

# SteffenNorgren

Holistic Technologist

## Contact

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## Programming

C, C++, Objective C,  
Python, Puppet,  
Bash, Fish

## Skills

Network Security  
Troubleshooting  
System Administration  
Data Recovery/Backup  
Revision Control  
Shell Scripting  
Continuous Delivery  
Technical Writing

## Languages

English & French

## Objective

I am living in South Vancouver and am seeking out employment relative to my experience. In addition to my education, I have over 20-years of experience in a variety of environments – all with a common thread of systems and network administration.

## About

I am a holistic technologist – I focus on viewing complex computer systems as a single entity. I am able to craft ingenious solutions using limited resources – solving problems that were formerly considered impossible.

## Experience

- |             |   |                     |
|-------------|---|---------------------|
| 2012 - 2015 | <b>Poetica Ltd. - DevOps Engineer</b>   | London, UK          |
|             | Design and implementation of scalable EC2 cloud provisioning and automation system for development. Managed migration to Softlayer for launch of public beta. Company has since been purchased by Condé Nast.   |                     |
| 2011        | <b>Superior Seating Hospitality - Migration Specialist</b>  | Toronto, Ontario    |
|             | Migrated from a poorly managed and fragmented IT/support department to a more cost effective and stable solution.   |                     |
| 1996 - 2010 | <b>Highlight Investments Inc. - Co-Founder</b>  | North Vancouver, BC |
|             | Architect for the company's IT infrastructure as well as creation of a new form of stock market analysis. Database and network infrastructure responsible for collecting and archiving tens of thousands of stocks and derivatives data in real-time. |                     |

## Education

- |           |  |      |
|-----------|--|------|
| 2010–2013 | <b>B.Tech - Bachelor of Technology</b>             | BCIT |
|           | Network Security & Administration                  |      |
| 2007–2010 | <b>Diploma - Computer Systems &amp; Technology</b> | BCIT |
|           | Data Communications and Inter-networking           |      |

## Publications

- |           |  |                       |
|-----------|--|-----------------------|
| 2005      | <b>Patent</b>  | US7813984 B2          |
|           | System for determining modulated volume for a tradeable financial element. |                       |
| May 2004  | <b>Volume Spikes &amp; Index Reversals</b>                                 | The Technical Analyst |
| June 2004 | <b>Website for Traders</b>   | Stocks & Commodities  |