



# Division of Insurance (DOI)



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The primary mission of the Division of Insurance (DOI) is to monitor the solvency of its licensees in order to promote a healthy, responsive and willing marketplace for consumers who purchase insurance products. Protection of consumer interests is of prime importance to the Division and is safeguarded by providing accurate and unbiased information so consumers may make informed decisions and by intervening on behalf of consumers who believe they have been victimized by unfair business practices.

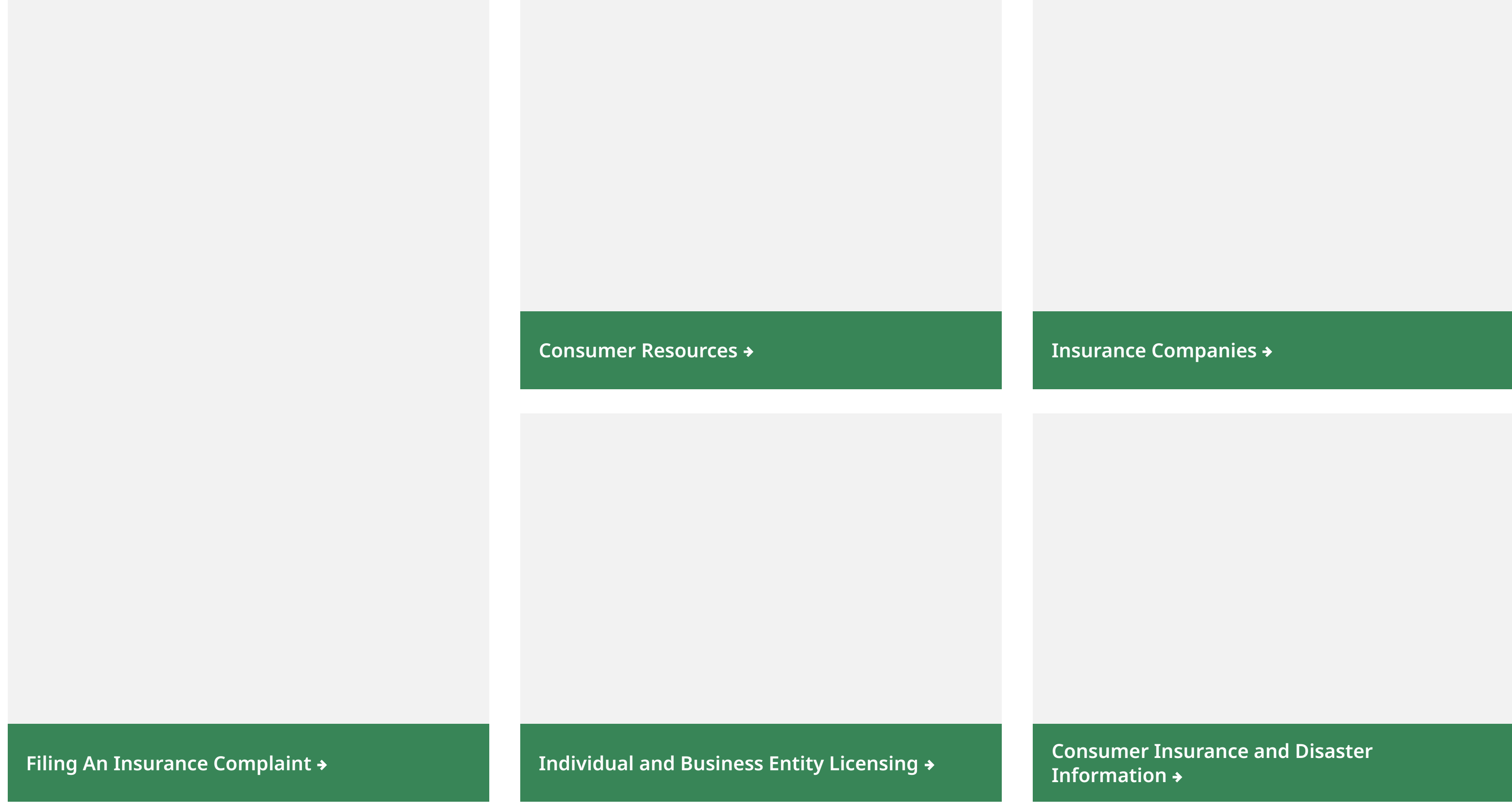
## Contact Us



## Who we serve

Commissioner [Michael T. Caljouw](#) leads the Massachusetts Division of Insurance (DOI) in regulating the Massachusetts market, safeguarding consumer interests, and administering the Commonwealth's laws and regulations pertaining to the insurance market. The DOI monitors financial solvency, licenses insurance companies and producers, reviews and approves rates and forms, addresses consumer complaints and coordinates the takeover and liquidation of insolvent insurance companies and the rehabilitation of financially troubled companies.

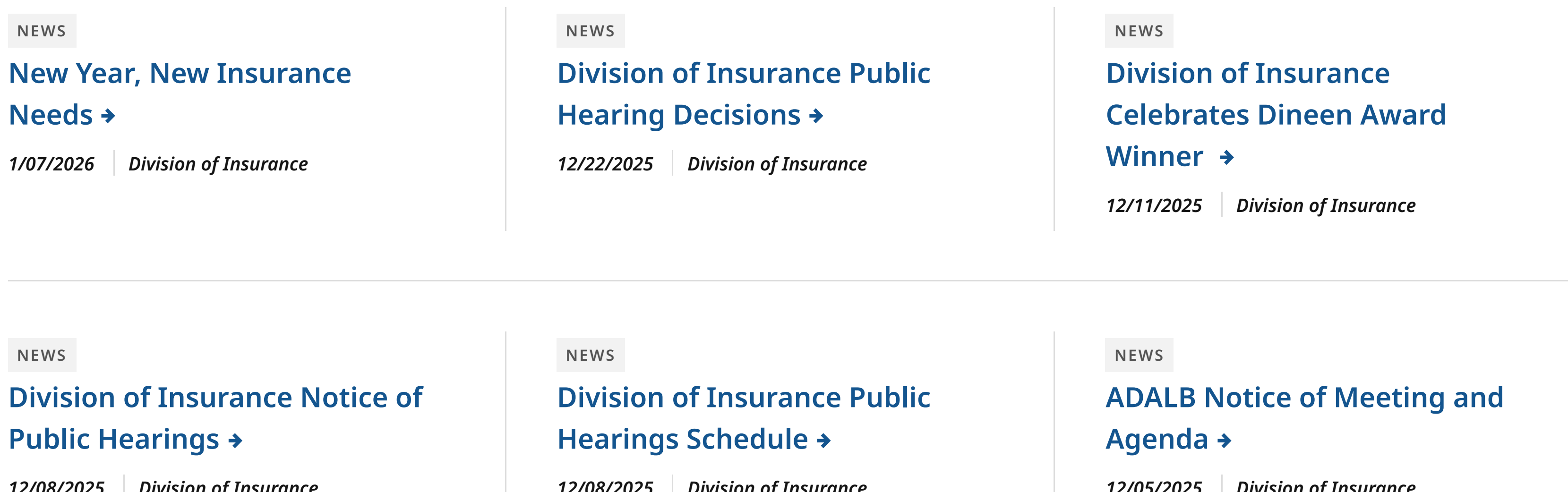
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## Recent news & announcements



## Upcoming Events



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