Yelp Data Analyse - Part II

Nov 19, 2019 GROUP 5 Xici Luan, Bi Qing Teng Yuhang Lan, Hongwei Pan

LAST TIME

Attributes

If possible, please provide:

Restaurant Delivery

Business Parking

Bike Parking

Free WIFI

Outdoor Seating

Table for Group of People

Service

Pay attention to:

Staff Training

- Be Friendly
- Serve Food FAST

Great Environment

- Floor
- Restroom/Soap
- Table/Napkin

Food

Please provide:

Gluten Free Food

Fresh Food

Suggestions on FOOD

Tailor-made Advices

What to include in your menu?

What's happening in your restaurant?

- SHINY APP

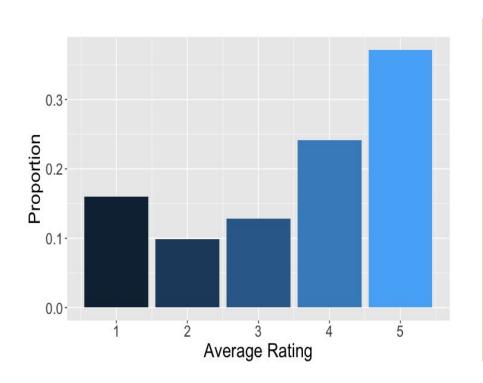
Menu

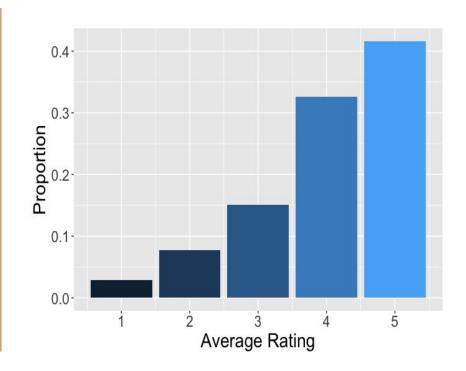


- Fries
- Desserts
- Drinks
- Burgers
- Ingredients
- Others

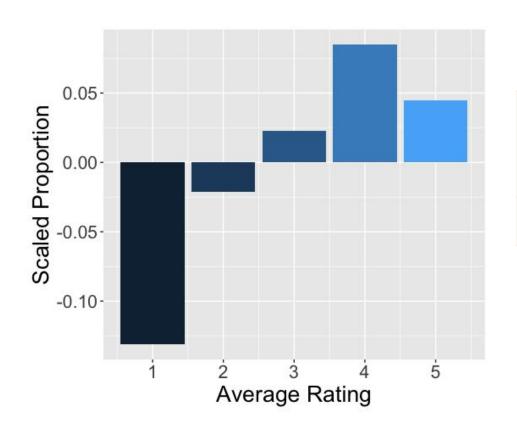
Proportion of Reviews

Truffle Fries





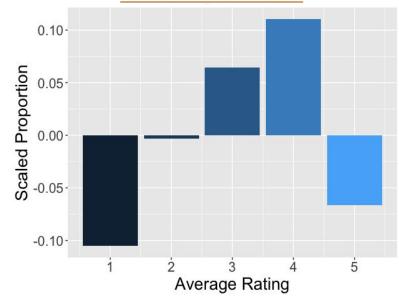
Truffle Fries (Scaled Proportion)



# of positive words nearby (good, great etc.)	# of negative words nearby (bad, terrible etc.)	
2149	101	

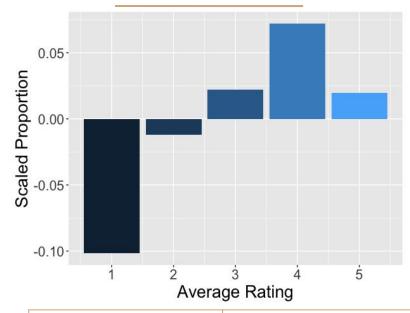
95% positive words nearby!

Cajun Fries



# of positive words nearby (good, great etc.)	# of negative words nearby (bad, terrible etc.)	
418	31	

Garlic Fries



# of positive words nearby (good, great etc.)	# of negative words nearby (bad, terrible etc.)	
943	52	

Tips



- Truffle fries
- Cajun fries
- Garlic fries



- Muffin
- Pancake
- Red velvet cake



- Impossible Burger
- Veggie Burger



- Smoothie
- Sparkling water
- Root Beer



- Salmon
- Tuna
- Avocado
- Mushroom
- Pepper Jack Cheese
- Blue Cheese



- Homemade food
- Organic food
- Gluten free food

Advice for each restaurant







Advice for each restaurant

Hypothesis testing

Attributes: Refine them as complete as possible









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Parking

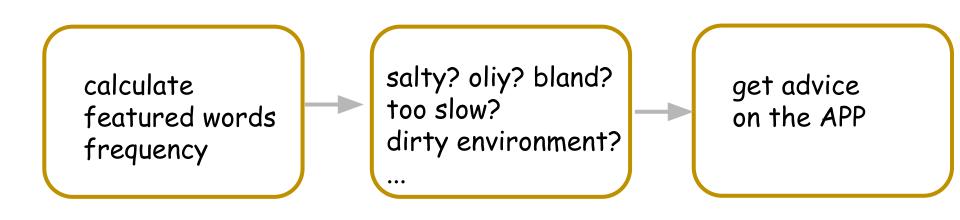
Delivery

Free WiFi

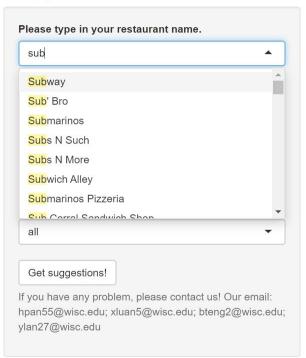
Outdoor seating

Advice for each restaurant

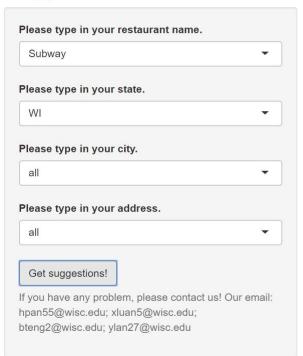
Reviews: Avoid high frequency words from the negative reviews



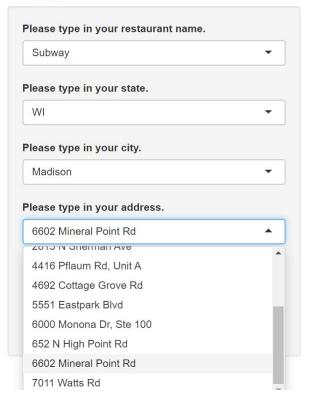
Shiny APP



Suggestions Location Ratings



Suggestions Location Ratings				
name	location	pros	cons	
Subway	1429 W Main St Sun Prairie WI, 53590	Good to have a takeout service! WOW! Great to find that you can serve food FAST! Congrats! Your service is nearly perfect! WOW! Seldom do people blame your food! People are having great experience given your nice environment!	More people will come if you can solve the parking problem! Your rating will improve a lot if you have the delivery service! Can you solve many people's concern for no free WIFI?	
Subway	11 Glacier Edge Sq Cross Plains WI, 53528	Customers will enjoy your outdoor seating! Good to have a takeout service! Congrats! Your service is nearly perfect! WOW! Seldom do people blame your food! People are having great experience given your nice environment!	Your rating will improve a lot if you have the delivery service! Can you solve many people's concern for no free WIFI? Too many complaints about waiting time!	
Subway	2602 Allen Blvd Middleton WI, 53562	Customers will enjoy your outdoor seating! Good to have a takeout service! Customers are happy with your free WiFi. Keep it! You can serve groups of people, great! WOW! Seldom do people blame your food! People are having great experience given	More people will come if you can solve the parking problem! Your rating will improve a lot if you have the delivery service! Too many complaints about waiting time! Urgency! Plz improve your service ASAP!	



Suggestions Location Ratings			
name	location	pros	cons
Subway	6602 Mineral Point Rd Madison WI, 53705	Good to have a takeout service! Congrats! Your service is nearly perfect! WOW! Seldom do people blame your food! People are having great experience given your nice environment!	More people will come if you can solve the parking problem! Your rating will improve a lot if you have the delivery service! Can you solve many people's concern for no free WIFI? Too many complaints about waiting time!

