

# RSA<sup>®</sup>Conference2019

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**BETTER.**

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## AI: Hacking Without Humans *How Can Human Brains Be Hacked?*

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#RSAC

# Once a Fantasy – Now a Reality

We've come a long way since ***2001: A Space Odyssey (1968)*** and ***War Games (1983)***.

Today, the groundbreaking “super computers” of the silver screen are being realized through pocket-sized AI technology in Apple's ***Apple Watch***, Amazon's ***Alexa***, and Google's ***Google Assistant***.



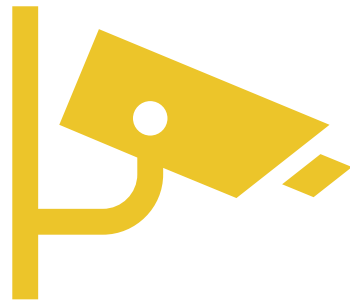
# Blurring the Lines Between Science and Science Fiction

**AI is becoming more intelligent** each and every day.

We need to think about AI from the following perspectives:



Security



Privacy



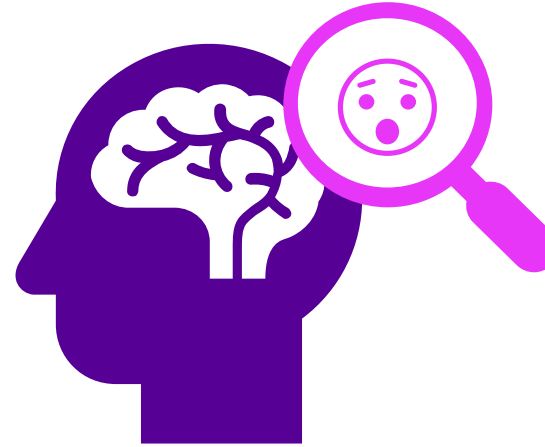
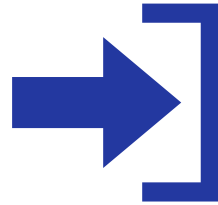
Legal



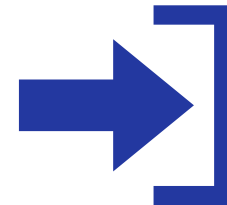
Ethical

# Can the Human Brain be Hacked?

CEREBRAL  
SPYWARE



MENTAL  
MALWARE



# Machine Learning

**Machine learning** is the process by which **AI systems learn from large sets of data to build models and find patterns that will help it make decisions and respond independently** (i.e. with little to no human guidance).

**With every data point added to a network, embedded AI can continue to refine itself, learning variations and deciphering information.**



# Deep Neural Networks

Deep neural networks (DNN) are composed of deep learning **algorithms** designed to mimic the human brain. These algorithms **perform the same task over and over again**, learning and improving at each and every turn.

AI can use these algorithms to process large amounts of data and ultimately solve problems. **The more it learns, the stronger it becomes.**

And today, **we are producing – and sharing – more data than ever.**



# A New Type of PII

**Sharing information** about ourselves – not just who we are, but **what we say, what we do, what we watch and for how long** – gives AI more data to learn from, and unfathomable potential to **hack the human brain**.

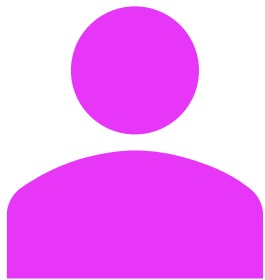
**per·son·al·ly i·den·ti·fi·a·ble in·for·ma·tion**

/ˈpərs(ə)nəlē/īˌden(t)əˈfīəb(ə)l,īˈden(t)əˌfīəb(ə)l/,infərˈmāSH(ə)n/

*information that can be used to distinguish or trace an individual's identity, either alone or when combined with other personal or identifying information that is linked or linkable to a specific individual.*

## Listen and Learn

**Voice data** offers AI a treasure trove of information about ourselves. **Commands** are used to **trigger voice-activated AI**, however after a “**wake word**” is provided, this technology can **learn more about us** beyond just the questions we ask.



***Identity***



***Emotion***



***Health***

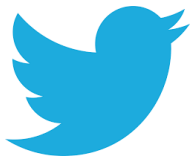


# Social Media

AI also plays an important role in **social media**.



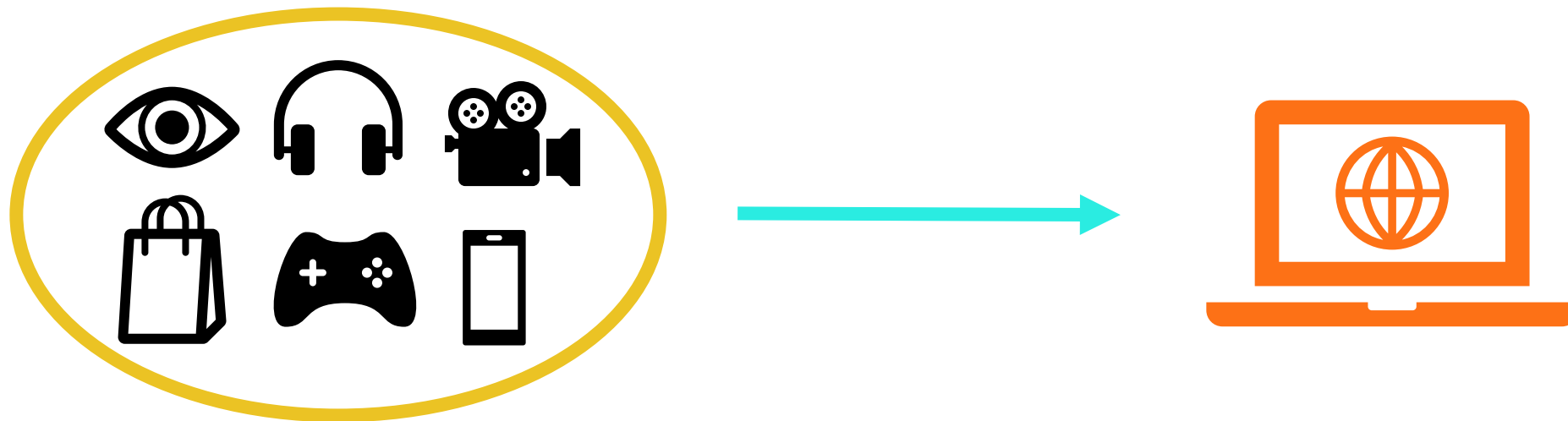
At **Facebook**, machine learning helps tailor users' News Feeds, determine which ads they see, and classify photos and video content in real-time, among other uses.



On **Twitter**, timelines are driven by an algorithm that shows users the most relevant content for them based on the author and Tweets that the user has found engaging in the past.

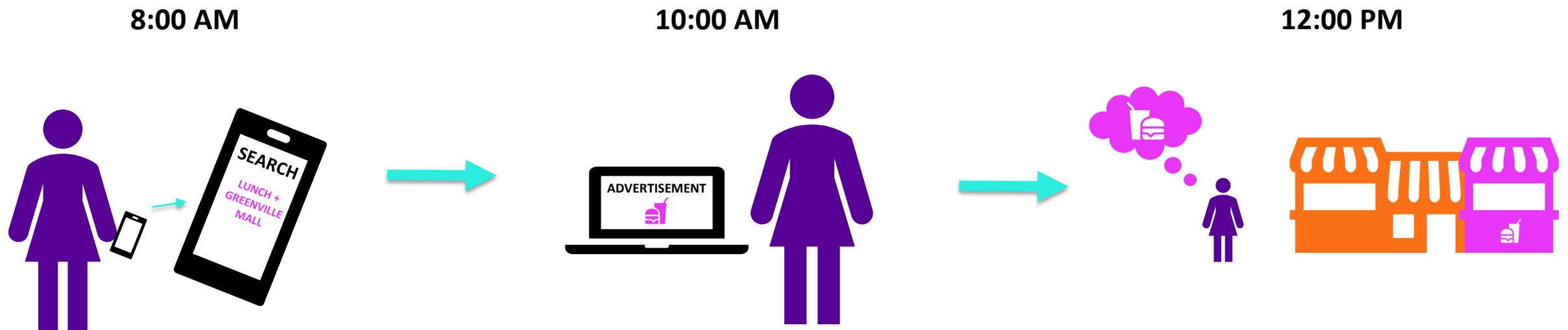
# Leveraging Information for Tailored Targeting

Advanced AI could one day take **all of the personally identifiable information we produce** – our conversations, our search history, what we watch, what we buy, the time we spend reading an article, etc. – and convert it to **data** that can be used to **tailor our online experience.**



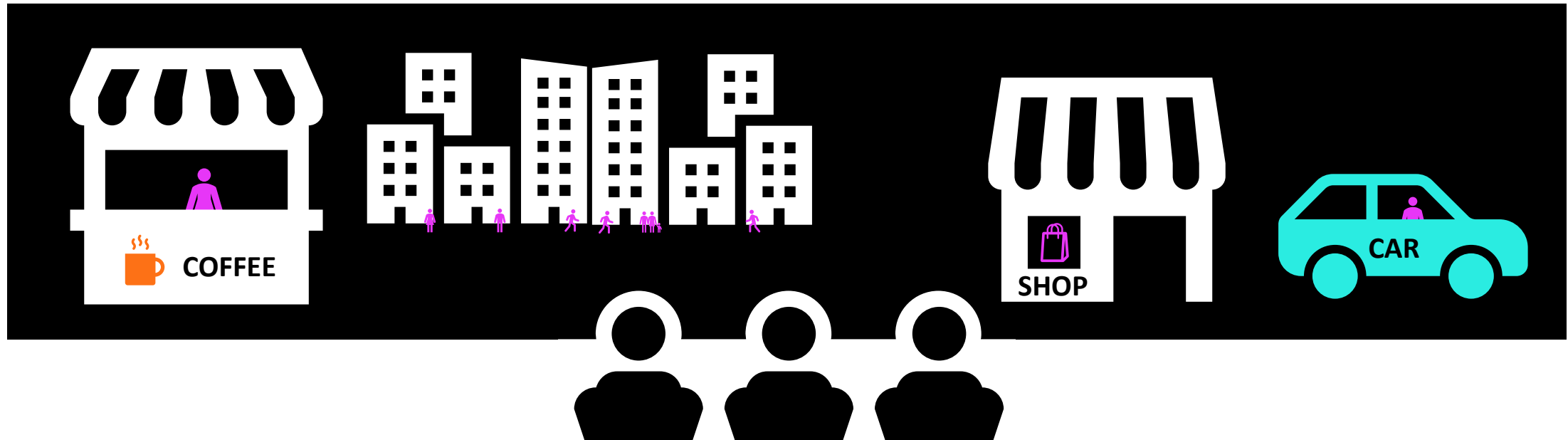
# Mental Malware in Practice

We need to think not only about the **security** of the human brain, but also how the sharing of **private information we produce** can be used to **engineer influence** on what we buy, what we watch, what we read, and a host of other “**independent**” decisions we make.



## From Product Placement...

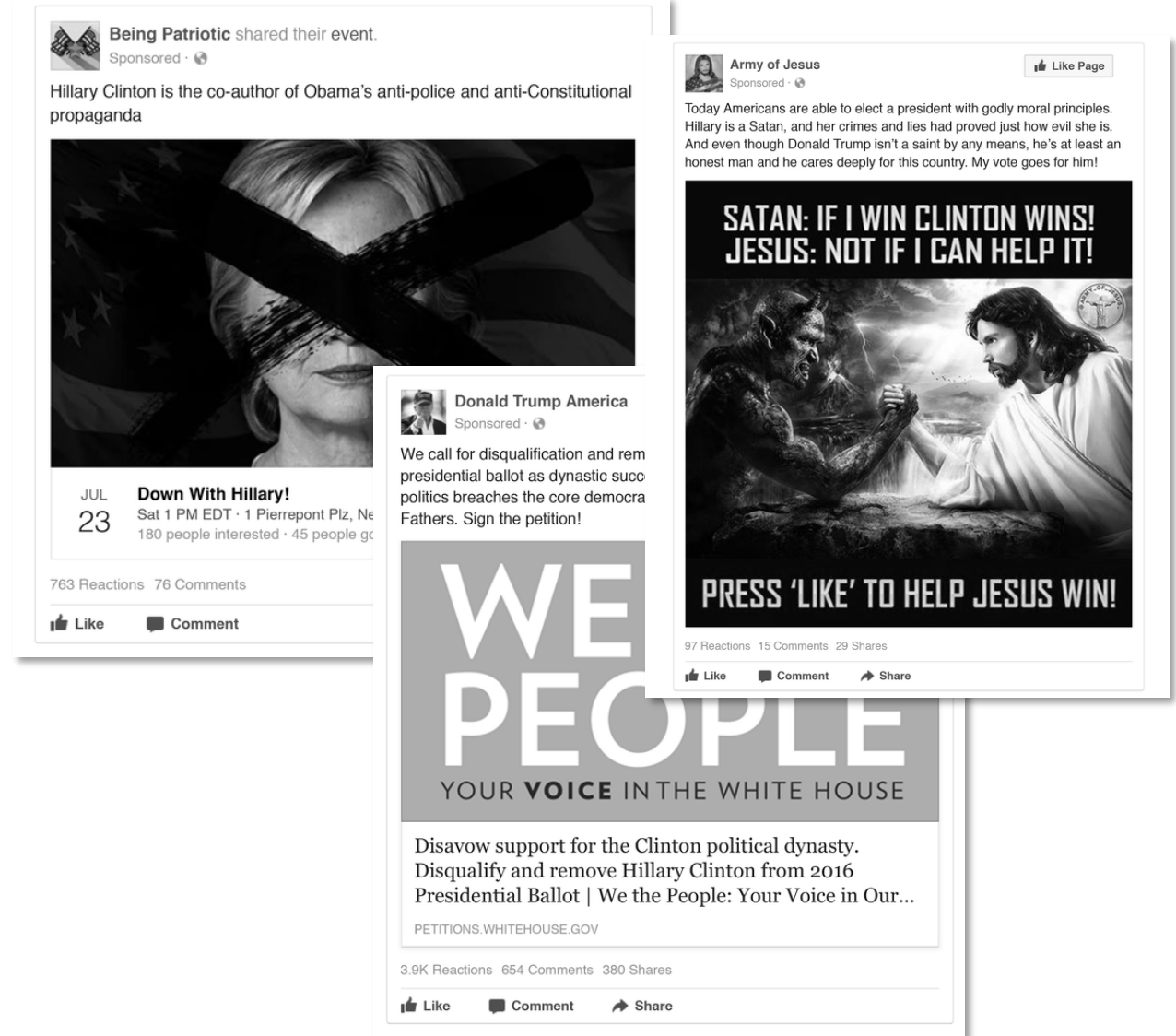
**Product placement** has historically been a mainstay of advertising...and one of the most well-known forms of **mental malware**.



## ...to Presidential Elections

But **convincing people to buy a product** is not very different from **changing the way they cast a ballot.**

And today, individuals and organizations **seeking to influence** have more **information about us at their disposal** than ever before.



# Adversaries and AI

Every **interaction** we have with **Internet-connected technology** **produces data** – information that could be leveraged by malicious actors to:



**Gather intelligence** about individuals' private conversations, purchases, and browsing history



**Target users** with advertisements and posts that include untrue or inflammatory content



**Extort individuals** for confidential information or compensation



**Covertly** sew discord among the general public

# Changing the World Through Code

**Hacking the human brain** isn't necessarily a bad thing. For example, in the health care sector, AI could eventually be perfected enough to **help** us:



**Diagnose** behavioral and emotional disorders



**Recognize** brain changes caused by Alzheimer's years before the first signs appear



**Identify** potentially destructive behaviors



**Treat** symptoms of depression and other issues



# Building Cybersecurity into AI

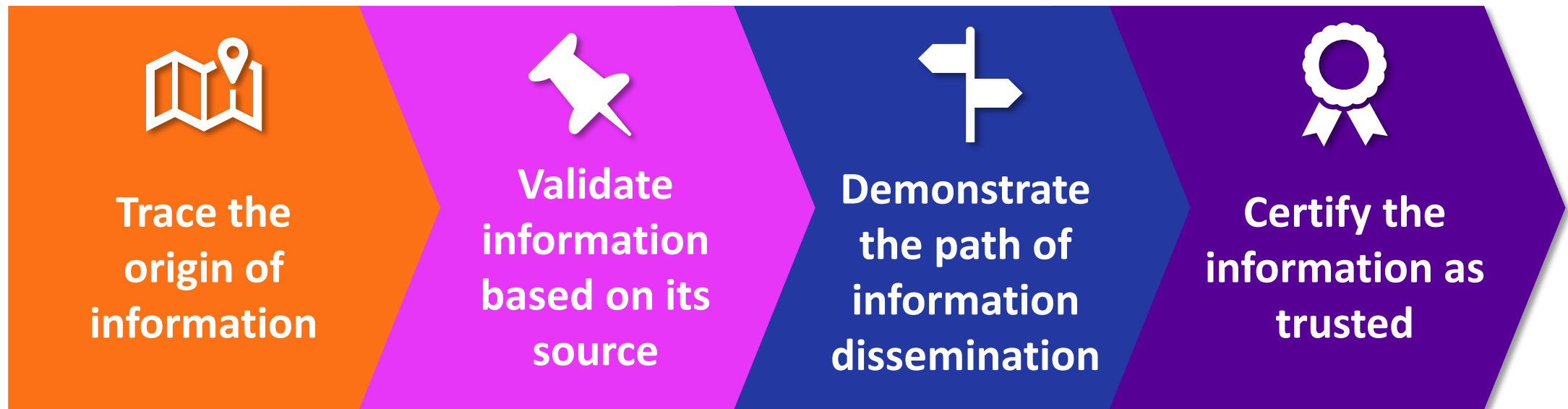
One of the biggest conversations in tech has been around the **use of AI in cybersecurity** – how can we leverage this tool to deploy stronger safeguards and better detect and defend against intrusions.

*But are we building **cybersecurity** into the foundation of **AI-based technology**?*

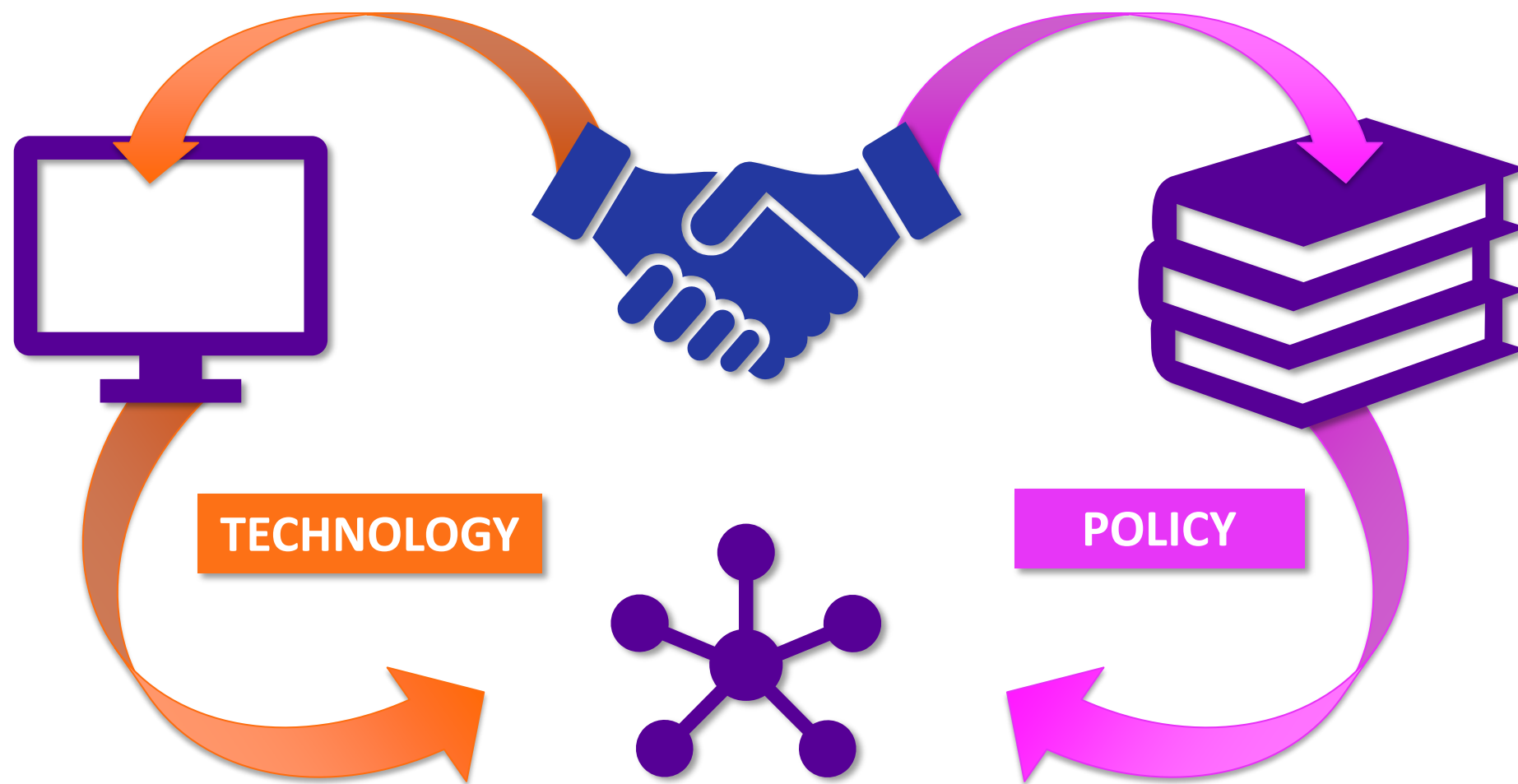
Weaknesses in AI technology could be exploited by malicious actors. For example, **deep neural networks could be flooded with data** that stalls machine learning process with contradictory information – **tricking AI systems and even hindering future advancement.**

# Combating Misinformation: Blockchain for Good

**Blockchain** can help stymie the spread of AI-driven mental malware. Through blockchain, we can:



# Importance of Partnerships



# Apply

When you encounter new applications for AI in your field, ask yourself:



***How is the technology protected from malicious actors?***



***How will the data collected be used?***



***Could any information that is collected be used against users?***



***What are the broader implications of using this new technology?***

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