Contact I

Experience

+ 027 728 5217

jennylcrowther@gmail.com

www.jennycrowther.co.nz

Skills

Adobe Creative Suite
Sketch
HTML & SCSS
Javascript & PHP
Wordpress & SilverStripe
Microsoft Office

Education

Diploma of Web Development with Distinction

Yoobee School of Design

2016 - 2017

Bachelor of Fine Art Majoring in Design

University of Canterbury 2009 – 2012

University Entrance & NCEA LvI 1, 2, 3

Avonside Girl's High School 2004 – 2008

Referees

Front End Developer / Digital Designer – Custom D

May 2017 - Present

- Collaborating with other front-end and back-end developers to create websites, landing pages, mail campaigns and web app components via an agile methodology.
- Assisting with the design and production of client proposals.
- Keeping customers up to date on budgets, project deliverables and proactively suggesting improvements.
- Using SilverStripe, Codelgniter and React alongside modern workflows including automation via grunt, BEM implementation via SASS, and version control via Git.

Web Designer - Big Boy Websites

November 2016 - May 2017

- Designing and building unique and engaging websites
- Liaising with customers to effectively implement requested changes
- Responding to customer queries in a timely manner

Claims Advisor — Earthquake Commission

November 2013 - June 2016

- General Administrative duties including data entry, reviewing and updating claims, compiling claim packs.
- Responding to internal & external queries for information on CHRP claims
- Providing administrative support to Estimator/Assessors and attending site visits when required.
- Liaising with other business units, contractors and personnel.
- Processing claims for payment within agreed permissions and delegations
- Additional responsibilities included overseeing team reporting, assisting with staff training, and managing a document tracking system within the Riccarton Hub.

Revenue Assessment Officer for Inland Revenue — Salmat

May 2013 - September 2013 (4 Month Contract)

- Responding to customer queries via the MyIR Secure Mail system in a courteous and professional manner.
- Making proactive outbound calls as part of the PBA outbound campaign
- Actioning taxpayer file maintenance and issuing Personal Tax Summaries, Summary of Earnings, and Tax Packs.

Archiving Assistant — The Physics Room

November 2011 - February 2012

• Organisation of 15 years worth of publications and photographic slides for subsequent digitisation

Customer Service Team Member — KFC Westfield Riccarton

July 2009 - March 2011

- Customer service and cash handling
- Food preparation and cleaning skills

Alex Richar Simon Hay
Mann d CHRP
Managin Lovell Operations
g Web Supervisor
Director Dev Earthquake
Big Boy Tutor Commissio
Websites ACG n

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