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Obtain assistance during your journey to Azure

We know that getting the right support at the right time will accelerate your migration efforts. Review the assistance avenues below to meet your needs.

Support Plans

Partners

Microsoft Support

Microsoft offers a basic support plan to all Azure customers. You have 24x7 access to billing and subscription support, online self-help, documentation, whitepapers, and support forums.

If you need help from Microsoft Support while using Azure, follow these steps to create a support request:

1. Select **Help + support** in the [Azure portal](#).
2. Select **New support request** to enter details about your issue and contact support.

To view your support requests, follow these steps:

1. Select **Help + support** in the [Azure portal](#).
2. Select **All support requests** to view your support requests.

Need support engineer assistance for deep technical guidance?

1. Select **Help + support** in the [Azure portal](#).
2. Select **Support Plans** to review the plans available to you.

Online communities

The following online communities provide community-based support:

- [MSDN forums](#)
- [Stack Overflow](#)