balancing will not solve the problem. For example, if the Horizon user interface reset itself every time you went to a new page, it wouldn't be very useful. OpenStack services that are stateful include the OpenStack database and message queue.

Making stateful services highly available can depend on whether you choose an active/passive or active/active configuration.

Active/Passive

In an active/passive configuration, systems are set up to bring additional resources online to replace those that have failed. For example, OpenStack would write to the main database while maintaining a disaster recovery database that can be brought online in the event that the main database fails.

Typically, an active/passive installation for a stateless service would maintain a redundant instance that can be brought online when required. Requests may be handled using a virtual IP address to facilitate return to service with minimal reconfiguration required.

A typical active/passive installation for a stateful service maintains a replacement resource that can be brought online when required. A separate application (such as Pacemaker or Corosync) monitors these services, bringing the backup online as necessary.

Active/Active

In an active/active configuration, systems also use a backup but will manage both the main and redundant systems concurrently. This way, if there is a failure the user is unlikely to notice. The backup system is already online, and takes on increased load while the main system is fixed and brought back online.

Typically, an active/active installation for a stateless service would maintain a redundant instance, and requests are load balanced using a virtual IP address and a load balancer such as HAProxy.

A typical active/active installation for a stateful service would include redundant services with all instances having an identical state. For example, updates to one instance of a database would also update all other instances. This way a request to one instance is the same as a request to any other. A load balancer manages the traffic to these systems, ensuring that operational systems always handle the request.

These are some of the more common ways to implement these high availability architectures, but they are by no means the only ways to do it. The important thing is to make sure that your services are redundant, and available; how you achieve that is up to you. This document will cover some of the more common options for highly available systems.

Part I. HA using active/passive

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2. The Pacemaker cluster stack

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OpenStack infrastructure high availability relies on the Pacemaker cluster stack, the state-of-the-art high availability and load balancing stack for the Linux platform. Pacemaker is storage and application-agnostic, and is in no way specific to OpenStack.

Pacemaker relies on the Corosync messaging layer for reliable cluster communications. Corosync implements the Totem single-ring ordering and membership protocol. It also provides UDP and InfiniBand based messaging, quorum, and cluster membership to Pacemaker.

Pacemaker interacts with applications through resource agents (RAs), of which it supports over 70 natively. Pacemaker can also easily use third-party RAs. An OpenStack high-availability configuration uses existing native Pacemaker RAs (such as those managing MySQL databases or virtual IP addresses), existing third-party RAs (such as for RabbitMQ), and native OpenStack RAs (such as those managing the OpenStack Identity and Image services).

Install packages

On any host that is meant to be part of a Pacemaker cluster, you must first establish cluster communications through the Corosync messaging layer. This involves installing the following packages (and their dependencies, which your package manager will normally install automatically):

- pacemaker (Note that the crm shell should be downloaded separately.)
- crmsh
- corosync
- cluster-glue
- fence-agents (Fedora only; all other distributions use fencing agents from cluster-glue)
- resource-agents

Set up Corosync

Besides installing the Corosync package, you must also create a configuration file, stored in /etc/corosync/corosync.conf. Corosync can be configured to work with either multicast or unicast IP addresses.

Set up Corosync with multicast

Most distributions ship an example configuration file (corosync.conf.example) as part of the documentation bundled with the Corosync package. An example Corosync configuration file is shown below:

Corosync configuration file (corosync.conf).

```
totem {
       version: 2
        # Time (in ms) to wait for a token 1
       token: 10000
        # How many token retransmits before forming a new
        # configuration
       token_retransmits_before_loss_const: 10
        # Turn off the virtual synchrony filter
       vsftype: none
        # Enable encryption 2
       secauth: on
        # How many threads to use for encryption/decryption
       threads: 0
       # This specifies the redundant ring protocol, which may be
        # none, active, or passive. 3
       rrp_mode: active
        # The following is a two-ring multicast configuration. 4
       interface {
               ringnumber: 0
               bindnetaddr: 192.168.42.0
               mcastaddr: 239.255.42.1
               mcastport: 5405
       interface {
               ringnumber: 1
               bindnetaddr: 10.0.42.0
               mcastaddr: 239.255.42.2
               mcastport: 5405
        }
amf {
       mode: disabled
service {
       # Load the Pacemaker Cluster Resource Manager 6
               1
       ver:
       name:
                 pacemaker
aisexec {
       user:
              root
```

```
group: root
}
logging {
    fileline: off
    to_stderr: yes
    to_logfile: no
    to_syslog: yes
    syslog_facility: daemon
    debug: off
    timestamp: on
    logger_subsys {
        subsys: AMF
        debug: off
        tags: enter|leave|trace1|trace2|trace3|trace4|trace6
}}
```

- The token value specifies the time, in milliseconds, during which the Corosync token is expected to be transmitted around the ring. When this timeout expires, the token is declared lost, and after token_retransmits_before_loss_const lost tokens the non-responding processor (cluster node) is declared dead. In other words, token *token_retransmits_before_loss_const is the maximum time a node is allowed to not respond to cluster messages before being considered dead. The default for token is 1000 (1 second), with 4 allowed retransmits. These defaults are intended to minimize failover times, but can cause frequent "false alarms" and unintended failovers in case of short network interruptions. The values used here are safer, albeit with slightly extended failover times.
- With secauth enabled, Corosync nodes mutually authenticate using a 128-byte shared secret stored in /etc/corosync/authkey, which may be generated with the corosync-keygen utility. When using secauth, cluster communications are also encrypted.
- In Corosync configurations using redundant networking (with more than one interface), you must select a Redundant Ring Protocol (RRP) mode other than none. active is the recommended RRP mode.
- There are several things to note about the recommended interface configuration:
 - The ringnumber must differ between all configured interfaces, starting with 0.
 - The bindnetaddr is the network address of the interfaces to bind to. The example uses two network addresses of /24 IPv4 subnets.
 - Multicast groups (mcastaddr) must not be reused across cluster boundaries. In
 other words, no two distinct clusters should ever use the same multicast group. Be
 sure to select multicast addresses compliant with RFC 2365, "Administratively Scoped
 IP Multicast".
 - For firewall configurations, note that Corosync communicates over UDP only, and uses mcastport (for receives) and mcastport 1 (for sends).
- The service declaration for the pacemaker service may be placed in the corosync.conf file directly, or in its own separate file, /etc/corosync/service.d/pacemaker.



Note

If you are using Corosync version 2 on Ubuntu 14.04, remove or comment out lines under the service stanza, which enables Pacemaker to start up.

Once created, the corosync.conf file (and the authkey file if the secauth option is enabled) must be synchronized across all cluster nodes.

Set up Corosync with unicast

Some environments may not support multicast. For such cases, Corosync should be configured for unicast. An example fragment of the Corosync configuration file is shown below:

Corosync configuration file fragment (corosync.conf).

```
totem {
        # . . .
        interface {
                ringnumber: 0
                bindnetaddr: 192.168.42.0
                broadcast: yes 1
                mcastport: 5405
        interface {
                ringnumber: 1
                bindnetaddr: 10.0.42.0
                broadcast: yes
                mcastport: 5405
        transport: udpu 2
nodelist { 3
        node {
                ring0_addr: 192.168.42.1
                ring1_addr: 10.0.42.1
                nodeid: 1
        }
        node {
                ring0_addr: 192.168.42.2
                ring1_addr: 10.0.42.2
                nodeid: 2
        }
#...
```

- If the broadcast is set to yes, the broadcast address is used for communication. If this option is set, mcastaddr should not be set.
- The transport directive controls the transport mechanism used. To avoid the use of multicast entirely, a unicast transport parameter udpu should be specified. This requires specifying the list of members in nodelist directive; this could potentially make up the membership before deployment. The default is udp. The transport type can also be set to udpu or iba.
- Within the nodelist directive, it is possible to specify specific information about nodes in cluster. Directive can contain only the node sub-directive, which specifies ev-

ery node that should be a member of the membership, and where non-default options are needed. Every node must have at least the ring0 addr field filled.



Note

For UDPU, every node that should be a member of the membership must be specified.

Possible options are:

The ringX_addr specifies IP address of one of the nodes. X is ring number.

The nodeid configuration option is optional when using IPv4 and required when using IPv6. This is a 32-bit value specifying the node identifier delivered to the cluster membership service. If this is not specified with IPv4, the node id will be determined from the 32-bit IP address the system to which the system is bound with ring identifier of 0. The node identifier value of zero is reserved and should not be used.

Starting Corosync

Corosync is started as a regular system service. Depending on your distribution, it may ship with an LSB init script, an upstart job, or a systemd unit file. Either way, the service is usually named corosync:

- /etc/init.d/corosync start (LSB)
- service corosync start (LSB, alternate)
- start corosync (upstart)
- systemctl start corosync (systemd)

You can now check the Corosync connectivity with two tools.

The **corosync-cfgtool** utility, when invoked with the -s option, gives a summary of the health of the communication rings:

```
# corosync-cfgtool -s
    Printing ring status.
Local node ID 435324542
RING ID 0
    id = 192.168.42.82
    status = ring 0 active with no faults
RING ID 1
    id = 10.0.42.100
    status = ring 1 active with no faults
```

The corosync-objet utility can be used to dump the Corosync cluster member list:

```
# corosync-objctl runtime.totem.pg.mrp.srp.members
    runtime.totem.pg.mrp.srp.435324542.ip=r(0) ip(192.168.42.82) r(1) ip(10.0.42.100)
runtime.totem.pg.mrp.srp.435324542.join_count=1
runtime.totem.pg.mrp.srp.435324542.status=joined
runtime.totem.pg.mrp.srp.983895584.ip=r(0) ip(192.168.42.87) r(1) ip(10.0.42.254)
```

```
runtime.totem.pg.mrp.srp.983895584.join_count=1
runtime.totem.pg.mrp.srp.983895584.status=joined
```

You should see a status=joined entry for each of your constituent cluster nodes.



Note

If you are using Corosync version 2, use the **corosync-cmapctl** utility as it is a direct replacement for **corosync-objctl**.

Start Pacemaker

Once the Corosync services have been started and you have established that the cluster is communicating properly, it is safe to start pacemakerd, the Pacemaker master control process:

- /etc/init.d/pacemaker start (LSB)
- service pacemaker start (LSB, alternate)
- start pacemaker (upstart)
- systemctl start pacemaker (systemd)

Once the Pacemaker services have started, Pacemaker will create a default empty cluster configuration with no resources. You may observe Pacemaker's status with the **crm_mon** utility:

Set basic cluster properties

Once your Pacemaker cluster is set up, it is recommended to set a few basic cluster properties. To do so, start the **crm** shell and change into the configuration menu by entering configure. Alternatively, you may jump straight into the Pacemaker configuration menu by typing **crm configure** directly from a shell prompt.

Then, set the following properties:

```
property no-quorum-policy="ignore" \ # ①
  pe-warn-series-max="1000" \ # ②
  pe-input-series-max="1000" \
  pe-error-series-max="1000" \
  cluster-recheck-interval="5min" # ③
```

- Setting no-quorum-policy="ignore" is required in 2-node Pacemaker clusters for the following reason: if quorum enforcement is enabled, and one of the two nodes fails, then the remaining node can not establish a majority of quorum votes necessary to run services, and thus it is unable to take over any resources. In this case, the appropriate workaround is to ignore loss of quorum in the cluster. This should only only be done in 2-node clusters: do not set this property in Pacemaker clusters with more than two nodes. Note that a two-node cluster with this setting exposes a risk of split-brain because either half of the cluster, or both, are able to become active in the event that both nodes remain online but lose communication with one another. The preferred configuration is 3 or more nodes per cluster.
- Setting pe-warn-series-max, pe-input-series-max and pe-error-series-max to 1000 instructs Pacemaker to keep a longer history of the inputs processed, and errors and warnings generated, by its Policy Engine. This history is typically useful in case cluster troubleshooting becomes necessary.
- Pacemaker uses an event-driven approach to cluster state processing. However, certain Pacemaker actions occur at a configurable interval, cluster-recheck-interval, which defaults to 15 minutes. It is usually prudent to reduce this to a shorter interval, such as 5 or 3 minutes.

Once you have made these changes, you may commit the updated configuration.

3. Cloud controller cluster stack

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The cloud controller runs on the management network and must talk to all other services.

Highly available MySQL

MySQL is the default database server used by many OpenStack services. Making the MySQL service highly available involves:

- Configuring a DRBD device for use by MySQL
- Configuring MySQL to use a data directory residing on that DRBD device
- Selecting and assigning a virtual IP address (VIP) that can freely float between cluster nodes
- · Configuring MySQL to listen on that IP address
- Managing all resources, including the MySQL daemon itself, with the Pacemaker cluster manager



Note

MySQL/Galera is an alternative method of configuring MySQL for high availability. It is likely to become the preferred method of achieving MySQL high availability once it has sufficiently matured. At the time of writing, however, the Pacemaker/DRBD based approach remains the recommended one for Open-Stack environments.

Configure DRBD

The Pacemaker based MySQL server requires a DRBD resource from which it mounts the /var/lib/mysql directory. In this example, the DRBD resource is simply named mysql:

mysql DRBD resource configuration (/etc/drbd.d/mysql.res).

This resource uses an underlying local disk (in DRBD terminology, a backing device) named /dev/data/mysql on both cluster nodes, node1 and node2. Normally, this would be an LVM Logical Volume specifically set aside for this purpose. The DRBD meta-disk is internal, meaning DRBD-specific metadata is being stored at the end of the disk device itself. The device is configured to communicate between IPv4 addresses 10.0.42.100 and 10.0.42.254, using TCP port 7700. Once enabled, it will map to a local DRBD block device with the device minor number 0, that is, /dev/drbd0.

Enabling a DRBD resource is explained in detail in the DRBD User's Guide. In brief, the proper sequence of commands is this:

```
# drbdadm create-md mysql0
# drbdadm up mysql0
# drbdadm -- --force primary mysql0
```

- Initializes DRBD metadata and writes the initial set of metadata to /dev/da-ta/mysql. Must be completed on both nodes.
- **2** Creates the /dev/drbd0 device node, attaches the DRBD device to its backing store, and connects the DRBD node to its peer. Must be completed on both nodes.
- Kicks off the initial device synchronization, and puts the device into the primary (readable and writable) role. See Resource roles (from the DRBD User's Guide) for a more detailed description of the primary and secondary roles in DRBD. Must be completed on one node only, namely the one where you are about to continue with creating your filesystem.

Creating a file system

Once the DRBD resource is running and in the primary role (and potentially still in the process of running the initial device synchronization), you may proceed with creating the filesystem for MySQL data. XFS is generally the recommended filesystem due to its journaling, efficient allocation, and performance:

```
# mkfs -t xfs /dev/drbd0
```

You may also use the alternate device path for the DRBD device, which may be easier to remember as it includes the self-explanatory resource name:

```
# mkfs -t xfs /dev/drbd/by-res/mysql
```

Once completed, you may safely return the device to the secondary role. Any ongoing device synchronization will continue in the background:

```
# drbdadm secondary mysql
```

Prepare MySQL for Pacemaker high availability

In order for Pacemaker monitoring to function properly, you must ensure that MySQL's database files reside on the DRBD device. If you already have an existing MySQL database, the simplest approach is to just move the contents of the existing /var/lib/mysql directory into the newly created filesystem on the DRBD device.



Warning

You must complete the next step while the MySQL database server is shut down.

```
# mount /dev/drbd/by-res/mysql /mnt
# mv /var/lib/mysql/* /mnt
# umount /mnt
```

For a new MySQL installation with no existing data, you may also run the mysql_install_db command:

```
# mount /dev/drbd/by-res/mysql /mnt
# mysql_install_db --datadir=/mnt
# umount /mnt
```

Regardless of the approach, the steps outlined here must be completed on only one cluster node.

Add MySQL resources to Pacemaker

You can now add the Pacemaker configuration for MySQL resources. Connect to the Pacemaker cluster with **crm configure**, and add the following cluster resources:

```
primitive p_ip_mysql ocf:heartbeat:IPaddr2 \
 params ip="192.168.42.101" cidr_netmask="24" \
 op monitor interval="30s"
primitive p_drbd_mysql ocf:linbit:drbd \
 params drbd_resource="mysql" \
 op start timeout="90s" \
 op stop timeout="180s" \
 op promote timeout="180s" \
 op demote timeout="180s" \
 op monitor interval="30s" role="Slave" \
 op monitor interval="29s" role="Master"
primitive p_fs_mysql ocf:heartbeat:Filesystem \
 params device="/dev/drbd/by-res/mysql" \
   directory="/var/lib/mysql" \
   fstype="xfs" \
   options="relatime" \
 op start timeout="60s" \
 op stop timeout="180s" \
 op monitor interval="60s" timeout="60s"
primitive p_mysql ocf:heartbeat:mysql \
 params additional_parameters="--bind-address=192.168.42.101" \
   config="/etc/mysql/my.cnf" \
   pid="/var/run/mysqld/mysqld.pid" \
   socket="/var/run/mysqld/mysqld.sock" \
   log="/var/log/mysql/mysqld.log" \
 op monitor interval="20s" timeout="10s" \
 op start timeout="120s" \
 op stop timeout="120s"
group g_mysql p_ip_mysql p_fs_mysql p_mysql
ms ms_drbd_mysql p_drbd_mysql \
 meta notify="true" clone-max="2"
colocation c_mysql_on_drbd inf: g_mysql ms_drbd_mysql:Master
order o_drbd_before_mysql inf: ms_drbd_mysql:promote g_mysql:start
```

This configuration creates

- p ip mysgl, a virtual IP address for use by MySQL (192.168.42.101),
- p_fs_mysql, a Pacemaker managed filesystem mounted to /var/lib/mysql on whatever node currently runs the MySQL service,

- ms_drbd_mysql, the master/slave set managing the mysql DRBD resource,
- a service group and order and colocation constraints to ensure resources are started on the correct nodes, and in the correct sequence.

crm configure supports batch input, so you may copy and paste the above into your live pacemaker configuration, and then make changes as required. For example, you may enter edit p_ip_mysql from the **crm configure** menu and edit the resource to match your preferred virtual IP address.

Once completed, commit your configuration changes by entering commit from the crm configure menu. Pacemaker will then start the MySQL service, and its dependent resources, on one of your nodes.

Configure OpenStack services for highly available MySQL

Your OpenStack services must now point their MySQL configuration to the highly available, virtual cluster IP address—rather than a MySQL server's physical IP address as you normally would.

For OpenStack Image, for example, if your MySQL service IP address is 192.168.42.101 as in the configuration explained here, you would use the following line in your OpenStack Image registry configuration file (glance-registry.conf):

sql_connection = mysql://glancedbadmin:<password>@192.168.42.101/glance

No other changes are necessary to your OpenStack configuration. If the node currently hosting your database experiences a problem necessitating service failover, your OpenStack services may experience a brief MySQL interruption, as they would in the event of a network hiccup, and then continue to run normally.

Highly available RabbitMQ

RabbitMQ is the default AMQP server used by many OpenStack services. Making the RabbitMQ service highly available involves:

- · configuring a DRBD device for use by RabbitMQ,
- configuring RabbitMQ to use a data directory residing on that DRBD device,
- selecting and assigning a virtual IP address (VIP) that can freely float between cluster nodes,
- configuring RabbitMQ to listen on that IP address,
- managing all resources, including the RabbitMQ daemon itself, with the Pacemaker cluster manager.



Note

Active-active mirrored queues is another method for configuring RabbitMQ versions 3.3.0 and later for high availability. You can also manage a RabbitMQ cluster with active-active mirrored queues using the Pacemaker cluster manager.

Configure DRBD

The Pacemaker based RabbitMQ server requires a DRBD resource from which it mounts the /var/lib/rabbitmq directory. In this example, the DRBD resource is simply named rabbitmq:

rabbitmq DRBD resource configuration (/etc/drbd.d/rabbitmq.res).

```
resource rabbitmq {
  device   minor 1;
  disk    "/dev/data/rabbitmq";
  meta-disk internal;
  on nodel {
    address ipv4 10.0.42.100:7701;
  }
  on node2 {
    address ipv4 10.0.42.254:7701;
  }
}
```

This resource uses an underlying local disk (in DRBD terminology, a backing device) named /dev/data/rabbitmq on both cluster nodes, node1 and node2. Normally, this would be an LVM Logical Volume specifically set aside for this purpose. The DRBD meta-disk is internal, meaning DRBD-specific metadata is being stored at the end of the disk device itself. The device is configured to communicate between IPv4 addresses 10.0.42.100 and 10.0.42.254, using TCP port 7701. Once enabled, it will map to a local DRBD block device with the device minor number 1, that is, /dev/drbd1.

Enabling a DRBD resource is explained in detail in the DRBD User's Guide. In brief, the proper sequence of commands is this:

```
# drbdadm create-md rabbitmq
# drbdadm up rabbitmq
# drbdadm -- --force primary rabbitmq
```

- Initializes DRBD metadata and writes the initial set of metadata to /dev/data/rab-bitmg. Must be completed on both nodes.
- **Q** Creates the /dev/drbdl device node, attaches the DRBD device to its backing store, and connects the DRBD node to its peer. Must be completed on both nodes.
- Kicks off the initial device synchronization, and puts the device into the primary (readable and writable) role. See Resource roles (from the DRBD User's Guide) for a more detailed description of the primary and secondary roles in DRBD. Must be completed on one node only, namely the one where you are about to continue with creating your filesystem.

Create a file system

Once the DRBD resource is running and in the primary role (and potentially still in the process of running the initial device synchronization), you may proceed with creating the filesystem for RabbitMQ data. XFS is generally the recommended filesystem:

```
# mkfs -t xfs /dev/drbd1
```

You may also use the alternate device path for the DRBD device, which may be easier to remember as it includes the self-explanatory resource name:

```
# mkfs -t xfs /dev/drbd/by-res/rabbitmq
```

Once completed, you may safely return the device to the secondary role. Any ongoing device synchronization will continue in the background:

```
# drbdadm secondary rabbitmq
```

Prepare RabbitMQ for Pacemaker high availability

In order for Pacemaker monitoring to function properly, you must ensure that RabbitMQ's <code>.erlang.cookie</code> files are identical on all nodes, regardless of whether DRBD is mounted there or not. The simplest way of doing so is to take an existing <code>.erlang.cookie</code> from one of your nodes, copying it to the RabbitMQ data directory on the other node, and also copying it to the DRBD-backed filesystem.

```
# scp -p /var/lib/rabbitmq/.erlang.cookie node2:/var/lib/rabbitmq/
# mount /dev/drbd/by-res/rabbitmq /mnt
# cp -a /var/lib/rabbitmq/.erlang.cookie /mnt
# umount /mnt
```

Add RabbitMQ resources to Pacemaker

You may now proceed with adding the Pacemaker configuration for RabbitMQ resources. Connect to the Pacemaker cluster with **crm configure**, and add the following cluster resources:

```
primitive p_ip_rabbitmq ocf:heartbeat:IPaddr2 \
 params ip="192.168.42.100" cidr_netmask="24" \
 op monitor interval="10s"
primitive p_drbd_rabbitmq ocf:linbit:drbd \
 params drbd_resource="rabbitmq" \
 op start timeout="90s" \
 op stop timeout="180s" \
 op promote timeout="180s" \
 op demote timeout="180s" \
 op monitor interval="30s" role="Slave" \
 op monitor interval="29s" role="Master"
primitive p_fs_rabbitmq ocf:heartbeat:Filesystem \
 params device="/dev/drbd/by-res/rabbitmq" \
   directory="/var/lib/rabbitmg" \
   fstype="xfs" options="relatime" \
 op start timeout="60s" \
 op stop timeout="180s" \
 op monitor interval="60s" timeout="60s"
primitive p_rabbitmq ocf:rabbitmq:rabbitmq-server \
 params nodename="rabbit@localhost" \
   mnesia_base="/var/lib/rabbitmq" \
 op monitor interval="20s" timeout="10s"
group g_rabbitmq p_ip_rabbitmq p_fs_rabbitmq p_rabbitmq
ms ms_drbd_rabbitmq p_drbd_rabbitmq \
 meta notify="true" master-max="1" clone-max="2"
colocation c_rabbitmq_on_drbd inf: g_rabbitmq ms_drbd_rabbitmq:Master
order o_drbd_before_rabbitmq inf: ms_drbd_rabbitmq:promote g_rabbitmq:start
```

This configuration creates

• p_ip_rabbitmq, a virtual IP address for use by RabbitMQ (192.168.42.100),

- p_fs_rabbitmq, a Pacemaker managed filesystem mounted to /var/lib/rabbitmq on whatever node currently runs the RabbitMQ service,
- ms_drbd_rabbitmq, the master/slave set managing the rabbitmq DRBD resource,
- a service group and order and colocation constraints to ensure resources are started on the correct nodes, and in the correct sequence.

crm configure supports batch input, so you may copy and paste the above into your live pacemaker configuration, and then make changes as required. For example, you may enter edit p_ip_rabbitmq from the crm configure menu and edit the resource to match your preferred virtual IP address.

Once completed, commit your configuration changes by entering commit from the crm configure menu. Pacemaker will then start the RabbitMQ service, and its dependent resources, on one of your nodes.

Configure OpenStack services for highly available RabbitMQ

Your OpenStack services must now point their RabbitMQ configuration to the highly available, virtual cluster IP address—rather than a RabbitMQ server's physical IP address as you normally would.

For OpenStack Image, for example, if your RabbitMQ service IP address is 192.168.42.100 as in the configuration explained here, you would use the following line in your OpenStack Image API configuration file (glance-api.conf):

rabbit_host = 192.168.42.100

No other changes are necessary to your OpenStack configuration. If the node currently hosting your RabbitMQ experiences a problem necessitating service failover, your OpenStack services may experience a brief RabbitMQ interruption, as they would in the event of a network hiccup, and then continue to run normally.

4. API node cluster stack

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The API node exposes OpenStack API endpoints onto external network (Internet). It must talk to the cloud controller on the management network.

Configure the VIP

First, you must select and assign a virtual IP address (VIP) that can freely float between cluster nodes.

This configuration creates p_{ip_api} , a virtual IP address for use by the API node (192.168.42.103):

```
primitive p_api-ip ocf:heartbeat:IPaddr2 \
    params ip="192.168.42.103" cidr_netmask="24" \
    op monitor interval="30s"
```

Highly available OpenStack Identity

OpenStack Identity is the Identity Service in OpenStack and used by many services. Making the OpenStack Identity service highly available in active / passive mode involves

- · Configure OpenStack Identity to listen on the VIP address,
- Managing OpenStack Identity daemon with the Pacemaker cluster manager,
- Configure OpenStack services to use this IP address.



Note

Here is the documentation for installing OpenStack Identity service.

Add OpenStack Identity resource to Pacemaker

First of all, you need to download the resource agent to your system:

```
# cd /usr/lib/ocf/resource.d
# mkdir openstack
# cd openstack
```

```
# wget https://raw.github.com/madkiss/openstack-resource-agents/master/ocf/
keystone
# chmod a+rx *
```

You can now add the Pacemaker configuration for OpenStack Identity resource. Connect to the Pacemaker cluster with crm configure, and add the following cluster resources:

```
primitive p_keystone ocf:openstack:keystone \
params config="/etc/keystone/keystone.conf" os_password="secretsecret" \
os_username="admin" os_tenant_name="admin" os_auth_url="http://192.168.42.
103:5000/v2.0/" \
op monitor interval="30s" timeout="30s"
```

This configuration creates p_keystone, a resource for managing the OpenStack Identity service.

crm configure supports batch input, so you may copy and paste the above into your live pacemaker configuration, and then make changes as required. For example, you may enter edit p_ip_keystone from the crm configure menu and edit the resource to match your preferred virtual IP address.

Once completed, commit your configuration changes by entering commit from the crm configure menu. Pacemaker will then start the OpenStack Identity service, and its dependent resources, on one of your nodes.

Configure OpenStack Identity service

You need to edit your OpenStack Identity configuration file (keystone.conf) and change the bind parameters:

On Havana:

```
bind_host = 192.168.42.103
```

On Icehouse, the admin_bind_host option lets you use a private network for the admin access.

```
public_bind_host = 192.168.42.103
admin_bind_host = 192.168.42.103
```

To be sure all data will be highly available, you should be sure that you store everything in the MySQL database (which is also highly available):

```
[catalog]
driver = keystone.catalog.backends.sql.Catalog
...
[identity]
driver = keystone.identity.backends.sql.Identity
...
```

Configure OpenStack services to use the highly available OpenStack Identity

Your OpenStack services must now point their OpenStack Identity configuration to the highly available, virtual cluster IP address — rather than a OpenStack Identity server's physical IP address as you normally would.

For example with OpenStack Compute, if your OpenStack Identity service IP address is 192.168.42.103 as in the configuration explained here, you would use the following line in your API configuration file (api-paste.ini):

```
auth_host = 192.168.42.103
```

You also need to create the OpenStack Identity Endpoint with this IP.



Note

If you are using both private and public IP addresses, you should create two Virtual IP addresses and define your endpoint like this:

```
$ keystone endpoint-create --region $KEYSTONE_REGION \
--service-id $service-id --publicurl 'http://PUBLIC_VIP:5000/v2.0' \
--adminurl 'http://192.168.42.103:35357/v2.0' \
--internalurl 'http://192.168.42.103:5000/v2.0'
```

If you are using the horizon dashboard, you should edit the local_settings.py file:

OPENSTACK_HOST = 192.168.42.103

Highly available OpenStack Image API

The OpenStack Image service offers a service for discovering, registering, and retrieving virtual machine images. To make the OpenStack Image API service highly available in active / passive mode, you must:

- Configure the OpenStack Image service to listen on the VIP address.
- Manage the OpenStack Image API daemon with the Pacemaker cluster manager.
- Configure OpenStack services to use this IP address.



Note

Here is the documentation for installing the OpenStack Image API service.

Add OpenStack Image API resource to Pacemaker

First of all, you need to download the resource agent to your system:

```
# cd /usr/lib/ocf/resource.d/openstack
# wget https://raw.github.com/madkiss/openstack-resource-agents/master/ocf/
glance-api
# chmod a+rx *
```

You can now add the Pacemaker configuration for the OpenStack Image API resource. Connect to the Pacemaker cluster with crm configure, and add the following cluster resources:

```
primitive p_glance-api ocf:openstack:glance-api \
params config="/etc/glance/glance-api.conf" os_password="secretsecret" \
os_username="admin" os_tenant_name="admin" os_auth_url="http://192.168.42.
103:5000/v2.0/" \
op monitor interval="30s" timeout="30s"
```

This configuration creates

• p_glance-api, a resource for managing OpenStack Image API service

crm configure supports batch input, so you may copy and paste the above into your live Pacemaker configuration, and then make changes as required. For example, you may enter edit p_ip_glance-api from the crm configure menu and edit the resource to match your preferred virtual IP address.

Once completed, commit your configuration changes by entering commit from the crm configure menu. Pacemaker will then start the OpenStack Image API service, and its dependent resources, on one of your nodes.

Configure OpenStack Image service API

Edit /etc/glance/glance-api.conf:

```
# We have to use MySQL connection to store data:
sql_connection=mysql://glance:password@192.168.42.101/glance

# We bind OpenStack Image API to the VIP:
bind_host = 192.168.42.103

# Connect to OpenStack Image registry service:
registry_host = 192.168.42.103

# We send notifications to High Available RabbitMQ:
notifier_strategy = rabbit
rabbit_host = 192.168.42.102
```

Configure OpenStack services to use high available Open-Stack Image API

Your OpenStack services must now point their OpenStack Image API configuration to the highly available, virtual cluster IP address — rather than an OpenStack Image API server's physical IP address as you normally would.

For OpenStack Compute, for example, if your OpenStack Image API service IP address is 192.168.42.103 as in the configuration explained here, you would use the following configuration in your nova.conf file:

```
[glance]
...
api_servers = 192.168.42.103
...
```



Note

In versions prior to Juno, this option was called glance_api_servers in the [DEFAULT] section.

You must also create the OpenStack Image API endpoint with this IP.



Note

If you are using both private and public IP addresses, you should create two Virtual IP addresses and define your endpoint like this:

```
$ keystone endpoint-create --region $KEYSTONE_REGION \
--service-id $service-id --publicurl 'http://PUBLIC_VIP:9292' \
--adminurl 'http://192.168.42.103:9292' \
--internalurl 'http://192.168.42.103:9292'
```

Highly available Block Storage API

Making the Block Storage (cinder) API service highly available in active / passive mode involves:

- Configuring Block Storage to listen on the VIP address
- Managing Block Storage API daemon with the Pacemaker cluster manager
- Configuring OpenStack services to use this IP address



Note

Here is the documentation for installing Block Storage service.

Add Block Storage API resource to Pacemaker

First of all, you need to download the resource agent to your system:

```
# cd /usr/lib/ocf/resource.d/openstack
# wget https://raw.github.com/madkiss/openstack-resource-agents/master/ocf/
cinder-api
# chmod a+rx *
```

You can now add the Pacemaker configuration for Block Storage API resource. Connect to the Pacemaker cluster with crm configure, and add the following cluster resources:

```
primitive p_cinder-api ocf:openstack:cinder-api \
params config="/etc/cinder/cinder.conf" os_password="secretsecret"
  os_username="admin" \
  os_tenant_name="admin" keystone_get_token_url="http://192.168.42.103:5000/v2.
  0/tokens" \
  op monitor interval="30s" timeout="30s"
```

This configuration creates

• p_cinder-api, a resource for manage Block Storage API service

crm configure supports batch input, so you may copy and paste the above into your live pacemaker configuration, and then make changes as required. For example, you may enter edit p_ip_cinder-api from the crm configure menu and edit the resource to match your preferred virtual IP address.

Once completed, commit your configuration changes by entering <code>commit</code> from the <code>crm</code> <code>configure</code> menu. Pacemaker will then start the Block Storage API service, and its dependent resources, on one of your nodes.

Configure Block Storage API service

Edit /etc/cinder/cinder.conf:

```
# We have to use MySQL connection to store data:
sql_connection=mysql://cinder:password@192.168.42.101/cinder

# We bind Block Storage API to the VIP:
osapi_volume_listen = 192.168.42.103

# We send notifications to High Available RabbitMQ:
notifier_strategy = rabbit
rabbit_host = 192.168.42.102
```

Configure OpenStack services to use highly available Block Storage API

Your OpenStack services must now point their Block Storage API configuration to the highly available, virtual cluster IP address — rather than a Block Storage API server's physical IP address as you normally would.

You must create the Block Storage API endpoint with this IP.



Note

If you are using both private and public IP, you should create two Virtual IPs and define your endpoint like this:

```
$ keystone endpoint-create --region $KEYSTONE_REGION \
--service-id $service-id --publicurl 'http://PUBLIC_VIP:8776/v1/%(tenant_id)s' \
--adminurl 'http://192.168.42.103:8776/v1/%(tenant_id)s' \
--internalurl 'http://192.168.42.103:8776/v1/%(tenant_id)s'
```

Highly available OpenStack Networking server

OpenStack Networking is the network connectivity service in OpenStack. Making the OpenStack Networking Server service highly available in active / passive mode involves the following tasks:

- Configure OpenStack Networking to listen on the virtual IP address,
- Manage the OpenStack Networking API Server daemon with the Pacemaker cluster manager,
- Configure OpenStack services to use the virtual IP address.



Note

Here is the documentation for installing OpenStack Networking service.

Add OpenStack Networking Server resource to Pacemaker

First of all, you need to download the resource agent to your system:

```
# cd /usr/lib/ocf/resource.d/openstack
```

```
# wget https://raw.github.com/madkiss/openstack-resource-agents/master/ocf/
neutron-server
# chmod a+rx *
```

You can now add the Pacemaker configuration for OpenStack Networking Server resource. Connect to the Pacemaker cluster with crm configure, and add the following cluster resources:

```
primitive p_neutron-server ocf:openstack:neutron-server \
params os_password="secretsecret" os_username="admin" os_tenant_name="admin" \
keystone_get_token_url="http://192.168.42.103:5000/v2.0/tokens" \
op monitor interval="30s" timeout="30s"
```

This configuration creates p_neutron-server, a resource for manage OpenStack Networking Server service

crm configure supports batch input, so you may copy and paste the above into your live pacemaker configuration, and then make changes as required. For example, you may enter edit p_neutron-server from the crm configure menu and edit the resource to match your preferred virtual IP address.

Once completed, commit your configuration changes by entering commit from the crm configure menu. Pacemaker will then start the OpenStack Networking API service, and its dependent resources, on one of your nodes.

Configure OpenStack Networking server

Edit /etc/neutron/neutron.conf:

```
# We bind the service to the VIP:
bind_host = 192.168.42.103

# We bind OpenStack Networking Server to the VIP:
bind_host = 192.168.42.103

# We send notifications to Highly available RabbitMQ:
notifier_strategy = rabbit
rabbit_host = 192.168.42.102

[database]
# We have to use MySQL connection to store data:
connection = mysql://neutron:password@192.168.42.101/neutron
```

Configure OpenStack services to use highly available Open-Stack Networking server

Your OpenStack services must now point their OpenStack Networking Server configuration to the highly available, virtual cluster IP address — rather than an OpenStack Networking server's physical IP address as you normally would.

For example, you should configure OpenStack Compute for using highly available OpenStack Networking server in editing nova.conf file:

```
neutron_url = http://192.168.42.103:9696
```

You need to create the OpenStack Networking server endpoint with this IP.



Note

If you are using both private and public IP addresses, you should create two Virtual IP addresses and define your endpoint like this:

```
$ keystone endpoint-create --region $KEYSTONE_REGION --service-id $service-id \
--publicurl 'http://PUBLIC_VIP:9696/' \
--adminurl 'http://192.168.42.103:9696/' \
--internalurl 'http://192.168.42.103:9696/'
```

Highly available Telemetry central agent

Telemetry (ceilometer) is the metering and monitoring service in OpenStack. The Central agent polls for resource utilization statistics for resources not tied to instances or compute nodes.



Note

Due to limitations of a polling model, a single instance of this agent can be polling a given list of meters, unless workload partitioning has been configured for multiple central agents. In this setup, we install this service on the API nodes also in the active / passive mode.

Making the Telemetry central agent service highly available in active / passive mode involves managing its daemon with the Pacemaker cluster manager.



Note

You will find at this page the process to install the Telemetry central agent.

Add the Telemetry central agent resource to Pacemaker

First of all, you need to download the resource agent to your system:

```
# cd /usr/lib/ocf/resource.d/openstack
# wget https://raw.github.com/madkiss/openstack-resource-agents/master/ocf/
ceilometer-agent-central
# chmod a+rx *
```

You may then proceed with adding the Pacemaker configuration for the Telemetry central agent resource. Connect to the Pacemaker cluster with $\mathtt{crm}\ \mathtt{configure}$, and add the following cluster resources:

```
primitive p_ceilometer-agent-central \
ocf:openstack:ceilometer-agent-central \
params config="/etc/ceilometer/ceilometer.conf" \
op monitor interval="30s" timeout="30s"
```

This configuration creates

• p_ceilometer-agent-central, a resource for managing the Ceilometer Central Agent service

crm configure supports batch input, so you may copy and paste the above into your live pacemaker configuration, and then make changes as required.

Once completed, commit your configuration changes by entering commit from the crm configure menu. Pacemaker will then start the Ceilometer Central Agent service, and its dependent resources, on one of your nodes.

Configure Telemetry central agent service

Edit /etc/ceilometer/ceilometer.conf:

```
# We use API VIP for Identity Service connection:
os_auth_url=http://192.168.42.103:5000/v2.0

# We send notifications to High Available RabbitMQ:
notifier_strategy = rabbit
rabbit_host = 192.168.42.102

[database]
# We have to use MySQL connection to store data:
sql_connection=mysql://ceilometer:password@192.168.42.101/ceilometer
```

Configure Pacemaker group

Finally, we need to create a service group to ensure that the virtual IP is linked to the API services resources:

```
group g_services_api p_api-ip p_keystone p_glance-api p_cinder-api \
    p_neutron-server p_glance-registry p_ceilometer-agent-central
```

5. Network controller cluster stack

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The network controller sits on the management and data network, and needs to be connected to the Internet if an instance will need access to the Internet.



Note

Pacemaker requires that both nodes have different hostnames. Because of that, RA scripts could require some adjustments since the Networking scheduler will be aware of one node, for example a virtual router attached to a single L3 node. For example, both nodes could set different hostnames in the configuration files, and when the I3-agent started by Pacemaker, the node's hostname will be changed to network-controller automatically. Whichever node starts the I3-agent will have the same hostname.

Highly available neutron L3 agent

The neutron L3 agent provides L3/NAT forwarding to ensure external network access for VMs on tenant networks. High availability for the L3 agent is achieved by adopting Pacemaker.



Note

Here is the documentation for installing neutron L3 agent.

Add neutron L3 agent resource to Pacemaker

First of all, you need to download the resource agent to your system:

```
# cd /usr/lib/ocf/resource.d/openstack
# wget https://raw.github.com/madkiss/openstack-resource-agents/master/ocf/
neutron-agent-13
# chmod a+rx neutron-13-agent
```

You may now proceed with adding the Pacemaker configuration for neutron L3 agent resource. Connect to the Pacemaker cluster with crm configure, and add the following cluster resources:

```
primitive p_neutron-13-agent ocf:openstack:neutron-agent-13 \
    params config="/etc/neutron/neutron.conf" \
    plugin_config="/etc/neutron/13_agent.ini" \
    op monitor interval="30s" timeout="30s"
```

This configuration creates

• p_neutron-13-agent, a resource for manage Neutron L3 Agent service

crm configure supports batch input, so you may copy and paste the above into your live pacemaker configuration, and then make changes as required.

Once completed, commit your configuration changes by entering commit from the crm configure menu. Pacemaker will then start the neutron L3 agent service, and its dependent resources, on one of your nodes.



Note

This method does not ensure a zero downtime since it has to recreate all the namespaces and virtual routers on the node.

Highly available neutron DHCP agent

The neutron DHCP agent distributes IP addresses to the VMs with dnsmasq (by default). High availability for the DHCP agent is achieved by adopting Pacemaker.



Note

Here is the documentation for installing neutron DHCP agent.

Add neutron DHCP agent resource to Pacemaker

First of all, you need to download the resource agent to your system:

```
# cd /usr/lib/ocf/resource.d/openstack
# wget https://raw.github.com/madkiss/openstack-resource-agents/master/ocf/
neutron-agent-dhcp
# chmod a+rx neutron-agent-dhcp
```

You may now proceed with adding the Pacemaker configuration for neutron DHCP agent resource. Connect to the Pacemaker cluster with crm configure, and add the following cluster resources:

```
primitive p_neutron-dhcp-agent ocf:openstack:neutron-agent-dhcp \
    params config="/etc/neutron/neutron.conf" \
    plugin_config="/etc/neutron/dhcp_agent.ini" \
    op monitor interval="30s" timeout="30s"
```

This configuration creates:

• p_neutron-agent-dhcp, a resource for managing the neutron DHCP Agent service.

crm configure supports batch input, so you may copy and paste the above into your live pacemaker configuration, and then make changes as required.

Once completed, commit your configuration changes by entering commit from the crm configure menu. Pacemaker will then start the neutron DHCP agent service, and its dependent resources, on one of your nodes.

Highly available neutron metadata agent

Neutron metadata agent allows Compute API metadata to be reachable by VMs on tenant networks. High availability for the metadata agent is achieved by adopting Pacemaker.



Note

Here is the documentation for installing Neutron Metadata Agent.

Add neutron metadata agent resource to Pacemaker

First of all, you need to download the resource agent to your system:

```
# cd /usr/lib/ocf/resource.d/openstack
# wget https://raw.github.com/madkiss/openstack-resource-agents/master/ocf/
neutron-metadata-agent
# chmod a+rx neutron-metadata-agent
```

You may now proceed with adding the Pacemaker configuration for neutron metadata agent resource. Connect to the Pacemaker cluster with crm configure, and add the following cluster resources:

```
primitive p_neutron-metadata-agent ocf:openstack:neutron-metadata-agent \
   params config="/etc/neutron/neutron.conf" \
   agent_config="/etc/neutron/metadata_agent.ini" \
   op monitor interval="30s" timeout="30s"
```

This configuration creates

• p_neutron-metadata-agent, a resource for manage Neutron Metadata Agent service

crm configure supports batch input, so you may copy and paste the above into your live Pacemaker configuration, and then make changes as required.

Once completed, commit your configuration changes by entering commit from the crm configure menu. Pacemaker will then start the neutron metadata agent service, and its dependent resources, on one of your nodes.

Manage network resources

You can now add the Pacemaker configuration for managing all network resources together with a group. Connect to the Pacemaker cluster with crm configure, and add the following cluster resources:

```
group g_services_network p_neutron-13-agent p_neutron-dhcp-agent \
    p_neutron-metadata_agent
```

Part II. HA using active/active

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6. Database

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The first step is installing the database that sits at the heart of the cluster. When we talk about High Availability, we talk about several databases (for redundancy) and a means to keep them synchronized. In this case, we choose the MySQL database, along with Galera for synchronous multi-master replication.



Note

The choice of database isn't a foregone conclusion; you're not required to use MySQL. It is, however, a fairly common choice in OpenStack installations, so we'll cover it here.



Note

MySQL with Galera is by no means the only way to achieve database HA. MariaDB Galera Cluster (https://mariadb.org/) and Percona XtraDB Cluster (http://www.percona.com/) also work with Galera. You also have the option to use PostgreSQL, which has its own replication, or another database HA option.

MySQL with Galera

Rather than starting with a vanilla version of MySQL, and then adding Galera, you will want to install a version of MySQL patched for wsrep (Write Set REPlication) from https://launchpad.net/codership-mysql. The wsrep API is suitable for configuring MySQL High Availability in OpenStack because it supports synchronous replication.

Note that the installation requirements call for careful attention. Read the guide https://launchpadlibrarian.net/66669857/README-wsrep to ensure you follow all the required steps.

And for any additional information about Galera, you can access this guide: http://galeracluster.com/documentation-webpages/gettingstarted.html

Installing Galera through a MySQL version patched for wsrep:

1. Setup the repository for Ubuntu 14.04 "trusty" (most recent). Install the software properties, the key, and the repository:



Note

You can change the mirror to one near you on: downloads.mariadb.org

2. Update your system and install the required packages:

```
# apt-get update
# apt-get install mariadb-galera-server galera
```



Warning

If you have mariaDB already installed you need to re-apply all the permissions from the installation guide. It will purge all privileges!

3. Adjust the configuration:

In the /etc/mysql/my.conf file, make the following changes:

```
query_cache_size=0
binlog_format=ROW
default_storage_engine=innodb
innodb_autoinc_lock_mode=2
innodb_doublewrite=1
```

4. Create the /etc/mysql/conf.d/wsrep.cnf file.

Paste the following lines in this file:

```
[mysqld]
wsrep_provider=/usr/lib/galera/libgalera_smm.so
wsrep_cluster_name="Openstack"
wsrep_sst_auth=wsrep_sst:wspass
wsrep_cluster_address="gcomm://PRIMARY_NODE_IP,SECONDARY_NODE_IP"
wsrep_sst_method=rsync
wsrep_node_address="PRIMARY_NODE_IP"
wsrep_node_address="PRIMARY_NODE_IP"
wsrep_node_name="NODE_NAME"
```

Replace PRIMARY_NODE_IP and SECONDARY_NODE_IP with the IP addresses of your primary and secondary servers.

Replace PRIMARY_NODE_IP with the hostname of the server. This is set for logging.

Copy this file to all other databases servers and change the value of wsrep_cluster_address and wsrep_node_name accordingly.

5. Start mysql as root and execute the following queries:

```
mysql> SET wsrep_on=OFF; GRANT ALL ON *.* TO wsrep_sst@'%' IDENTIFIED BY
'wspass';
```

Remove user accounts with empty user names because they cause problems:

```
mysql> SET wsrep_on=OFF; DELETE FROM mysql.user WHERE user='';
```

6. Check that the nodes can access each other through the firewall. Depending on your environment, this might mean adjusting iptables, as in:

```
# iptables --insert RH-Firewall-1-INPUT 1 --proto tcp \
    --source <my IP>/24 --destination <my IP>/32 --dport 3306 \
    -j ACCEPT
# iptables --insert RH-Firewall-1-INPUT 1 --proto tcp \
    --source <my IP>/24 --destination <my IP>/32 --dport 4567 \
    -j ACCEPT
```

This might also mean configuring any NAT firewall between nodes to allow direct connections. You might need to disable SELinux, or configure it to allow mysqld to listen to sockets at unprivileged ports.

For the next step create a back-up file of the debian.cnf file in /etc/mysql on all database servers. Should something go wrong just copy the back-up file back.

```
# cp debian.cnf debian.cnf.old
```

Make sure you have SSH root access on the other servers. From the primary database server, copy the debian.cnf file to all other servers by running the following command:

```
# scp /etc/mysql/debian.cnf root@IP-address:/etc/mysql
```

After the copy make sure that all files are the same, you can do this by using the following command:

```
# md5sum debian.cnf
```

From the debian.cnf get the database password:

```
# cat /etc/mysql/debian.cnf
```

The result will look like this:

```
[client]
host = localhost
user = debian-sys-maint
password = FiKiOY1Lw8Sq46If
socket = /var/run/mysqld/mysqld.sock
[mysql_upgrade]
host = localhost
user = debian-sys-maint
password = FiKiOY1Lw8Sq46If
socket = /var/run/mysqld/mysqld.sock
basedir = /usr
```

The below query should be run on every server except the primary node. This will make sure that you can restart the database again. Do not forget to add the password from the debian.cnf. To do this, run:

```
mysql> GRANT SHUTDOWN ON *.* TO `debian-sys-maint'@'localhost' IDENTIFIED BY
   '<debian.cnf password>';
mysql> GRANT SELECT ON `mysql`.`user` TO `debian-sys-maint'@'localhost'
   IDENTIFIED BY '<debian.cnf password>';
```

Stop all the mysgl servers and start the first server with the following command:

```
# service mysql start --wsrep-new-cluster
```

All other nodes can now be started using:

service mysql start

Verify the wsrep replication by logging in as root under mysql and running the following command:

ariable_name	Value
	+
srep_local_state_uuid	dba51a3a-D3/8-11e4-924D-23D6eC126a13 5
srep_protocol_version	
srep_last_committed	202
srep_replicated	201
srep_replicated_bytes	89579
srep_repl_keys	865
srep_repl_keys_bytes	11543
srep_repl_data_bytes	65172
srep_repl_other_bytes	0
srep_received	8
srep_received_bytes	853
srep_local_commits	201
srep_local_cert_failures	0
srep_local_replays	0
srep_local_send_queue	0
srep_local_send_queue_avg	0.000000
srep_local_recv_queue	0
srep_local_recv_queue_avg	0.00000
srep_local_cached_downto	1
srep_flow_control_paused_ns	0
srep_flow_control_paused	0.000000
srep_flow_control_sent	0
srep_flow_control_recv	0
srep_cert_deps_distance	1.029703
srep_apply_oooe	0.024752
srep_apply_oool	0.000000
srep_apply_window	1.024752
srep_commit_oooe	0.00000
srep_commit_oool	0.000000
srep_commit_window	1.00000
srep_local_state	4
srep_local_state_comment	Synced
srep_cert_index_size	1 18
srep_causal_reads	0
srep_cert_interval	0.024752
srep_incoming_addresses	<first ip="">:3306,<second ip="">:3306</second></first>
srep_cluster_conf_id	2
srep_cluster_size	2
srep_cluster_state_uuid	
srep_cluster_state_uulu srep_cluster_status	dodsiasa-bs/6-fie4-924b-25b0ecf20af5 Primary
srep_cruster_status srep_connected	ON
srep_connected srep_local_bf_aborts	ON 0
srep_local_bl_aborts srep_local_index	0 1
srep_rocar_rndex srep_provider_name	¹ Galera
srep_provider_vendor	Codership Oy <info@codership.com></info@codership.com>
srep_provider_version	25.3.5-wheezy(rXXXX)
srep_ready	ON
srep_thread_count	2

MariaDB with Galera (Red Hat-based platforms)

MariaDB with Galera provides synchronous database replication in an active-active, multi-master environment. High availability for the data itself is managed internally by Galera, while access availability will be managed by HAProxy.

This guide assumes that three nodes are used to form the MariaDB Galera cluster. Unless otherwise specified, all commands need to be executed on all cluster nodes.

Procedure 6.1. To install MariaDB with Galera

1. Red Hat-based distributions include Galera packages in their repositories. To install the most current version of the packages, run the following command:

```
# yum install -y mariadb-galera-server xinetd rsync
```

(Optional) Configure the clustercheck utility.

If HAProxy is used to load-balance client access to MariaDB, as described in the HAProxy section of this document, you can use the clustercheck utility to improve health checks.

a. Create file etc/sysconfig/clustercheck with the following contents:

```
MYSQL_USERNAME="clustercheck"
MYSQL_PASSWORD=PASSWORD
MYSQL_HOST="localhost"
MYSQL_PORT="3306"
```



Warning

Make sure a sensible password is used.

b. Configure monitor service (used by HAProxy):

Create file /etc/xinetd.d/galera-monitor with the following contents:

```
service galera-monitor
{
  port = 9200
  disable = no
  socket_type = stream
  protocol = tcp
  wait = no
  user = root
  group = root
  groups = yes
  server = /usr/bin/clustercheck
  type = UNLISTED
  per_source = UNLIMITED
  log_on_success =
  log_on_failure = HOST
  flags = REUSE
}
```

c. Create the database user required by clustercheck:

```
# systemctl start mysqld
# mysql -e "CREATE USER 'clustercheck'@'localhost' IDENTIFIED BY
'PASSWORD';"
# systemctl stop mysqld
```

d. Start xinetd (required by clustercheck):

```
# systemctl daemon-reload
# systemctl enable xinetd
# systemctl start xinetd
```

- 3. Configure MariaDB with Galera.
 - a. Create the Galera configuration file /etc/my.cnf.d/galera.cnf with the following contents:

```
[mysqld]
skip-name-resolve=1
binlog format=ROW
default-storage-engine=innodb
innodb_autoinc_lock_mode=2
innodb_locks_unsafe_for_binlog=1
max_connections=2048
query_cache_size=0
query_cache_type=0
bind_address=NODE_IP
wsrep_provider=/usr/lib64/galera/libgalera_smm.so
wsrep_cluster_name="galera_cluster"
wsrep_cluster_address="gcomm://PRIMARY_NODE_IP, SECONDARY_NODE_IP,
TERTIARY_NODE_IP"
wsrep_slave_threads=1
wsrep_certify_nonPK=1
wsrep_max_ws_rows=131072
wsrep_max_ws_size=1073741824
wsrep_debug=0
wsrep_convert_LOCK_to_trx=0
wsrep_retry_autocommit=1
wsrep_auto_increment_control=1
wsrep_drupal_282555_workaround=0
wsrep_causal_reads=0
wsrep_notify_cmd=
wsrep_sst_method=rsync
```

b. Open firewall ports used for MariaDB and Galera communications:

```
# firewall-cmd --add-service=mysql
# firewall-cmd --add-port=4444/tcp
# firewall-cmd --add-port=4567/tcp
# firewall-cmd --add-port=9200/tcp
# firewall-cmd --add-port=9300/tcp
# firewall-cmd --add-service=mysql --permanent
# firewall-cmd --add-port=4444/tcp --permanent
# firewall-cmd --add-port=4567/tcp --permanent
# firewall-cmd --add-port=4568/tcp --permanent
# firewall-cmd --add-port=9200/tcp --permanent
# firewall-cmd --add-port=9300/tcp --permanent
```

c. Start MariaDB cluster:

i. On node 1:

```
# sudo -u mysql /usr/libexec/mysqld --wsrep-cluster-address=
'gcomm://' &
```

- ii. On nodes 2 and 3:
 - # systemctl start mariadb
- iii. Once the output from clustercheck is 200 on all nodes, restart MariaDB on node 1:

```
# kill <mysql PIDs>
# systemctl start mariadb
```

7. RabbitMQ

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RabbitMQ is the default AMQP server used by many OpenStack services. Making the RabbitMQ service highly available involves the following steps:

- Install RabbitMQ
- Configure RabbitMQ for HA queues
- Configure OpenStack services to use Rabbit HA queues

Install RabbitMQ

On Ubuntu and Debian

RabbitMQ is packaged on both distros:

apt-get install rabbitmq-server rabbitmq-plugins



Note

Official manual for installing RabbitMQ on Ubuntu and Debian

On Fedora and RHEL

RabbitMQ is packaged on both distros:

yum install rabbitmq-server



Note

Official manual for installing RabbitMQ on Fedora and RHEL

On openSUSE and SLES

Procedure 7.1. On openSUSE:

• # zypper install rabbitmq-server



Note

Official manual for installing RabbitMQ on openSUSE

Official manual for installing RabbitMQ on openSUSE

Procedure 7.2. On SLES:

1. # zypper addrepo -f obs://Cloud:OpenStack:Juno/SLE_11_SP3 Juno



Note

The packages are signed by GPG key 893A90DAD85F9316. You should verify the fingerprint of the imported GPG key before using it.

```
Key ID: 893A90DAD85F9316

Key Name: Cloud:OpenStack OBS Project <Cloud:OpenStack@build.
opensuse.org>

Key Fingerprint: 35B34E18ABC1076D66D5A86B893A90DAD85F9316

Key Created: Tue Oct 8 13:34:21 2013

Key Expires: Thu Dec 17 13:34:21 2015
```

zypper install rabbitmq-server

Configure RabbitMQ

We are building a cluster of RabbitMQ nodes to construct a RabbitMQ broker, a logical grouping of several Erlang nodes.

We have to consider that while exchanges and bindings will survive the loss of individual nodes, queues and their messages will not because a queue and its contents is located on one node. If we lose this node, we also lose the queue.

Mirrored queues in RabbitMQ improve the availability of service since it will be resilient to failures.

We consider that we run (at least) two RabbitMQ servers and we call the nodes rabbit1 and rabbit2. To build a broker, we need to ensure that all nodes have the same Erlang cookie file.

To do so, stop RabbitMQ everywhere and copy the cookie from the first node to the other node(s):

```
# scp /var/lib/rabbitmq/.erlang.cookie \
root@NODE:/var/lib/rabbitmq/.erlang.cookie
```

On the target nodes ensure the correct owner, group, and permissions of the .erlang.cookie file:

```
# chown rabbitmq:rabbitmq /var/lib/rabbitmq/.erlang.cookie
# chmod 400 /var/lib/rabbitmq/.erlang.cookie
```

Start RabbitMQ on all nodes and verify the nodes are running:

```
# rabbitmqctl cluster_status
Cluster status of node rabbit@NODE...
[{nodes,[{disc,[rabbit@NODE]}]},
    {running_nodes,[rabbit@NODE]},
    {partitions,[]}]
...done.
```

Run the following commands on all nodes except the first one:

```
# rabbitmqctl stop_app
Stopping node rabbit@NODE...
...done.
# rabbitmqctl join_cluster rabbit@rabbit1
# rabbitmqctl start_app
Starting node rabbit@NODE ...
...done.
```

To verify the cluster status:

```
# rabbitmqctl cluster_status
Cluster status of node rabbit@NODE...
[{nodes,[{disc,[rabbit@rabbit1]},{ram,[rabbit@NODE]}]},{running_nodes,
[rabbit@NODE,rabbit@rabbit1]}]
```

If the cluster is working, you can now proceed to creating users and passwords for queues.

To ensure that all queues, except those with auto-generated names, are mirrored across all running nodes it is necessary to set the policy key ha-mode to all. Run the following command on one of the nodes:

```
# rabbitmqctl set_policy ha-all '^(?!amq\.).*' '{"ha-mode": "all"}'
```



Note

More information about highly available queues and clustering can be found in the official RabbitMQ documentation.

Configure OpenStack services to use RabbitMQ

We have to configure the OpenStack components to use at least two RabbitMQ nodes.

Do this configuration on all services using RabbitMQ:

RabbitMQ HA cluster host:port pairs:

```
rabbit_hosts=rabbit1:5672,rabbit2:5672
```

• How frequently to retry connecting with RabbitMQ:

```
rabbit_retry_interval=1
```

• How long to back-off for between retries when connecting to RabbitMQ:

```
rabbit_retry_backoff=2
```

• Maximum retries with trying to connect to RabbitMQ (infinite by default):

```
rabbit_max_retries=0
```

Use durable queues in RabbitMQ:

```
rabbit_durable_queues=true
```

Use HA queues in RabbitMQ (x-ha-policy: all):

rabbit_ha_queues=true



Note

If you change the configuration from an old setup which did not use HA queues, you should interrupt the service:

```
# rabbitmqctl stop_app
# rabbitmqctl reset
# rabbitmqctl start_app
```



Note

Services currently working with HA queues:

- OpenStack Compute
- OpenStack Block Storage
- OpenStack Networking
- Telemetry

8. HAProxy nodes

HAProxy is a very fast and reliable solution offering high availability, load balancing, and proxying for TCP and HTTP-based applications. It is particularly suited for web sites crawling under very high loads while needing persistence or Layer 7 processing. Supporting tens of thousands of connections is clearly realistic with today's hardware.

For installing HAProxy on your nodes, you should consider its official documentation. Also, you have to consider that this service should not be a single point of failure, so you need at least two nodes running HAProxy.

Here is an example of the HAProxy configuration file:

```
global
 chroot /var/lib/haproxy
 daemon
 group haproxy
 maxconn 4000
 pidfile /var/run/haproxy.pid
 user haproxy
defaults
 log global
 maxconn 8000
 option redispatch
 retries 3
 timeout http-request 10s
 timeout queue 1m
 timeout connect 10s
 timeout client 1m
 timeout server 1m
 timeout check 10s
listen dashboard_cluster
 bind <Virtual IP>:443
 balance source
 option tcpka
 option httpchk
 option tcplog
 server controller1 10.0.0.1:443 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:443 check inter 2000 rise 2 fall 5
listen galera_cluster
 bind <Virtual IP>:3306
 balance source
 option httpchk
 server controller1 10.0.0.4:3306 check port 9200 inter 2000 rise 2 fall 5
 server controller2 10.0.0.5:3306 check port 9200 inter 2000 rise 2 fall 5
 server controller3 10.0.0.6:3306 check port 9200 inter 2000 rise 2 fall 5
listen glance_api_cluster
 bind <Virtual IP>:9292
 balance source
 option tcpka
 option httpchk
 option tcplog
 server controller1 10.0.0.1:9292 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:9292 check inter 2000 rise 2 fall 5
```

```
listen glance_registry_cluster
 bind <Virtual IP>:9191
 balance source
 option tcpka
 option tcplog
 server controller1 10.0.0.1:9191 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:9191 check inter 2000 rise 2 fall 5
listen keystone_admin_cluster
 bind <Virtual IP>:35357
 balance source
 option tcpka
 option httpchk
 option tcplog
 server controller1 10.0.0.1:35357 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:35357 check inter 2000 rise 2 fall 5
listen keystone_public_internal_cluster
 bind <Virtual IP>:5000
 balance source
 option tcpka
 option httpchk
 option tcplog
 server controller1 10.0.0.1:5000 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:5000 check inter 2000 rise 2 fall 5
listen nova_ec2_api_cluster
 bind <Virtual IP>:8773
 balance source
 option tcpka
 option tcplog
 server controller1 10.0.0.1:8773 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:8773 check inter 2000 rise 2 fall 5
listen nova_compute_api_cluster
 bind <Virtual IP>:8774
 balance source
 option tcpka
 option httpchk
 option tcplog
 server controller1 10.0.0.1:8774 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:8774 check inter 2000 rise 2 fall 5
listen nova_metadata_api_cluster
 bind <Virtual IP>:8775
 balance source
 option tcpka
 option tcplog
 server controller1 10.0.0.1:8775 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:8775 check inter 2000 rise 2 fall 5
listen cinder_api_cluster
 bind <Virtual IP>:8776
 balance source
 option tcpka
 option httpchk
 option tcplog
 server controller1 10.0.0.1:8776 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:8776 check inter 2000 rise 2 fall 5
```

```
listen ceilometer_api_cluster
 bind <Virtual IP>:8777
 balance source
 option tcpka
 option httpchk
 option tcplog
 server controller1 10.0.0.1:8774 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:8774 check inter 2000 rise 2 fall 5
listen spice_cluster
 bind <Virtual IP>:6082
 balance source
 option tcpka
 option tcplog
 server controller1 10.0.0.1:6080 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:6080 check inter 2000 rise 2 fall 5
listen neutron_api_cluster
 bind <Virtual IP>:9696
 balance source
 option tcpka
 option httpchk
 option tcplog
 server controller1 10.0.0.1:9696 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:9696 check inter 2000 rise 2 fall 5
listen swift_proxy_cluster
 bind <Virtual IP>:8080
 balance source
 option tcplog
 option tcpka
 server controller1 10.0.0.1:8080 check inter 2000 rise 2 fall 5
 server controller2 10.0.0.2:8080 check inter 2000 rise 2 fall 5
```

After each change of this file, you should restart HAProxy.

9. OpenStack controller nodes

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OpenStack controller nodes contain:

- All OpenStack API services
- All OpenStack schedulers
- Memcached service

Run OpenStack API and schedulers

API services

All OpenStack projects have an API service for controlling all the resources in the Cloud. In active/active mode, the most common setup is to scale out these services on at least two nodes and to use load balancing and a virtual IP address (with HAProxy and Keepalived in this setup).

To use highly available and scalable API services, we need to ensure that:

- You use virtual IP addresses when configuring OpenStack Identity endpoints.
- All OpenStack configuration files should refer to virtual IP addresses.



Note

The monitor check is quite simple since it just establishes a TCP connection to the API port. Comparing to the active/passive mode using Corosync and resource agents, we do not check if the service is actually running. That is why all OpenStack API services should be monitored by another tool, for example Nagios.

Schedulers

OpenStack schedulers are used to determine how to dispatch compute, network, and volume requests. The most common setup is to use RabbitMQ as a messaging system. Those services are connected to the messaging back end and can scale out:

- nova-scheduler
- nova-conductor

- cinder-scheduler
- neutron-server
- ceilometer-collector
- heat-engine

Please refer to the RabbitMQ section for configuring these services with multiple messaging servers.

Telemetry Central agent

The Telemetry Central agent can be configured to partition its polling workload between multiple agents, enabling high availability. Please refer to this section of the *OpenStack Cloud Administrator Guide* for the requirements and implementation details of this configuration.

Memcached

Most OpenStack services use an application to offer persistence and store ephemeral data like tokens. Memcached is one of them and can scale-out easily without any specific tricks required.

To install and configure it, read the official documentation.

Memory caching is managed by oslo-incubator, so the way to use multiple memcached servers is the same for all projects.

Example configuration with two hosts:

memcached_servers = controller1:11211,controller2:11211

By default, controller1 handles the caching service but if the host goes down, controller2 does the job. For more information about Memcached installation, see the OpenStack Cloud Administrator Guide.

10. OpenStack network nodes

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OpenStack network nodes contain:

- Neutron DHCP agent
- · Neutron L2 agent
- Neutron L3 agent
- Neutron metadata agent
- Neutron LBaaS agent



Note

The neutron L2 agent does not need to be highly available. It has to be installed on each data forwarding node and controls the virtual networking drivers as Open vSwitch or Linux Bridge. One L2 agent runs per node and controls its virtual interfaces. That's why it cannot be distributed and highly available.

Run neutron DHCP agent

The OpenStack Networking service has a scheduler that lets you run multiple agents across nodes. Also, the DHCP agent can be natively highly available. You can configure the number of DHCP agents per network using the parameter <code>dhcp_agents_per_network</code> in <code>neutron.conf</code>. By default this is equal to 1. To achieve high availability assign more than one DHCP agent per network.

Run neutron L3 agent

The neutron L3 agent is scalable, due to the scheduler that allows distribution of virtual routers across multiple nodes. The following options are available to make a router highly available:

- Automatic L3 agent failover for routers via the allow_automatic_l3agent_failover = True configuration option in /etc/neutron/neutron.conf.
- Use Layer 3 High Availability with VRRP. The following configuration options need to be set in /etc/neutron/neutron.conf to enable it:

Option	Value to set	Description
I3_ha	True	All routers will be highly available by default.
max_l3_agents_per_router	2	Maximum number of network nodes to be used for the HA router. The value can be larger than 2 but needs to be at least 2.
min_I3_agents_per_router	2	Minimum number of network nodes to be used for the HA router. A new router creation will fail unless there are at least min_13_agents_per_router network nodes available. The value should not be less than 2.

• Using the active/passive solution to run the Neutron L3 agent in failover mode with Pacemaker. See the active/passive section of this guide.

Run neutron metadata agent

There is no native feature to make this service highly available. At this time, the Active / Passive solution exists to run the neutron metadata agent in failover mode with Pacemaker. See the active/passive section of this guide.

Run neutron LBaaS agent

Currently, there's no native feature to make the LBaaS agent highly available using the default plug-in HAProxy. A common way to make HAProxy highly available is to use the VR-RP (Virtual Router Redundancy Protocol). Unfortunately, this is not yet implemented in the LBaaS HAProxy plug-in.

Appendix A. Community support

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The following resources are available to help you run and use OpenStack. The OpenStack community constantly improves and adds to the main features of OpenStack, but if you have any questions, do not hesitate to ask. Use the following resources to get OpenStack support, and troubleshoot your installations.

Documentation

For the available OpenStack documentation, see docs.openstack.org.

To provide feedback on documentation, join and use the <openstack-docs@lists.openstack.org> mailing list at OpenStack Documentation
Mailing List, or report a bug.

The following books explain how to install an OpenStack cloud and its associated components:

- Installation Guide for openSUSE 13.1 and SUSE Linux Enterprise Server 11 SP3
- Installation Guide for Red Hat Enterprise Linux 7, CentOS 7, and Fedora 20
- Installation Guide for Ubuntu 14.04

The following books explain how to configure and run an OpenStack cloud:

- Architecture Design Guide
- Cloud Administrator Guide
- Configuration Reference
- Operations Guide
- High Availability Guide
- Security Guide

• Virtual Machine Image Guide

The following books explain how to use the OpenStack dashboard and command-line clients:

- API Quick Start
- End User Guide
- Admin User Guide
- Command-Line Interface Reference

The following documentation provides reference and guidance information for the Open-Stack APIs:

- OpenStack API Complete Reference (HTML)
- API Complete Reference (PDF)

The *Training Guides* offer software training for cloud administration and management.

ask.openstack.org

During the set up or testing of OpenStack, you might have questions about how a specific task is completed or be in a situation where a feature does not work correctly. Use the ask.openstack.org site to ask questions and get answers. When you visit the http://ask.openstack.org site, scan the recently asked questions to see whether your question has already been answered. If not, ask a new question. Be sure to give a clear, concise summary in the title and provide as much detail as possible in the description. Paste in your command output or stack traces, links to screen shots, and any other information which might be useful.

OpenStack mailing lists

A great way to get answers and insights is to post your question or problematic scenario to the OpenStack mailing list. You can learn from and help others who might have similar issues. To subscribe or view the archives, go to http://lists.openstack.org/cgi-bin/mail-man/listinfo/openstack. You might be interested in the other mailing lists for specific projects or development, which you can find on the wiki. A description of all mailing lists is available at http://wiki.openstack.org/MailingLists.

The OpenStack wiki

The OpenStack wiki contains a broad range of topics but some of the information can be difficult to find or is a few pages deep. Fortunately, the wiki search feature enables you to search by title or content. If you search for specific information, such as about networking or nova, you can find a large amount of relevant material. More is being added all the time, so be sure to check back often. You can find the search box in the upper-right corner of any OpenStack wiki page.

The Launchpad Bugs area

The OpenStack community values your set up and testing efforts and wants your feedback. To log a bug, you must sign up for a Launchpad account at https://launchpad.net/+login. You can view existing bugs and report bugs in the Launchpad Bugs area. Use the search feature to determine whether the bug has already been reported or already been fixed. If it still seems like your bug is unreported, fill out a bug report.

Some tips:

- Give a clear, concise summary.
- Provide as much detail as possible in the description. Paste in your command output or stack traces, links to screen shots, and any other information which might be useful.
- Be sure to include the software and package versions that you are using, especially if you are using a development branch, such as, "Juno release" vs git commit bc79c3ecc55929bac585d04a03475b72e06a3208.
- Any deployment-specific information is helpful, such as whether you are using Ubuntu 14.04 or are performing a multi-node installation.

The following Launchpad Bugs areas are available:

- Bugs: OpenStack Block Storage (cinder)
- Bugs: OpenStack Compute (nova)
- Bugs: OpenStack Dashboard (horizon)
- Bugs: OpenStack Identity (keystone)
- Bugs: OpenStack Image service (glance)
- Bugs: OpenStack Networking (neutron)
- Bugs: OpenStack Object Storage (swift)
- Bugs: Bare metal service (ironic)
- Bugs: Data processing service (sahara)
- Bugs: Database service (trove)
- Bugs: Orchestration (heat)
- Bugs: Telemetry (ceilometer)
- Bugs: Message Service (zaqar)
- Bugs: OpenStack API Documentation (developer.openstack.org)
- Bugs: OpenStack Documentation (docs.openstack.org)

The OpenStack IRC channel

The OpenStack community lives in the #openstack IRC channel on the Freenode network. You can hang out, ask questions, or get immediate feedback for urgent and pressing issues. To install an IRC client or use a browser-based client, go to https://webchat.freenode.net/. You can also use Colloquy (Mac OS X, http://colloquy.info/), mIRC (Windows, http://www.mirc.com/), or XChat (Linux). When you are in the IRC channel and want to share code or command output, the generally accepted method is to use a Paste Bin. The OpenStack project has one at http://paste.openstack.org. Just paste your longer amounts of text or logs in the web form and you get a URL that you can paste into the channel. The OpenStack IRC channel is #openstack on irc.freenode.net. You can find a list of all OpenStack IRC channels at https://wiki.openstack.org/wiki/IRC.

Documentation feedback

To provide feedback on documentation, join and use the <openstack-docs@lists.openstack.org> mailing list at OpenStack Documentation
Mailing List, or report a bug.

OpenStack distribution packages

The following Linux distributions provide community-supported packages for OpenStack:

- Debian: http://wiki.debian.org/OpenStack
- CentOS, Fedora, and Red Hat Enterprise Linux: https://www.rdoproject.org/
- openSUSE and SUSE Linux Enterprise Server: http://en.opensuse.org/Portal:OpenStack
- **Ubuntu:** https://wiki.ubuntu.com/ServerTeam/CloudArchive