



Governance, Technology Risk, Compliance, and Program Management

Program Director – Technology Risk , Cyber Risk, Governance, Leadership and Business

Executive Summary

Experience in operational governance, IT security and Risk, compliance, budget, product and program management.

Strong people leader who believes human resources are the biggest assets of an organization and develops teams to achieve group goals. Motivated achiever with strong work ethics, who has constantly exceeded expectations; has been promoted regularly.

Career Highlights

-  Have successfully managed around USD 100 Million and delivered over 200 major projects in different IT, Operational Risk, IT Risk and Strategy divisions.
-  Achieved significant CAPEX & OPEX savings and cost avoidances by strategically selecting the right products, implementing bundle purchasing to achieve economies of scale, enhancing product management processes, applying sourcing techniques, process reengineering, technology refresh, consolidation, shared services, vendor management, SoA, and strict budget control.
-  Have successful delivery of complex and critical transformation programs including Operational Resilience Enhancement, Regulatory Compliance Risk, Operational Risk Mitigation, Third Party Risk Management and IT Risk Mitigation programs.
-  Operationalized strong IT, Ops Risk, Governance and PMO from scratch in 2 global institutions.
-  Demonstrated proficiency in regulatory compliance, including Payment Services Directive (PSD), Basel II, and Payment Card Industry Data Security Standard (PCI DSS). Managed and ensured compliance with these critical regulations, navigating complex requirements.

Experience

Program Director – Group IT Risk Governance, Product and Project Portfolio

Consultant - Qatar National Bank | June 2021 – Till Date

- ✓ Manage and maintain Governance Framework Adherence. Identify opportunities to enhance controls through process improvements, resulting in increased efficiency and compliance.
- ✓ Oversee product roadmap, stakeholder engagement, and development to ensure robust, compliant security products. Manage strategic planning, risk management, innovation, and cross-functional leadership to maintain competitive, secure, and effective product offerings.
- ✓ Contribute to savings on CAPEX and OPEX by leveraging vendor negotiations, scope governance, cost management, resource management and time management.
- ✓ Manage recruitment, development, retention and organization of all Risk staff in accordance with bank budgetary objectives.
- ✓ Spearheaded the bank's response to emerging regulatory requirements, ensuring full compliance with updated Basel III and SOX regulations.
- ✓ Directed the bank's efforts to assess and manage risks associated with third-party vendors and suppliers, implementing stronger oversight and due diligence procedures.

Program Manager – Group Risk

Consultant - Qatar National Bank | June 2019 – June 2021

- ✓ Lead and manage the successful implementation of multiple projects and programs within the Operations Risk division, ensuring alignment with organizational goals and adherence to risk management frameworks..
- ✓ Manage and control governance for operational risk initiatives by developing and enhancing KPI's, policies and procedures, and ensuring Audit gaps are closed.
- ✓ Develop and execute program strategies aligned with organizational goals and objectives. Create detailed program plans, including timelines, milestones, and resource allocation, to ensure successful delivery.
- ✓ Work closely with senior management and cross-functional stakeholders to ensure risk-related projects were completed on time, within scope, and under budget.

Previous Experience

Senior Project Manager Qatar Islamic Bank | Jan 2015 - June 2019

Founder and Managing Director Globalgens; Egens Pvt Ltd | Aug 2010 - May 2013

Most Proud Of

Being Persistent: I have consistently demonstrated my ability to persevere in the face of obstacles, whether in project management, problem-solving, or driving long-term initiatives to successful completion.

Cognitive Flexibility: It is a strength I possess and has been instrumental in my career success and personal growth, enabling me to thrive in dynamic environments and navigate life's changes with resilience and adaptability.

Hobbies and Sidelines:

Volunteering: Involved in Girl Code program and Her Club within the United Nations.

Sports: I take great pleasure in pursuing running, CrossFit games and yoga.

Heritage Custodian: I am passionate about the preservation of the Kashmir shawl as a personal interest.

Educational Qualifications

Masters in management science from **NYU poly technique , New York, USA – 2009-10**

Post Graduate Degree (MBA) - **Amity International Business school India – 2008-10**

Graduation in English Literature, Economics and Psychology – **Pune University India – 2005 - 2008**