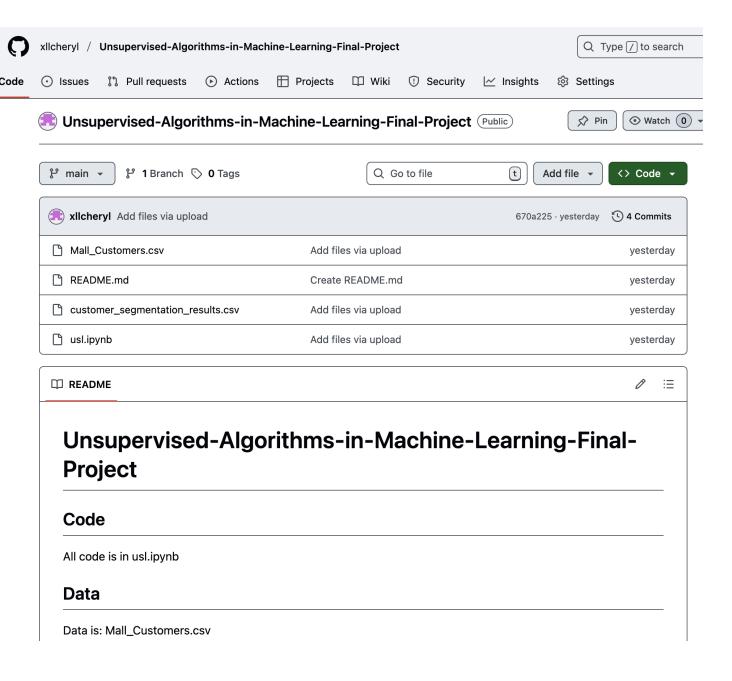
CSCA 5632 Unsupervised Algorithms in Machine Learning Final Project

LINLI XIANG



GitHub Link

https://github.com/xllcheryl/Unsupe rvised-Algorithms-in-Machine-Learning-Final-Project.git



1. Project Overview



Focuses on customer segmentation using unsupervised learning techniques.

K-Means

Gaussian Mixture Model

Hierarchical Clustering

DBSCAN



The goal is to identify distinct groups of customers based on their purchasing behavior and demographic characteristics.

This segmentation can help businesses develop targeted marketing strategies and personalized customer experiences.

2. Data Collection

Dataset Size: 200 records with 5 customer attributes

Collection Method: The data was likely collected through mall membership cards and customer surveys

The dataset used is the "Mall Customer Segmentation Data" from Kaggle, which contains basic information about mall customers.

- CustomerID
- Gender
- Age
- Annual Income (k\$)
- Spending Score (1-100)

Source URL: https://www.kaggle.com/datasets/vjchoudhary7/customer-segmentation-tutorial-in-python

Initial Inspection

	CustomerID	Gender	Age	Annual Income (k\$)	Spending Score (1- 100)
0	1	Male	19	15	39
1	2	Male	21	15	81
2	3	Female	20	16	6
3	4	Female	23	16	77
4	5	Female	31	17	40

3. Exploratory Data Analysis (EDA)

01

Distribution analysis of all features

02

Correlation analysis between variables

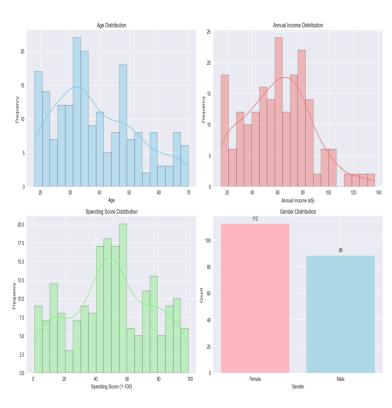
03

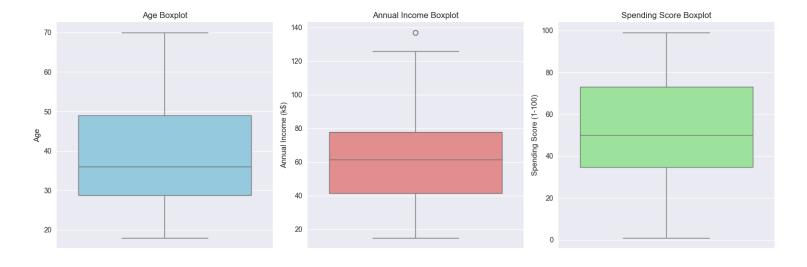
Identification of patterns and relationships in the data

04

Outlier detection and treatment

Univariate Analysis

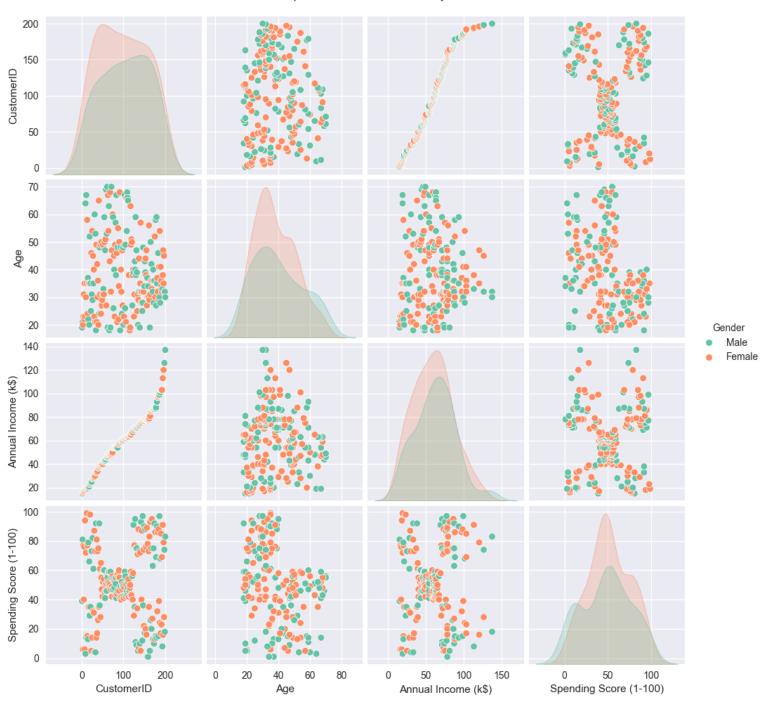




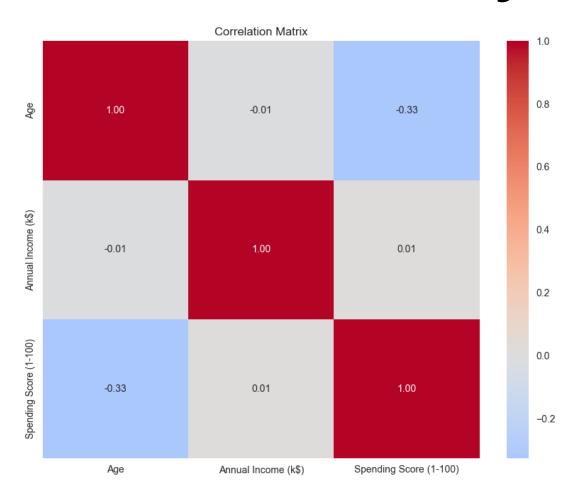
Distribution of numerical features

Boxplots for numerical features to identify outliers

Bivariate Analysis



Correlation Analysis



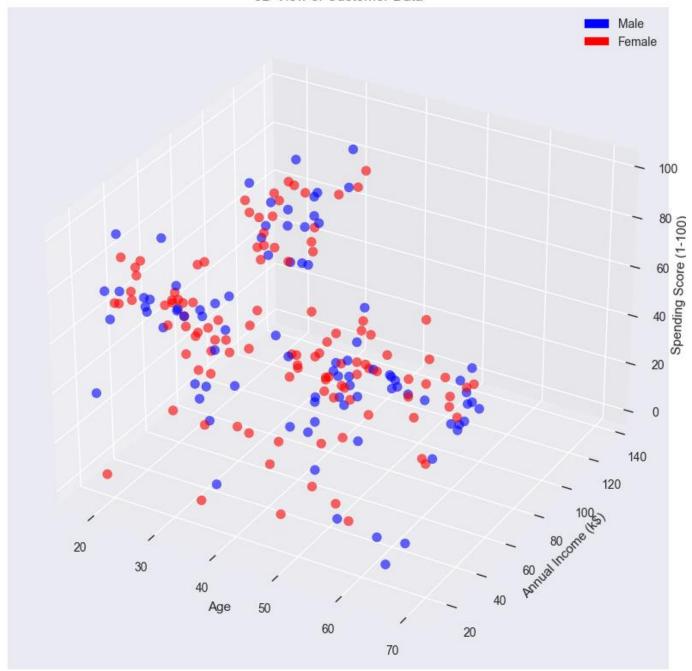




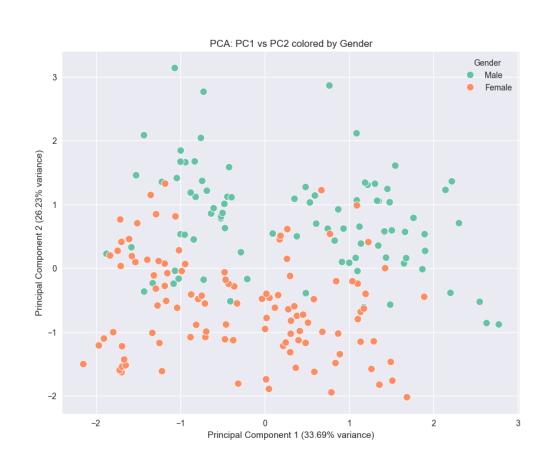
Distribution of spending by gender and age groups

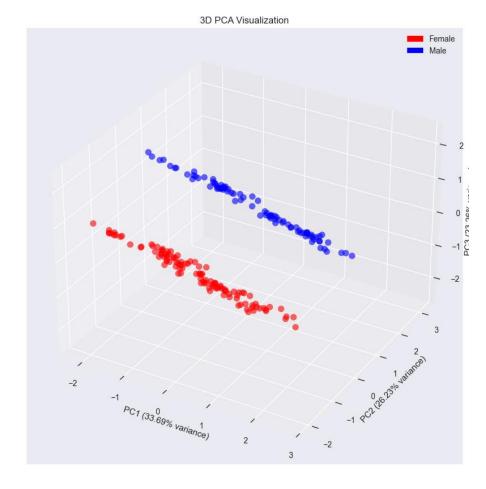


Multivariate Analysis



Dimensionality Reduction with PCA





4. Model Building and Training

Determining Hyperparameter **Evaluation Metrics**

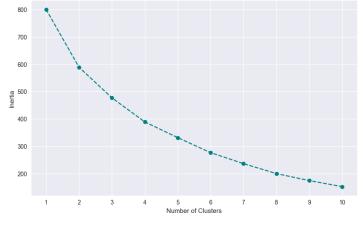
Model Training and **Evaluation**

Determining Optimal Number of

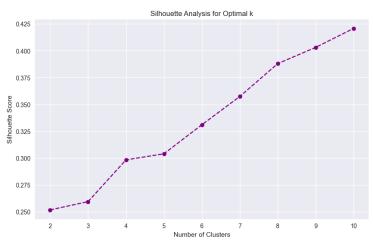
Clusters

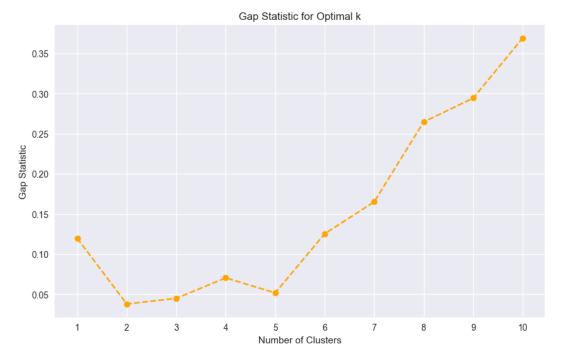
Elbow Method

Silhouette Analysis

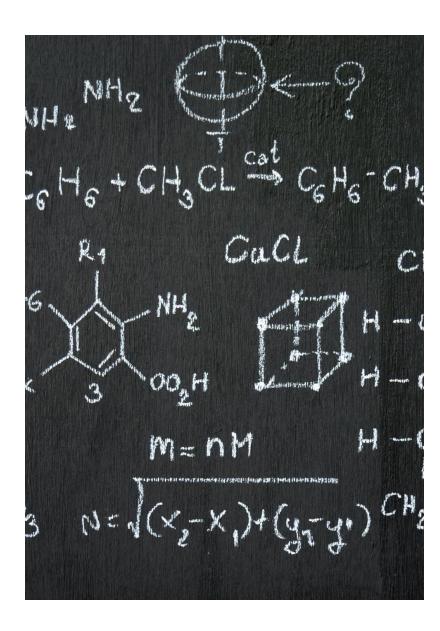


Elbow Method for Optimal k





Gap Statistic



Evaluation Metrics

- Silhouette Score
 - Measures how similar an object is to its own cluster compared to other clusters
- Calinski-Harabasz Index
 - Ratio of between-clusters dispersion to within-cluster dispersion
- Davies-Bouldin Index
 - Average similarity measure of each cluster with its most similar cluster

Model Training and Evaluation

Algorithm Silhouette (1		Calinski-Harabasz (个)	Davies-Bouldin (↓)	Notes	
K-Means	0.304	68.965	1.167	Best overall metrics	
GMM	0.222	45.817	1.211	Lower scores than K-Means	
Hierarchical	0.287	64.469	1.220	Close 2nd place	
DBSCAN	0.012	12.099	1.389	9 clusters + 105 noise points	

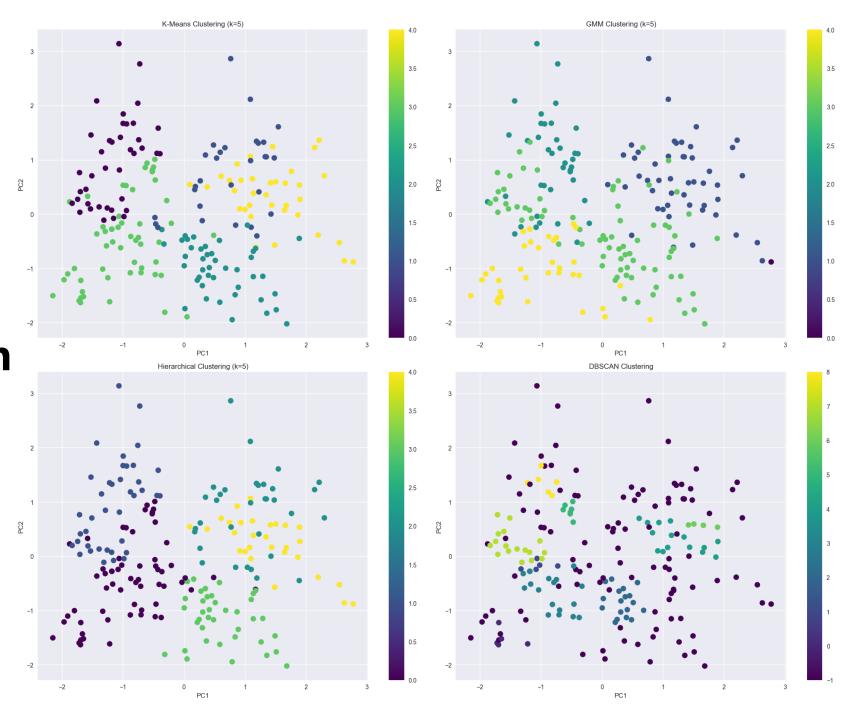
5. Results and Analysis

Cluster Visualization

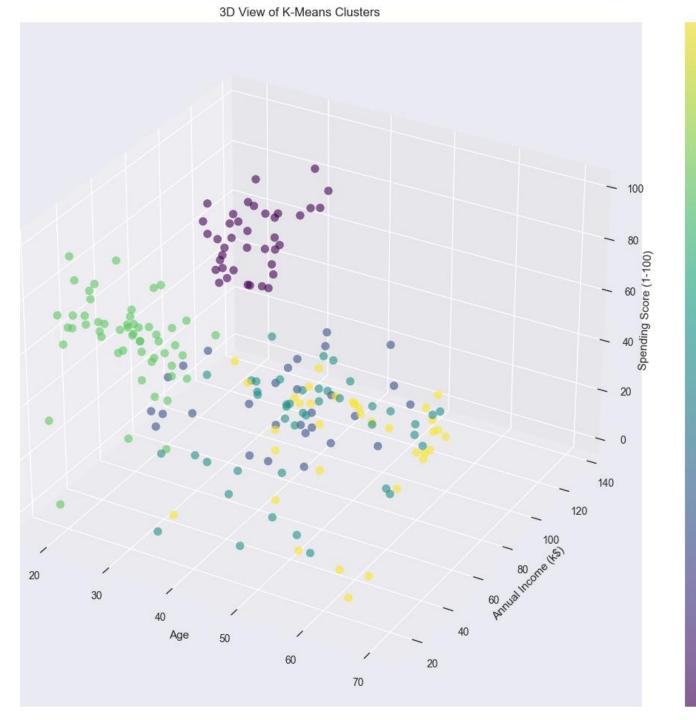
Cluster Profiling

Comparison of Algorithms

Cluster Visualization



3D visualization of K-Means clusters



40

3.5

3.0

20

4.5

1.0

0.5

0

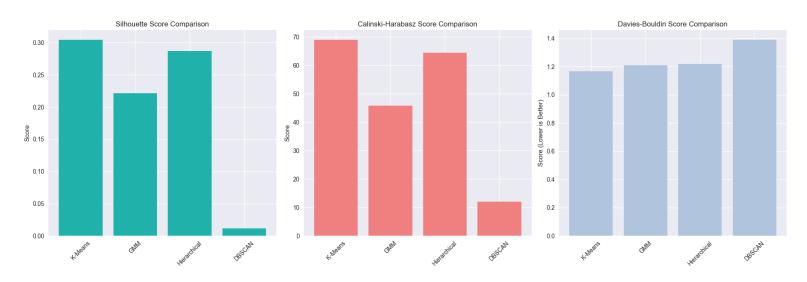
Cluster Profiling

KMEANS_CLUSTER	AVG AGE	AGE STD	AVG INCOME	INCOME STD	AVG SPENDING	SPENDING STD	FEMALE %
0	32.69	3.73	86.54	16.31	82.13	9.36	53.85
1	36.48	9.68	89.52	17.42	18.00	10.58	55.17
2	49.81	9.47	49.23	15.60	40.07	15.56	100.00
3	24.91	5.35	39.72	16.98	61.20	18.42	59.26
4	55.71	9.60	53.69	18.71	36.77	17.99	0.00

K-Means Customer Snapshots (5 Segments)

ID	Label	Profile	Go-To Strategy	
0	Premium Spenders	Mid-age, high income & spend	Luxury drops, VIP perks	
1	Saver-Investors	High income, low spend	Value-led, investment stories	
2	Pragmatic Seniors	Older female, balanced I/S	Quality & utility focus	
3	Trend Impulsives	Young, low income, high spend	Flash sales, influencer codes	
4	Conservative Gents	Older male, low spend	Durability & function messaging	

Comparison of Algorithms



Algorithm	Silhouette Score	Calinski-Harabasz Score	Davies-Bouldin Score
K-Means	0.304	68.965	1.167
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Algorithm Performance Snapshot

1

K-Means → Winner

Best Silhouette, Calinski-Harabasz & Davies-Bouldin → data = well-separated, spherical clusters. 2

Hierarchical → 2nd

Respectable scores; structure exists but spheres > trees here.

3

GMM → 3th

Low scores refute Gaussiandistribution assumption. 4

DBSCAN → Weakest

No meaningful density peaks; 105 noise points, 9 tiny clusters.