

Krishna Katkar

Pune, India, 9284026660, krishnakatkar205@gmail.com

PROFILE	Good communication, planning and organizing skills Clam and friendly personality. Ability to work under any pressure and condition. Ability to work in Team as well as independently.
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EMPLOYMENT HISTORY		
Jun 2018 — Nov 2018	Administrative Assistant, at ASM CSIT collage	Pune, Chinchwad
	<ul style="list-style-type: none">• Answered incoming telephone calls, took down messages and provided information.• Sorted and organized files, spreadsheets and reports.• Took detailed meetings, prepared meeting rooms and compiled paperwork to support department.• Interacted with parents by phone, emails or in person to provide information.	
Feb 2017 — Dec 2019	Anchor	Pune
	<ul style="list-style-type: none">• Excellent verbal and written communication skills, strong interpersonal and good organizational skills.• Strong computer skills and ability to work with common office software systems.• Strong computer skills and ability to work with common office software systems.	
Dec 2018 — Dec 2019	Event manager, at Big Group of India	Pune
	<ul style="list-style-type: none">• Provided optimal assistance to the General Manager and handled a variety of tasks.• Interviewed clients to assess their desires and needs regarding their event.• Scheduled vendor appointments, handled follow-ups, picked up items, and coordinated with other professionals to guarantee a seamless event day.	
May 2022 — Present	Infra Managed Service Analyst, Accenture	Pune
	Infra Managed Service Analyst June 2024 – Present	
	<ul style="list-style-type: none">• Recently promoted from Infra Managed Service Associate.• Implementing best practices to enhance system reliability and performance.	
	Infra Managed Service Associate June 2022 – May 2024	
	<ul style="list-style-type: none">• Joined Accenture as a fresher.• Assigned to the Ferrero project, providing infrastructure management and support.• Monitored and maintained IT infrastructure to ensure optimal performance.• Assisted in troubleshooting and resolving system issues.• Collaborated with cross-functional teams to streamline processes and improve service delivery.	

EDUCATION		
Dec 2017 — Apr 2020	Bachelor of Computer Application: Science, ASM CSIT	Pune, Chinchwad

SKILLS	Microsoft Windows Server Administration Microsoft Azure Architecture Vmware Virtualization Administration AWS Architecture Effective Time Management Ability to Work in a Team	Leadership Computer Skills Ability to Work Under Pressure Customer Service Communication Skills
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LANGUAGES	English	Native speaker	Marathi	Native speaker
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