## Xiao(Luke) Liu

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#### Objective 目标

To obtain a cooperative education position in the design, development, and testing of computing network systems and software/hardware products.

寻找一份软硬件开发的实习工作

### Highlights 亮点

Professional post-secondary education in NAIT Computer Engineering Program

- 北阿尔伯塔理工大学 计算机科学学位
- Proficient customer service, cross-culture communication and negotiation skills
- 良好客服英语能力
- Work Experience in Environment Canada, Apple Inc. as technical specialist
- 在联邦政府以及苹果公司工作经验

## EDUCATION 教育

NAIT Computer Engineering Technology 北阿尔伯塔理工大学 计算机科学 Expected Dec. 2018 预计 **2018 12** 月毕业

GPA: 3.8/4.0 (Dean's Honor Roll Recipient )

Core Courses: 核心课程

Web Application Development, Advanced C# programming, Process Automation

网络应用开发, 高阶 C#, 自动化系统

## Technical Skills 技能

Programming Languages 计算机语言: C#, Java, HTML &CSS, Python, SQL, .NET, JavaScript

Operating Systems 操作系统: Unix/Linux, MS Windows, Mac OSX, iOS, Android

Hardware 硬件系统: Agilent Multimeter, oscilloscope, Multisum, Labview, DAQ,

Development Software 集成开发平台: Microsoft Visual Studio, Microsoft Visio, Eclipse, Netbeans, SQL

management studio, Code Warrior

# ACADEMIC knowledge 学术知识

**Computer System** 

- Troubleshoot and repair hardware components of computer
- 对电脑的硬件组件进行故障排除和维修
- Install and Configure windows10 and Linux Centos on VMware WorkStation
- 调试 windows, Linux 及 VMware 系统
- Design ,configure, local network via Cisco PacketTracer.
- 使用 cisco packetTracer 设计调试内部网络

### C# programming

- Design and implement predicates and extensions with reference to framework interfaces and generics.
- Implement inter-thread communication using flags, delegates and semaphore constructs.
- Implement threads appropriately to balance performance and resource utilization.
- 使用适当的线程来平衡性能和资源利用率

### Database 数据库

- Apply the rules of normalization to groups of data in order to design an efficient data storage
- schema.
- 将规范化规则应用于数据组,以设计高效的数据存储架构
- Write SQL statements that create the structure of a database from a provided normalized
- database design.
- 编写 SQL 语句,从提供的规范化语言创建数据库的结构数据库设计
- Examine and change database object permissions.
- 检查并更改数据库对象权限

#### Web Technology 网络开发

- Design and implement javascript code and classes that utilize external libraries, DOM entities
- and browser interfaces
- 设计和实现使用外部库,DOM 实体的 JavaScript 代码和类和浏览器界面
- Design and implement AJAX using jQuery libraries, using both formatted, and JSON response
- objects.
- Utilize the jQuery suite of javascript libraries in code development.
- 使用 iQuery 库设计和实现 AJAX,同时使用格式化和 JSON 响应对象

#### Embedded System 嵌入式系统

- Develop C programs for a microcontroller using an Integrated Development Environment (IDE).
- 使用集成开发环境为微控制器开发 C 程序
- Design and implement DMAC systems to interface the temperature transducers.
- 设计并实施 DMAC 系统来连接温度传感器

# Work Experience 工作经验

Environment Canada Edmonton Deskside Support

#### 联邦政府环境保护部

技术支持

- Work closely with National IT team and provides end user support to local and national end users
- 与总部 IT 团队紧密合作,为本地和全国最终用户提供最终用户支持。
- Install, upgrade, configure, as well as troubleshoot computers, software systems and network connectivity
- 安装,升级,配置以及排除计算机,软件系统和网络连接的故障
- Respond to any inquiries or requests from the National IT Service Desk via phone, email, web and in-person meetings
- 通过电话,电子邮件,网络和面对面的会议回答国家信息技术服务台的任何询问或要求
- Hardware replacement and installation including but not limited to monitors, headsets, laptops, desktop computers/hardware, switches and route
- 硬件更换和安装,包括但不限于显示器,耳机,笔记本电脑,台式电脑/硬件,交换机和路由器 r
- Deployment and support end-users for office hardware and software including Desktop PCs, Laptops ,
  Printers, Cisco VOIP phones, mobility units (iPhones, iPads, Blackberry, Surface Pro), McAfee anti-virus
- 远程为台式机,笔记本电脑,打印机,思科 VOIP 电话,移动设备(iPhone,iPad,Blackberry,Surface Pro),McAfee 防病毒软件提供支持与更新
- Set-up AV equipment in meeting rooms and assist with outside clients connecting into their system when needed
- 在会议室中安装 AV 设备,并在需要时协助外部客户连接到他们的系统