```
In [1]: import gzip
   import pandas as pd
   from collections import defaultdict
   import numpy as np
   import re
```

Import all the json data into dataframe

```
In [2]:
         def parse(path):
            g = gzip.open(path, 'rb')
            for 1 in g:
              yield eval(1)
         #getDF but spererate helpful field into outOf and nHelpful two fields
         def getDF(path):
             i = 0
             df = \{\}
             for d in parse(path):
                  a = d['helpful']
                  d.update(a) #spererate helpful field into outOf and nHelpful two fie
                 df[i] = d
                  i += 1
             return pd.DataFrame.from dict(df, orient='index')
In [3]: #read raw data into dataframe without outOf = 0
         path train = '/Users/xiasong/Documents/Class 2016/DSE/DSE220/homework/Final/
         path test = '/Users/xiasong/Documents/Class 2016/DSE/DSE220/homework/Final/t
         df raw = getDF(path train)
         test df raw = getDF(path test)
In [4]: | df_raw.shape, test_df_raw.shape
Out[4]: ((200000, 14), (14000, 13))
In [5]: df raw.head(1)
Out[5]:
            categoryID categories
                                   itemID
                                          reviewerID rating reviewText reviewHash reviewTime
                                                           These are
                       [[Clothing,
                        Shoes &
                                                           cute, but
         0
                        Jewelry,
                               I655355328 U745881038
                                                          they are a R115160670 05 20, 2014
                                                      3.0
                       Women],
                                                          little small.
```

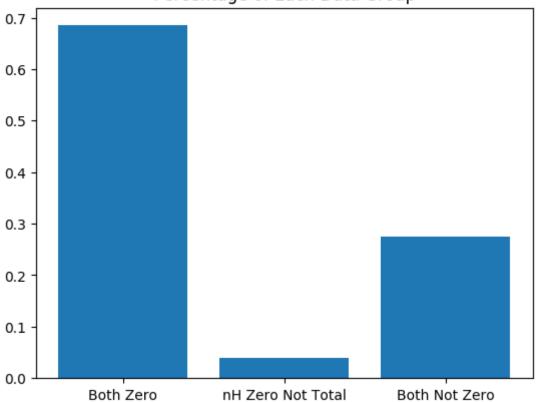
Data Mining

[Clothing...

```
In [6]:
        import numpy as np
        import matplotlib.pyplot as plt; plt.rcdefaults()
        from pylab import *
        #1.Both outof and nhelpful are zeros
        zz = df_raw.loc[(df_raw.outOf == 0) & (df_raw.nHelpful == 0)]
        zz = zz.reset_index(drop=True)
        #2.Outof nonzero but nhelpful is zero
        nz = df raw.loc[(df raw.outOf != 0) & (df raw.nHelpful == 0)]
        nz = nz.reset_index(drop=True)
        #3.Both outof and nhelpful are nonzero
        nn = df raw.loc[df raw.nHelpful != 0]
        nn = nn.reset_index(drop=True)
        #percentage of each category
        total = len(zz) + len(nz) + len(nn)
        Pzz = len(zz)/total
        Pnz = len(nz)/total
        Pnn = len(nn)/total
        percentage = [Pzz, Pnz, Pnn]
        print (percentage)
        n = 3
        ind = np.arange(n)
        #bar plot for three data sets
        #objects = ('Both Zero', 'nH Zero Not Total', 'Both Not Zero')
        figure(1)
        bar(ind,percentage, align='center')
        xticks(ind, ('Both Zero', 'nH Zero Not Total', 'Both Not Zero'))
        #xlabel('Data Groups')
        #ylabel('Percentage')
        title('Percentage of Each Data Group')
        plt.show()
```

[0.68492, 0.03989, 0.27519]

Percentage of Each Data Group



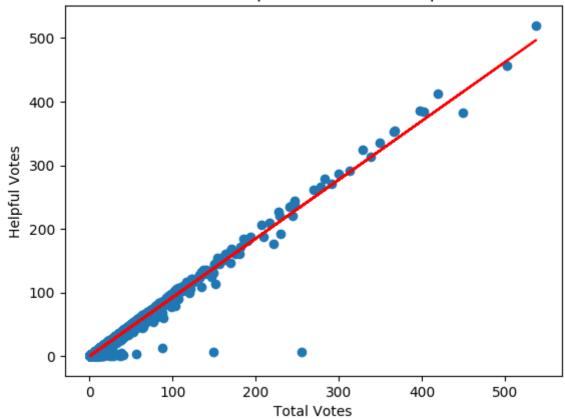
Helpratio: positive number of helpful vote to total number of vote

```
In [7]: #cleaning train data and remove votes less than 1
    df = df_raw[df_raw.outOf > 0]
    df = df.reset_index(drop=True)
```

```
In [8]: def polyfit(x,y,degree):
    results = {}
    coeffs = np.polyfit(x,y,degree)
    results['polynomial'] = coeffs.tolist()
    p = np.polyld(coeffs)
    yhat = p(x)
    ybar = np.sum(y)/len(y)
    ssreg = np.sum((yhat-ybar) **2)
    sstot = np.sum((y-ybar)**2)
    results['determination'] = ssreg / sstot
    return results
```

In [9]: #relationship between total votes and helpful votes
import matplotlib.pyplot as plt
import numpy as np
 x = df['outOf']
 y = df['nHelpful']
 fig, ax = plt.subplots()
 fit = np.polyfit(x,y,deg=1)
 ax.plot(x, fit[0] * x + fit[1], color = 'red')
 ax.scatter(x,y)
 ax.set_title('Relationshipe of outOf and nHelpful')
 ax.set_xlabel("Total Votes")
 ax.set_ylabel("Helpful Votes")
 plt.show()
 print (polyfit(x,y,1))

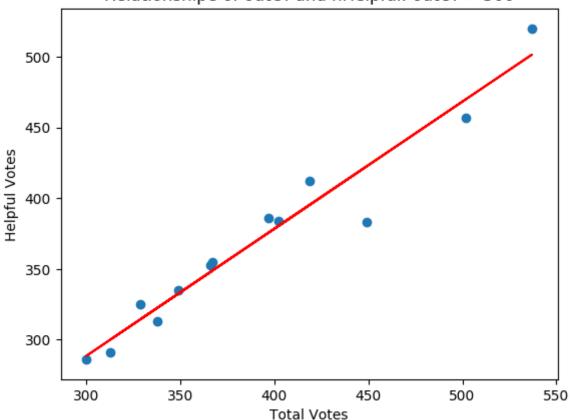
Relationshipe of outOf and nHelpful



{'polynomial': [0.9257433555107532, -0.30651671051744034], 'determinatio n': 0.97546901144804632}

```
In [191]:
          #relationship between total votes and helpful votes
           import matplotlib.pyplot as plt
           import numpy as np
          x = df['outOf']
          y = df['nHelpful']
          z = pd.concat([x,y], axis = 1)
           z1 = z.loc[(z.outOf >= 300)]
          x1 = z1['outOf']
          y1 = z1['nHelpful']
          fig, ax = plt.subplots()
          fit = np.polyfit(x1,y1,deg=1)
          ax.plot(x1, fit[0] * x1 + fit[1], color = 'red')
          ax.scatter(x1,y1)
          ax.set_title('Relationshipe of outOf and nHelpful: outOf > 300')
          ax.set_xlabel("Total Votes")
          ax.set_ylabel("Helpful Votes")
          plt.show()
          print (polyfit(x1,y1,1))
           len(x1)
```

Relationshipe of outOf and nHelpful: outOf > 300

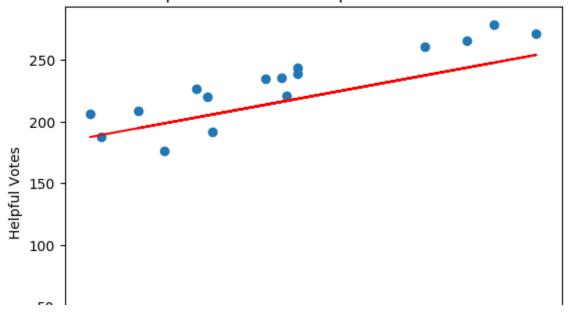


{'polynomial': [0.8980703280318085, 19.121505964214737], 'determination': 0.94643527391630267}

Out[191]: 13

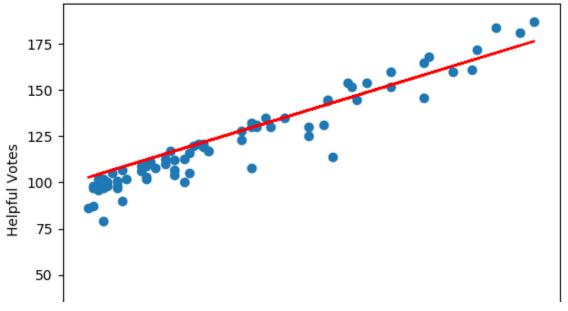
In [186]: #relationship between total votes and helpful votes import matplotlib.pyplot as plt import numpy as np x = df['outOf']y = df['nHelpful'] z = pd.concat([x,y], axis = 1)z2 = z.loc[(z.outOf >= 200) & (z.outOf < 300)]x2 = z2['outOf']y2 = z2['nHelpful']fig, ax = plt.subplots() fit = np.polyfit(x2,y2,deg=1)ax.plot(x2, fit[0] * x2 + fit[1], color = 'red')ax.scatter(x2,y2) ax.set_title('Relationshipe of outOf and nHelpful: 200 =< outOf < 300')</pre> ax.set_xlabel("Total Votes") ax.set_ylabel("Helpful Votes") plt.show() print (polyfit(x2,y2,1)) print (len(x2))

Relationshipe of outOf and nHelpful: 200 =< outOf < 300

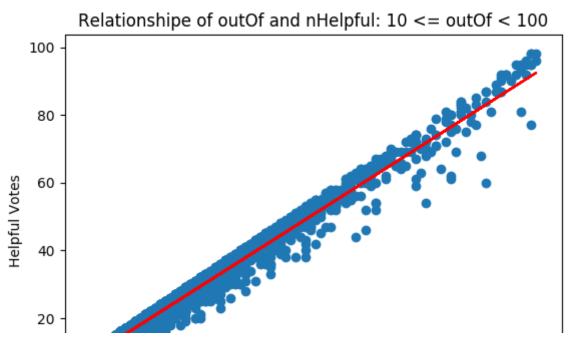


```
In [187]:
          #relationship between total votes and helpful votes
          import matplotlib.pyplot as plt
          import numpy as np
          x = df['outOf']
          y = df['nHelpful']
          z = pd.concat([x,y], axis = 1)
          z3 = z.loc[(z.outOf >= 100) & (z.outOf < 200)]
          x3 = z3['outOf']
          y3 = z3['nHelpful']
          fig, ax = plt.subplots()
          fit = np.polyfit(x2,y2,deg=1)
          ax.plot(x3, fit[0] * x3 + fit[1], color = 'red')
          ax.scatter(x3,y3)
          ax.set_title('Relationshipe of outOf and nHelpful: 100 <= outOf < 200')</pre>
          ax.set_xlabel("Total Votes")
          ax.set_ylabel("Helpful Votes")
          plt.show()
          print (polyfit(x3,y3,1))
          print (len(x3))
```

Relationshipe of outOf and nHelpful: 100 <= outOf < 200

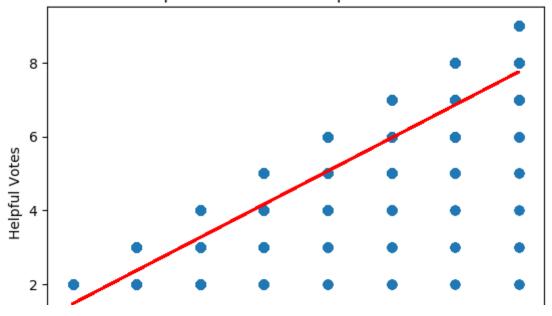


```
In [192]:
          #relationship between total votes and helpful votes
          import matplotlib.pyplot as plt
          import numpy as np
          x = df['outOf']
          y = df['nHelpful']
          z = pd.concat([x,y], axis = 1)
          z4 = z.loc[(z.outOf >= 10) & (z.outOf < 100)]
          x4 = z4['outOf']
          y4 = z4['nHelpful']
          fig, ax = plt.subplots()
          fit = np.polyfit(x4,y4,deg=1)
          ax.plot(x4, fit[0] * x4 + fit[1], color = 'red')
          ax.scatter(x4,y4)
          ax.set_title('Relationshipe of outOf and nHelpful: 10 <= outOf < 100')</pre>
          ax.set_xlabel("Total Votes")
          ax.set_ylabel("Helpful Votes")
          plt.show()
          print (polyfit(x4,y4,1))
          print (len(x4))
```



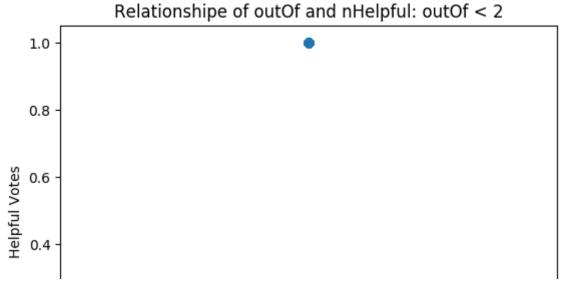
In [194]: #relationship between total votes and helpful votes import matplotlib.pyplot as plt import numpy as np x = df['outOf']y = df['nHelpful'] z = pd.concat([x,y], axis = 1)z5 = z.loc[(z.out0f >= 2) & (z.out0f < 10)]x5 = z5['outOf']y5 = z5['nHelpful']fig, ax = plt.subplots() fit = np.polyfit(x5,y5,deg=1) ax.plot(x5, fit[0] * x5 + fit[1], color = 'red')ax.scatter(x5,y5) ax.set_title('Relationshipe of outOf and nHelpful: 2 =< outOf < 10')</pre> ax.set_xlabel("Total Votes") ax.set_ylabel("Helpful Votes") plt.show() print (polyfit(x5,y5,1)) print (len(x5))

Relationshipe of outOf and nHelpful: 2 =< outOf < 10



```
In [195]:
          #relationship between total votes and helpful votes
           import matplotlib.pyplot as plt
           import numpy as np
          x = df['outOf']
          y = df['nHelpful']
          z = pd.concat([x,y], axis = 1)
           z7 = z.loc[(z.outOf < 2)]
          x7 = z7['outOf']
          y7 = z7['nHelpful']
          fig, ax = plt.subplots()
          fit = np.polyfit(x7,y7,deg=1)
          ax.plot(x7, fit[0] * x7 + fit[1], color = 'red')
          ax.scatter(x7,y7)
          ax.set_title('Relationshipe of outOf and nHelpful: outOf < 2')</pre>
          ax.set_xlabel("Total Votes")
          ax.set_ylabel("Helpful Votes")
          plt.show()
          print (polyfit(x7,y7,1))
          print (len(x7))
```

/Users/xiasong/anaconda2/envs/py36/lib/python3.6/site-packages/ipykernel/ __main__.py:11: RankWarning: Polyfit may be poorly conditioned



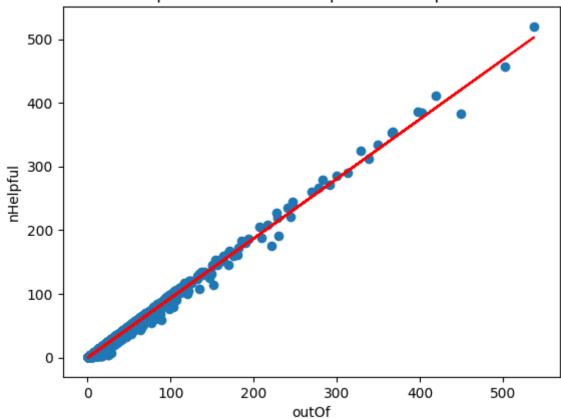
```
In [17]: #calculate helpratio, positive number of helpful vote to total number of vot
a = df['outOf']
b = len(a)
c = df['nHelpful']
Helpratio = []
for i in range(b):
    d = c[i]/a[i]
    Helpratio.append(d)
```

```
In [18]: df['Helpratio'] = Helpratio

In [19]: ratio_df = df.loc[df.Helpratio >= 0.15]
    ratio_df = ratio_df.reset_index(drop = True)
```

```
In [20]: x = ratio_df['outOf']
    y = ratio_df['nHelpful']
    fig, ax = plt.subplots()
    fit = np.polyfit(x,y,deg=1)
    ax.plot(x, fit[0] * x + fit[1], color = 'red')
    ax.scatter(x,y)
    ax.set_title('Relationshipe of outOf and nHelpful with Helpratio >= 0.15')
    ax.set_xlabel("outOf")
    ax.set_ylabel("nHelpful")
    plt.show()
    print (polyfit(x,y,1))
```

Relationshipe of outOf and nHelpful with Helpratio >= 0.15

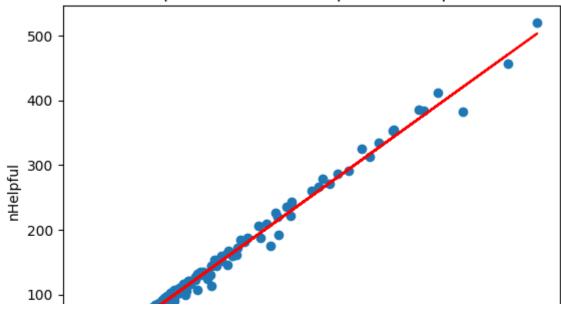


{'polynomial': [0.93685589886361, -0.2138830985714079], 'determination': 0.99121266289340604}

```
In [21]: ratio_df1 = df.loc[df.Helpratio < 0.15]
    ratio_df1 = ratio_df.reset_index(drop = True)
    #ratio_df1 = ratio_df1.reset_index(drop=True)</pre>
```

```
In [22]: x = ratio_df1['outOf']
    y = ratio_df1['nHelpful']
    fig, ax = plt.subplots()
    ax.scatter(x,y)
    fit = np.polyfit(x,y,deg=1)
    ax.plot(x, fit[0] * x + fit[1], color = 'red')
    ax.set_title('Relationshipe of outOf and nHelpful with Helpratio < 0.15')
    ax.set_xlabel("outOf")
    ax.set_ylabel("nHelpful")
    plt.show()
    print (polyfit(x,y,1))</pre>
```

Relationshipe of outOf and nHelpful with Helpratio < 0.15

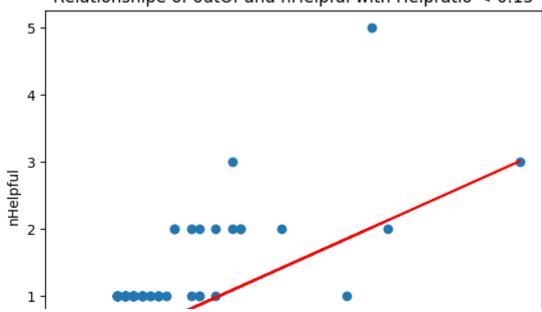


```
In [23]: filter_df = df.drop(df[(df.Helpratio < 0.15) & (df.outOf > 80)].index)
filter_df = filter_df.reset_index(drop=True)
```

```
In [24]: ratio_df1 = filter_df.loc[filter_df.Helpratio < 0.15]
    ratio_df1 = ratio_df1.reset_index(drop=True)</pre>
```

```
In [25]: x = ratio_df1['outOf']
    y = ratio_df1['nHelpful']
    fig, ax = plt.subplots()
    ax.scatter(x,y)
    fit = np.polyfit(x,y,deg=1)
    ax.plot(x, fit[0] * x + fit[1], color = 'red')
    ax.set_title('Relationshipe of outOf and nHelpful with Helpratio < 0.15')
    ax.set_xlabel("outOf")
    ax.set_ylabel("nHelpful")
    plt.show()
    print (polyfit(x,y,1))</pre>
```





Classify data into two groups: 1 Helpratio >= 0.15; 0 Helpratio < 0.15

```
In [27]: a = len(filter_df['outOf'])
         b = filter df['Helpratio']
         c = []
          for i in range(a):
              if b[i] >= 0.15:
                  c.append(1)
              else:
                  c.append(0)
          filter_df['Helpgroup'] = c
In [28]:
         j = 0
          for i in c:
              if i == 0:
                  j += 1
          j
Out[28]: 8044
```

Extract related features from original data

Delay time from the first same product review

Train data

```
In [30]: # substract the first reviews unixReviewTime for the corresponding reviews
a = np.zeros((1, len(filter_df)))
for i in range(len(filter_df)):
    pid = filter_df['itemID'][i]
    a[0][i] = filter_df['unixReviewTime'][i] - time_dict[pid]
```

```
In [31]: filter_df.unixReviewTime = a.transpose()
```

Test data

```
In [32]:
         #computations for the unixreviewtime of the first time review for a specific
         time dict = {}
         count_dict = {}
         for i in range(len(test_df_raw)):
             pid = test_df_raw['itemID'][i]
             tim = test df raw['unixReviewTime'][i]
             if pid in time dict:
                 count dict[pid] = count dict[pid] + 1
                  if tim < time_dict[pid]:</pre>
                      time_dict[pid] = tim
             else:
                 count_dict[pid] = 1
                 time dict[pid] = tim
In [33]: # substract the first reviews unixReviewTime for the corresponding reviews
         a = np.zeros((1, len(test_df_raw)))
         for i in range(len(test df raw)):
             pid = test_df_raw['itemID'][i]
             a[0][i] = test_df_raw['unixReviewTime'][i] - time_dict[pid]
In [34]: test_df_raw.unixReviewTime = a.transpose()
```

Rating score deviation from mean

Train data

```
In [35]: ratingmean = filter_df['rating'].groupby(filter_df['itemID']).transform('mea
In [36]: ratDevmean = filter_df['rating'] - ratingmean
In [37]: filter_df['ratDevmean'] = ratDevmean
In [38]: filter_df['ratDevmean_ab'] = filter_df['ratDevmean'].abs()
```

Test data

```
In [39]: ratingmean = test_df_raw['rating'].groupby(test_df_raw['itemID']).transform(
In [40]: ratDevmean = test_df_raw['rating'] - ratingmean
In [41]: test_df_raw['ratDevmean'] = ratDevmean
In [42]: test_df_raw['ratDevmean_ab'] = test_df_raw['ratDevmean'].abs()
```

Number of words of each reveiw text

Train data

```
In [43]: #extract number of words of each review text
  reviewWords = []
  for i in filter_df['reviewText']:
        a = i.split()
        b = len(a)
        reviewWords.append(b)
```

```
In [44]: filter_df['reviewWords'] = reviewWords
```

Test data

```
In [45]: #extract number of words of each review text
reviewWords = []
for i in test_df_raw['reviewText']:
    a = i.split()
    b = len(a)
    reviewWords.append(b)
```

```
In [46]: test_df_raw['reviewWords'] = reviewWords
```

Number of words of each summary text (review length)

Train data

```
In [47]: #extract number of words of each summary text
summaryWords = []
for i in filter_df['summary']:
    a = i.split()
    b = len(a)
    summaryWords.append(b)
```

```
In [48]: filter_df['summaryWords'] = summaryWords
```

Test data

```
In [49]: #extract number of words of each summary text
summaryWords = []
for i in test_df_raw['summary']:
    a = i.split()
    b = len(a)
    summaryWords.append(b)
```

```
In [50]: test_df_raw['summaryWords'] = summaryWords
```

Ratio of summary words to review text words

Train data

```
In [51]: filter_df['ratiosuWords'] = filter_df['summaryWords']/filter_df['reviewWords']
```

Test data

```
In [52]: test_df_raw['ratiosuWords'] = test_df_raw['summaryWords']/test_df_raw['revie
```

Number of sentences of each reveiw text

Train data

```
In [54]: filter_df['reviewSentences'] = reviewSentences
```

Test data

```
In [56]: test_df_raw['reviewSentences'] = reviewSentences
```

Number of characters of each reveiw text

```
In [57]: #I found that string.punctuation did not include all the punctuations of bropunctuation = [' ','!','"','*','*','*','*',''','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*','*
```

```
In [58]: #extract number of letters of each review text
from collections import Counter
reviewChars = []
for i in filter_df['reviewText']:
    a = dict(Counter(i))
    b = {k:v for k,v in a.items() if k not in punctuation}
    c = sum(list(b.values()))
    reviewChars.append(c)
```

```
In [59]: filter_df['reviewChars'] = reviewChars
```

Test data

```
In [60]: #extract number of letters of each review text
    reviewChars = []
    for i in test_df_raw['reviewText']:
        a = dict(Counter(i))
        b = {k:v for k,v in a.items() if k not in punctuation}
        c = sum(list(b.values()))
        reviewChars.append(c)
```

```
In [61]: test_df_raw['reviewChars'] = reviewChars
```

Readability of each review (ARI as indext to measure)

```
In [62]: | #calculate readability of reveiw text
         wordperSen = []
         charperWord = []
         a = list(filter df['reviewWords'])
         b = list(filter df['reviewSentences'])
         c = list(filter df['reviewChars'])
          for i in range(len(a)):
             if b[i] == 0:
                  wordperSen.append(0)
             else:
                  j = a[i] / b[i]
                  wordperSen.append(j)
         for i in range(len(a)):
             if a[i] == 0:
                  charperWord.append(0)
             else:
                  k = c[i] / a[i]
                  charperWord.append(k)
```

```
In [63]: reviewRead = []
for i in range(len(a)):
    ari = 4.71 * charperWord[i] + 0.5 * wordperSen[i] - 21.43
    reviewRead.append(ari)
```

```
In [64]: filter_df['reviewRead'] = reviewRead
```

Test data

```
In [65]: #calculate readability of reveiw text
         wordperSen = []
         charperWord = []
         a = test df raw['reviewWords']
         b = test df raw['reviewSentences']
         c = test_df_raw['reviewChars']
         for i in range(len(a)):
             if b[i] == 0:
                 wordperSen.append(0)
             else:
                  j = a[i] / b[i]
                 wordperSen.append(j)
         for i in range(len(a)):
             if a[i] == 0:
                  charperWord.append(0)
             else:
                 k = c[i] / a[i]
                 charperWord.append(k)
```

```
In [66]: reviewRead = []
for i in range(len(a)):
    ari = 4.71 * charperWord[i] + 0.5 * wordperSen[i] - 21.43
    reviewRead.append(ari)
```

```
In [67]: test_df_raw['reviewRead'] = reviewRead
```

Number of punctuations of each reveiw text

```
In [71]: #extract number of punctuations of each review text
reviewPuncts = []
for i in test_df_raw['reviewText']:
    a = dict(Counter(i))
    b = {k:v for k,v in a.items() if k in punctuation}
    c = sum(list(b.values()))
    reviewPuncts.append(c)
```

```
In [72]: test_df_raw['reviewPuncts'] = reviewPuncts
```

Ratio of punctuations with characters

Train data

```
In [73]: filter_df['ratiopunChar'] = filter_df['reviewPuncts']/filter_df['reviewChars
```

Test data

```
In [74]: test_df_raw['ratiopunChar'] = test_df_raw['reviewPuncts']/test_df_raw['reviewPuncts']
```

Number of capital words of each review

Train data

```
In [75]: #extract number of capital words of each summary text
    reviewCwords = []
    for i in filter_df['reviewText']:
        a = i.split()
        b = [word for word in a if word.isupper()]
        c = len(b)
        reviewCwords.append(c)
```

```
In [76]: filter_df['reviewCwords'] = reviewCwords
```

```
In [77]: filter_df['ratioCwords'] = filter_df['reviewCwords']/filter_df['reviewWords
```

Test data

```
In [78]: #extract number of capital words of each summary text
    reviewCwords = []
    for i in test_df_raw['reviewText']:
        a = i.split()
        b = [word for word in a if word.isupper()]
        c = len(b)
        reviewCwords.append(c)
In [79]: test_df_raw['reviewCwords'] = reviewCwords
```

In [80]: test df raw['ratioCwords'] = test df raw['reviewCwords']/test df raw['review

Number of capital words of each summary

Train data

```
In [81]: #extract number of capital words of each summary text
summaryCwords = []
for i in filter_df['summary']:
    a = i.split()
    b = [word for word in a if word.isupper()]
    c = len(b)
    summaryCwords.append(c)
```

```
In [82]: filter_df['summaryCwords'] = summaryCwords
```

```
In [83]: filter_df['suratioCwords'] = filter_df['summaryCwords']/filter_df['summaryWords']
```

Test data

```
In [84]: #extract number of capital words of each summary text
summaryCwords = []
for i in test_df_raw['summary']:
    a = i.split()
    b = [word for word in a if word.isupper()]
    c = len(b)
    summaryCwords.append(c)
```

```
In [85]: test_df_raw['summaryCwords'] = summaryCwords
In [86]: test_df_raw['suratioCwords'] = test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test_df_raw['summaryCwords']/test
```

Number of exclimation and question marks of each review text

```
In [87]: #extract number of exclimation and question mark in review text
reexcqueMarks = []
for i in filter_df['reviewText']:
    a = re.findall(r'[!?]',i)
    b = len(a)
    reexcqueMarks.append(b)
```

```
In [88]: filter_df['reexcqueMarks'] = reexcqueMarks
```

Test data

```
In [89]: #extract number of exclimation and question mark in review text
reexcqueMarks = []
for i in test_df_raw['reviewText']:
    a = re.findall(r'[!?]',i)
    b = len(a)
    reexcqueMarks.append(b)
```

```
In [90]: test_df_raw['reexcqueMarks'] = reexcqueMarks
```

Number of exclimation and question marks of each summary

Train data

```
In [91]: #extract number of exclimation and question mark in review text
suexcqueMarks = []
for i in filter_df['summary']:
    a = re.findall(r'[!?]',i)
    b = len(a)
    suexcqueMarks.append(b)
```

```
In [92]: filter_df['suexcqueMarks'] = suexcqueMarks
```

```
In [93]: filter_df.shape
Out[93]: (63013, 32)
```

Test data

```
In [94]: #extract number of exclimation and question mark in review text
suexcqueMarks = []
for i in test_df_raw['summary']:
    a = re.findall(r'[!?]',i)
    b = len(a)
    suexcqueMarks.append(b)
```

```
In [95]: test_df_raw['suexcqueMarks'] = suexcqueMarks
```

Number of reviews of each product (measure the popularity of product)

Train data

```
In [96]: from collections import Counter
   ItemID = list(filter_df['itemID'])
   a = len(ItemID)
   b = []
   counts = dict(Counter(ItemID))
   for i in range(a):
        c = ItemID[i]
        d = counts[c]
        b.append(d)
```

```
In [97]: filter_df['numreviewPro'] = b
```

Test data

```
In [98]: ItemID = list(test_df_raw['itemID'])
a = len(ItemID)
b = []
counts = dict(Counter(ItemID))
for i in range(a):
    c = ItemID[i]
    d = counts[c]
    b.append(d)
```

```
In [99]: test_df_raw['numreviewPro'] = b
```

number of reviews each reviewer (measure reviewer's experience)

Train data

```
In [100]: ReviewerID = list(filter_df['reviewerID'])
a = len(ReviewerID)
b = []
counts = dict(Counter(ReviewerID))
for i in range(a):
    c = ReviewerID[i]
    d = counts[c]
    b.append(d)
```

Test data

In [101]: filter_df['numReviews'] = b

```
ReviewerID = list(test_df_raw['reviewerID'])
a = len(ReviewerID)
b = []
counts = dict(Counter(ReviewerID))
for i in range(a):
    c = ReviewerID[i]
    d = counts[c]
    b.append(d)
```

```
In [103]: test_df_raw['numReviews'] = b
```

Data pruning

```
In [104]:
           #remove unnecessary features
            filter_dfpru = filter_df.drop(['categoryID', 'categories','itemID','reviewel
In [105]: filter_dfpru.head(1)
Out[105]:
               rating
                    unixReviewTime outOf Helpratio Helpgroup ratDevmean ratDevmean_ab reviewWords
            0
                 3.0
                         41904000.0
                                              1.0
                                                              -0.428571
                                                                            0.428571
                                                                                            28
           1 rows × 23 columns
```

```
In [106]: for i in filter dfpru:
              print (i)
```

rating unixReviewTime out0f Helpratio Helpgroup ratDevmean ratDevmean ab reviewWords summaryWords ratiosuWords reviewSentences reviewChars reviewRead reviewPuncts ratiopunChar reviewCwords ratioCwords summaryCwords suratioCwords reexcqueMarks suexcqueMarks numreviewPro

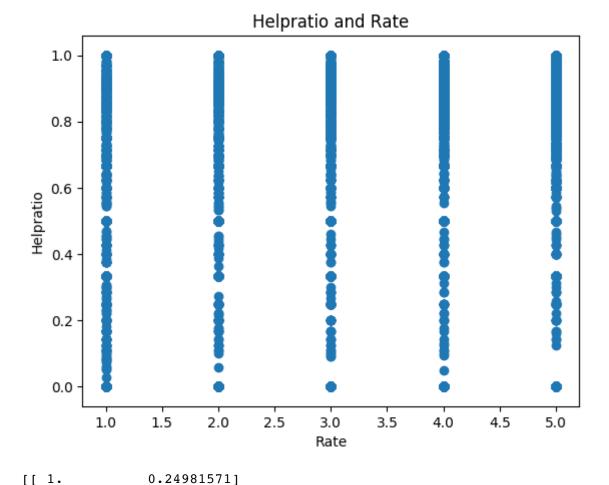
numReviews

In [107]: filter dfpru.corr() Out[107]: rating unixReviewTime outOf Helpratio Helpgroup ratDevmean ratDevme 1.000000 -0.044461 0.004787 0.178376 0.110524 8.251876e-01 -0. rating -4.553042eunixReviewTime -0.044461 1.000000 -0.105571 0.009313 -0.039767 0. 02 0.004787 -0.105571 1.000000 0.079916 0.100943 1.648969e-02 0.0 outOf 0.178376 0.009313 0.079916 1.000000 0.868004 1.430415e-01 -0. **Helpratio** 0.110524 -0.039767 0.100943 0.868004 1.000000 8.465561e-02 Helpgroup -0.0ratDevmean 0.825188 -0.045530 0.016490 0.143041 0.084656 1.000000e+00 -O : -3.410380eratDevmean_ab -0.501657 0.136534 0.028052 -0.119315 -0.062750 1.1 -8.737217ereviewWords -0.011915 0.017974 0.254877 0.046372 0.084260 -O (0.3 -7.429443esummaryWords -0.094424 0.031464 0.071139 -0.005707 0.014204 0. 02 In [108]: #remove unnecessary features filter_dfpru1 = filter_df.drop(['categoryID', 'categories','itemID','reviewe In [109]: #remove unnecessary features #df data2 = df data.drop(['unixReviewTime', 'ratDevmean ab','ratiosuWords', #keep necessary features In [110]: #filter dfpru3 = filter dfpru1[['rating','outOf', 'ratDevmean','reviewWords #keep necessary features In [111]: filter dfpru3 = filter dfpru1[['rating','unixReviewTime','outOf', 'reviewWor In [112]: #keep necessary features #filter dfpru3 = filter dfpru1[['rating','outOf', 'reviewWords','ratiosuWord In [113]: filter dfpru3.head(1) Out[113]: rating unixReviewTime outOf reviewWords summaryCwords ratiosuWords suexcqueMarks 3.0 41904000.0 2 28 0 0.107143 0 0 #keep necessary features In [114]: test df = test df raw[['rating','unixReviewTime','outOf', 'reviewWords','sur

Data exploratory

```
In [368]: Helpratio = list(filter_dfpru['Helpratio'])
    Rate = list(filter_dfpru3['rating'])
    Time = list(filter_dfpru3['unixReviewTime'])
    OutOf = list(filter_dfpru3['outOf'])
    reviewWords = list(filter_dfpru3['reviewWords'])
    summaryCwords = list(filter_dfpru3['summaryCwords'])
    ratiosuWords = list(filter_dfpru3['ratiosuWords'])
    suexcqueMarks = list(filter_dfpru3['suexcqueMarks'])
    numreviewPro = list(filter_dfpru3['numreviewPro'])
    numReviews = list(filter_dfpru3['numReviews'])
```

```
In [370]: import matplotlib.pyplot as plt
    x = Rate
    y = Helpratio
    fig, ax = plt.subplots()
    ax.scatter(x,y)
    ax.set_title('Helpratio and Rate')
    ax.set_xlabel('Rate')
    ax.set_ylabel("Helpratio")
    plt.show()
    print (np.corrcoef(x,Helpratio))
```



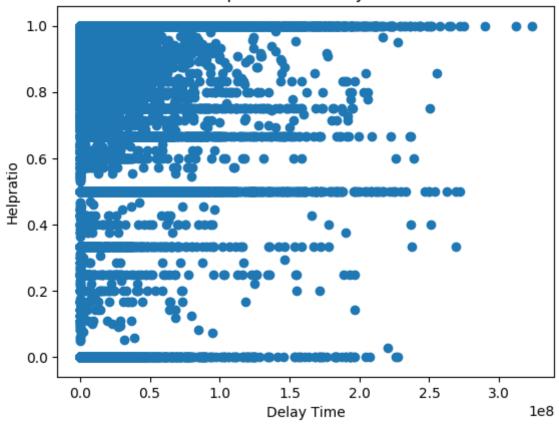
[0.24981571

1.

]]

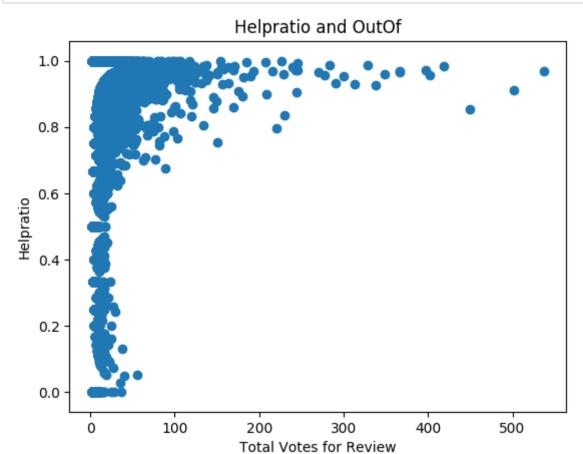
```
In [371]: x = Time
    y = Helpratio
    fig, ax = plt.subplots()
    ax.scatter(x,y)
    ax.set_title('Helpratio and Delay Time')
    ax.set_xlabel('Delay Time')
    ax.set_ylabel("Helpratio")
    plt.show()
    print (np.corrcoef(x,Helpratio))
```

Helpratio and Delay Time



```
[[ 1. -0.02818985]
[-0.02818985 1. ]]
```

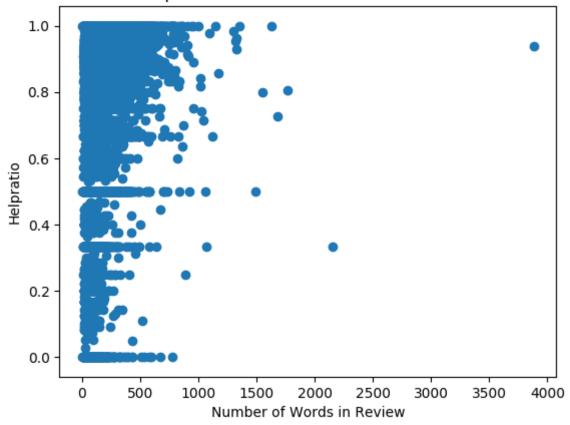
```
In [372]: x = OutOf
    y = Helpratio
    fig, ax = plt.subplots()
    ax.scatter(x,y)
    ax.set_title('Helpratio and OutOf')
    ax.set_xlabel('Total Votes for Review')
    ax.set_ylabel("Helpratio")
    plt.show()
    print (np.corrcoef(x,Helpratio))
```



```
[[ 1. 0.11865756]
[ 0.11865756 1. ]]
```

```
In [373]: x = reviewWords
y = Helpratio
fig, ax = plt.subplots()
ax.scatter(x,y)
ax.set_title('Helpratio and number of words in review')
ax.set_xlabel('Number of Words in Review')
ax.set_ylabel("Helpratio")
plt.show()
print (np.corrcoef(x,Helpratio))
```

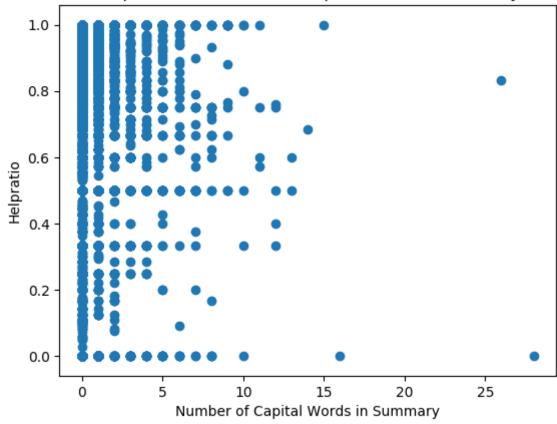
Helpratio and number of words in review



```
[[ 1. 0.04613624]
[ 0.04613624 1. ]]
```

```
In [374]: x = summaryCwords
y = Helpratio
fig, ax = plt.subplots()
ax.scatter(x,y)
ax.set_title('Helpratio and number of capital words in summary')
ax.set_xlabel('Number of Capital Words in Summary')
ax.set_ylabel("Helpratio")
plt.show()
print (np.corrcoef(x,Helpratio))
```

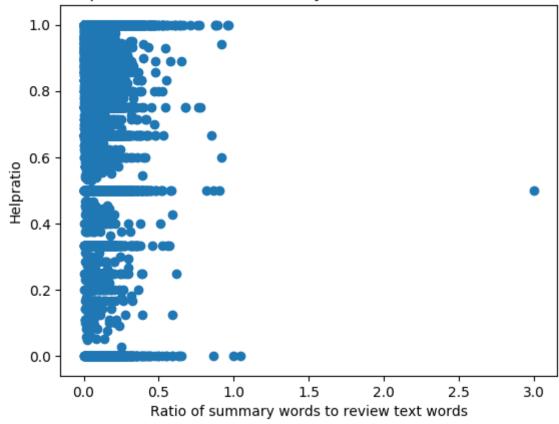




```
[[ 1. -0.03675297]
[-0.03675297 1. ]]
```

```
In [376]: x = ratiosuWords
y = Helpratio
fig, ax = plt.subplots()
ax.scatter(x,y)
ax.set_title('Helpratio and ratio of summary words to review text words')
ax.set_xlabel('Ratio of summary words to review text words')
ax.set_ylabel("Helpratio")
plt.show()
print (np.corrcoef(x,Helpratio))
```

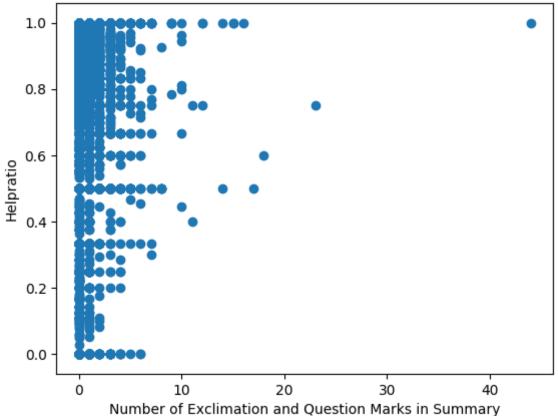
Helpratio and ratio of summary words to review text words



```
[[ 1. -0.05560523]
[-0.05560523 1. ]]
```

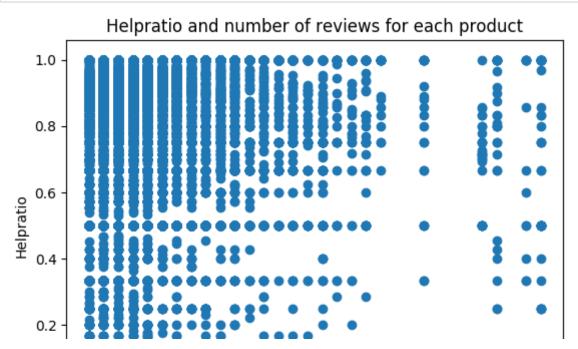
```
In [377]: x = suexcqueMarks
y = Helpratio
fig, ax = plt.subplots()
ax.scatter(x,y)
ax.set_title('Helpratio and number of exclimation and quesiton marks in summ
ax.set_xlabel('Number of Exclimation and Question Marks in Summary')
ax.set_ylabel("Helpratio")
plt.show()
print (np.corrcoef(x,Helpratio))
```

Helpratio and number of exclimation and quesiton marks in summary

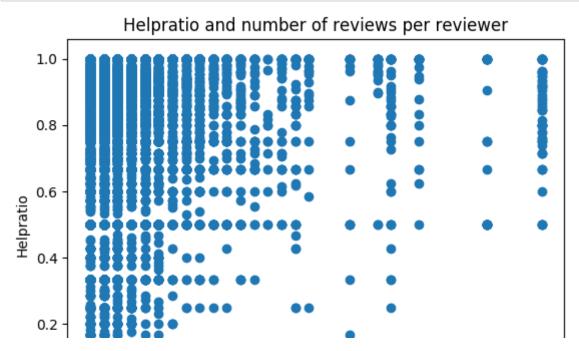


```
[[ 1. 0.02723845]
[ 0.02723845 1. ]]
```

```
In [378]: x = numreviewPro
    y = Helpratio
    fig, ax = plt.subplots()
    ax.scatter(x,y)
    ax.set_title('Helpratio and number of reviews for each product')
    ax.set_xlabel('Number of Reviews per Product')
    ax.set_ylabel("Helpratio")
    plt.show()
    print (np.corrcoef(x,Helpratio))
```



```
In [379]: x = numReviews
    y = Helpratio
    fig, ax = plt.subplots()
    ax.scatter(x,y)
    ax.set_title('Helpratio and number of reviews per reviewer')
    ax.set_xlabel('Number of Reviews per Reviewer')
    ax.set_ylabel("Helpratio")
    plt.show()
    print (np.corrcoef(x,Helpratio))
```



Classify test data

```
In [115]: from sklearn.model_selection import train_test_split
    X = filter_dfpru3
    y = filter_df['Helpgroup']
    X_train, X_val, y_train, y_val = train_test_split(X, y, test_size=.2, randon)
In [116]: len(X)
Out[116]: 63013
In [117]: import collections
lab_countl=dict(collections.Counter(y_train))
lab_count = collections.OrderedDict(sorted(lab_count1.items()))
    print (lab_count)
    OrderedDict([(0, 6388), (1, 44022)])
In [118]: 910/(910+26659)
Out[118]: 0.03300808879538612
```

```
In [119]: from sklearn.metrics import mean absolute error
          from sklearn.linear model import LogisticRegression
          clf = LogisticRegression()
          clf.fit(X_train, y_train, sample_weight=np.array([1 if r==0 else 1 for r in
          prediction_log = clf.predict(X_val)
          print (mean_absolute_error(y_val, prediction_log))
          0.13139728636
In [120]: j = 0
          for i in prediction log:
              if i == 0:
                  j += 1
          b = j / (X_val.shape[0])
          print (j, b)
          0 0.0
In [121]: from sklearn.linear_model import Perceptron
          clf = Perceptron()
          clf.fit(X_train, y_train, sample weight=np.array([1 if r==0 else 1 for r in
          prediction per = clf.predict(X val)
          print (mean_absolute_error(y_val, prediction_per))
          0.640879155757
In [122]: j = 0
          for i in prediction per:
              if i == 0:
                  i += 1
          b = j / (X_val.shape[0])
          print (j, b)
          9029 0.7164167261763073
In [123]: from sklearn.tree import DecisionTreeClassifier
          clf = DecisionTreeClassifier(max depth=5)
          clf.fit(X train, y train, sample weight=np.array([1 if r==0 else 1 for r in
          prediction dec = clf.predict(X val)
          print (mean_absolute_error(y_val, prediction_dec))
          0.131873363485
          j = 0
In [124]:
          for i in prediction dec:
              if i == 0:
                  j += 1
          b = j / (X_val.shape[0])
          print (j, b)
          38 0.003015155121796398
```

```
In [125]: | from sklearn.ensemble import RandomForestClassifier
          clf = RandomForestClassifier(max depth=5)
          clf.fit(X_train, y_train, sample weight=np.array([1 if r==0 else 1 for r in
          prediction_ran = clf.predict(X_val)
          print (mean_absolute_error(y_val, prediction_ran))
          0.13139728636
In [126]: j = 0
          for i in prediction ran:
              if i == 0:
                  j += 1
          b = j / (X val.shape[0])
          print (j, b)
          0.0
In [127]: | from sklearn.ensemble import AdaBoostClassifier
          clf = AdaBoostClassifier()
          clf.fit(X_train, y_train, sample weight=np.array([1 if r==0 else 1 for r in
          #prediction test = clf.predict(X test counts)
          prediction ada = clf.predict(X val)
          print (mean_absolute_error(y_val, prediction_ada))
          0.135443941919
In [128]: j = 0
          for i in prediction ada:
              if i == 0:
                   j += 1
          b = j / (X_val.shape[0])
```

237 0.01880504641751964

print (j, b)

Use RandomFroest model to classify test data into 1 or 0 class

```
In [129]: clf = RandomForestClassifier(max_depth=5)
    clf.fit(X_train, y_train, sample_weight=np.array([1 if r==0 else 1 for r in
    prediction_ran = clf.predict(test_df)
```

```
In [130]: test_df_raw['Helpgroup'] = list(prediction_ran)
```

```
In [131]: test_df_raw.head(1)
Out[131]:
                categoryID categories
                                          itemID
                                                  reviewerID
                                                            rating reviewText
                                                                               reviewHash reviewTime
                            [[Sports &
                                                                      I ordered
                            Outdoors,
                                                                     according
                                Other
                                      I520932398 U816789534
                                                                3.0
                                                                     to the size
                                                                               R157684793 07 15, 2011 To
                               Sports,
                                                                      chart but
                               Dance.
                                                                         it's...
                                Clot...
            1 rows × 32 columns
In [132]:
            j = 0
             for i in prediction ada:
                 if i != 1:
                       j += 1
            b = j / (test_df.shape[0])
            print (j, b)
             237 0.016928571428571428
```

Predict test data Helpratio

According to the class sperate dataframe into two dataframes

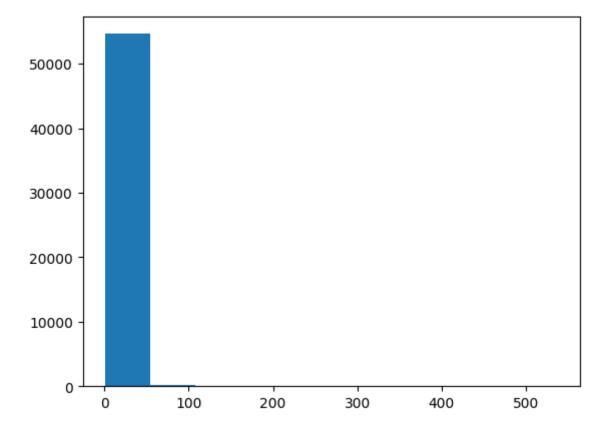
```
In [133]:
          def replace(group):
              mean, std = group.mean(), group.std()
              outliers = (group - mean).abs() > 5*std
                                           # or "group[~outliers].mean()"
              group[outliers] = nan
              return group
In [134]: class0 filter = np.where(filter dfpru['Helpgroup'] == 0)
          class0 filter = list(class0 filter[0])
          class0 df = filter dfpru3.iloc[class0 filter,:]
          y0 = filter dfpru['Helpratio'].iloc[class0 filter]
          X0 = class0 df.reset index(drop=True)
          y0 = y0.reset index(drop=True)
In [135]: | X0_fi = pd.concat([X0, y0], axis = 1)
In [136]: for i in X0 fi:
              X0_fi[i] = replace(X0_fi[i])
          /Users/xiasong/anaconda2/envs/py36/lib/python3.6/site-packages/ipykernel/
            main .py:4: SettingWithCopyWarning:
          A value is trying to be set on a copy of a slice from a DataFrame
          See the caveats in the documentation: http://pandas.pydata.org/pandas-doc
          s/stable/indexing.html#indexing-view-versus-copy (http://pandas.pydata.or
          g/pandas-docs/stable/indexing.html#indexing-view-versus-copy)
```

In [137]: X0 = X0_fi.dropna()

```
y0 = X0['Helpratio']
X0 = X0.drop(['Helpratio'], axis = 1)

In [138]: class1_filter = np.where(filter_dfpru['Helpgroup'] == 1)
    class1_filter = list(class1_filter[0])
    class1_df = filter_dfpru3.iloc[class1_filter,:]
    y1 = filter_dfpru['Helpratio'].iloc[class1_filter]
    X1 = class1_df.reset_index(drop=True)
    y1 = y1.reset_index(drop=True)
```

```
In [139]: a = list(X1['outOf'])
bins = 10
plt.hist(a, bins, histtype='bar')
plt.show()
```



```
In [140]:
          #sperate X1 into two groups
          X1['Helpratio'] = y1
          class11 df = X1.loc[X1.out0f >= 300]
          class12_df = X1.loc[(X1.outOf < 300) & (X1.outOf >= 200)]
          class13_df = X1.loc[(X1.outOf < 200) & (X1.outOf >= 100)]
          class14 df = X1.loc[(X1.outOf < 100) & (X1.outOf >= 10)]
          class15 df = X1.loc[(X1.outOf < 10) & (X1.outOf >= 2)]
          class16 df = X1.loc[X1.outOf < 2]</pre>
          X11 = class11 df.reset index(drop=True)
          X12 = class12_df.reset_index(drop=True)
          X13 = class13 df.reset index(drop=True)
          X14 = class14_df.reset_index(drop=True)
          X15 = class15 df.reset index(drop=True)
          X16 = class16 df.reset index(drop=True)
In [141]: X11.shape, X12.shape,X13.shape,X14.shape,X15.shape,X16.shape
Out[141]: ((13, 10), (16, 10), (73, 10), (5159, 10), (28069, 10), (21639, 10))
In [142]: | for i in X11:
              X11[i] = replace(X11[i])
          for i in X12:
              X12[i] = replace(X12[i])
          for i in X13:
              X13[i] = replace(X13[i])
          for i in X14:
              X14[i] = replace(X14[i])
          for i in X15:
              X15[i] = replace(X15[i])
          for i in X16:
              X16[i] = replace(X16[i])
          /Users/xiasong/anaconda2/envs/py36/lib/python3.6/site-packages/ipykernel/
            main .py:4: SettingWithCopyWarning:
          A value is trying to be set on a copy of a slice from a DataFrame
          See the caveats in the documentation: http://pandas.pydata.org/pandas-doc
          s/stable/indexing.html#indexing-view-versus-copy (http://pandas.pydata.or
          g/pandas-docs/stable/indexing.html#indexing-view-versus-copy)
In [143]: X11 = X11.dropna()
          X12 = X12.dropna()
          X13 = X13.dropna()
          X14 = X14.dropna()
          X15 = X15.dropna()
          X16 = X16.dropna()
```

```
In [144]: | y11 = X11['Helpratio']
          y12 = X12['Helpratio']
          y13 = X13['Helpratio']
          y14 = X14['Helpratio']
          y15 = X15['Helpratio']
          y16 = X16['Helpratio']
          X11 = X11.drop(['Helpratio'], axis = 1)
          X12 = X12.drop(['Helpratio'], axis = 1)
          X13 = X13.drop(['Helpratio'], axis = 1)
          X14 = X14.drop(['Helpratio'], axis = 1)
          X15 = X15.drop(['Helpratio'], axis = 1)
           X16 = X16.drop(['Helpratio'], axis = 1)
In [145]: from sklearn.model selection import train test split
          X0 train, X0 val, y0 train, y0 val = train test split(X0, y0, test size=.2,
          X11_train, X11_val, y11_train, y11_val = train_test_split(X11, y11, test_siz
          X12 train, X12 val, y12 train, y12 val = train_test_split(X12, y12, test_siz
          X13_train, X13_val, y13_train, y13_val = train_test_split(X13, y13, test_siz
           X14_train, X14_val, y14_train, y14_val = train_test_split(X14, y14, test_siz
           X15_train, X15_val, y15_train, y15_val = train_test_split(X15, y15, test_siz
           X16 train, X16 val, y16 train, y16 val = train test split(X16, y16, test siz
In [146]: X0 train norm = X0 train/ X0 train.max()
          X0_{val_norm} = X0_{val} / X0_{val.max()}
          X11_train_norm = X11_train / X11_train.max()
          X11 val norm = X11 val/ X11 val.max()
          X12 train norm = X12 train / X12 train.max()
          X12_val_norm = X12_val / X12_val.max()
          X13 train norm = X13 train / X13 train.max()
          X13 val norm = X13 val / X13 val.max()
          X14 train norm = X14 train / X14 train.max()
          X14 \text{ val norm} = X14 \text{ val} / X14 \text{ val.max()}
          X15_train_norm = X15_train / X15_train.max()
          X15 \text{ val norm} = X15 \text{ val} / X15 \text{ val.max()}
          X16 train norm = X16 train / X16 train.max()
          X16 \text{ val norm} = X16 \text{ val} / X16 \text{ val.max()}
In [147]: import numpy as np
          X0array = np.c [X0 train.as matrix(columns=None), np.ones(len(X0 train))]
           y0array = y0 train.as matrix(columns=None)
           theta0, residuals0, rank0, s0 = np.linalg.lstsq(X0array, y0array)
           X0valarray = np.c [X0 val.as matrix(columns=None), np.ones(len(X0 val))]
           predictions0 = np.dot(X0valarray, theta0)
          print (mean absolute error(y0 val, predictions0))
```

0.0

```
In [148]:
          X11array = np.c [X11 train.as matrix(columns=None), np.ones(len(X11 train))]
          y11array = y11 train.as matrix(columns=None)
          thetal1,residuals11,rank11,s11 = np.linalg.lstsq(X11array, y11array)
          X11valarray = np.c_[X11_val.as_matrix(columns=None), np.ones(len(X11_val))]
          predictions11 = np.dot(X11valarray, theta11)
          print (mean_absolute_error(y11_val, predictions11))
          0.129995539118
In [149]: X12array = np.c [X12 train.as matrix(columns=None), np.ones(len(X12 train))]
          y12array = y12_train.as_matrix(columns=None)
          theta12,residuals12,rank12,s12 = np.linalg.lstsq(X12array, y12array)
          X12valarray = np.c_[X12_val.as_matrix(columns=None), np.ones(len(X12_val))]
          predictions12 = np.dot(X12valarray, theta12)
          print (mean absolute error(y12 val, predictions12))
          0.226432430781
In [150]: X13array = np.c [X13 train.as_matrix(columns=None), np.ones(len(X13 train))]
          y13array = y13_train.as_matrix(columns=None)
          theta13,residuals13,rank13,s13 = np.linalg.lstsq(X13array, y13array)
          X13valarray = np.c [X13_val.as_matrix(columns=None), np.ones(len(X13_val))]
          predictions13 = np.dot(X13valarray, theta13)
          print (mean_absolute_error(y13_val, predictions13))
          0.044689376475
In [151]: X14array = np.c [X14 train.as matrix(columns=None), np.ones(len(X14 train))]
          y14array = y14_train.as_matrix(columns=None)
          theta14, residuals14, rank14, s14 = np.linalg.lstsq(X14array, y14array)
          X14valarray = np.c [X14 val.as matrix(columns=None), np.ones(len(X14 val))]
          predictions14 = np.dot(X14valarray, theta14)
          print (mean absolute error(y14 val, predictions14))
          0.0709553559344
In [152]: X15array = np.c_[X15_train.as_matrix(columns=None), np.ones(len(X15_train))]
          y15array = y15 train.as matrix(columns=None)
          theta15,residuals15,rank15,s15 = np.linalg.lstsq(X15array, y15array)
          X15valarray = np.c_[X15_val.as_matrix(columns=None), np.ones(len(X15_val))]
          predictions15 = np.dot(X15valarray, theta15)
          print (mean absolute error(y15 val, predictions15))
          0.188786668642
In [153]: X16array = np.c_[X16_train.as_matrix(columns=None), np.ones(len(X16_train))]
          y16array = y16 train.as matrix(columns=None)
          theta16,residuals16,rank16,s16 = np.linalg.lstsq(X16array, y16array)
          X16valarray = np.c_[X16_val.as_matrix(columns=None), np.ones(len(X16_val))]
          predictions16 = np.dot(X16valarray, theta16)
          print (mean absolute error(y16 val, predictions16))
```

3.44019915818e-13

```
In [154]: from sklearn.svm import SVR
          svr rbf = SVR(kernel='rbf', C=1e3, gamma=0.1)
          prediction_svr0 = svr_rbf.fit(X0_train_norm, y0_train).predict(X0_val_norm)
          print (mean_absolute_error(y0_val, prediction_svr0))
          0.0
In [155]: from sklearn.svm import SVR
          svr_rbf = SVR(kernel='rbf', C=1e3, gamma=0.1)
          prediction svr11 = svr rbf.fit(X11 train norm, y11 train).predict(X11 val no
          print (mean absolute error(y11 val, prediction svr11))
          ValueError
                                                     Traceback (most recent call las
          t)
          <ipython-input-155-d963ebad889c> in <module>()
                1 from sklearn.svm import SVR
                2 svr rbf = SVR(kernel='rbf', C=1e3, gamma=0.1)
          ---> 3 prediction svr11 = svr rbf.fit(X11 train norm,
          y11_train).predict(X11_val_norm)
                4 print (mean_absolute_error(y11_val, prediction_svr11))
          /Users/xiasong/anaconda2/envs/py36/lib/python3.6/site-packages/sklearn/sv
          m/base.py in predict(self, X)
              308
                          y pred : array, shape (n samples,)
              309
          --> 310
                          X = self. validate for predict(X)
                          predict = self._sparse_predict if self._sparse else
              311
          self._dense_predict
              312
                          return predict(X)
In [156]: from sklearn.svm import SVR
          svr rbf = SVR(kernel='rbf', C=1e3, gamma=0.1)
          prediction svr12 = svr rbf.fit(X12 train norm, y12 train).predict(X12 val no
          print (mean_absolute_error(y12_val, prediction_svr12))
          0.0482282817161
In [157]: from sklearn.svm import SVR
          svr rbf = SVR(kernel='rbf', C=1e3, gamma=0.1)
          prediction svr13 = svr rbf.fit(X13 train norm, y13 train).predict(X13 val no
          print (mean absolute error(y13 val, prediction svr13))
          0.0812692342387
In [158]: from sklearn.svm import SVR
          svr rbf = SVR(kernel='rbf', C=1e3, gamma=0.1)
          prediction_svr14 = svr_rbf.fit(X14_train_norm, y14_train).predict(X14_val_norm)
          print (mean_absolute_error(y14_val, prediction_svr14))
          0.0775774837248
```

```
In [159]: from sklearn.svm import SVR
          svr rbf = SVR(kernel='rbf', C=1e3, gamma=0.1)
          prediction_svr15 = svr_rbf.fit(X15_train_norm, y15_train).predict(X15_val_net)
          print (mean_absolute_error(y15_val, prediction_svr15))
          0.182454681581
In [160]: from sklearn.svm import SVR
          svr_rbf = SVR(kernel='rbf', C=1e3, gamma=0.1)
          prediction svr16 = svr rbf.fit(X16 train norm, y16 train).predict(X16 val no
          print (mean absolute error(y16_val, prediction_svr16))
          0.0
          Using linear algorithm to predict Helpratio of test data
In [161]: a = list(test_df_raw['Helpgroup'])
          test_df['Helpgroup'] = a
          /Users/xiasong/anaconda2/envs/py36/lib/python3.6/site-packages/ipykernel/
           main .py:2: SettingWithCopyWarning:
          A value is trying to be set on a copy of a slice from a DataFrame.
          Try using .loc[row_indexer,col_indexer] = value instead
          See the caveats in the documentation: http://pandas.pydata.org/pandas-doc
          s/stable/indexing.html#indexing-view-versus-copy (http://pandas.pydata.or
          g/pandas-docs/stable/indexing.html#indexing-view-versus-copy)
            from ipykernel import kernelapp as app
In [162]: test0 df = test df.loc[test df.Helpgroup==0]
          test11 df = test df.loc[(test df.Helpgroup == 1) & (test df.outOf >= 300)]
          test12 df = test df.loc[(test df.Helpgroup == 1) & (test df.outOf >=200) &
          test13 df = test df.loc[(test df.Helpgroup == 1) & (test df.outOf >=100) &
          test14_df = test_df.loc[(test_df.Helpgroup == 1) & (test_df.out0f >=10) & (t
          test15 df = test df.loc[(test df.Helpgroup == 1) & (test df.out0f >=2) & (te
          test16 df = test df.loc[(test df.Helpgroup == 1) & (test df.outOf < 2)]
In [163]: test0 df = test0 df.drop(['Helpgroup'], axis = 1)
          test11 df = test11 df.drop(['Helpgroup'], axis = 1)
          test12_df = test12_df.drop(['Helpgroup'], axis = 1)
          test13 df = test13 df.drop(['Helpgroup'], axis = 1)
          test14_df = test14_df.drop(['Helpgroup'], axis = 1)
          test15 df = test15 df.drop(['Helpgroup'], axis = 1)
          test16 df = test16 df.drop(['Helpgroup'], axis = 1)
In [164]: test14 df.shape
Out[164]: (360, 9)
In [165]: test0 df.shape
Out[165]: (6, 9)
```

In [166]: X0.shape

```
Out[166]: (7642, 9)
In [167]: import numpy as np
          X0array = np.c_[X0.as_matrix(columns=None), np.ones(len(X0))]
          y0array = y0.as matrix(columns=None)
          theta0,residuals0,rank0,s0 = np.linalg.lstsq(X0array, y0array)
          X0testarray = np.c_[test0_df.as_matrix(columns=None), np.ones(len(test0_df))
          predictions0 = np.dot(X0testarray, theta0)
In [168]: linpredictions0 = list(predictions0)
          outOf = list(test0 df['outOf'])
          linpredictions0 = [a*b for a,b in zip(linpredictions0, outOf)]
          linpred0 = []
          for i in linpredictions0:
              linpred0.append(round(i))
          test0_df['predictions'] = linpred0
In [169]: Xllarray = np.c [Xll.as_matrix(columns=None), np.ones(len(Xll))]
          y11array = y11.as_matrix(columns=None)
          thetal1,residuals11,rank11,s11 = np.linalg.lstsq(X11array, y11array)
          X11testarray = np.c_[test11_df.as_matrix(columns=None), np.ones(len(test11_d)
          predictions11 = np.dot(X11testarray, theta11)
In [170]: linpredictions11 = list(predictions11)
          outOf = list(test11 df['outOf'])
          linpredictions11 = [a*b for a,b in zip(linpredictions11, outOf)]
          linpred11 = []
          for i in linpredictions11:
              linpred11.append(round(i))
          test11_df['predictions'] = linpred11
In [171]: X12array = np.c [X12.as matrix(columns=None), np.ones(len(X12))]
          y12array = y12.as_matrix(columns=None)
          theta12,residuals12,rank12,s12 = np.linalg.lstsq(X12array, y12array)
          X12testarray = np.c [test12 df.as matrix(columns=None), np.ones(len(test12 df.as))
          predictions12 = np.dot(X12testarray, theta12)
In [172]: linpredictions12 = list(predictions12)
          outOf = list(test12_df['outOf'])
          linpredictions12 = [a*b for a,b in zip(linpredictions12, outOf)]
          linpred12 = []
          for i in linpredictions12:
              linpred12.append(round(i))
          test12 df['predictions'] = linpred12
In [173]: X13array = np.c [X13.as matrix(columns=None), np.ones(len(X13))]
          y13array = y13.as matrix(columns=None)
          theta13,residuals13,rank13,s13 = np.linalg.lstsq(X13array, y13array)
          X13testarray = np.c [test13 df.as matrix(columns=None), np.ones(len(test13 df.as))
          predictions13 = np.dot(X13testarray, theta13)
```

```
In [174]: | linpredictions13 = list(predictions13)
          outOf = list(test13 df['outOf'])
           linpredictions13 = [a*b for a,b in zip(linpredictions13, outOf)]
           linpred13 = []
           for i in linpredictions13:
              linpred13.append(round(i))
           test13_df['predictions'] = linpred13
In [175]: test14_df.shape
Out[175]: (360, 9)
In [176]: X14array = np.c [X14.as matrix(columns=None), np.ones(len(X14))]
          y14array = y14.as_matrix(columns=None)
          theta14, residuals14, rank14, s14 = np.linalg.lstsq(X14array, y14array)
          X14testarray = np.c_[test14_df.as_matrix(columns=None), np.ones(len(test14_d
          predictions14 = np.dot(X14testarray, theta14)
In [177]: | linpredictions14 = list(predictions14)
          outOf = list(test14 df['outOf'])
          linpredictions14 = [a*b for a,b in zip(linpredictions14, outOf)]
           linpred14 = []
          for i in linpredictions14:
              linpred14.append(round(i))
           test14 df['predictions'] = linpred14
In [178]: X15array = np.c [X15.as matrix(columns=None), np.ones(len(X15))]
          y15array = y15.as matrix(columns=None)
          theta15, residuals15, rank15, s15 = np.linalg.lstsq(X15array, y15array)
          X15testarray = np.c [test15 df.as matrix(columns=None), np.ones(len(test15 df.as))
          predictions15 = np.dot(X15testarray, theta15)
In [179]: linpredictions15 = list(predictions15)
          outOf = list(test15 df['outOf'])
          linpredictions15 = [a*b for a,b in zip(linpredictions15, outOf)]
          linpred15 = []
          for i in linpredictions15:
              linpred15.append(round(i))
          test15_df['predictions'] = linpred15
In [180]: X16array = np.c_[X16.as_matrix(columns=None), np.ones(len(X16))]
          y16array = y16.as matrix(columns=None)
          theta16, residuals16, rank16, s16 = np.linalg.lstsq(X16array, y16array)
          X16testarray = np.c [test16 df.as matrix(columns=None), np.ones(len(test16 df.as))
          predictions16 = np.dot(X16testarray, theta16)
In [181]: |linpredictions16 = list(predictions16)
          outOf = list(test16 df['outOf'])
           linpredictions16 = [a*b for a,b in zip(linpredictions16, outOf)]
          linpred16 = []
          for i in linpredictions16:
```

linpred16.append(round(i))
test16 df['predictions'] = linpred16

```
In [182]: test0_df.shape
Out[182]: (6, 10)
In [183]: test pre_df = pd.concat([test0_df, test11_df, test12_df, test13_df,test14_df
          test_pre_df.sort_index(inplace=True)
In [184]: test_df_raw['Predictions'] = test_pre_df['predictions']
          predictions = open("predictions_Helpful.txt", 'w')
          a = test_df_raw['reviewerID']
          b = test_df_raw['itemID']
          c = test_df_raw['outOf']
          d = test df raw['Predictions']
          for i in range(len(a)):
              e = a[i]
              f = b[i]
              g = c[i]
              h = d[i]
              predictions.write(e + '-' + f + '-' + str(g) + ',' + str(h) + '\n')
          predictions.close()
```