

#### Task

You can either collect your data (e.g., searching for a dataset online, hiring a data scraper at Taobao, or collecting data yourself), or use the dataset provided below.

Work on the dataset to ask your own research questions and answer the research questions yourself.

## **Background**

Here is background information of the dataset that you can use directly:

We all know that online reviews are important, and our purchase decisions are likely to be influenced by online reviews.

## TripAdvisor

Founded in 2000, TripAdvisor is one of the leading online review platforms. It mainly focuses on hotel and restaurant reviews.



## A Typical TripAdvisor Review



Reviewed I week ago uia mobile

#### **Artistry Moments**

Artistry Moments was impressively delicious what a memorable meal!

ohsiri

We have been to Mandarin Grill and Bar for a few times now. The ambiance the decor the food the service the staff are top notch.

Manolo and Chef Simon always look after all of us they are so detailed and professional we all are very impressed by their food and service very time we visit. The staff are very attentive so thoughtful, exceptionally good at what they do

Saturday and Sunday brunches are always one of our favorites place to go. Always good to be back

Show less

Date of visit: August 2021









Ask ohsiri about Mandarin Grill + Bar at Mandarin Oriental, Hong Kong

#### **Data We Have**

Reviews of Top 30 restaurants in the following cities:

New York, Las Vegas, Los Angeles, Chicago, Toronto, Vancouver, London, Sydney. 240 restaurants in total.

These are all English-speaking cities, and we only focus on reviews written in English that can be analyzed automatically.

Almost 150K reviews.

Local: Whether or not the reviewer is a local resident (1 = local; 0 = nonlocal).

We incorporate this variables because local people's preference may be different from that of visitors.

CountResaturant: How many restaurants the reviewer has been to.

This variable captures the experience of the reviewers. An experienced foodies may differ from a normal person (e.g., a foodie may be more critical).

CountReview: How many reviews the reviewer has written.

This variable also captures the experience of the reviewers. The more reviews written, the more experienced the reviewer.

CountVotes: How many helpful votes the reviewer has received.

This variable also captures the experience of the reviewers. The more votes, the more popular the reviewer.

Rating: The rating assigned by the reviewer.

TripAdvisor uses a 5-point ratings, with 5 being the best and 1 being the worst.

Helpful: The number of helpful votes the review received.

When a review receives more helpful votes, the review is more popular.

Mobile: Whether or not the review is typed from a mobile device (1 = mobile, 0 = nonmobile).

Mobile devices are small, and reviewers' behavior may be different when using mobile devices.

Photo: Number of photos in the review.

Date: The date the review was posted on TripAdvisor.

Data has format YYYY-MM-DD.

Title Length: The length of the review title.

Length: The length of the review body.

Both are measured in number of characters.

We also use sentiment analysis to capture the sentiment of the review:

Sentiment: the polarization of the review (-1; negative to 1; positive)

Subjectivity: the subjectivity of the review (0 = objective, 1 = subjective)

We also use sentiment analysis to capture the sentiment of the review:

Happy / Angry / Sad / Surprise: the emotion that is captured from consumer review. Each of them is a value between 0 to 1, and when the value is larger, it means the emotion is stronger.

We also analyze the content of photos of the review, if the review has at least one photo:

Menu: Whether or not there is a photo of the restaurant menu.

Building: Whether or not there is a photo of the restaurant

building.

Meat: Whether or not there is a photo of meat.

Vegetable: Whether or not there is a photo of vegetable.

Person: Whether or not there is a photo of a person (e.g., a

selfie)

## **Sample Questions**

What makes a helpful review?

How does the reviewer's experience affect the characteristics of a review?

Is it true that "one picture is worth 1000 words?"

## On Your Data Analysis

Try to incorporate at least one interaction effect in your data analysis.

Use quadratic terms and fixed effects whenever necessary.

Again, it would be desirable if you can come up with something surprising.

#### What should we do?

Each individual should only ask one big or two small research questions in your project. Quality beats quantity. Choose the right data analysis methods and come up with a good answer to your questions, with implications for the platform, business owners or consumers.

#### You need to submit:

To save your time, you only need to submit a few pages of slides (no more than 12 slides if you use the TripAdvisor data; no more than 15 slides if you use your own dataset) to Moodle covering your dataset (if it is not TripAdvisor data), research question(s), data analysis (e.g., regression equations), findings, and implications. No reports/presentations are needed!

Deadline: Class A: Jan 22, 12:30

Class B: Jan 22, 17:00

Class C: Jan 24, 17:00

# Group Data Project II: HK Property Valuation



## Valuation of Hong Kong Residential Property

In this project, we want to understand the HK real estate market. We have collaborated with Centaline (中原地產), one of the largest property agencies in Hong Kong, to get the property transaction data in Hong Kong.

## Valuation of Hong Kong Residential Property

Accessing the data through the cloud platform:

https://dap.acrc.hku.hk/hku-dap-client/#/Signin

Loading the data:

df =
read.csv('/dataset/Centaline\_data/Centaline\_data.csv',header=TRUE)

Transaction\_price: The transaction price of the property (in Hong Kong dollars). You may want to take the log transformation of this variable.

Transaction\_year: The year in which the transaction takes place (e.g., 2020).

Transaction\_month: The month in which the transaction takes place (e.g., 10 for October). When using this variable, you may want to take it as a fixed effect.

Location and Estate: The location and estate for each property. Please do not use them in your data analysis.

HMA: It stands for "Housing Market Area", a term used to describe the area at which the property is located (e.g., Pok Fu Lam).

Developer: The developer of the property (e.g., Hang\_Lung\_Group for 恆隆集團). If the developer is a small developer not included in the dataset, then the value is "Other".

Gross\_size: 建築面積 in Chinese. It is measured in square foot. If data is unavailable for a property, then its Gross\_size = -1.

Saleable\_size:使用面積 in Chinese. It is measured in square foot. If data is unavailable for a property, then its Saleable\_size = -1.

No\_of\_rooms: The number of rooms in the property. 0 means studio; -1 means data is not available.

Floor: The floor of the property (10 for 10<sup>th</sup> floor).

Region: The region of the property; it takes values Hong Kong, Kowloon and New Territories.

Primary\_school:小學學區 in Chinese. Primary school Net divides Hong Kong's primary schools into 36 zones

Secondary\_school: 中學學區 in Chinese. Secondary schools use a zoning system based on the 18 districts in Hong Kong.

Age\_of\_property: The age of the property in years; -1 means the property is not built yet (-1 對應樓花).

**Uncompleted**: Whether the construction is completed. 0 means completed and 1 means under construction.

MTR\_station: The name of the nearest MTR station. -1 means property is distant from all MTR stations.

Close\_to\_MTR: Whether the property is close an MTR station. 1 means close to and 0 means far from MTR stations.

Shopping\_Mall, Swimming\_Pool, Sport\_facility, Club, Garden, Sauna\_Shower, Playground, Cinema, Bar\_karaoke, Study\_Room, Ballroom: These are all binary variables. 1 means the amenity is available while 0 means there are no such amenities.

**District**: One of Hong Kong's 18 districts.

Median\_income: The median income in the HMA.

Median\_age: The median age of residents in the HMA.

Population: The total population of the HMA.

Unit: Number of property units in the HMA.

Lon and Lat: The longitude and latitude of the property.

Distance\_to\_Central: The distance from the property to central, measured in meters.

Second\_Hand: 1 means the property is second-hand while 0 means it is a new property.

#### What should we do?

Each group should only ask one big or two small research questions in your project. Quality beats quantity. Choose the right data analysis methods and come up with a good answer to your questions, with implications for sellers, buyers, developers, property agencies and the government.

#### You need to submit:

To save your time, you only need to submit a few pages of slides (no more than 18 slides) to Moodle covering your research question(s), data analysis (e.g., regression equations), findings, and implications. No reports/presentations are needed!

Deadline: Class A: Jan 22, 12:30

Class B: Jan 22, 17:00

Class C: Jan 24, 17:00