

Yoana Franco

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SKILLS

Languages JavaScript, Python, Java, HTML5, CSS | **Frameworks/Libraries** React, Nodejs, Express, Flask, Bootstrap, SpringBoot, Jinja2, JSTL | **Database** MySQL, MongoDB | **Tools** Visual Studio Code, MySQL Workbench, PostMan, Mongoose

PROJECTS

Chronicles | *Full Stack Developer* | Personal Diary, built with Python | [Github](#)

- Created an aesthetically pleasing user interface, utilizing CSS and Bootstrap to create a simple layout and uniform color scheme throughout the entire project, enabling it to be displayed in different sized devices
- Gathered user data by using HTML inputs to communicate with Python to store the users entries, leveraged the Jinja2 library to display the users information on the HTML web pages for easy viewing of past user entries
- Secured user passwords by implementing Bcrypt to hash and salt passwords before storing in MySQL to guard against hacking
- Effectively managed memory usage on MySQL by applying a clouldinary API to better store users photographs

IssaPet | *Full Stack Developer* | Instagram clone for pets, built with Java | [Github](#)

- Utilized SpringBoot framework for its scalability in the production of the application, to be able to deploy in a timely manner for users to utilize
 - Created animated JavaServer Pages by using CSS and BootStrap to render a responsive heading and like-button feature for users to interact
 - Leveraged the Java Standard Tag Library to display information on the JavaServer Pages to show users if their photos were liked
 - Effectively managed memory usage on MySQL by applying a clouldinary API to better store users photographs
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EXPERIENCE

Deputy Sheriff | *San Francisco Sheriff's Department* | San Francisco CA **2017-2021**

- Displayed sound judgment under pressure in life-threatening situations and other emergency scenarios
- Demonstrating the ability to learn quickly, adapt to dynamic situations and deliver consistent quality in job duties
- Responding to calls, completing thorough investigations, observing and acting decisively to situations that may be complex, tense and rapidly evolving
- Leveraged fluency in Spanish and understanding of Latin American culture to strengthen police-community relations within areas of Hispanic population

Alarm Response and Patrol Agent | *Bay Alarm* | Oakland CA **2016-2017**

- Addressing and resolving customer complaints empathetically and professionally
- Accurately documenting, researching and resolving customer service issues
- Followed applicable standard operating procedures and regulations pertaining to security of weapons, buildings, personnel, and equipment
- Inspected equipment to ensure safety or proper functioning. Investigated illegal or suspicious activities

Security Guard | *Guardsmark* | Oakland CA **2014-2016**

- Maintain daily logs of irregularities such as equipment or property damage, theft, presence of unauthorized persons, or unusual events
- Enforce company rules, policies, and procedures with guests and company staff
- Adapted easily to changing circumstances, policies, and conditions
- Attend to the security needs of multiple corporate properties both during and after business hours

Park Ranger | *Hayward Area Park and Recreation District* | Hayward CA **2014-2015**

- Responsible for patrolling park areas, enforcing city ordinances and regulations, and issuing citations
 - Interacted with the public and built good relationships with them
 - Solved problems by mustering skills in positions other than to prevent lack of service
 - Provided visitor orientation with attention to visit safety and resource protection
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EDUCATION

Coding Dojo | *Full-Stack Developer Certificate* | Oakland CA **2022**

Immersive Full-Stack Training Program in Python, Java, and MERN

California State University East Bay | *Bachelors in Criminal Justice Administration* | Hayward CA **2016**

Knowledge and understanding of criminological theories, concepts and practices of the criminal justice system