

Lecture 3: Scalable Collaborative Filtering via Matrix Factorisation

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Week 3 Contents / Objectives

RecSys and Collaborative Filtering

Matrix Factorisation for Collaborative Filtering

• Collaborative Filtering in Spark

Suggestions and Discussions

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Suggestions and Discussions

Recommender Systems

• Implicit, targeted, intelligent advertisement



• Online stores: effective, popular marketing

Tasks of a Recommender System

- **Predict** relevant/useful/interesting items for given user (in a given context)
- **Predict** to what extent these items are relevant/useful/interesting
- A ranking task (searching as well)

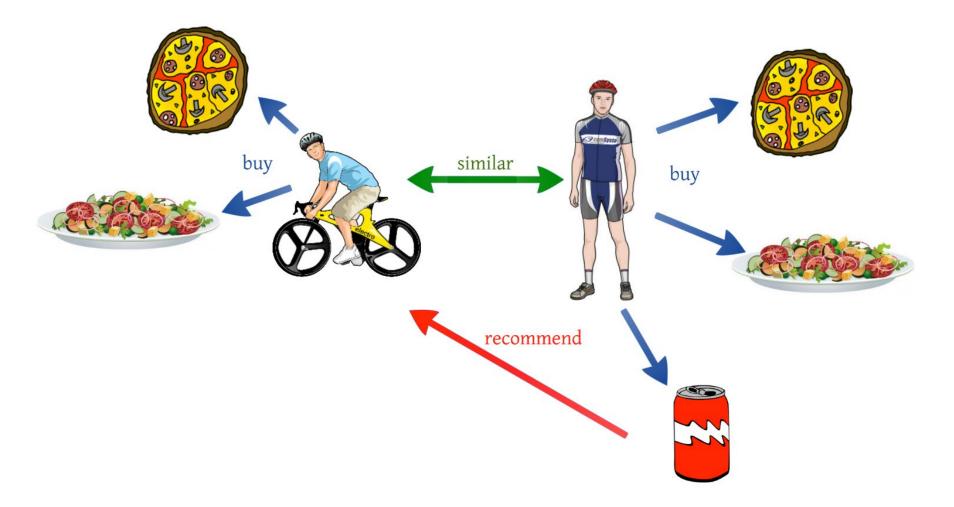
"Rank items so that the items that are most relevant/useful/interesting for a given user (in a given context) appear at the top of the ranking"

Two Basic Classes of RecSys

Collaborative filtering systems



• Content-based recommender systems



- Information filtering based on past records
- Recommender system: predict, recommend
- Powerful/Intelligent marketing tool
 - Electronic Word of Mouth marketing
 - Turn visitors into customers (e-Salesman)
- Components
 - User (customer): who provides ratings
 - Items (product): to be rated
 - Ratings (interest)

- **Predict** how well a user will like an item that he **has not rated** given a set of historical preference judgments (ratings) for a community of users
- Matrix completion

	Superman	Titanic	Dances with Wolves	Batman
Jason	5			5
Karen			3	4
Fred	2	5		2
Tom	4	3	4	?

Predict this

- Maintain a database of many users' ratings of a variety of items
- For a given user, find other similar users whose ratings strongly correlate with the current user
- Recommend items rated highly by similar users, but not rated by the current user
- Used by almost all existing online stores

Rating Types

- Explicit ratings
 - Users rate themselves for an item
 - Most accurate descriptions of a user's preference
 - Challenging in collecting data
- Implicit ratings
 - Observations of user behavior
 - Can be collected with little or no cost to user
 - Ratings inference may be imprecise

Rating Scales

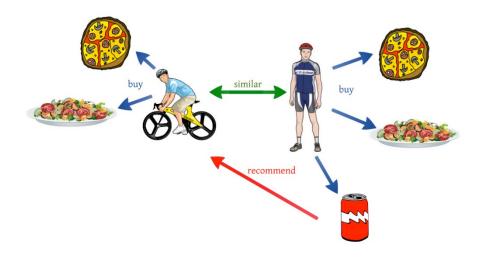
- Scalar ratings
 - Numerical scales
 - 1-5, 1-7, etc.
- Binary ratings
 - Agree/Disagree, Good/Bad, etc.
- Unary ratings
 - Good, Purchase, etc.
 - Absence of rating indicates no information

Preferred Application Domains

- Many items
- Many ratings
- Many more users than items recommended
- Users rate multiple items
- For each user of the community, there are other users with common needs or tastes
- Item evaluation requires personal taste
- Items persists
- Taste persists
- Items are homogenous

Collaborative Filtering

- Input: user ratings for items
- Output: recommended items to a user **u1**:
 - Items liked by users who are similar to u1
 - similar users = users that like similar items



Collaborative Filtering Methods

- Memory-based
 - Predict ratings based on past ratings
 - Weighted ratings given by other (neighbor) users
 - User-based & item-based

Model-based

- Model users based on past ratings
- Predict ratings using these models

Prediction Accuracy

Mean absolute error (MAE)

$$MAE = \frac{\sum_{\{i,j\}} \left| p_{i,j} - r_{i,j} \right|}{n}$$

Normalized MAE

$$NMAE = \frac{MAE}{r_{\text{max}} - r_{\text{min}}}$$

• Root mean squared error (RMSE)

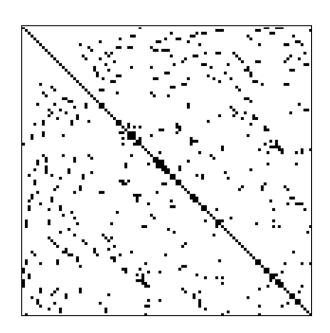
$$RMSE = \sqrt{\frac{1}{n} \sum_{\{i,j\}} \left(p_{i,j} - r_{i,j} \right)^2}$$

Challenge - Cold Start

- New user
 - Rate some initial items
 - Non-personalized recommendations
 - Describe tastes
 - Demographic info.
- New Item
 - Non-CF: content analysis, metadata
 - Randomly selecting items
- New Community
 - Provide rating incentives to subset of community
 - Initially generate non-CF recommendation

Challenge: Sparsity & Scalability

- Sparsity
 - sparse user-item matrix



- Scalability
 - Millions of users and items

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Matrix Factorisation Methods

• Characteristic

- Characterise both items and users by vectors of factors inferred from item rating patterns
- High correspondence between item and user factors leads to a recommendation
- Flexible: allowing the incorporation of additional information such as implicit feedback, temporal effects, and confidence levels
- Rely on matrix input data
 - One dimension representing user
 - The other representing items

Two Data Types

- High-quality explicit feedback
 - Include explicit input by users regarding their interest in products
 - We refer to explicit user feedback as ratings
 - Usually sparse matrix, since any single user is likely to have rated only a small percentage of possible items
- Implicit feedback
 - Indirectly reflect opinion by observing user behaviour
 - Purchase history, browsing history, search patterns, mouse movements
 - Usually denote the presence or absence of an event
 - Typically represented by a densely filled matrix

Basic Matrix Factorisation Model

- Map both users and items to a joint **latent factor** space of dimensionality *k*
- User-item interactions are modelled as inner products in that space
- Each item i is associated with a vector q_i , and each user u is associated with a vector p_u ,
 - q_i measures the extent to which the item possesses those factors
 - p_{μ} measures the extent of interest the user has in items
 - The resulting dot product $q_i^T p_u$ captures the interaction between user u and item i the user's overall interest in the item's characteristics

Basic Matrix Factorisation Model

• The user u's rating of item i, which is denoted by r_{ui} , leading to the estimate

$$\hat{r}_{ui} = q_i^T p_u.$$

- The major challenge is computing the mapping of each item and user to factor vectors q_i , p_u
- We can capture the latent relationships between users and items
- We can produce a low-dimensional representation of the original rating matrix

Basic Matrix Factorisation Model

- Factor rating matrix R using SVD obtain Q, S, P
- Reduce the matrix S to dimension k
- Compute two resultant matrices: $Q_k S_k(q^T)$ and $S_k P_k(p)$
- These resultant matrices can now be used to compute the recommendation score for any user and item
- We can simply calculate the dot product of the *i*th row of *q* and the *u*th column of *p*

$$\hat{r}_{ui} = q_i^T p_u.$$

Challenges in Recommender Systems via MF

- High portion of missing values caused by sparseness in the user-item rating matrix
- Conventional SVD is undefined when knowledge about the matrix is incomplete
- Carelessly addressing only the relatively few known entries is highly prone to overfitting

How to Fill Missing Values

• Earlier systems relied on imputation to fill in missing rating and make the rating matrix dense, such as using the average ratings for user and item

Problems

- Imputation can be very expensive as it significantly increases the amount of data
- Inaccurate imputation might distort the data

Matrix Factorisation with Missing Values

- Modelling directly the observed ratings only
 - Avoid overfitting through a regularized model
 - To learn the factor vectors $(p_u \text{ and } q_i)$, the system minimizes the regularised squared error on the set of known ratings:

$$\min_{q^*,p^*} \sum_{(u,i) \in \kappa} (r_{ui} - q_i^T p_u)^2 + \lambda(||q_i||^2 + ||p_u||^2)$$

- The goal is to generalize those previous ratings in a way that predicts future unknown ratings
- The constant λ controls the extent of regularisation

Alternating Least Squares

- Because both q_i and p_u are unknowns, the object function is not convex
- However, if fixing one of the unknowns, the optimisation problems become quadratic and can be solved optimally
- ALS techniques rotate between fixing the q_i 's and fixing the p_u 's
- When all p_u 's are fixed, the system recomputes the q_i 's by solving a least-squares problem

$$||R - PQ^T||_F$$

Alternating Least Squares

• We can fix the matrix P as some matrix \hat{P} , such that minimization problem would be equivalent to

$$R = \hat{P}Q^{T}$$

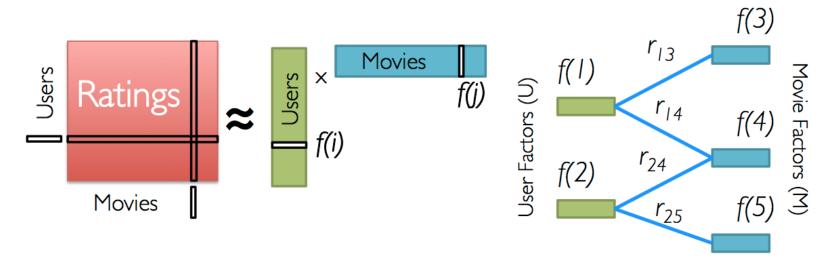
$$Q^{T} = \left(\hat{P}^{T}\hat{P}\right)^{-1}\hat{P}^{T}R$$

• Analogously, we can fix Q as \hat{Q}

$$P = R\hat{Q}\left(\hat{Q}^T\hat{Q}\right)^{-1}$$

Matrix Factorisation Methods

Low-Rank Matrix Factorization:



Iterate:

$$f[i] = \arg\min_{w \in \mathbb{R}^d} \sum_{j \in \text{Nbrs}(i)} (r_{ij} - w^T f[j])^2 + \lambda ||w||_2^2$$

Figure from: https://github.com/databricks/spark-training/blob/master/website/movie-recommendation-with-mllib.md

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CF in Spark ML

- Scala code: https://github.com/apache/spark/blob/v2.3.2/mllib/src/main/scala/org/apache/spark/ml/recommendation/ALS.scala
- Documentation: Collaborative Filtering in Spark
- DataBricks movie recommendations tutorial
- <u>DataBricks</u> is a company founded by the creators of Apache Spark, checking out their latest packages at <u>their GitHub page</u>, e.g., <u>integration with Scikitlearn</u>, <u>Deep Learning Pipelines for Apache Spark including TensorFlow</u>

CF in Spark ML

- *numBlocks*: the number of blocks the users and items will be partitioned into in order to parallelize computation (defaults to 10)
- rank: the number of latent factors in the model (defaults to 10)
- maxIter: the maximum number of iterations to run (defaults to 10)
- regParam: the regularization parameter in ALS (defaults to 1.0)
- *implicitPrefs*: specifies whether to use the explicit feedback ALS variant or one adapted for implicit feedback data (defaults to false which means using explicit feedback)
- *alpha*: a parameter applicable to the implicit feedback variant of ALS that governs the baseline confidence in preference observations (defaults to 1.0)
- *nonnegative*: whether or not to use nonnegative constraints for least squares (defaults to false)

```
def train[ID: ClassTag]( // scalastyle:ignore
667
           ratings: RDD[Rating[ID]],
           rank: Int = 10,
668
           numUserBlocks: Int = 10,
669
           numItemBlocks: Int = 10,
670
           maxIter: Int = 10,
671
           regParam: Double = 1.0,
672
           implicitPrefs: Boolean = false,
673
           alpha: Double = 1.0,
674
           nonnegative: Boolean = false,
675
676
           intermediateRDDStorageLevel: StorageLevel = StorageLevel.MEMORY_AND_DISK,
677
           finalRDDStorageLevel: StorageLevel = StorageLevel.MEMORY_AND_DISK,
           checkpointInterval: Int = 10,
678
679
           seed: Long = 0L)(
           implicit ord: Ordering[ID]): (RDD[(ID, Array[Float])], RDD[(ID, Array[Float])]) = {
         require(intermediateRDDStorageLevel != StorageLevel.NONE,
681
            "ALS is not designed to run without persisting intermediate RDDs.")
682
         val sc = ratings.sparkContext
683
         val userPart = new ALSPartitioner(numUserBlocks)
684
         val itemPart = new ALSPartitioner(numItemBlocks)
685
         val userLocalIndexEncoder = new LocalIndexEncoder(userPart.numPartitions)
         val itemLocalIndexEncoder = new LocalIndexEncoder(itemPart.numPartitions)
687
         val solver = if (nonnegative) new NNLSSolver else new CholeskySolver
688
689
         val blockRatings = partitionRatings(ratings, userPart, itemPart)
            .persist(intermediateRDDStorageLevel)
690
         val (userInBlocks, userOutBlocks) =
691
           makeBlocks("user", blockRatings, userPart, itemPart, intermediateRDDStorageLevel)
692
         // materialize blockRatings and user blocks
693
         userOutBlocks.count()
```

Blocked Implementation of ALS

- Group the two sets of factors ("users" & "items") into blocks
- Reduce **communication** by only sending one copy of each user vector to each item block on each iteration, and only for the item blocks that need that user's feature vector
- Need to pre-compute info about the ratings matrix to determine the "out-links" of each user (which blocks of items it will contribute to) and "in-link" information for each item (which of the feature vectors it receives from each user block it will depend on).
- This allows us to send only an array of feature vectors between each user block and item block, and have the item block find the users' ratings and update the items based on these messages.

Explicit vs. Implicit Feedback

- What if we only have access to implicit feedback (e.g. views, clicks, purchases, likes, shares etc.).
- ICDM2008: CF for Implicit Feedback Datasets
- Treat the data as numbers representing the strength in observations of user actions (e.g, #clicks, the cumulative duration spent viewing a movie), related to the level of confidence in observed user preferences. The model then tries to find latent factors that can be used to predict the expected preference of a user for an item.
- Low-rank approximations for a(nother) preference matrix 'P' where the elements of 'P' are 1 if r is greater than 0 and 0 if r is less than or equal to 0. The ratings then act as 'confidence'

References

- Koren, Yehuda, Robert Bell, and Chris Volinsky.

 "Matrix factorization techniques for recommender systems." *Computer* 8 (2009): 30-37 (Yahoo & AT&T)
- Hu, Yifan, Yehuda Koren, and Chris Volinsky.
 "Collaborative filtering for implicit feedback
 datasets." *Data Mining, 2008. ICDM'08. Eighth IEEE International Conference on, 2008.*

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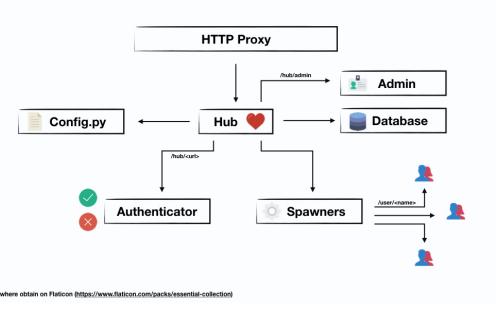
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Suggestions and Discussions

JupyterHub

- Warning: not for critical tasks, use at your own risk
- Helpful at non-peak time

JupyterHub



https://jupyterhub.readthedocs.io/en/stable/_images/jhub-fluxogram.jpeg

Key in Scalable ML

- Computation and storage should be linear (in *n*, *d*)
 - → Low cost computation

- Perform parallel and in-memory computation
 - → Many working on + reduce disk I/O
- Minimize Network Communication
 - → Overhead in parallelisation, not the more the better

Developing Your Software

- Do not work on the full data immediately, get a **small subset** or a **reduced** version to study, develop, debug, and test. In this way, you can develop your software much faster, made/find mistakes much earlier
- Break down big/difficult problem into smaller/easier substeps (avoid blackbox debugging)
- Be structured, organised, and logical
- Keep good documentation and learn how to search (the correct keywords) for help online