

RSA[®]Conference2019

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BETTER.

SESSION ID: HUM-R09

Awareness at Scale: Creating Risk-Aware Cultures in Big Companies

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#RSAC

Listen for some next steps you'll take to strengthen your Awareness Program, such as:

- What are the four new ways you will extend your program message with informal communications?
- How would you build your internal network with “ambassadors” outside your team who can help you build your program? And how would you celebrate them?
- What key performance indicators could you report to stakeholders on the quantitative and qualitative metrics associated with your program?

AmerisourceBergen's 2018 Cybersecurity Month Event



AmerisourceBergen Cyber Escape Marketing Materials



Reinforce Secure User Behavior

Reward desired behavior

IMF Cyber Hall of Fame

Awarded to personnel who...

01

Were not susceptible to any phishing campaigns in the current fiscal year

02

Reported ALL phishing assessment emails in that fiscal year

03

Reported REAL phishing attacks (that bypassed our security tools)



Cyber Hall Of Fame

presented with appreciation to

Jane Doe

for demonstrating safe computing practices that made a positive impact on the Fund's information security posture.

June 15, 2018

John Doe
Director, Chief Information Officer



Impactful Annual Cyber Event



Guest speakers on the front lines of the most recent cyber attacks in the news



Interactive Exhibitions



Hacking Demonstrations



One-to-one sit down with a “hacker”



Information Security Awareness Program

Reinforcing our human defense perimeter with...

- Targeted email communications and engagements
- Consistent digital drumbeat of broad InfoSec impressions
- High-touch café roadshows + employee giveaways
- Required ISA training + Security College offerings



Apply What You Have Learned Today

- Next week you should:
 - Identify four ways you can extend your program message with informal communications
- In the first three months following this presentation you should:
 - Build your internal network with “ambassadors” outside your team who can help build your program
 - Create 2-4 additional KPIs that you can use to identify program impact
- Within six months you should:
 - Report to stakeholders on the quantitative and qualitative metrics associated with your program
 - Celebrate the participation of “ambassadors” throughout your organization

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Questions and Discussion

