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FAQs



## Frequently Asked Questions

Below you will find information that might help you understand how to find things or learn about information you might need to know about your city or town.

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### How do I obtain a copy of an accident, arrest or incident report?

Copies of records can be obtained in person at the [Records Division of the Braintree Police Department](#) during normal business hours. Business hours are Monday through Friday, 9 a.m. until 4 p.m.

The Records Division is located in the front lobby of the Police Station at 282 Union Street. When you enter the front door the window to Records will be on your right. Records requests can also be made via mail or email. See the [Police Contact List page](#) for the email address to Records Division clerks or contact the Records Division at 781-794-8611 for further details.

FAQs

### What's the best way to report a crime?

For emergencies call 911. For non-emergency crime or suspicious activity that you'd like to report, call the Braintree Police Department at 781-794-8601 and you will be guided through the menu options. To reach a dispatcher press "zero". Please do not report crimes through our social media pages as they are not monitored 24/7.

FAQs

### When do I have to submit a motor vehicle crash report to the Registry of Motor Vehicles?

If you are involved in a motor vehicle crash, and someone was injured or there was over \$1,000 of damage to either a vehicle or property, you are required to file a Motor Vehicle Crash Report to the [Registry of Motor Vehicles \(RMV\)](#) with a copy to the police department in which the accident occurred. Accident reports must be filed within 5 days.

FAQs

### How do I obtain a license to carry a firearm (LTC) for a firearms identification card (FID)?

Residents of the Town of Braintree can apply for a firearm license from the [Chief of Police](#). Firearm Licensing is handled by Officer Brendan McLaughlin. You may [contact Brendan McLaughlin](#) with any questions. Applications are available in the [Records Division](#) or [online](#).

FAQs

### Can I text 911 from a cellular telephone?

Yes, Text2911 is now available in Massachusetts. When a cell phone sends a text message to "911", it is received and handled by the local police department based on your cellphone's current GPS. In instances where your location cannot be determined, the text will be sent to the Massachusetts State Police. State Police call handlers will determine your location and transfer your message directly to the appropriate police agency.

FAQs

### How do I make the police department aware of a traffic concern (speeders, illegal passing) that happens on my street?

The Braintree Police Department is committed to making our roads safe. For something "in progress", please call in the complaint to dispatch. For general traffic concerns, please [Email Traffic Sgt Brian Jenkins](#) or report your concern via the Town of Braintree's [See Click Fix online reporting tool](#).

FAQs

### How can the police department help me address an issue with my neighbor?

If you have a problem with noise from a neighbor, you may call the Braintree Police Department at 781-794-8601 or 781-794-8602 for a police officer to respond to the location of the noise. The responding officer has some discretion in how to deal with the noise complaint.

FAQs

### How can I find out if a sex offender is living in my neighborhood?

You can go to the [Braintree Police Department](#) and request information. You must be at least 18 years of age, present a valid form of identification and complete a Sex Offender Information Request Form. You will be provided with a dissemination sheet regarding Level 2 and Level 3 Sex Offenders. Level 1 offender information is not made available to the public and they are only required to register once a year via the mail to the Sex Offender Registry Board. The Braintree Police Department does have information on all Level 1 Sex Offenders that work or live in Braintree.

FAQs

### What are the different levels of sex offenders?

Sex offenders are categorized into three levels.

- Level 1 is a low risk to reoffend
- Level 2 is a moderate risk to reoffend
- Level 3 is a high risk to reoffend

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SUBMIT A TIP  
Anonymous tip form



DEPARTMENT DIRECTORY  
Contact us



POLICE LOG  
Browse the log



FORMS/REPORTS  
View and download



CRIME MAP  
Search recent crime reports



DIRECTIONS  
Visit BPD headquarters



## CONTACT US

**Braintree Police Department**  
282 Union Street  
Braintree, MA 02184

**EMERGENCY: DIAL 911**

Non-Emergency: 781-843-1212

## QUICK LINKS

Town of Braintree  
Braintree Fire Local 920  
Braintree Public Schools

See Something - Say Something  
Federal Trade Commission - Consumer Information  
Massachusetts General Laws

Massachusetts Most Wanted  
Massachusetts Office for Victim Assistance (MOVA)

## HELPFUL LINKS

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