# DAV6100: NYC Service Request & Median Income

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# Agenda

- Overview
- Project Requirements
- Data Profile
- Conceptual Architecture
- Demo
- Project Milestones & Timeline
- Team Responsibilities
- Challenges
- Lessons Learned

## Overview

Using AWS services to store the Data Resouces
Using My SQL to store the Data Warehouse
Using Tableau to do the Business Analysis



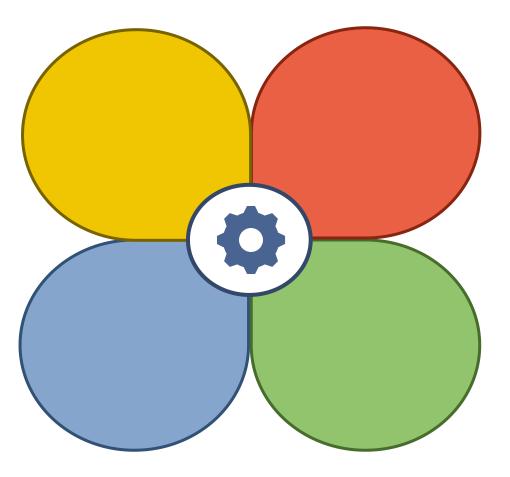
## Project Requirements

## 1. Design, Document, & Plan

- ✓ Develop a conceptual design architectures
- Develop data flow diagrams and data models
- Define analytics concepts with bus matrix
- ✓ Define ETL Instructions
- ✓ Define data attributes

## 2. Develop and Build

- ✓ Develop the warehouse solution using Amazon Web Services as the platform
- ✓ Include two data structures:
  - Structured dataset
  - Semi/Unstructured dataset
- ✓ Integrations:
  - Batch/Migration
  - Real-time
- ✓ Data Visualization
- ✓ Code Repository (GitHub)



## 3. Test the Solution

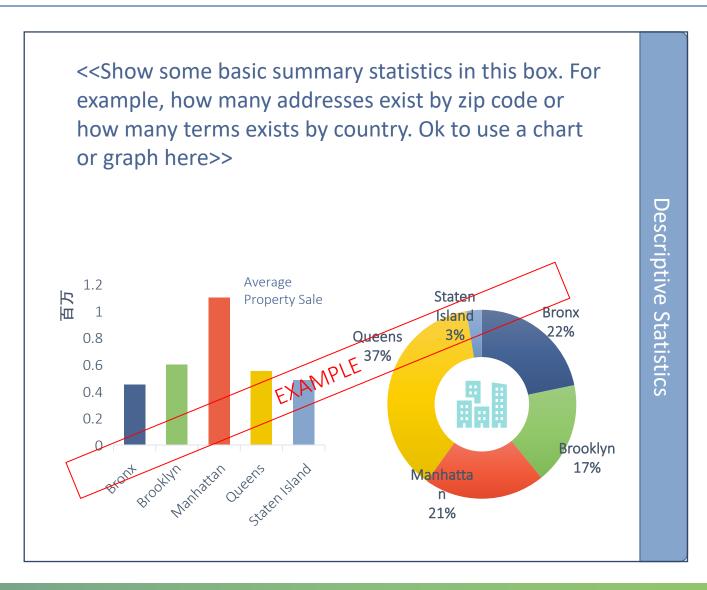
- ✓ A prototype is to be test
- ✓ Break-testing and optimization of the database may be necessary (use of indexes)
- Ensure that error-handling scenarios are considered

## 4. Present and Deliver

- ✓ Deliver an executive presentation
- Demo the architectural components
- Demo the visualizations in a data visualization platform like Tableau

# Data Profile 1: <<311 Service Request>>

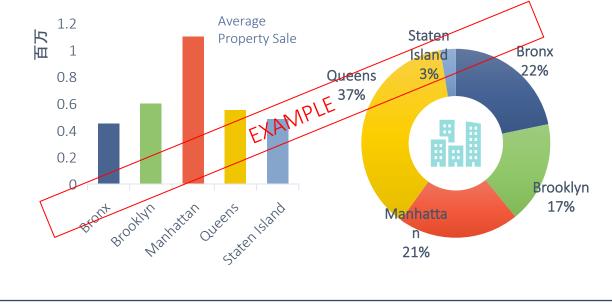
2) Dataset Summary		
Source of Information	https://data.cityofnewyork.us/Social- Services/311-Service-Requests-from- 2010-to-Present/erm2-nwe9	
Number of Records	Around 2021 records	
Frequency of updates	per day	
Data type and structure	Structured Data	
Number of columns	41	
Granularity	Service request event with details	



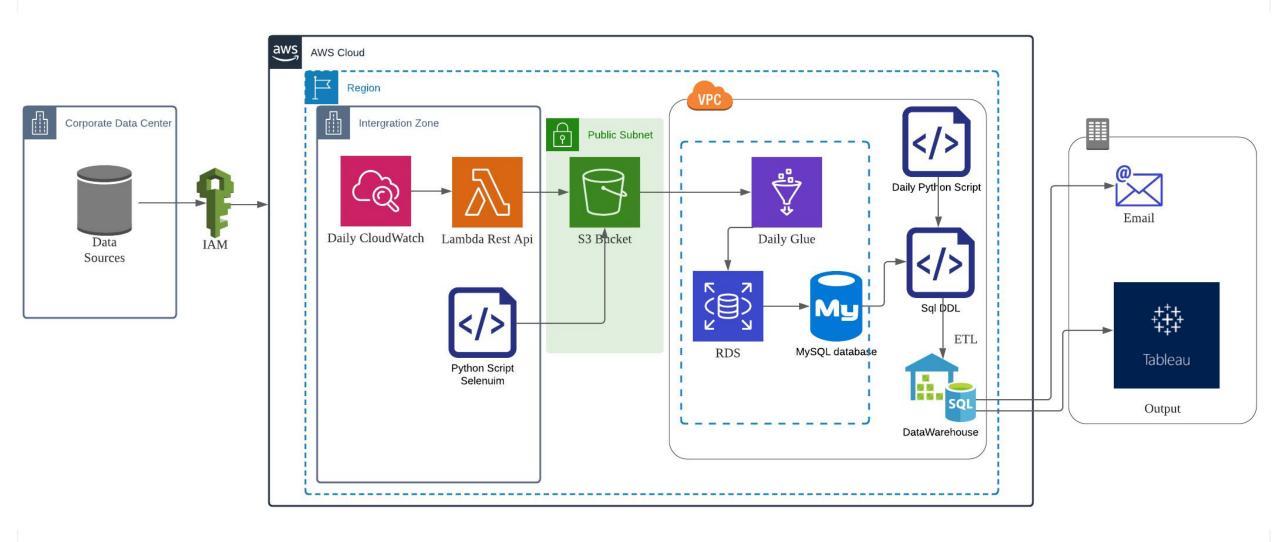
Dataset Summary
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Source of Information	https://data.cccnewyork.org/data/table /66/median-incomes#66/107/62/a/a
Number of Records	62 districts, 5 boroughs, 181 zipcodes
Frequency of updates	per day
Data type and structure	Unstructured Data
Number of columns	5
Granularity	Median income in each location in NYC area

<<Show some basic summary statistics in this box. For example, how many addresses exist by zip code or how many terms exists by country. Ok to use a chart or graph here>>



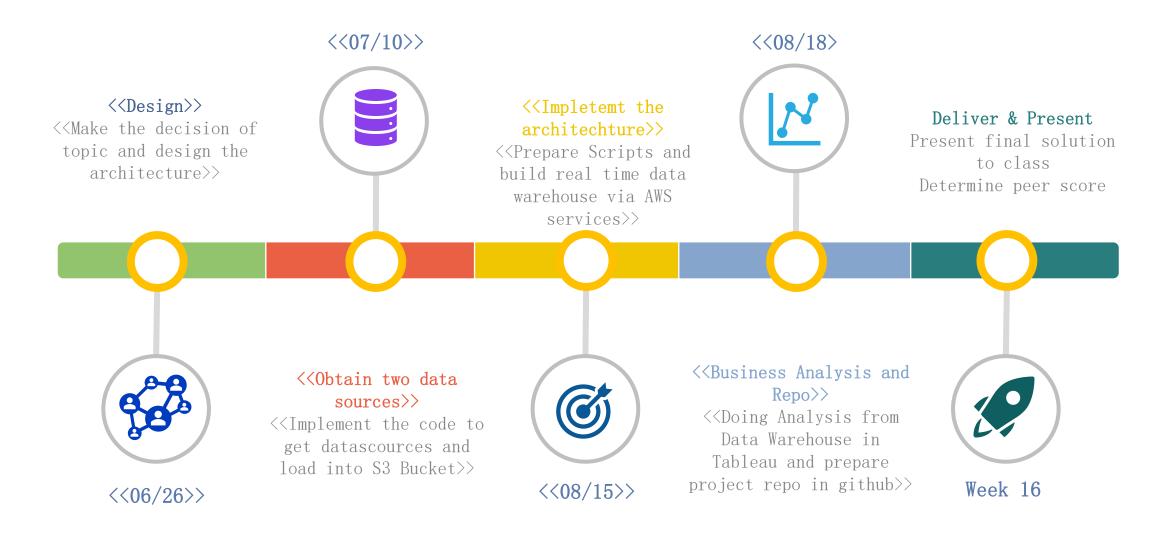
# Conceptual Architecture



# DEMO



# Project Milestones & Timeline



# Team Responsibilities

GROUP



Xiaolan Li

Obtained Data Sources, Implement AWS Services, ETL Data Sources to Data Warehouse, Built Github Repo, Presentation



Bernard Cooper

Created Research Questions, Obtained Data Sources, Created Data Warehouse, Tableau Data Analysis, Presentation



None

# Assumptions



# Challenges



Lambda Functions with required packages (add whl files to match linux env)

Security group rule when connect the GLUE with RDS (add `All TCP` rule to Sg)

The JOB in GLUE can not detect the columns from data sources

(drop index, rename columns and drop first row in DDL)

Data Sources can't match a lot district names between services request and median income info (replace the names of districts in median income data source)

## Lessons Learned



The following are the key lessons learned from the project.

#### AWS Services:

• S3, RDS, GLUE, VPC, LAMBDA, IAM, CLOUDWATCH

#### ETL:

- Create Data Warehouse
- Update dimensional tables
- Update fact tables

### Notification:

- Run SQL DDL
- Send email to notice

### Tableau:

