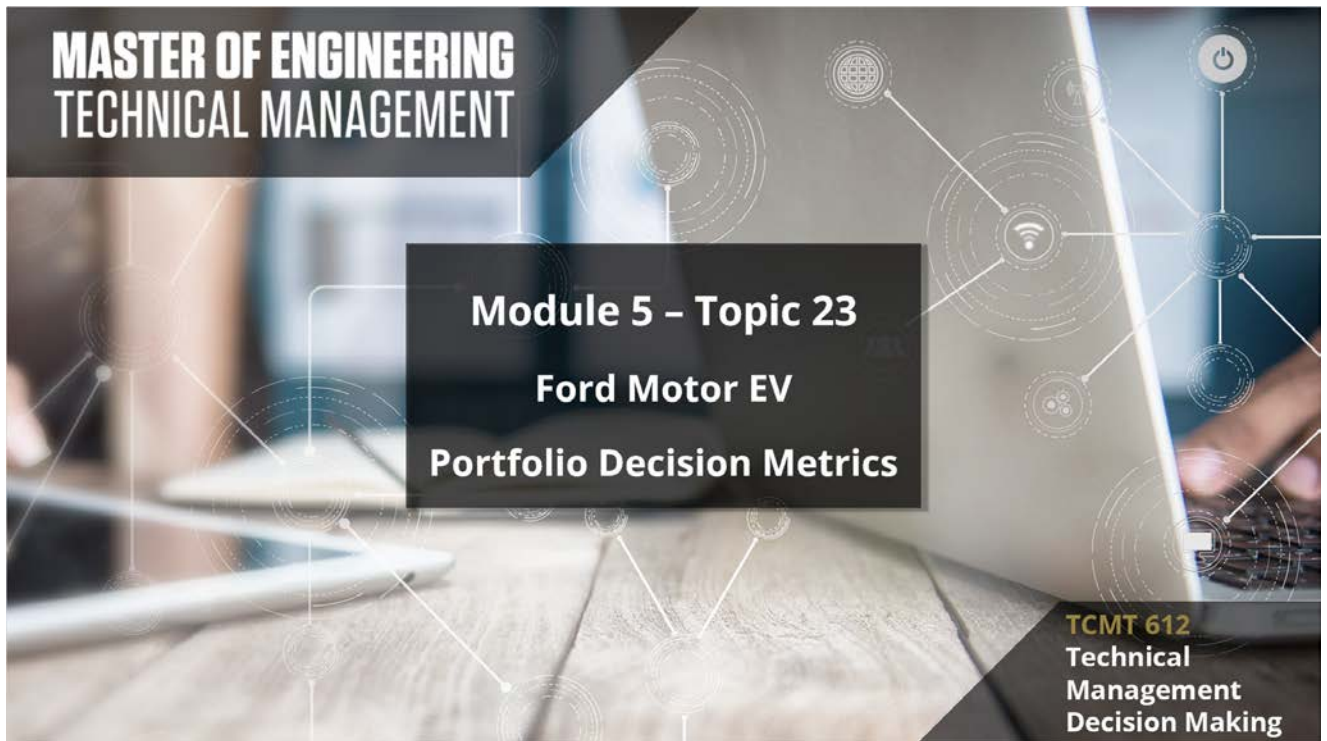


TCMT612_05M_105T_Ford-Motor-EV-portfolio-decision-metrics

1. Main

1.2 Topic title



Notes:

In this topic the professor discusses how to quantitatively evaluate technology projects using as an example the Ford Motor Electric Vehicle Division.

1.3 Objectives table

| Business objectives | Portfolio objectives (Decision rules) | Weight |
|--|--|--------|
| Support core business | Support trucks, vans, commercial and performance vehicles | 15% |
| Drive for leadership in electrification, autonomy and connectivity | Develop and commercialize novel technologies | 10% |
| Grow revenue | | 10% |
| Deliver 18 new EV products by 2020 | | |
| Improve reliability | | 10% |
| Develop ecosystem | Generate above-average return on investment | 15% |
| Build brand and credibility | Leverage design, volume, manufacturing and purchasing power in the ecosystem | 5% |
| | Promote EV brand value | 5% |

The technology portfolio objectives are not equally important, just as the business objectives.

We also need to define the weight of each objective.

Typically, we use percentage weight, so we can calculate the weighted project score without changing the scale.

Weight of portfolio objective is consistent with priority of company's strategic direction.

Notes:

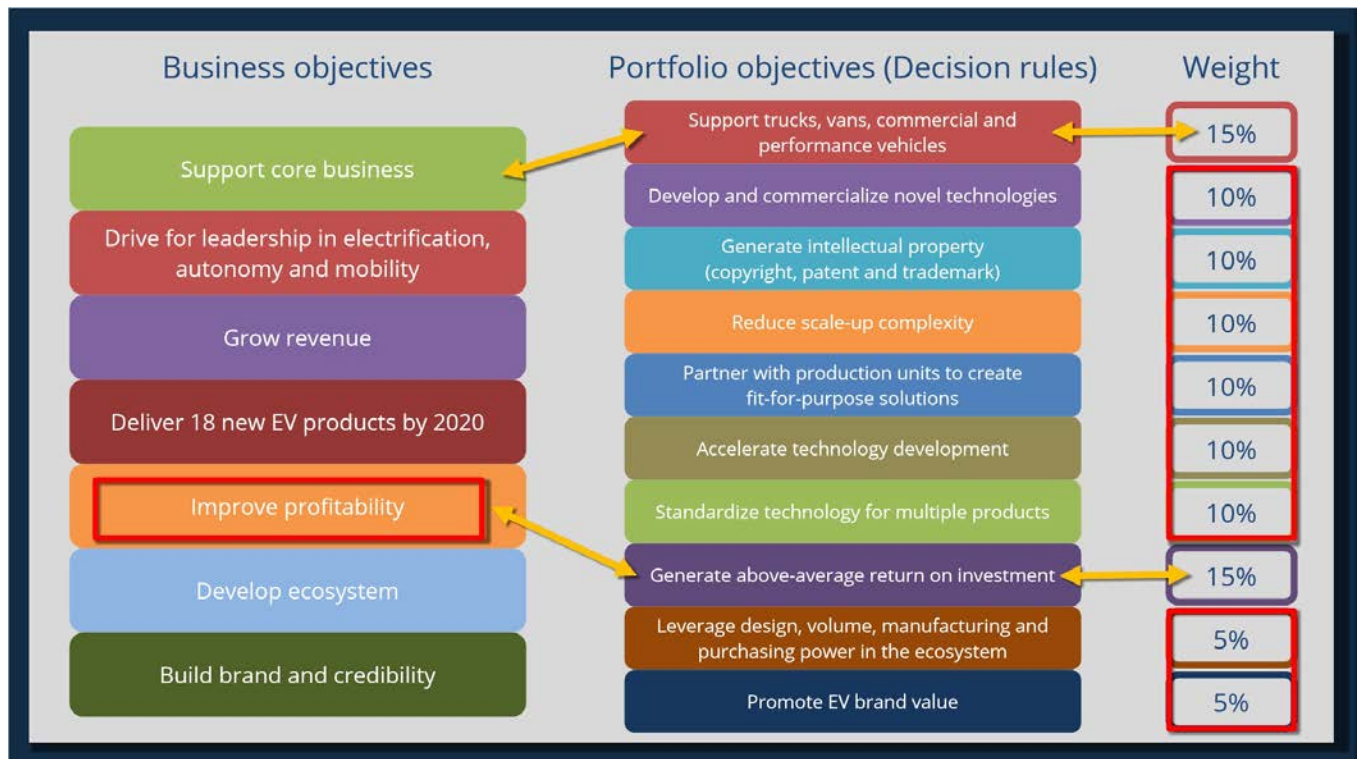
The technology portfolio objectives are not equally important, just as the business objectives.

We also need to define the weight of each objective.

Typically, we use percentage weight, so that we can calculate the weighted project score without changing the scale.

The last column is just an example of the portfolio objective weights.
The weight of portfolio objective is consistent with the priority of company's strategic direction.

1.4 Examples



Notes:

For example, the weight of supporting core business is 15%.

It is higher than other weights because the company set the core business a priority.

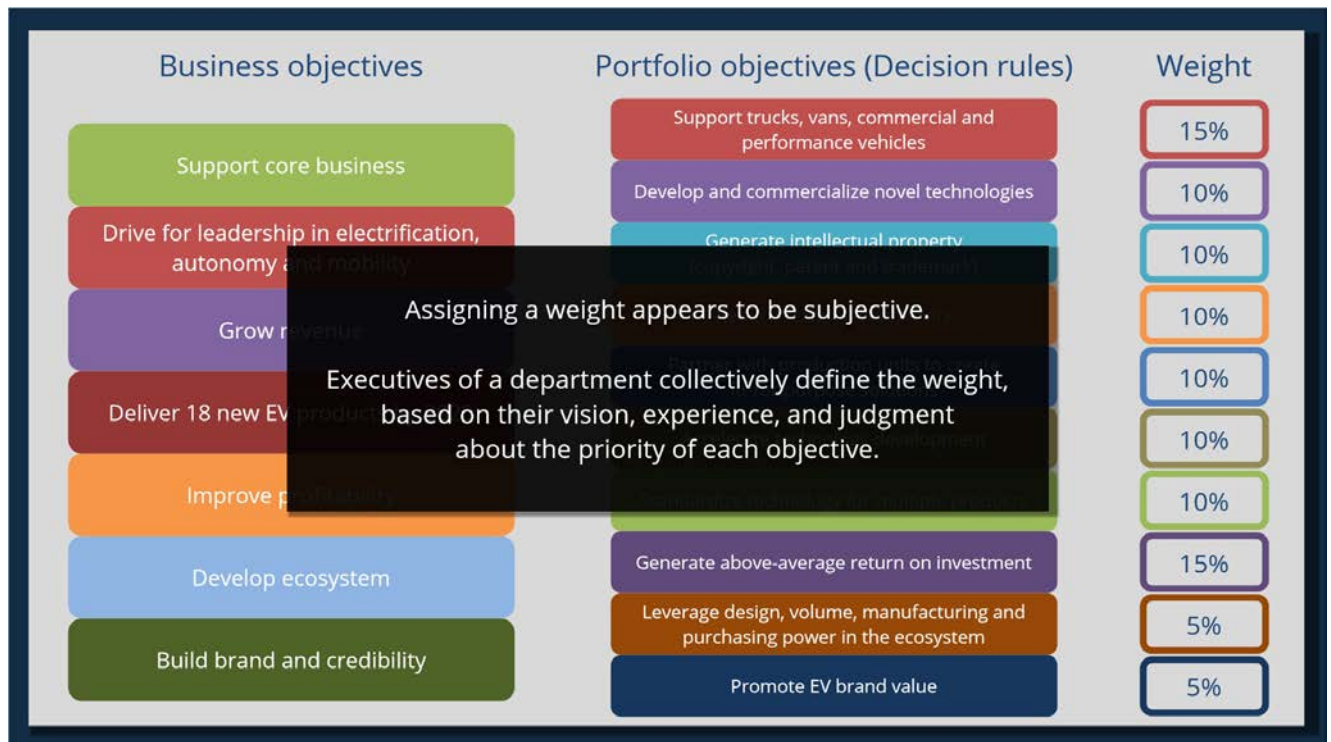
The company wants to focus on the core profitable vehicles.

Also, in the company's strategy statement it is a priority for a company the boost its profit margin.

Accordingly, we gave the project "financial return" a higher rate, a 15% weight.

For each of the remaining portfolio objectives, we gave either 5% or 10% weight.

1.5 Assign weight



Notes:

I want to point out that the assigning a weight appears to be subjective.

We typically have executives of a department collectively define the weight, based on their vision, experience, and judgment about the priority of each objective.

1.6 Decision evaluation matrix



Notes:

To accomplish our set of portfolio objectives we will have a set of alternative projects.

How do we choose the most appropriate project?

This is done through a 2-step process.

1.7 Step #1

| Step #1 - Decision Evaluation Matrix | | | |
|--|--|---|--|
| | Points: 5 | Points: 3 | Points: 1 |
| Support trucks, vans, commercial and performance vehicles | high/complete attainment of this portfolio objective | medium/partial attainment of this portfolio objective | low/minimal attainment of this portfolio objective |
| Develop and commercialize novel technologies | high/complete attainment of this portfolio objective | medium/partial attainment of this portfolio objective | low/minimal attainment of this portfolio objective |
| Generate intellectual property (copyright, patent and trademark) | high/complete attainment of this portfolio objective | medium/partial attainment of this portfolio objective | low/minimal attainment of this portfolio objective |
| Reduce scale-up complexity | high/complete attainment of this portfolio objective | medium/partial attainment of this portfolio objective | low/minimal attainment of this portfolio objective |
| Partner with production units to create fit-for-purpose solutions | high/complete attainment of this portfolio objective | medium/partial attainment of this portfolio objective | low/minimal attainment of this portfolio objective |
| Accelerate technology development | high/complete attainment of this portfolio objective | medium/partial attainment of this portfolio objective | low/minimal attainment of this portfolio objective |
| Standardize technology for multiple products | high/complete attainment of this portfolio objective | medium/partial attainment of this portfolio objective | low/minimal attainment of this portfolio objective |
| Generate above-average return on investment | high/complete attainment of this portfolio objective | medium/partial attainment of this portfolio objective | low/minimal attainment of this portfolio objective |
| Leverage design, volume, manufacturing and purchasing power in the ecosystem | high/complete attainment of this portfolio objective | medium/partial attainment of this portfolio objective | low/minimal attainment of this portfolio objective |
| Promote EV brand value | high/complete attainment of this portfolio objective | medium/partial attainment of this portfolio objective | low/minimal attainment of this portfolio objective |

Notes:

First, we create a decision evaluation matrix.

In this matrix each row corresponds to a portfolio objective and each column to a level of accomplishment.

We will have 3 levels, the highest corresponding to high or complete attainment of the objective.

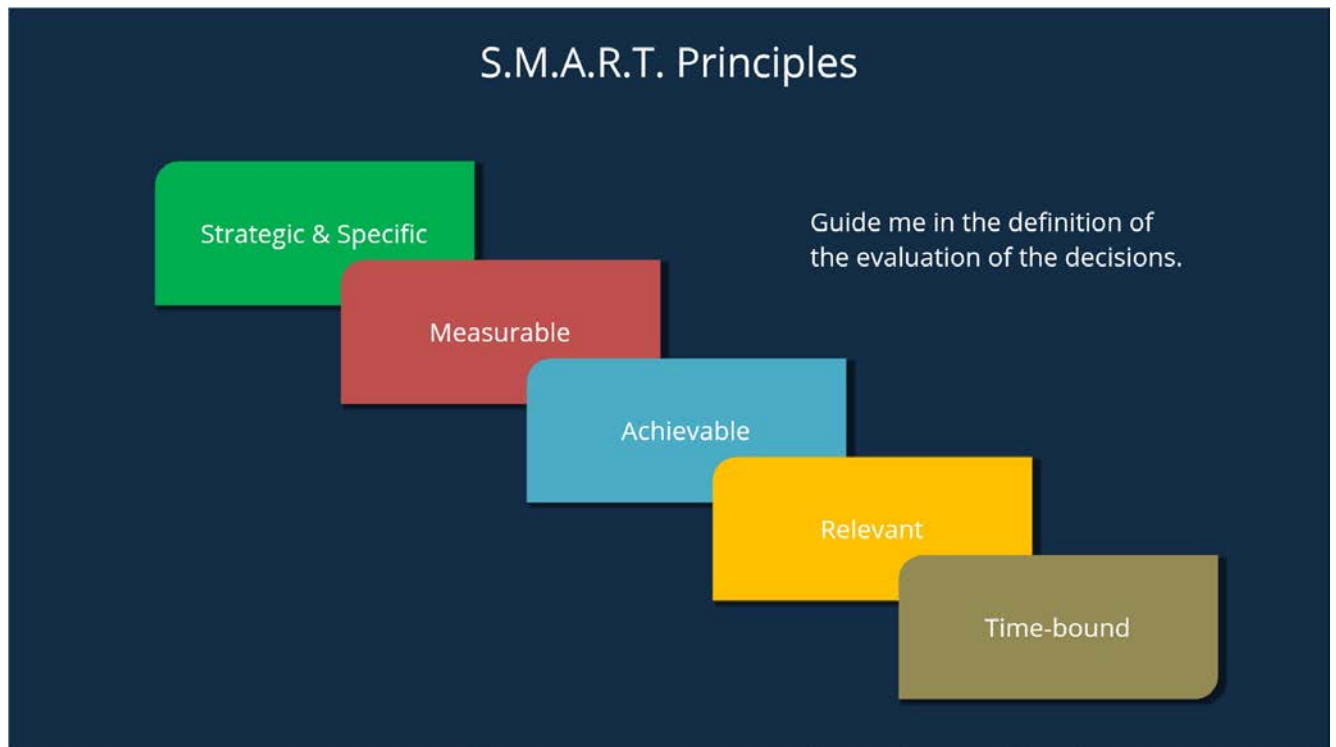
Then a medium level, where the objective is only partially met.

At the lowest level, the level of attainment is low or minimal.

We assign a score to these 3 levels.

In our case, we assign a 5 to the highest level, a 3 to the medium level, and a 1 to the lowest level.

1.8 S.M.A.R.T.



Notes:

I followed the SMART principles to guide me in the definition of the evaluation of the decisions.

In this case SMART means "strategic and specific", "measurable", "achievable", "relevant" and "time-bound".

1.9 Step #2

Step #2 - Project Evaluation Matrix

| Portfolio objective | Objective #1 | Objective #2 | Objective #3 | Objective #4 | Objective #5 | Objective #6 | Objective #7 | Objective #8 | Objective #9 | Objective #10 |
|---------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
| Weight | 15% | 10% | 10% | 10% | 10% | 10% | 10% | 15% | 5% | 5% |
| Project #1 | 3 | 1 | 5 | 3 | 3 | 1 | 3 | 5 | 1 | 3 |
| Project #2 | 5 | 3 | 5 | 1 | 3 | 3 | 5 | 3 | 3 | 3 |
| Project #3 | 1 | 1 | 1 | 1 | 3 | 3 | 3 | 1 | 3 | 5 |
| Project #4 | 3 | 3 | 3 | 3 | 5 | 3 | 3 | 5 | 1 | 1 |

$$Project\ score = \sum (objective\ score) \times (objective\ weight)$$

Thus, we can rank these alternative projects

Notes:

Second, we create a project evaluation matrix.

In this second matrix each row corresponds to a project alternative and each column corresponds to a portfolio objective.

We also have a row for the portfolio objective weights.

Then we use the first matrix, the decision evaluation matrix, to assign a score to each of the cells of the project evaluation matrix.

At this point we calculate the weighted sum of the scores for each project.

Thus, we can rank these alternative projects.

1.10 Spreadsheet

| | Objective #1 | Objective #2 | Objective #3 | Objective #4 | Objective #5 | Objective #6 | Objective #7 | Objective #8 | Objective #9 | Objective #10 | Project score | Rank |
|------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|---------------|------|
| | 15% | 10% | 10% | 10% | 10% | 10% | 10% | 15% | 5% | 5% | | |
| Project #1 | 3 | 1 | 5 | 3 | 3 | 1 | 3 | 5 | 1 | 3 | 3 | 3 |
| Project #2 | 5 | 3 | 5 | 1 | 3 | 3 | 5 | 3 | 3 | 3 | 3.5 | 1 |
| Project #3 | 1 | 1 | 1 | 1 | 3 | 3 | 3 | 1 | 3 | 5 | 1.9 | 4 |
| Project #4 | 3 | 3 | 3 | 3 | 5 | 3 | 3 | 5 | 1 | 1 | 3.3 | 2 |

Please, carefully examine the spreadsheet for the decision evaluation matrix and the project evaluation matrix that I have created for the Ford Motor Electric Vehicle Division example.

You will find the link to this spreadsheet on eCampus, just below this video lesson.

Notes:

Please, carefully examine the spreadsheet for the decision evaluation matrix and the project evaluation created for the Ford Motor Electric Vehicle Division example.

You will find the link to this spreadsheet on eCampus, just below this video lesson.

1.11 Criteria example

| Quantitative Criteria for Portfolio Objectives | | | | | |
|--|--|--------|--|---|---|
| Business objectives | Portfolio Objectives (Decision Rules) | Weight | Criteria (score) | | |
| | | | 5 | 3 | 1 |
| Support core business | Support trucks, vans, commercial and performance vehicles | 15% | Strengthen leadership in trucks, vans, commercial and performance vehicles | Applicable to trucks, commercial and performance vehicles as well as contribute to utility vehicle growth or small and luxury vehicle transformation. | Applicable to trucks, commercial and performance vehicles |
| Drive for leadership in electrification, autonomy and mobility | Create advantage against competitors | 10% | Obvious competitive advantage (>3 yrs ahead of competitor) | Modest advantage (1-3 yrs ahead) | Somewhat advantage (<1 ahead) |
| | Generate intellectual property (copyright, patent and trademark) | 10% | Strong patents expected | Copyright | Trademark |
| Grow revenue | Reduce scale-up complexity | 10% | >90% compatible with current platform | 70-90% compatible with current platform (significant engineering design required) | 70-90% compatible with current platform (engineering redesign required) |
| | Partner with production units to accelerate fit-for-purpose applications | 10% | >70% production units support | 50-70% | <50% |
| 18 new EV product offers by 2020 | Accelerate technology development | 10% | < 1 yr | 1-3 yrs | > 3 years |
| | Standardize technology for multiple products | 10% | applicable to > 10 products | 5-10 products | <5 |
| Improve profitability | Generate above-average return on investment | 15% | >10% | 7-10% | 5-7% |
| Develop ecosystem | leverage design, volume, manufacturing and purchasing power in the ecosystem | 5% | 70% resource/capability/parts from the ecosystems | 50%-70% | <50% |
| Build brand and credibility | Promote EV brand value | 5% | Active public promotion | Active promotion within ecosystem | Active internal promotion |

Notes:

This table lists the detailed matrix of each objective.

Let me give you some examples of the criteria, for example technology leadership. If a technology can provide obvious competitive advantage, which means that our technical advance is three years ahead of our competitors, they give this project a score of 5.

If our company and competitors have a similar technical advance level, we give a score of only 1.

Patents also provide a strong protection. If we expect a strong patent coming out of a technology development project, we will give a score of 5 to this objective.

Please take some time to study the criterion table and let me know if you have any questions.

1.12 Quantitative criteria

| Quantitative Criteria for Portfolio Objectives | | | | | |
|--|--|--------|--|---|--|
| Business objectives | Portfolio Objectives (Decision Rules) | Weight | Criteria (score) | | |
| | | | 0 | 1 | |
| Support core business | It is crucial to set quantitative criteria to gauge the specific value of a project from different perspectives. | | | | |
| Drive for leadership in electrification, autonomy and mobility | Support trucks, vans, commercial and passenger cars | 10% | Developed in trucks, commercial and performance vehicles as well as contribute to utility vehicle growth in small and large vehicle transformation | Applicable to trucks, commercial and performance vehicles | |
| | Secure advantage against competitors | 10% | Secure leadership in commercial and passenger cars | Somewhat advantage (<1 ahead) | |
| | Generate intellectual property (copyright, patent and trademark) | 10% | Strong patents landscape | Trademark | |
| Grow revenue | (1) Enable to make data-driven decisions (2) Allow to measure the progress and performance of a project | | | | |
| | Partner with production units to accelerate fit-for-purpose applications | 10% | High performance in commercial and passenger cars | 70-90% compatible with current platform (engineering redesign required) | |
| 18 new EV product offers by 2020 | Accelerate technology development | 10% | High performance in commercial and passenger cars | <50% | |
| Improve profitability | Develop technology for multiple products | 10% | High performance in commercial and passenger cars | > 3 years | |
| | Generate above average return on investment | 15% | High performance in commercial and passenger cars | <5 | |
| Develop ecosystem | Leverage design, volume manufacturing and purchasing power in the ecosystem | 5% | High performance in commercial and passenger cars | 5-7% | |
| Build brand and credibility | Promote EV brand value | 5% | Active public promotion | Active internal promotion | |

Notes:

It is crucial to set quantitative criteria to gauge the specific value of a project from different perspectives.

Quantifying objectives, not only enable us to make data-driven decisions, but also allow us to measure the progress of a project and performance, so that we can review and adjust portfolio in a systematic and consistent manner.