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# Windows 11 - Incorrect Operating System Version Reported

Summary: This article talks about an issue where specific applications and computer settings on Windows 11 detects the Operating System as Windows 10.

Detailed Article	^
Symptoms	
Cause	
Resolution	

## Affected Products

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This article applies to Latitude 5430

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## Symptoms

In multiple applications and computer settings, Windows 11 identifies as Windows 10 to prevent application incompatibilities.

## System settings that identify as Windows 10

- Microsoft Edge and other Chromium-based browsers such as Google Chrome Browser, Brave, and so on show Windows 10 in the user agent string.
- Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/95.0.4638.69 Safari/537.36
- Websites that use the user agent string to identify the actual Windows version for digital content such as driver downloads and self-help may direct to incorrect content.
- Windows Command Prompt identifies as Version 10.

```
C:\Windows\system32\cmd.exe
Microsoft Windows [Version 10.0.22000.168]
(c) Microsoft Corporation. All rights reserved.
```

- Microsoft Account Device properties.

Services & subscriptions    Devices

Find my device  
Locate this device

Remove this device  
Unlink from your account

Name	Dell-P5520	
OS Edition	Windows 10 Professional	Incorrect Windows version
Version	2009	
OS Build	10.0.22000.168	OS Build 22000 = Windows 11
System type	Precision 5520	
RAM	16 GB	
Serial number	98ML4H2	

- System Configuration (MSCONFIG).

System Configuration

General    Boot    Services    Startup    Tools

Windows 10 (C:\Windows) : Current OS; Default OS

Advanced options...    Set as default    Delete

Boot options

☐ Safe boot

- Minimal
- Alternate shell
- Active Directory repair
- Network

☐ No GUI boot

- Boot log
- Base video
- OS boot information

Timeout:  
30 seconds

☐ Make all boot settings permanent

OK    Cancel    Apply    Help


Cause

Windows uses the internal build number (as shown in Figure 4 [English only]) to differentiate between Windows 11 (Build 22000 and higher) and Windows 10 (Build below 22000).

```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows [Version 10.0.18363.1854] Windows 10
(c) 2019 Microsoft Corporation. All rights reserved.

C:\Windows\system32\cmd.exe
Microsoft Windows [Version 10.0.22000.168] Windows 11
(c) Microsoft Corporation. All rights reserved.
```

Resolution

To correctly identify the windows version on your computer, use **Winver**. For instructions, see Microsoft knowledge-base article: [Which version of Windows operating system am I running](#)  .

Affected Products

Alienware, Inspiron, OptiPlex, Vostro, XPS, G Series, G Series, Alienware, Inspiron, Latitude, Vostro, XPS, Fixed Workstations, Mobile Workstations

Article Properties

**Article Number:** 000193571  
**Article Type:** Solution  
**Last Modified:** 19 Apr 2025  
**Version:** 6

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Last updated 21 Aug 2025

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Easy to Understand



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