

# SHUBHAM KUMAR

DevOps Engineer

@ shubhamsaxena2110@gmail.com

+91-9599239456

NCR, India

xlrshubham

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## EXPERIENCE

### Senior Site Reliability Engineer

Apr 2022 – Ongoing

#### Citrix Systems

- Led design of scalable, high-performance software solutions, enhancing system reliability.
- Initiated and executed the containerization of services (C#, Python) for K8S deployment.
- Enhanced system reliability with streamlined grafana monitoring and alerts.
- Optimized CI/CD workflows for Kubernetes, enhancing deployment speed and reliability.
- Led deployment automation via Terraform, Python, Buck, minimizing manual effort.

### Site Reliability Engineer

Mar 2019 – Apr 2022

#### Indian Oil Corp Limited

- Software Developer:** Automated several data center operations reducing 99% toil. Developed softwares & REST APIs as per business needs. (Python/Bash/SAP-PI/Ansible/K8S)
- System Administrator:** Managed on-premise & public cloud to host business applications.

### Software Engineer

Sep 2015 – Mar 2019

#### Indian Oil Corp Limited

- System Administrator, Developer:** Managed SAP solutions and developed Python/Bash tools for application, OS, VM, and database monitoring and migration.

## MAJOR PROJECTS

### Kubernetes Cluster as PaaS

Apr 2022 – Ongoing

- Built resilient AKS infrastructure with Terraform, optimizing reliability and cost.
- Containerized and migrated services to Kubernetes, optimizing efficiency and scalability.

### SAP and OS Task Automation and Ticketing Tool

Jul 2021 – Apr 2022

#### Architect/Team Lead

- ABAP, SAP RFC, Django, Bash, ReactJs, Docker, Kubernetes, Bash, OpenShift

### Development and Corporate-wide deployment of Video Conferencing and Instant Messaging Service

Oct 2020 – Jul 2021

- Django, Jitsi, XMPP, Docker, Kubernetes, Bash, ReactJs, Java, AWS, Oracle cloud

### SSL Certificate Management Tool

Jun 2018 – Aug 2018

- Flask, Python, pyOpenSSL, Docker, Openshift

### Comparative Analysis of TMEEM Configurations in Virtualized Environment

Jul 2014 – Sep 2015

- Comparative analysis of Transcendent memory Configurations for each disk-cache setup possible with XEN hypervisor and linux Kernel. (Linux Kernel, Xen, KVM, C, Python)

### Kernel Module Implementation for Network Address Translation (NAT)

Nov 2013 – Dec 2013

- Linux Kernel, C, Networking, Net-filter Hooks

## EDUCATION

### M.Tech in Computer Science

#### IIT Bombay, Mumbai

CPI: 8.1

Jul 2013 – Sep 2015

### B.Tech in Computer Science

#### Bhabha College of Engineering

CPI: 7.7

Jul 2008 – June 2012

## ACHIEVEMENTS

- GATE CSE 2013 - AIR 83
- GATE CSE 2015 - AIR 59
- GATE CSE 2017 - AIR 236

## SKILLS

**Programming Languages**  
C, C++, Python, Java, Go, C#

**Databases**  
SAP HANA, PostgreSQL, MySQL, Oracle

**Tools**  
Docker, Kubernetes, Shell, Terraform, Ansible, GIT, Puppet, Grafana, Prometheus, CheckMK, Jenkins, Perl, PHP, ELK

**Applications**  
Jitsi, Ejabberd, Ngnix, HAProxy

**PublicPrivate Cloud**  
AWS, Oracle, Azure, OpenShift

## INTERESTS

Linux Kernel

Cloud Computing

Virtualization

Networking

Distributed Systems

DevOps

System Administration

## SAP EXPERIENCE

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- Major SAP Projects

- Database migration for all SAP landscapes(SAP ECC, PI/PO, ESS, SOLMAN etc) from Oracle to HANA.
  - Deployment of all SAP landscapes for Indian Oil's City Gas Distribution (CGD) Project.
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- SAP BASIS Administration

📅 Oct 2015 – Ongoing

- Configured, Installed and monitored mission critical applications like SAP ECC, SAP PO, SAP Gateway, Solution Manager, HANA, BW etc.
  - Experience in Installation/Upgradation/Migration for SAP application.
  - Experience of Database migration from Oracle to HANA
  - Experience of OS level activities like clustering, instance migrations etc.
  - Experience of SAP system performance tuning as per business requirement
  - Experience of working with other SAP systems like saprouter, webdispatcher, cloud connector etc.
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- SAP PI/PO Development

📅 Oct 2016 – Ongoing

### Java

- Implemented web services with REST, SOAP, IDOC, SFTP, File and other communication adapters.
  - Implemented scenarios with Pretty Good Privacy (PGP), JWT and other latest security standards for signing and encrypting messages going through PO.
  - Experience with JAVA Mapping, Message Mapping, UDFs.
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- SAP JAVA BASIS

📅 Oct 2016 – Ongoing

- SAP NW Java performance optimization for more than 2M b2b messages per day.
  - Deployed and monitored SAP NW Java instances in high availability mode.
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- SAP BASIS Helpdesk

📅 Oct 2015 – Ongoing

- Experience in handling User queries related to account management, roles and authorization, dumps, locks and other errors.
  - Experience in finding root cause of issue and redirecting issue to concerned functional team.
  - Experience in transporting development request manually or at OS level or through SAP ChaRM.
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- SAP ABAP Developer

📅 Oct 2015 – Ongoing

- ABAP Reports, Functional Modules

## SAP APPLICATIONS

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- Experience of working with complete landscapes for following SAP Applications:
  - PI/PO
  - ECC
  - Gateway
  - Solution Manager
  - Netweaver
  - webdispatcher
  - SAP Router
  - Cloud connector
  - SAP BW
  - SAP Cloud
  - OpenText
  - ChaRM