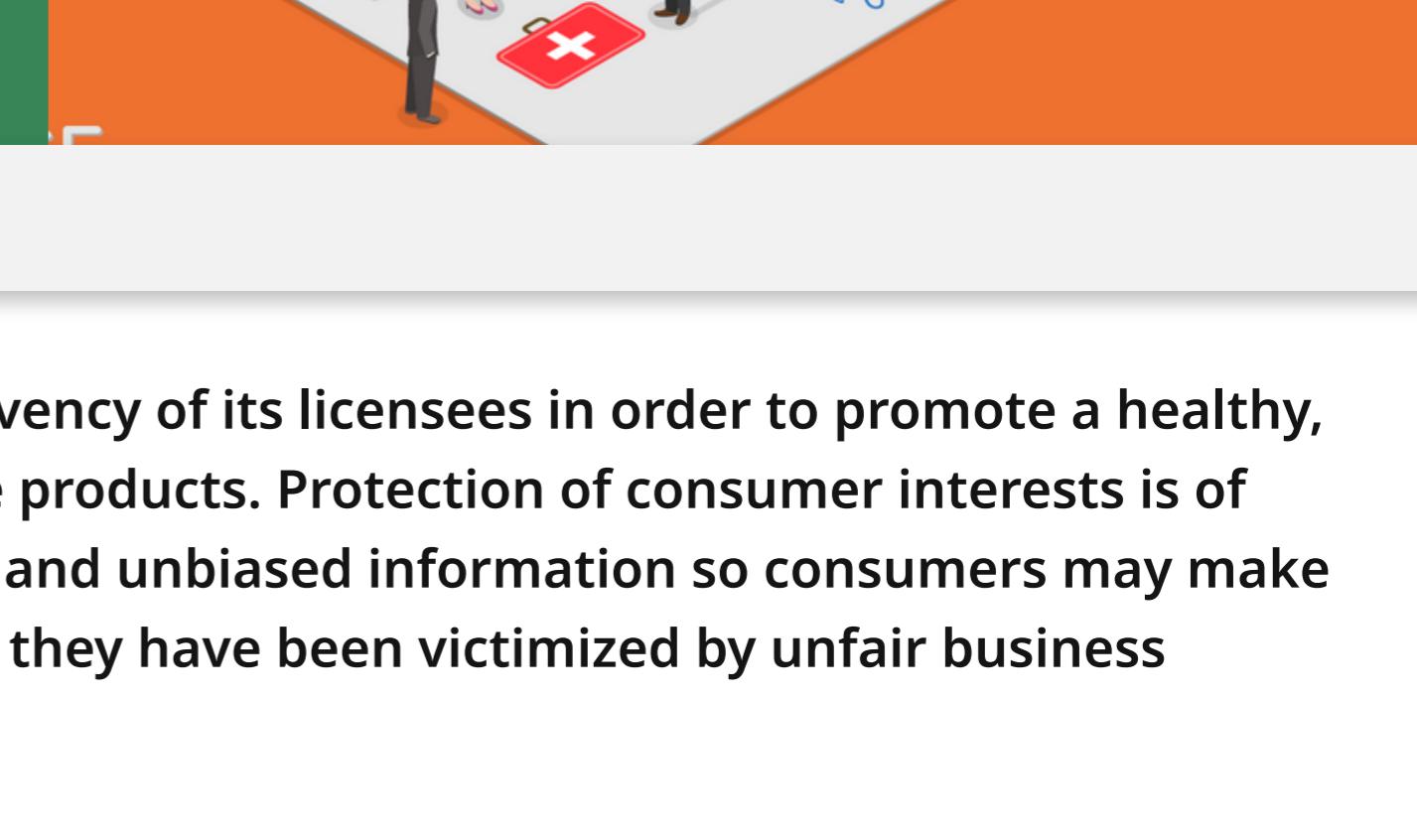


Division of Insurance (DOI)



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The primary mission of the Division of Insurance (DOI) is to monitor the solvency of its licensees in order to promote a healthy, responsive and willing marketplace for consumers who purchase insurance products. Protection of consumer interests is of prime importance to the Division and is safeguarded by providing accurate and unbiased information so consumers may make informed decisions and by intervening on behalf of consumers who believe they have been victimized by unfair business practices.

Contact Us

Online

[How To Contact The Division Of Insurance](#) 

Phone

Main **(617) 521-7794**

Open Monday to Friday 8:45 am-5:00 pm.

Toll Free **(877) 563-4467**

Open Monday to Friday 8:45 am-5:00 pm.

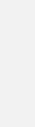
Address

One Federal Street

Suite 700

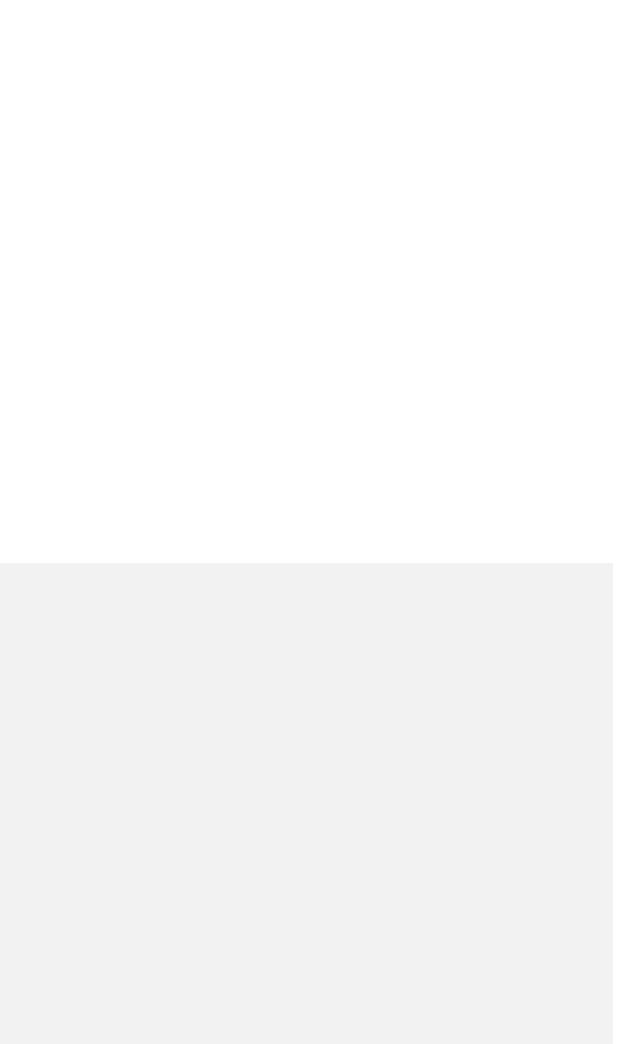
BOSTON, MA 02110-2201

Who we serve

[Directions](#) 

Commissioner [Michael T. Caljouw](#) leads the Massachusetts Division of Insurance (DOI) in regulating the Massachusetts market, safeguarding consumer interests, and administering the Commonwealth's laws and regulations pertaining to the insurance market. The DOI monitors financial solvency, licenses insurance companies and producers, reviews and approves rates and forms, addresses consumer complaints and coordinates the takeover and liquidation of insolvent insurance companies and the rehabilitation of financially troubled companies.

Learn more [about the DOI Departments](#)



[Consumer Resources](#) 

[Insurance Companies](#) 

[Filing An Insurance Complaint](#) 

[Individual and Business Entity Licensing](#) 

[Consumer Insurance and Disaster Information](#) 

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[Insurance Legal and Regulatory Information](#) 

[Other Regulated Entities Applications and Licensing](#) 

[Division of Insurance Reports and Data](#) 

[Motor Vehicle Damage Appraisers](#) 

[The Board of Appeal](#) 

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[Celebrates Dineen Award](#)

Winner 

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Upcoming Events

Jan 14

[Division of Insurance Information Session on Provider Directories](#) 

1 p.m. - 2 p.m.

Jan 20

[Division of Insurance Information Session on Choosing PACT Act Pharmaceuticals with \\$0/\\$25 Copays](#) 

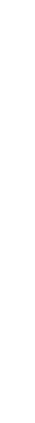
1 p.m. - 2 p.m.

Jan 28

[Division of Insurance Information Session on Individual Health Care Practitioner Contracts with Payors](#) 

1 p.m. - 2 p.m.

Feb 03

[Division of Insurance Information Session on Behavioral Health Intermediate Care](#) 

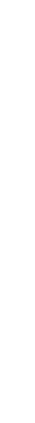
1 p.m. - 2 p.m.

Feb 11

[Division of Insurance Information Session on Behavioral Health for Children and Adolescents](#) 

1 p.m. - 2 p.m.

Feb 17

[Division of Insurance Information Session on Claims Payment Processes](#) 

1 p.m. - 2 p.m.

Feb 25

[Division of Insurance Information Session on Provider Managed Care Processes](#) 

1 p.m. - 2 p.m.

See all events 

Related organizations

- [Office of Consumer Affairs and Business Regulation](#) 
- [Executive Office of Economic Development](#) 

Division of Insurance information

- [DOI Public Records Request](#)

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