

# Textual Sentiment of Chinese microblog toward the Stock Market

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## Abstract

In this paper, text mining and statistical models are deployed to explore the relationship between the Shanghai Stock Exchange Composite Index and the collective emotions of individual investors. The emotions of individual investors are quantified by extracting and aggregating investor online posts that contain finance-related keywords. To identify a set of finance-related keywords, three years of blogs from a famous financial blog site are segmented by an automatic text segmentation method; meanwhile, in the literature of social media, people typically select keywords manually. Posts that discuss the keywords are extracted out of all types of topics from Sina Weibo, the largest microblog platform in China. Statistical results reveal the relationship between daily posts and daily opening prices with a one-day lag, which indicates the existence of information (news) propagation lag. This study contributes to the existing literature by demonstrating that the microblog sentiment level reports can be quantitatively incorporated as a proxy to provide valuable support to portfolio decision making.

*Key words:* microblog, Chinese stock market, textual sentiment, emotions of investors

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## 1. Introduction

China has become one of the fastest-growing major economies in the world. The daily average turnover of the Shanghai Stock Exchange (SSE) ranks seventh in the world. Examining its market movements is of considerable importance. As an emerging market, the SSE consists of individual investors as major players. Psychological research has indicated that emotions, in addition to information, have a significant role in human decision making [1]. The investment decisions of individual investors are more likely to be influenced by their emotions. A reasonable assumption is that when many individual investors hold bullish views, their joint investment decisions are more likely to generate an upward momentum on the stock market. Similarly, more bearish views may generate a downward momentum. Such momentum, together with other factors (i.e., economic conditions, performance of listed companies, and investment decisions of institutional investors), jointly determine stock prices [2, 3, 4]. A positive correlation may exist between the number of bullish (bearish) views and the upward (downward) movement of stock markets.

Internet big data sources related to present capital market research can be categorized into forum-type data, microblog-type data and search class data [5]. As an important resource of Internet big data, Social media provides a valuable source for mining public views due to their distinctive features. First, a huge number of

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active users post their views or share their activities. Second, users who are linked up with each other in online social media are usually friends in reality or people who share similar interests. Thus, such posts typically reflect the true viewpoints of users. Third, posts are timely (i.e., they reflect the recent activities or opinions of users). In terms of successful social media, Facebook and Twitter are the most typical examples. **Research on the relationship between Facebook or Twitter media and the stock market can be seen in [6], [7], [8], [9] etc. Sentiment analysis is one of the main techniques to study this problem.** In the Chinese environment, the counterpart of Twitter is Sina Weibo, one of the largest forms of social media in China; it was launched in August 2009. As of September 2016, Sina Weibo has 297 million monthly active users and 100 million posts each day. This paper uses data from Sina Weibo to conduct analysis.

Collected posts are natural language, which must be processed by text mining tools before they can be understood and used by computers. Text mining, also known as text analysis, is the process of deriving knowledge for automated processing from primary text, which normally undergoes structuring (i.e., parsing, adding linguistic features, and removing auxiliary components). Typical text mining tasks include text categorization, text clustering, concept/entity extraction, production of granular taxonomies, sentiment analysis, document summarization, and entity relation modeling (i.e., learning relations between named entities). Text mining involves a number of techniques, such as lexical analysis to study word frequency distributions, pattern recognition, tagging/annotation, information extraction, data mining techniques, including link and association analysis, visualization, and predictive analytics. The objective is to transform text into data for further analysis by applying natural language processing and analytical methods. Aside from the earliest application areas such as life sciences research and government intelligence, text mining has increasing applications in business, such as simple queries and analysis of fielded numerical data.

This paper verifies the rationality of the market from the perspective of behavioral finance. Text mining tools and statistical modeling are employed to investigate the relationship of the Shanghai Stock Exchange Composite Index (SSECI) movements with the viewpoints of individual investors. Viewpoints are quantified by analyzing and aggregating the online posts of individual investors that are related to stock markets, in which the major challenge lies in how to automatically identify a set of suitable keywords. Statistical results of posts from Sina Weibo suggest a relationship between collective viewpoints reflected on Sina Weibo and movements of the SSECI. This study contributes to the existing literature by demonstrating that the microblog sentiment level reports can be quantitatively incorporated as a proxy to provide valuable support to portfolio decision making.

## 2. Recent work

Whether there exist laws that capture stock price movements, or the opposite, stock markets are efficient, has been studied for several decades. Fama published his ground-breaking work on efficient market hypothesis (EMH) in 1970 [10]. The EMH has been extensively studied and debated in the academic community. As a response to the complications, behavioral finance highlights inefficiencies and tries to explain why market participants make irrational systematic errors contrary to assumption of rational market participants.

Behavioral finance investigates the psychological and sociological issues that impact the decision-making process of individuals, groups, and organizations. Herding behavior in stock market [11] is a typical phenomenon of behavioral finance. Behavioral finance has provided proofs that financial decisions are significantly driven by emotions and moods [12]. Recent study in behavioral finance shows that stock markets are driven by “fear and greed” [13, 14, 15].

With the speedy expansion of the Web and social media, the influence of investors and web users emotions has become increasingly noteworthy. Social media displays measurable emotion and the derived sentiment metrics can plausibly predict buying and selling behaviour. There are many articles intensively studying the effect of investors sentiment on stock return, volatility and trading volumes [16, 17, 18]. Apart from investigating the relationship between investors sentiment and stock returns ([19] and [20]), Debata et al. [21], Baker and Stein [22] and Liu [23] examined the impact of investor sentiment on emerging stock market liquidity.

We have divided the related literature into three categories according to methods used when analyzing the relationship between sentiments and index: statistical approaches, data mining approaches, and other approaches.

### 2.1. Statistical approaches

Dash and Maitra [19] investigated the relationship using a broad set of implicit sentiment proxies and value-weighted market indices. They used the wavelet method to decompose sentiment variables and stock returns into different timescale frequencies and found a strong effect of sentiment on return both in the short-and long-run. The study lent support to the fact that investments activities can not be delinked from sentiment whether investors were short-term or long-term traders. Another research about revisiting the investor sentiment-stock returns relationship with the wavelet method can be seen in Lao et al. [20]. In addition, the wavelet method was applied to study the relationship of investor sentiment on stock market volatility in Maitra and Dash [24].

Gilbert and Karahalios [25] estimated the anxieties, worries and fears from a data set of more than over 20 million posts on the site LiveJournal. Using a Granger-causal framework, they argued that increases in

the expressions of anxiety, evidenced by computationally-identified linguistic features, predict the downward pressure on the S&P 500 index. Smailovic et al. [8] showed that sentiment polarity (positive and negative sentiment) can indicate stock price movements a few days in advance by using the Granger causality test. Pineiro et al. [26] analyzed the links between different combinations of causal conditions (market variables and variables related to social media activity) in contrast to analyze if the microblog sentiment can predict stock returns. You et al. [27] observed that the causal relationship from happiness sentiment to stock returns existed only in high quantiles interval. The causal relationship from stock returns to happiness sentiment existed only in the tail area.

Sun et al. [28] proposed the sparse matrix factorization (SMF) model and the model outperformed most baseline models after testing this model on data spanning from 2011 to 2015 on a majority of stocks listed in the S&P 500 Index. They also concluded that increasing the frequency of predictions does not seem to improve prediction accuracy. Xu and Zhou [29] investigated how short-term investor sentiments predict cross-sectional stock returns and constructed a weekly-frequency aligned sentiment index using the partial least squares approach. They confirmed that sentiment changes have positive impacts on future portfolio returns and found that the aligned sentiment indexes have strong return predictability for small-size portfolios. Ruan et al. [30] employed multifractal detrended cross-correlation analysis (MF-DCCA) to investigate the cross-correlation between individual investor sentiment and Chinese stock market return.

Gao and Yang [31] constructed stock index futures sentiment and stock index sentiment at daily, weekly, and monthly frequencies and tested the predictive power of mixed-frequency stock index futures sentiment and mixed frequency stock index futures sentiment on stock index futures returns at different frequencies by using the Mixed-Data Sampling (MIDAS) model. The empirical results confirmed that mixed-frequency stock index futures sentiment and mixed-frequency stock index sentiment were systemic and important factors in futures price.

## *2.2. Data mining approaches*

Schumaker and Chen [32] analyzed financial news articles through a predictive machine learning approach and investigated their effect on stock quotes covering the S&P 500 stocks. They revealed that subjectivity in financial news articles influences the market trading immediately after the release of news. Adding article terms into prediction models exhibits the best performance in getting close to the actual stock price. Sentiment analysis and machine learning principles are applied to study causation between public collective sentiment and market movements in Rao and Sirvastava [33]. Machine learning was also employed to conduct sentiment classification of data in order to estimate future stock prices in Romanowski and Skuza [34]. A novel approach combining text mining, feature selection and a decision tree model was proposed in Nasser et al. [35] to quantify and predict investor sentiment from a stock microblogging forum (StockTwits) of Dow

Jones Industrial Average companies. They constructed a trading strategy based on a predetermined investment hypothesis and it achieved a promising performance and outperformed random investment strategies. Their findings did confirm that StockTwits postings contain valuable information and lead trading activities in capital markets. Li et al. [36] studied how public sentiment, as reflected on social media, can be used to predict stock price movement of a particular publicly-listed company. They proposed the technique called Social Media Data Analyzer-Sentiment Analysis (SMEDA-SA) to mine Twitter data for sentiment analysis and then predict the stock movement of specific listed companies. The result indicated that the stock movement of many companies can be predicted rather accurately with an average accuracy over 70% with SMEDA-SA. Liu et al. [37] studied the stock return comovement through a social-media-based approach and they proposed a novel clustering model to both identify homogeneous stock groups and predict stock comovement with respect to firm-specific social media metrics. The results showed that with simple metrics, social media data can produce better results compared to industry categories. Huang and Kou [38] presented a kernel entropy manifold learning algorithm and Huang et al. [39] proposed an information metric-based manifold learning (IMML) algorithm to describe the characteristics of a financial system. The accuracy of early warning can be improved through above approaches and thus contributed to inform investors about the state of financial markets.

### 2.3. Other approaches

Oliveira et al. [9] proposed a robust method to confirm the usefulness of microblogging data to forecast stock market variables: returns, volatility and trading volume of diverse indices and portfolios.

Bollen et al. [40] investigated whether the measurements of collective mood states derived from large-scale Twitter feeds are correlated to the value of the Dow Jones Industrial Average over time. They analyzed the text content of daily Twitter feeds using two mood tracking tools, namely OpinionFinder that measures positive versus negative mood and Google-Profile of Mood States (GPOMS) that measures mood in terms of six dimensions (i.e., Calm, Alert, Sure, Vital, Kind, and Happy).

Baker and Wurgler [41] used simple theoretical arguments, historical accounts of speculative episodes, and a set of novel empirical results to demonstrate that investor sentiment induces significant cross-sectional effects. The cross-section of future stock returns is conditional on beginning-of-period proxies for sentiment; several firm characteristics that display no unconditional predictive power actually hide strong conditional patterns that become visible only after conditioning on sentiment.

Although the textual sentiment in finance has been studied in the research community, the investigation of the Chinese market using posts in Chinese is lacking. Technically, the Chinese language is highly different from the English language in terms of recognizing words. Moreover, given that microblogging includes miscellaneous information, the process of determining whether a word describes the financial market, rather

than other things, is a challenge. This study devises a novel method based on a statistical model to extract finance-related Chinese words from general microblogging posts, and the extracted keywords include both emotional and neutral words.

### 3. System Framework

The overall ideology can be briefly summarized as follows. First, a set of  $k$  keywords that are relevant to the stock market is determined semi-automatically. Each day, a vector consisting of  $k$  variables records the number of daily posts on Sina Weibo, with one variable corresponding to one keyword. The vector to some extent summarizes the collective viewpoints of individual investors on that day. Such vectors are collected for a certain period. Consequently, variables across the observation time can be regarded as time series, thus; yielding a total of  $k$  time series. A suitable statistical model is developed to relate SSECI to the  $k$  time series.

### 4. Data Collection

Three sources of data are used in this study. The first two sources are Sina financial blogs and Sina Weibo. Sina financial blogs are crawled by computers and stored in a MySQL database. Considering the large volume of Sina Weibo and the limitation of Sina Weibo Company, no Sina Weibo post is downloaded to local computers; instead, the query function of Sina Weibo is used in retrieving the required posts and the demographic information. The third source of data is the SSECI. Daily open prices of the SSECI in the same observation period as Weibo posts are downloaded from a publicly available financial website.<sup>1</sup>. Since posts on Sina Weibo are generally Chinese we have to segment Chinese texts first.

#### 4.1. Chinese Text Segmentation

Chinese is relatively different from English; delimiting a string of Chinese characters into words is considerably more challenging because no explicit word boundary markers exist, such as the word spaces of written English. A specialized procedure for breaking Chinese sentences into words should be developed. The proposed procedure is based on two concepts, namely, stickiness and entropy.

Stickiness measures the stickiness of characters in words. Characters within a word tend to stick together more often than by chance. Given two characters  $C_1$  and  $C_2$ , they appear together in a text either by chance or as one part of a common word.  $f$ ,  $f_1$  and  $f_2$  denote the frequencies of  $C_1C_2$ ,  $C_1$  and  $C_2$  in the text, respectively. If  $C_1$  and  $C_2$  are independent, then  $f \approx f_1 \times f_2$ . By contrast, if  $f \gg f_1 \times f_2$ , then the independent assumption may be reasonably rejected and that  $C_1C_2$  is therefore a part of a common word. More broadly, for a token  $T$  with  $n$  characters,  $n - 1$  ways of separation that separates  $T$  into two substrings  $S_1$  and  $S_2$  exist. If  $T$  is a

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<sup>1</sup><http://www.gw.com.cn/>

word, then  $S_1$  and  $S_2$  resulting from any separation should satisfy  $f \gg f_1 \times f_2$ , where  $f$ ,  $f_1$  and  $f_2$  denote the frequencies of  $T$ ,  $S_1$  and  $S_2$  in the text, respectively. The stickiness of a token  $T$  is generally defined as

$$s(T) = \min_{S_1, S_2} \frac{f}{f_1 \times f_2} \quad (1)$$

A word as a whole entity typically follows or precedes a richer set of characters than a part of it does. Given a word  $W$  and its substring  $S$ , the stickiness of  $S$  is larger than that of  $W$ . Therefore, if only stickiness is used, then all of the substrings of a word will be detected as words. Although some substrings are indeed words, most substrings do not have any proper meanings and are not qualified as words.

To distinguish words from substrings, information theory is used. If a token  $T$  is a substring of  $W$ , then the expectation is that most occurrences of  $T$  in the text should be a part of  $W$ . Without loss of generality,  $C_i$  ( $i \in \{1, 2, \dots, n\}$ ) denotes a character that immediately precedes  $T$  in the text. Suppose  $T$  is a suffix of  $W$  and the character that immediately precedes  $T$  in  $W$  is  $C_k$ , then the occurrences of  $T$  and  $C_k$  are closely related, and the string  $C_k T$  is expected to occur more frequently than any string  $C_i T$  ( $i \neq k$ ). By contrast, if  $T$  is a word itself, then the occurrences of any string  $C_i T$  will be more evenly and the occurrence of  $T$  provides more information, namely, it cannot identify the specific letter that precedes  $T$  when  $T$  appears. Let  $n_i$  be the number of occurrences of  $C_i T$ ; thus the entropy of  $T$  for prefix is defined as follows:

$$p_i = n_i / \sum_{j=1}^n n_j$$

$$e_p(T) = \sum_{i=1}^n [-p_i \log p_i] \quad (2)$$

A string will be accepted as a word only if its entropy for prefix is sufficiently high. The entropy for suffix can be defined and calculated in a similar manner.

A title is initially delimited into strings by punctuation marks, such as colon, comma, and hyphen. Strings are delimited into words by the following procedure:

- **Step 1** For each string, all of the substrings with lengths smaller than  $d$  are enumerated, and the obtained substrings are denoted as tokens.
- **Step 2** Tokens with stickiness less than  $s$  are removed.
- **Step 3** Tokens with entropies for prefix or suffix less than  $e$  are removed.
- **Step 4** For each token, the occurrences over all of the collected blog titles are counted; tokens with frequency less than  $F$  are removed.

The parameters  $d$ ,  $s$ ,  $e$ , and  $F$  are determined by experiments.

## 4.2. Keyword Selection

A keyword set that contains  $k$  finance-related words is determined semi-automatically. The keyword measures the emotions of collective viewpoints; therefore, the set should be as complete as possible so that it captures as much information as possible. As the extant dictionaries and word extraction techniques are not customized to identify finance-specified Chinese words, and different groups of Weibo users tend to develop their own special languages that typically contain shorthand (nonstandard) words, extracting finance-specified Chinese words from Internet is the best choice.

Posts on Sina Weibo to some extent reflect the emotions and viewpoints of investors. Directly using Weibo data is desirable. However, Sina Weibo Company denies the access of computers (i.e., computers cannot automatically download Weibo data). In addition, the data volume is extremely huge to be stored locally even if accessing data is allowed. Thus, the demographic characteristics of the overall Sina Weibo, such as language styles and currently hot topics, cannot be obtained by investigating the entire data space of Sina Weibo.

To overcome this difficulty, we use the blogs from Sina financial blogs to extract keywords. The reason are that: 1) The language style of blogs and microblogs are similar; 2) Sina lists limited number of financial opinion leaders and these celebrities regularly post commentaries on the stock market. We can download all their posts easily.

## 4.3. Viewpoint Collection

We quantify the viewpoints of Sina Weibo users on the stock market as the numbers of keywords that users post. Sina Weibo Company forbids users from accessing its overall posts, but it provides the public with a search function. The trouble thing is that Sina Weibo company limits the number of accesses in each minute; hence it takes us several months to collect the viewpoints. For each keyword, the search function is invoked to obtain the numbers of daily posts that contain the specified keyword in the observation period. The time series of each keyword is one variable in the statistical model.

# 5. Statistical Modeling

The daily opening prices are modeled with the collected viewpoints.

## 5.1. Basic Linear Regression Model

The short-term movement of a stock is the result of the joint market forces, and the joint market forces can be predicted with certain accuracy based on the viewpoints of a sufficient number of individual investors. The



daily opening price of the SSECI on day  $d$  is denoted by  $o_d$ ; the linear regression model that links daily returns to the numbers of relevant posts on Sina Weibo is subsequently modeled as follows:

$$r_d = \frac{\Delta o_d}{o_{d-1}} = \alpha_0 + \sum_{i=1}^k \alpha_i x_{i,d-1} + \varepsilon_d \quad (3)$$

where  $x_{i,d-1}, i = 1, 2, \dots, k$  is the number of posts related to the  $i$ th keyword on day  $d - 1$ . The coefficient  $\alpha_i$  represents the relative weight of the  $i$ th keyword. The actual market dynamics are considerably more complex than the preceding linear model; therefore, an error term  $\varepsilon_d$  is introduced to account for those factors that are not captured by this linear model.

The daily return in the index  $r_d$  is typically small. For a small number  $x, x \approx \ln(1 + x)$ ; therefore,  $r_d$  is rewritten as follows:

$$r_d = \frac{\Delta o_d}{o_{d-1}} \approx \ln\left(1 + \frac{\Delta o_d}{o_{d-1}}\right) = \ln\left(1 + \frac{o_d - o_{d-1}}{o_{d-1}}\right) = \ln \frac{o_d}{o_{d-1}}$$

### 5.2. Unit Root Testing

Several economic time series are unit root processes. Two independent unit root processes may appear highly correlated purely by chance; this phenomenon is called a spurious relationship. A standard technique for minimizing the chance of a spurious relationship is through first difference. The ADF test is applied to each time series  $x_i$  to identify the unit root process.

The time series that is not covariance stationary is replaced by its difference. The linear Model 3 is refined as follows:

$$\begin{aligned} \ln \frac{o_d}{o_{d-1}} &= \alpha_0 + \sum_{x_i \in I(0)} \alpha_i x_{i,d-1} + \sum_{x_i \in I(1)} \alpha_i \Delta x_{i,d-1} + \varepsilon_d \\ \Delta x_{i,d} &= x_{i,d} - x_{i,d-1}, \quad x_i \in I(1) \end{aligned} \quad (4)$$

where  $I(0)$  and  $I(1)$  denotes time series that are covariance stationary and not covariance stationary, respectively.

### 5.3. Data Normalization and Variable Selection

To avoid the effect of various magnitudes across different time series  $x_i$  and allow a meaningful comparison and interpretation of the result, time series  $x_i$  are standardized by computing the  $z$ -scores:

$$\begin{aligned} z_{i,d} &= \frac{x_{i,d} - \bar{x}_i}{\sigma_i}, \quad x_i \in I(0) \\ z_{i,d} &= \frac{\Delta x_{i,d} - \overline{\Delta x_i}}{\sigma'_i}, \quad x_i \in I(1) \end{aligned} \quad (5)$$

where  $\bar{x}_i$  and  $\overline{\Delta x_i}$  are the averages of  $x_i$  and  $\Delta x_i$  over  $d$ , respectively.  $\sigma_i$  and  $\sigma'_i$  are the variances of  $x_i$  and  $\Delta x_i$  over  $d$ , respectively.

A stepwise variable selection procedure is subsequently deployed to the linear Model 4 to reduce the number of variables. During this step,  $\varepsilon_d$  is treated as white noise and the ordinary least square estimation is applied.

#### 5.4. ARIMA Model for the Error Term

In Model 4,  $\varepsilon_d$  is treated as white noise. Actually, the error term  $\varepsilon_d$  includes not only the white noise but also the components that capture the complex dynamics of the index. We model the error term  $\varepsilon_d$  by the ARIMA( $p, d, q$ ) model:

$$\begin{aligned}\varepsilon_d &= \phi(L)^{-1}(1 - L)^{-d}\theta(L)\eta_d \\ \phi(L) &= 1 - \phi_1L - \phi_2L^2 - \cdots - \phi_pL^p \\ \theta(L) &= 1 + \theta_1L + \theta_2L^2 + \cdots + \theta_qL^q\end{aligned}\tag{6}$$

where  $L$  denotes the lag operator that operates on an element to produce the previous element,  $\phi(L)$  is a polynomial of the degree  $p$ ,  $\theta(L)$  is a polynomial of the degree  $q$ , and  $\eta_d$  are independent and identically distributed standard normal random variables.

Deciding the appropriate values for  $p$ ,  $d$ , and  $q$  is crucial in making valid statistical conclusions. A single best means of deciding the appropriate values is lacking; hence, a set of combinations is tested to minimize the risk of selecting the incorrect parameters. Model 6 is estimated using the Gauss-Newton (G-N) iteration method with each combination of  $p$ ,  $d$  and  $q$ . A small set of combinations is selected from the combination set based on three commonly used model selection criteria AIC, SC and BIC.

After  $p$ ,  $d$ , and  $q$  are known, Models 4 and 6 subsequently are merged as a model. The coefficients in the merged model are estimated once again using the G-N iteration method. Moreover, a Granger causality test is performed to test the causality between market returns and the number of Weibo posts.

## 6. Experiments and Analysis

### 6.1. Data Collection

#### 6.1.1. Demography of blogs

This subsection discusses the descriptive statistics of the financial blog titles. As the object of interest is Chinese, statistics exclude non-Chinese characters, such as English words and punctuation marks. In the Java program, only chars with Unicode points no smaller than 19,968 and no larger than 171,941 are counted. However, the aforementioned point range includes 154 Chinese punctuation marks, each of which is stored in computers by two Unicode points. To this end, one additional criterion is added to filter out non-Chinese characters; the criterion is that chars with Unicode points in the range [65,072, 65,131] and [65,281, 65,374]

are excluded from the Chinese character set.

In the channel of Sina financial blogs, 522 celebrities regularly post commentaries. Up to 328,311 blogs are written by these celebrities. We automatically crawled the titles of posted blogs and stored them in a MYSQL database. An observation of a sample of downloaded titles indicates that the writing style of these titles is similar to that of posts on Sina Weibo. A total of 4,904 Chinese characters exist in the collected set of financial blog titles. Approximately 5,000 Chinese characters are commonly used in Chinese. The number of characters in the collected titles is close to the size of commonly used characters. From the semantic perspective, most of the financial blog titles use oral language; thus, the statistical finding is consistent with the semantic finding.

The statistics in this study indicate that the size of collected titles is 3,799,703 characters. The most frequently appeared character is the one which means “of”, with a frequency of 1.89%. A total of 636 characters only appear once in titles. Thus, such least used characters have a frequency of only 0.0026‰. The average frequency for all characters is 2.04‰.

#### 6.1.2. Parameter Tuning of Text Segmentation

Four parameters  $d$ ,  $s$ ,  $e$  and  $F$  are involved in text segmentation. According to Table 1<sup>2</sup>, words with five or less characters account for 99.8% of the overall words. Although this table may over-represent single-character words and underrepresent bigrams, setting  $d = 5$  is reasonable and appropriate for use.

Table 1: Distribution of word length in Chinese corpus

length	words	characters
1	55.6%	36.2%
2	38.2%	49.9%
3	4.2%	8.2%
4	1.6%	4.0%
5	0.2%	0.8%
5+	0.2%	0.9%

A corpus of Chinese text is generated to determine other parameters. In the collected Chinese blog titles, all of the tokens with lengths not exceeding five are enumerated, and the frequently appeared 4,000 tokens are selected into the corpus. Each token in the corpus is manually marked as words or non-words. Among the 4,000 tokens, 1,613 tokens are marked as words (set  $W_c$ ) and 2,387 tokens are marked as non-words (set

<sup>2</sup>The table is reproduced from Table 3 of [42].

$N_c$ ). Sequentially, the proposed algorithm is applied to the text of all of the titles, which yields a set of words (set  $W_a$ ). Two measurements  $p_w$  and  $p_n$  are used in measuring the precision to identify words and non-words, respectively.

$$p_w = \frac{|W_c \cap W_a|}{|W_c|}$$

$$p_n = \frac{|N_c| - |N_c \cap W_a|}{|N_c|}$$

The testing range of stickiness is  $[0,100]$  with an incremental of 0.01, and the testing range of entropy is  $[0,3]$  with an incremental of 0.1. Figure 6.1.2 shows the effects of stickiness and entropy on  $p_w$ . Given that  $p_w$  decreases as the stickiness and entropy thresholds increase, the horizontal and depth axes are displayed in a reverse order. Thus,  $p_w$  is more sensitive to the entropy than to the stickiness.

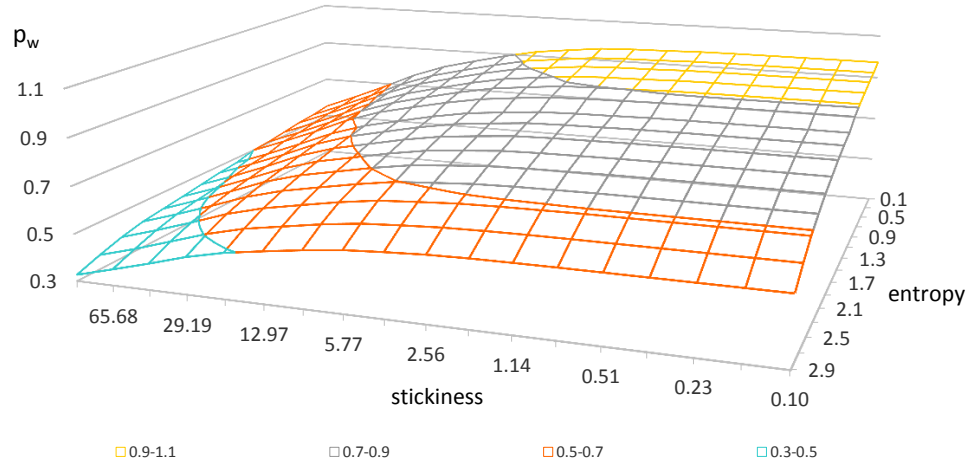


Figure 1: Effects of stickiness and entropy on  $p_w$

Figure 6.1.2 illustrates the effects of stickiness and entropy on  $p_n$ .  $p_n$  increases as stickiness and entropy thresholds increase.

$p_w$  and  $p_n$  are two opposite objectives; thus, a tradeoff is required. Based on Figures 6.1.2 and 6.1.2, stickiness  $s$  and entropy  $e$  are ultimately determined to be  $s = 5$  and  $e = 1$ .

Moreover, the segmentation algorithm is based on the statistical property; hence, the frequency of each token is required to be  $F \geq 30$ , to ensure that the property is statistically creditable. Another consideration when determining  $F$  is that the major intention of the algorithm is to extract financial keywords that are significant (i.e., people extensively and frequently discuss it). Less frequently appeared words may cause the inaccuracy of the statistical model that is subsequently used in analyzing data.

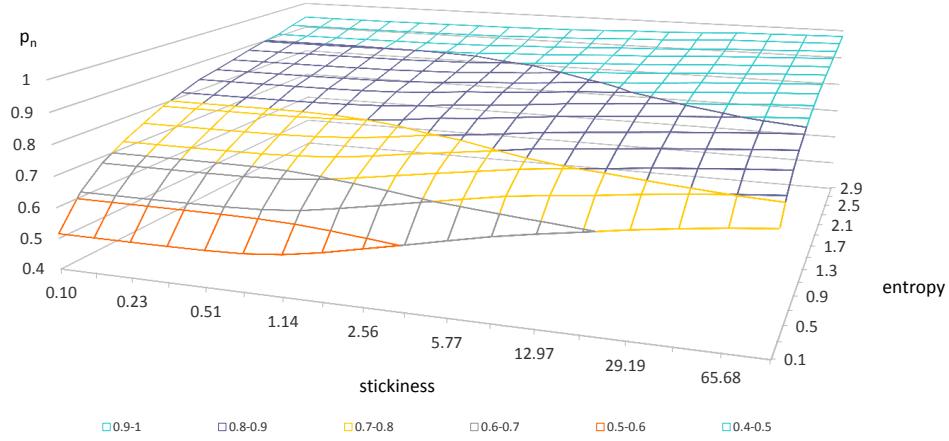


Figure 2: Effects of stickiness and entropy on  $p_n$

### 6.1.3. Keywords and Viewpoints

Through the proposed word extraction algorithm, blog titles are separated into 1,680 tokens. These tokens undergo a manual scanning process, in which non-word tokens are deleted, obtaining a list of 1,541 words. Among the keywords, bullish/bearish words and words that are closely related to the financial market, such as IPO and interest rate, are selected as finance-related keywords. The keyword set contains 130 words, of which 58 words are emotional and the other 72 words are neutral.

Given 130 keywords, we collect viewpoints based on the microblogs. In total, 1,098 days of data are collected (Decemeber 30, 2009 to December 31, 2012). Figure 3 shows a miniature of the viewpoints, i.e., the total number of daily posts from October 1, 2012 to December 31, 2012. The vertical axis indicates the number of daily posts summed over all of the keywords. Every bar in the chart corresponds to one day, where “0” and “1” below the bars represent non-trading and trading days, respectively. The average number of daily posts on a trading day is 862,254, more than twice as many as that on a non-trading day. This result is consistent with the common-sense idea that investors tend to discuss the stock market more on trading days. In the final analysis of this study, the data for non-trading days are removed because no corresponding index data for non-trading days exist.

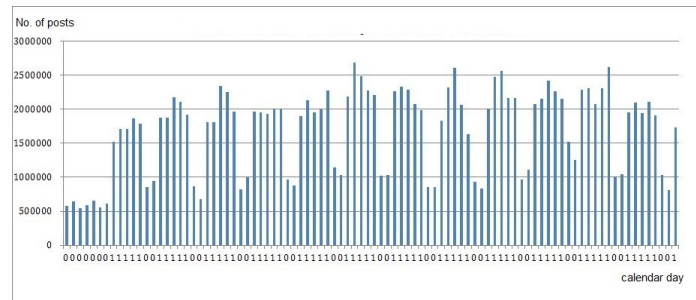


Figure 3: Number of daily posts from October 1, 2012 to December 31, 2012

## 6.2. Statistical Testing

### 6.2.1. Unit Root Testing

The ADF test is applied to 130 time series  $x_i$  and 1 time series  $o$ , so as to identify unit root processes. The result indicates that 37 of the 130 time series of independent variables are identified as unit root processes with p-values less than 0.0001. They are denoted by I(0) and shown in Table 2. Dependent variable  $o$  is also a unit root process. The remaining 93 time series are denoted by I(0).

Table 2: Results of the ADF test

	$x_1^{***}$	$x_6^{***}$	$x_7^{***}$	$x_8^{***}$	$x_{14}^{***}$	$x_{17}^{***}$	$x_{24}^{***}$	$x_{31}^{***}$	$x_{32}^{***}$	$x_{34}^{***}$	$x_{42}^{***}$
I(1)	$x_{45}^{***}$	$x_{47}^{***}$	$x_{48}^{***}$	$x_{49}^{***}$	$x_{53}^{***}$	$x_{55}^{***}$	$x_{57}^{***}$	$x_{61}^{***}$	$x_{62}^{***}$	$x_{77}^{***}$	
	$x_{78}^{***}$	$x_{80}^{***}$	$x_{86}^{***}$	$x_{87}^{***}$	$x_{91}^{***}$	$x_{97}^{***}$	$x_{98}^{***}$	$x_{99}^{***}$	$x_{100}^{***}$	$x_{104}^{***}$	
	$x_{105}^{***}$	$x_{106}^{***}$	$x_{111}^{***}$	$x_{115}^{***}$	$x_{117}^{***}$	$x_{125}^{***}$					

\*\*\*p<0.0001

The ADF test is also applied to series  $r_d$ ; the result suggests that series  $r_d$  is not a unit root process.

### 6.2.2. Variable Selection

During variable reduction,  $\varepsilon_d$  is treated as white noise and the ordinary least square estimation is applied. After a stepwise variable selection procedure is deployed to the linear Model 4, the total number of variables is reduced from 130 to 16. As shown in Table 3, 11 variables are from I(0) and the other 5 variables are from I(1).

The original 130 keywords contain 58 emotional words that clearly indicate bullish/bearish views and 72 neutral finance-related words. After variable selection, 14 emotional words and 2 neutral words remain, which indicates that emotional words reflect the index price movement more heavily.

### 6.2.3. Parameters of the ARIMA Model

To decide parameter  $d$  in Model 6, residuals  $\hat{\varepsilon}_d = r_d - \hat{r}_d$  are tested for unit root through the ADF test. The test results that are summarized in Table 4 suggest that the residuals form a stationary process; therefore, setting  $d = 0$  is appropriate.

The appropriate values for  $p$  and  $q$  in the ARIMA model follow the framework of Box and Jenkins [43]. The autocorrelation plot in Figure 4(a) suggests that  $\varepsilon_d$  is not white noise (i.e., at most one of  $p$  and  $q$  is zero). The partial autocorrelation at lag  $p$  is the autocorrelation between  $\hat{\varepsilon}_d$  and  $\hat{\varepsilon}_{d-p}$ . The partial autocorrelation of an AR( $p$ ) process is zero at lag  $p + 1$  and greater. Similarly, the partial autocorrelation of an MA( $q$ ) process is zero at lag  $q + 1$  and greater. From Figure 4(b), the partial autocorrelation at lags 4, 5 and 6 is nearly zero, and setting  $p$  and  $q$  to be around 3 is a sensible choice.

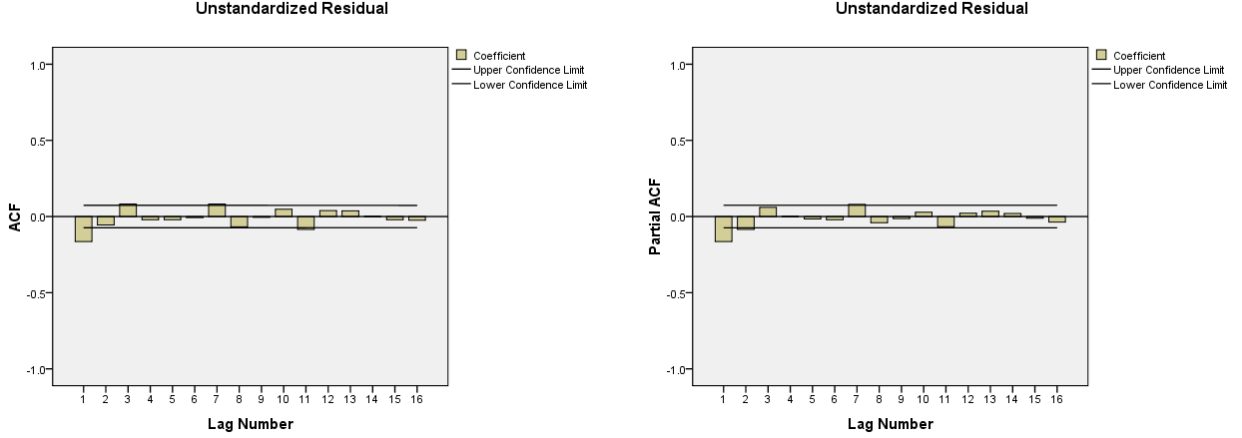
Table 3: Results of the stepwise variable selection of Model 4

	English meaning	mean	coefficient (Std. Error)	VIF
$x_2$	moderate bullish	105.51	0.121**(0.000)	2.781
$x_{10}$	crush the market	38.73	-0.276*** (0.000)	2.530
$x_{25}$	real market	295.26	-0.072**(0.000)	1.257
$\Delta x_{32}$	$\Delta$ consolidation	0.33	-0.086*** (0.000)	1.088
$x_{54}$	short-term adjustment	15.98	-0.166*** (0.000)	2.326
$x_{56}$	bearish	102.63	0.368*** (0.000)	3.557
$\Delta x_{61}$	$\Delta$ market adjustment	0.05	-0.099*** (0.000)	1.075
$x_{74}$	over-sold bounce	70.13	0.166*** (0.000)	4.016
$x_{75}$	short squeeze	29.75	0.273*** (0.000)	1.898
$x_{83}$	induced buy	43.24	0.085*** (0.000)	1.117
$\Delta x_{86}$	$\Delta$ break through	0.15	0.134*** (0.000)	1.246
$x_{94}$	catch rebound	33.45	-0.402*** (0.000)	5.431
$x_{103}$	empty position	172.80	-0.303*** (0.000)	2.352
$\Delta x_{115}$	$\Delta$ sell high	0.19	-0.079** (0.000)	1.308
$\Delta x_{117}$	$\Delta$ rebound	0.11	0.169*** (0.000)	1.274
$x_{121}$	market rally	32.21	0.199*** (0.000)	6.048
Summary N = 729, Std. Error = 0.011, $R^2 = 0.346$				
Adj. $R^2 = 0.332$ , F = 23.571, DW = 2.328				

\*\*\*p&lt;0.01 \*\*p &lt; 0.05

Table 4: Results of the ADF test on residuals

	$t$ -statistic	Prob.
ADF test statistic	-31.83451	0.0000
test critical values	1% level	-3.439105
	5% level	-2.865294
	10% level	-2.568825



(a) Autocorrelation for residuals  $\hat{\varepsilon}_d$

(b) Partial autocorrelation for residuals  $\hat{\varepsilon}_d$

Figure 4: Plot for residuals  $\hat{\varepsilon}_d$

Each combination of  $p = 0, 1, 2, 3$  and  $q = 0, 1, 2, 3$  is tested against the residuals in Model 6 using the G-N iteration method. AIC, SC, and BIC are used to evaluate the fitness of models. The results are summarized in Table 5.

Parameter combinations that induce the best fitness in terms of one selection criterion are highlighted in bold. According to the AIC criterion, ARIMA(3,0,2) is the best model. According to SC and BIC criteria, ARIMA(0,0,1) is the best model.

ARIMA(0,0,1) and ARIMA(3,0,2) are subsequently tested against the merged model. If the error term  $\varepsilon_d$  can be adequately modeled by ARIMA(0,0,1), then the complete model is simplified as follows:

$$\ln \frac{O_d}{O_{d-1}} = \alpha_0 + \sum_{x_i \in J(0)} \alpha_i x_{i,d-1} + \sum_{x_i \in J(1)} \alpha_i \Delta x_{i,d-1} + (1 + \theta_1 L) \eta_d \quad (7)$$

where  $J(0) = \{x_2, x_{10}, x_{25}, x_{54}, x_{56}, x_{74}, x_{75}, x_{83}, x_{94}, x_{103}, x_{121}\}$  and  $J(1) = \{x_{32}, x_{61}, x_{86}, x_{115}, x_{117}\}$ .

If the error term  $\varepsilon_d$  can be adequately modeled by ARIMA(3,0,2), the complete model is simplified as follows:

$$\begin{aligned} \ln \frac{O_d}{O_{d-1}} = & \alpha_0 + \sum_{x_i \in J(0)} \alpha_i x_{i,d-1} + \sum_{x_i \in J(1)} \alpha_i \Delta x_{i,d-1} \\ & + (1 - \phi_1 L - \phi_2 L^2 - \phi_3 L^3)^{-1} (1 + \theta_1 L + \theta_2 L^2) \eta_d \end{aligned} \quad (8)$$

The parameters in the preceding two models are estimated using the G-N iteration method and the comparative results are summarized in Table 6. Model 8 achieves a higher stationary  $R^2$ , and is a better model.

The estimated parameters for Model 8 are presented in Table 7. Results suggest a correlation between the daily opening price and the number of related posts on Sina Weibo. Positive terms such as “moderate bullish,” “over-sold rebound,” and “short squeeze” are positively correlated with the daily opening price; by



Table 5: Fitness of ARIMA( $p, 0, q$ )

(p,q)	AIC	SC	N-BIC	Sig. of Ljung-Box Q (18)
(0,1)***	-6,3103	<b>-6.3040</b>	<b>-9.140</b>	0.236
(0,2)	-6.3085	-6.2959	-9.131	0.235
(0,3)	-6.3111	-6.2922	-9.126	0.459
(1,0)***	-6.3062	-6.2999	-9.137	0.099
(1,1)	-6.3072	-6.2946	-9.131	0.211
(1,2)***	-6.3103	-6.2914	-9.121	0.128
(1,3)	-6.3090	-6.2838	-9.117	0.462
(2,0)**	-6.3102	-6.2976	-9.134	0.397
(2,1)	-6.3104	-6.2914	-9.126	0.503
(2,2)	-6.3092	-6.2839	-9.118	0.457
(2,3)***	-6.3180	-6.2865	-9.110	0.475
(3,0)	-6.3101	-6.2912	-9.127	0.525
(3,1)	-6.3075	-6.2822	-9.116	0.449
(3,2)**	<b>-6.3214</b>	-6.2898	-9.110	<b>0.503</b>
(3,3)	-6.3186	-6.2807	-9.100	0.284

\*\*\*p<0.01 \*\*p < 0.05

Table 6: Comparison of Models 7 and 8

Model	stationary $R^2$	SER	DW	AIC	Sig. of L-B Q (18)
Model 7	0.367	0.804	1.989	2.422	0.244
Model 8	0.374	0.797	2.00	2.412	0.468

contrast negative terms such as “crush the market” and “empty position” are negatively correlated with the stock index. However, a few exceptions exist. For example, the term “bearish” expresses a negative view on the stock market, but it has a positive effect on the stock index in the proposed model.

Table 7: Estimated parameters of Model 8

variable	English meaning	coefficient (Std. Error)	variable	English meaning	coefficient (Std. Error)
$x_2$	moderate bullish	0.085***(0.033)	$x_{94}$	catch rebound	-0.307***(0.048)
$x_{10}$	crush the market	-0.172***(0.032)	$x_{103}$	empty position	-0.246***(0.035)
$x_{25}$	real market	-0.054*(0.029)	$\Delta x_{115}$	$\Delta$ sell high	-0.138***(0.037)
$\Delta x_{32}$	$\Delta$ consolidation	-0.107***(0.033)	$\Delta x_{117}$	$\Delta$ rebound	0.150***(0.032)
$x_{54}$	short-term adjustment	-0.105***(0.031)	$x_{121}$	market rally	0.112***(0.045)
$x_{56}$	bearish	0.289***(0.044)	$\phi_1$	—	-0.791***(0.178)
$\Delta x_{61}$	$\Delta$ market adjustment	-0.104***(0.032)	$\phi_2$	—	-0.829***(0.136)
$x_{74}$	over-sold bounce	0.143***(0.045)	$\phi_3$	—	-0.134***(0.055)
$x_{75}$	short squeeze	0.225***(0.030)	$\theta_1$	—	0.591***(0.175)
$x_{83}$	induced buy	0.086***(0.029)	$\theta_2$	—	0.685***(0.128)
$\Delta x_{86}$	$\Delta$ break through	0.160***(0.034)			

\*\*\*p<0.01 \*\*p<0.05 \*p<0.1

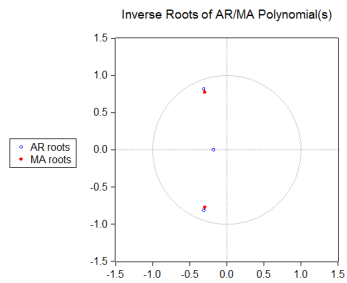
#### 6.2.4. Model Validation

The validity of the model is tested by standard procedures. First, the moduli of the inverse of the AR roots are 0.872, 0.872, and 0.176, and the moduli of the inverse of the MA roots are 0.827 and 0.827. The inverses of all of the roots lie inside the unit circle in Figure 5(a); therefore, 3 is not a unit root in the fitted ARIMA(3,0,2) model. A first-order autoregressive conditional heteroskedasticity test on the residuals suggests no obvious heteroscedasticity.  $DW = 2$  indicates the lack of strong autocorrelation. The autocorrelation coefficients of the residuals are very close to zero [refer to Figure 5(b)]. The Ljung-Box  $Q$  value is equal to 0.495<sup>3</sup>, which suggests that the residuals are likely to be white noise. In summary, the model is valid.

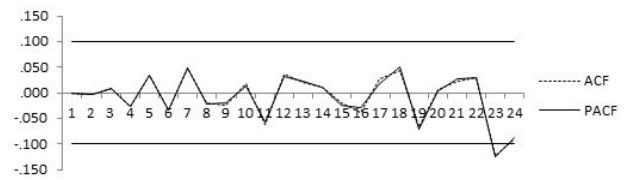
Based on the fitted model, actual daily open prices, fitted values, and residuals are plotted in Figure 6. The horizontal axis represents the time in days. The residuals in the early days are slightly larger. As time passes, the fitness becomes better as the residuals become smaller and more stable.

The causality between market returns and keywords of Weibo posts is tested by a Granger causality test. The results are shown in Table 8. With a 5% significant level, the price movement does not Granger-cause the posts, except five words (i.e., short-term adjustment, market adjustment, over-sold bounce, rebound, and market rally). Moreover, all of the posts of the keywords, except real market and consolidation, Granger-cause the price movement. Thus, posts affect the market, but the market does not affect the posts.

<sup>3</sup>This weak hypothesis test infers that the residuals are white noise. The null hypothesis is that the residuals are not white noise.



(a) Inverses of AR and MA roots



(b) ACF and PACF of residuals

Figure 5: Model validity

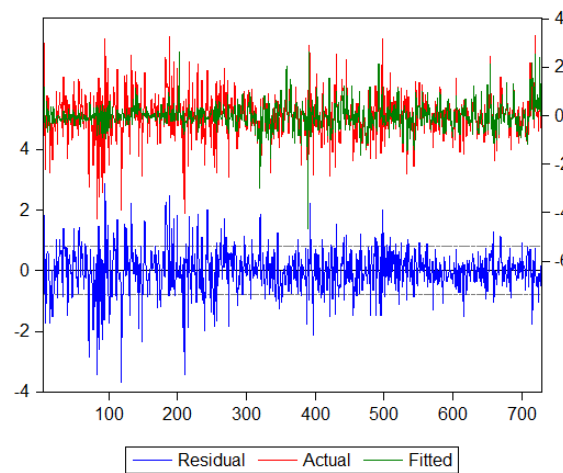


Figure 6: Actual and fitted values of daily opening prices

Table 8: Results of the Granger causality test

$x_i$	F-statistic (price movement does not Granger-causes $x_i$ )	Prob.	F-Satistic ( $x_i$ does not Granger-causes price movement)	Prob.
moderate bullish	1.011	0.3656	42.415	2.00E-16
crush the market	1.845	0.1603	43.479	9.00E-17
real market	2.539	0.0811	0.00408	0.9959
consolidation	2.169	0.1165	2.531	0.0817
short-term adjustment	15.83	4.00E-07	5.372	0.0052
bearish	0.537	0.5853	23.191	6.00E-10
market adjustment	14.95	8.00E-07	15.95	3.00E-07
over-sold bounce	11.792	1.00E-05	9.439	0.0001
short squeeze	0.502	0.6061	35.763	3.00E-14
induced buy	0.097	0.9069	8.661	0.0002
break through	0.314	0.7305	20.731	5.00E-09
catch rebound	0.076	0.9266	26.55	4.00E-11
empty position	0.131	0.8774	13.84	2.00E-06
sell high	2.157	0.1179	6.771	0.0014
rebound	4.7	0.0001	12.801	5.00E-06
market rally	7.6577	0.0006	23.145	7.00E-10

### 6.3. Discussion

Sina Weibo is the largest microblog in China. What is more, according to the annual report of Weibo user development 2017, the users are highly educated, and most of the users are students in universities and white collar. Hence, the topics discussed in the microblog are mostly about politics, policy, economy, stock market, culture, and entertainment. The viewpoints in Weibo are typical and reliable.

The short-term performance of a stock is often driven by the arrival of new information, such as the announcements of profit warnings, major asset acquisitions, and new policies. In terms of stock prices, delays between the time of announcements and stock price response occur. Stock prices usually respond in a matter of hours or even days because information requires time to propagate through the major media until it reaches the majority of the population. **For example, Wu et al. [44] indicated that the influence of social media data on the next days volatility is more significant but declines over time in their findings.** An announcement is initially reported in less popular media or the website of the company. As the exposure increases, a sufficiently large proportion of the population becomes interested. The news becomes a hot topic and appears as headlines in many major media, which in turn quickly increases the exposure. After a piece of news reaches an investor, the investor requires time to digest and understand its implications. Depending on the complexity of the matter, the majority of investors may require minutes, hours, days, or even months (considering a major policy change) to digest the information.

In the information propagation and digestion process, some individual investors will share their viewpoints via Sina Weibo due to the sheer number of active users and the real-time feature of Sina Weibo. With the development of computer programs to source the continuous flows of news from the Internet and to automatically analyze sentiments, the viewpoints of a large group of individual investors can indeed be captured in a timely manner. If the lag of stock price response to news occurs and the aggregated viewpoints of individual investors can be accessed before a new price forms, then people can predict the price movement, take advantage of the posts, and modify the prediction as more posts are explored. Thus, predicting price trends is possible based on the correlation between the viewpoints of individual investors and stock market movements.

## 7. Conclusions

The proliferation of the Internet has improved our ability to access information in real time. The Internet has evolved substantially over the last 30 years, and it has become a source of information of nearly every aspect of our lives. Social media is a particular implementation that has grown considerably in the 21st century.

Social media is a valuable source for polling public views. The rapid development of social media and technology in text mining not only allows us to collect opinions from a large group of individuals, but also to perform this task in a timely manner.

Automatic word segmentation algorithm is illustrated in this study. Conventionally, empirical researchers select keywords manually, and this approach is subjective to some extent. The proposed method can avoid the bias of personal experience and is more robust and objective. The collected posts are used to measure the collective viewpoints of individual investors, particularly their emotions. The ARIMA model is deployed to link the collective viewpoints and the movements of the Chinese stock market, and a Granger test is performed to verify the causality relationship between the two variables. The statistical results infer that viewpoints reveal market movements.

Social media can be transformed into a powerful source of data using the appropriate text mining tools. Given that the short-term stock market is affected by financial news, information propagation and digestion require time.

This research has two important practical implications. On the hand, statistical results reveal the relationship between daily posts and daily opening prices with a one-day lag, which suggests that a one-day interval is the best period to propagate related news on stock market in Sina Weibo. Investors can have a better accuracy of prediction if they use current Sina Weibo's sentiment to predict the opening price of one day later. On the other hand, this study demonstrates that the microblog sentiment level reports can be quantitatively incorporated as a proxy to provide valuable support to portfolio decision making based on the promptly collected online viewpoints (emotions) of investors. Therefore, the results of this research provide an effective reference for investors to conduct stock trading and understand the growth of emerging stock markets.

In addition, this research also opens up several opportunities for future research. Firstly, our research only considers the daily or opening values of the stock price. For the purpose of prediction, the closing, highest and lowest values of a time series have equal importance as the opening values. We suggest that future research should include these values into the analyses. Secondly, we only selected the trading days for our analysis but ignored non-trading days like holidays and weekends. We believe that on non-trading days, the public sentiments keep accumulating. However, it does not reflect in this research and it can be a research orientation in future work.

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