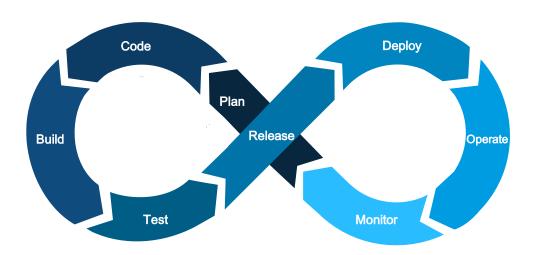
# February 11, 2021

# What's New in the 'New Stack'?



# Deep Diving Into the Low-Code and No-Code Market

Sanjit Singh sanjit.singh@morganstanley.com (415) 576-2060

Keith Weiss keith.weiss@morganstanley.com (212) 761-4149

Melissa Dunn melissa.dunn@morganstanley.com (212) 761-3564

Mark Rende mark.rende@morganstanley.com (212) 761-6952

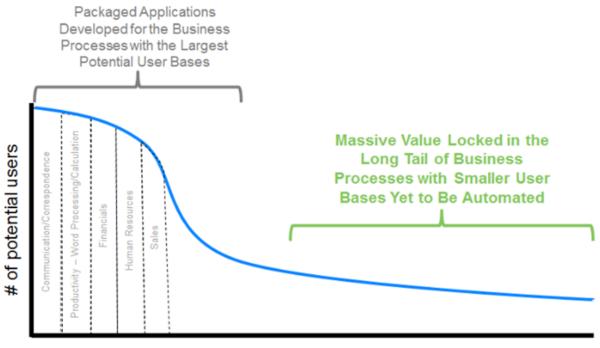
Peggy Yu peggy.yu@morganstanley.com (212) 761-1736

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# Why Are We Talking About Low-code / No-Code?

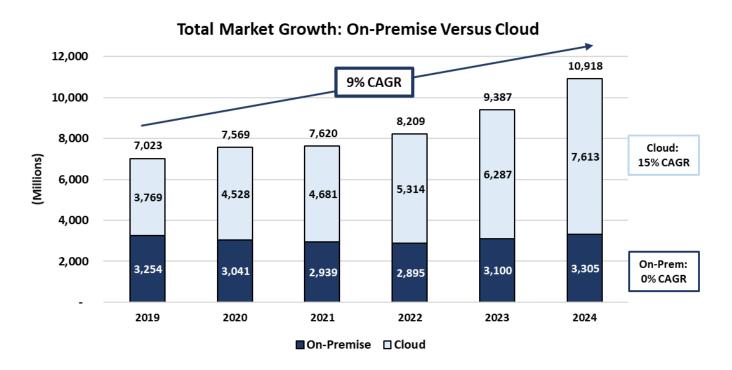
# 1) Software is Eating the World... But Software Developers Are in Short Supply



**Business Process Being Automated** 

# Why Are We Talking About Low-code / No-Code?

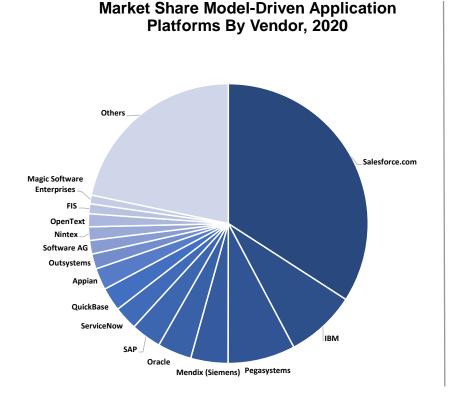
- 1) Software is Eating the World... But Software Developers Are in Short Supply
- 2) Big Market Today... But Likely Bigger than People Think Moving Forward



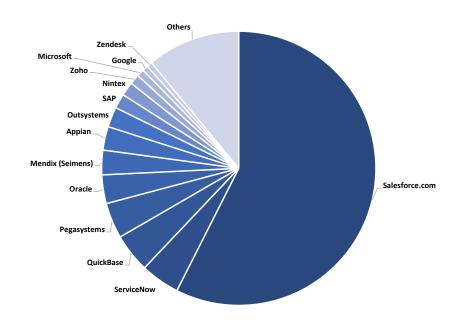
Market Growth Coming From Cloud: IDC estimates suggest \$7.6Bn spend on low-code / no-code software in 2020, which is expected to grow at a 9% 5-year CAGR (2019-2020) to \$10.9 Bn by 2024

# Why Are We Talking About Low-code / No-Code?

- 1) Software is Eating the World... But Software Developers Are in Short Supply
- 2) Big Market Today... But Likely Bigger than People Think Moving Forward
- 3) Market Shares Likely to Shift Going Forward



Cloud-Based Market Share Model-Driven Application Platforms By Vendor, 2020



# What Is Low-Code Development?

**Definition:** Low-code is a visual approach to software development. Low-code offers visual modeling, automation, reusability, and other tools to reduce the amount of code required in the application lifecycle and enable rapid, more efficient delivery of a variety of software solutions.

| <u>Typical Users</u>   | Typical Apps Built  |
|--|---|
| Professional developers  | Both web and mobile apps  |
| Technical users with some scripting, data transformation and process modeling skills | Apps that automate core business processes or workflows that span departments |
|  | Apps that integrate core business systems                                     |
|  | Established apps that have defined processes                                  |
|  | Apps intended to have a longer life cycle (5+ years) with infrequent updates  |
|  |   |

"Low-code platforms take the traditional development process and streamline it, making it faster for skilled developers who would otherwise have to take a longer and more resource intensive route."

-- Mark Levitt, Senior Marketing Manager, Quick Base, Inc.

# What Is No-Code Development?

**Definition:** A platform that uses a visual development environment to allow any end user to create complete applications, through methods such as drag-and-drop, pre-built components and templates. No-code platforms prohibit any coding or scripting to enable faster productivity.

| <u>Typical Users</u>                                | <u>Typical Apps Built</u>  |
|---|--|
| Non-technical business users     Citizen developers | <ul> <li>Apps used for capture, tracking, reporting and processing</li> <li>Apps that help simplify a manual tasks for end users</li> <li>Apps that are evolving and may need continued changes/development over time</li> <li>Apps with a life cycle that spans from months to years</li> </ul> |
|   | Apps that require minimal integration with other systems   |

"The future of coding is no coding at all," - Chris Wanstrath, CEO, GitHub

"If you want to have your entire organization building solutions and solving their own challenges, regardless of what skills they have or don't have, then you need a no-code platform."

-- Mark Levitt, Senior Marketing Manager, Quick Base

# Why Low-Code / No-Code?

## Software Developers Are Scarce and Expensive.

- By 2021, expect a shortage of 1.4 million professional software developers in the U.S.
- When developers leave an organization this can often cause significant disruption to operations
- Average software developer salaries are ~\$100K and often much higher for senior developers
- Employees can be trained on Low-Code / No-Code platforms often in several weeks or in a few months to be come productive

# Traditional Custom Software Applications Can be Difficult to Update

- As business evolves, updating the business logic can be a difficult and tedious process
- Creates friction to innovation and responding effectively to changing business conditions

# Low-Code / No-Code Can Dramatically Accelerate Development Velocity & Speed to Market

- IDC study showed Appian reduced the development cycle by 62% on average
- Forrester study showed Mendix accelerating development times by 6x to 10x
- Unqork cites 2-3 month development time on its No-Code platform vs. 9-12 months for an enterprise application for equivalent level of complexity
- In addition, low-code / no-code platforms allow customer to build and manager their applications with fewer resources which enhances the ROI

# Common Misperception About the Market, In Our View...

# More Than Just Reducing or Eliminating the Coding Effort

- Embeds security across the entire software development lifecycles
- Automated testing
- Automated publishing / deployment to cloud (private, public) and to the major mobile platforms
- Many platforms include monitoring, logging and debugging capabilities

## Adoption Is Not Primarily Line of Business Users (Yet)

- Professional developers are often the primary users of low-code platforms
- Some IT roles (such as business analysts) or operations personnel are being converted
- Line of business penetration is still in the early days and often encounters friction to adoption
- While users may not have to write code, they often have to think like developers to be effective
- Hearing cases where "low-code" developers are being paid more than traditional custom software developers

# It's Not Just "Simple" Applications That Are Being Built

- Application complexity is increasing on low-code / no-code platforms
- Processing and data intensive apps embedding workflow automation are increasingly common
- Customer-facing transactional applications with enterprise scale are also on the rise

Source: Morgan Stanley Research 8

# What Are the Customer Concerns?

- Do Low-Code and No-Code Platforms Result in Vendor Lock-in?
- What If Current Software Developers Don't Want to Do This Type Development?
  - Some developers may view low-code development as not as interesting or intellectually stimulating
- What If Technical or Line of Business Employees Don't Want to do Development Work?
  - Some may not want to add app development to their day-to-day responsibilities
- What if IT Thinks That This Is Not a Good Idea?
  - IT may view development by business users as a risky proposition with significant operational and security implications if access to key systems and resources are not heavily governed

Source: Morgan Stanley Research 9

# Will Low-Code / No-Code Penetrate Line of Business Users to Help With the Development Effort?

**MS** View: Time will tell whether low-code / no-code vendors will be able to penetrate line of business users. However, currently we believe many current users of these solutions are professional developers and/or highly technical individuals in IT or engineering. To enable wider adoption and increased the probabilities of success, formal training programs likely need to be established to help line of business users "think" like a software developer even when there is minimal coding effort required.

# What Approach Will Dominate: Low-Code or No-Code App Development?

MS View: The trends towards more abstraction and virtualization is a durable theme across many parts of software spanning many decades. However, we think mix of Low vs. No Code will largely depend on use cases where activities such as web and mobile development (particularly for non-customer facing use cases) are likely captured by No-Code platforms whereas workflow automation and process automation are likely to continue to be the purview of Low-Code platforms (and robotic process automation solutions).

# Is Low-Code a Standalone Market or Feature of Modern Software Platforms?

**MS** View: We see the low-code, no-code movement evolving rapidly on 2 fronts – 1) software vendors enhancing their current solutions with low-code / no-code capabilities to reach a broader audience of users and 2) growing adoption of standalone low-code / no-code platforms to accelerate time to market and enable a faster pace of digital innovation

# Is RPA Complementary or a Threat to the Low-Code, No-Code Market?

MS View: In its current state, we see low-code and RPA platforms as largely complementary in that Low-Code / No-Code platforms help identify the manual processes to be digitized, which create new workflows that can be automated with RPA platforms.

# Market Share: Fragmented or Winner Take Most/All?

**MS View:** Likely to remain fragmented where specific types of applications will self-select into different low-code / no-code application platforms.

**Market Map** 

# **Vendor Profile: Unqork**

#### **Quick Facts:**

- Cloud-native, visual, no-code application development platform
- Single-tenant and cloud agnostic (AWS, Google Cloud, or Microsoft Azure)
- Runs on Kubernetes and MongoDB Atlas
- Industry specific focuses on Insurance, Financial Services, Government, and Healthcare
- Partner program allows SIs and consulting firms to help customers onboard Unqork, while its technology partner program enables native integrations with other technologies
- Founded in 2017

## **Customer Traction:**

- 50+ clients with 300+ applications in productions
- Deployed in 10+ countries across the world
- Backed by \$400+ million in private funding

## **Customer Case Studies:**

## **Goldman Sachs:**

**Business Problem:** Needed an application to streamline the application collection process of Goldman's in-house incubator, GS Accelerate.

**Unqork Solution:** As part of the proof of concept, the business owners of GS Accelerate were able to leverage the Unqork platform and build out an application on their own without involving the lengthy process of IT development.

## **Maimonides Medical Center**

**Business Problem:** Needed a broad-based solution to enable digital transformation and modern care delivery.

**Unqork Solution**: Chose Unqork for its native integrations with a large number of systems, ability to securely handle healthcare data, and its high-fidelity user interface.

## **Liberty Mutual**

**Business Problem:** Initially needed a fix for a problematic application used by its Colombia business.

**Unqork Solution**: The new application, made with the Unqork platform, was rolled out to 20 different areas in the US in addition to Colombia. The CIO believes Unqork's application development process was three times faster and three times less expensive.

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|--------------------------|-------------|--------|----------------------------------|-----------|-------------|-------------------------|------------|
|                          |             | % of   |                                  | % of      | % of Rating |                         | % of Total |
| Stock Rating Category    | Count       | Total  | Count                            | Total IBC | Category    | Count                   | Other MISC |
| Overweight/Buy           | 1477        | 43%    | 387                              | 47%       | 26%         | 658                     | 43%        |
| Equal-weight/Hold        | 1435        | 42%    | 348                              | 42%       | 24%         | 642                     | 42%        |
| Not-Rated/Hold           | 4           | 0%     | 1                                | 0%        | 25%         | 4                       | 0%         |
| Underweight/Sell         | 532         | 15%    | 87                               | 11%       | 16%         | 227                     | 15%        |
| Total                    | 3,448       |        | 823                              |           |             | 1531                    |            |

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20 Bank Street, Canary Wharf London E14 4AD United Kingdom +44 (0)20 7425 8000

#### Japan

1-9-7 Otemachi, Chiyoda-ku Tokyo 100-8104 Japan +81 (0) 3 6836 5000

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1 Austin Road West Kowloon Hong Kong +852 2848 5200

# unqork



# Enterprise application development, reimagined

**February 11, 2021** 

**Unqork Overview** 





**Build enterprise-grade software** on a single platform without having to write a line of code.



# **Unqork Overview**



#### **ABOUT**

Founded in 2017, Unqork is the industry pioneer enterprise no-code application platform that helps large companies build, deploy, and manage complex applications without writing a single line of code.

Companies like Liberty Mutual, Goldman Sachs, and John Hancock are using Unqork's drag-and-drop interface to build enterprise applications faster, with higher quality, and lower costs than conventional approaches.



#### **PRODUCT**

Enterprise technology leaders have always been forced into a tradeoff. Simple applications can be built with "drag and drop" tools, but more functionality requires a variety of specialized tooling, expensive developers, and, most importantly, lots of custom code. The result is project failures, legacy maintenance, difficulty hiring, and, most importantly, too much time spent simply maintaining the status quo.

Unqork doesn't force you into this tradeoff. Combining a completely visual, no-code interface with the power of a truly enterprise-grade application platform, Unqork lets you build complex software without having to write a single line of code. The result is faster time to market, improved quality, and reduced cost that's just not possible with conventional tools.

**Series C Funding Announcement October, 2020:** 

# **Unqork Tenets**



#### **Innovative**

Unqork is a completely visual, no-code application platform that helps large enterprises build complex custom software faster, with higher quality, and lower costs than traditional approaches — all without a single line of code.



#### **Accelerated Time to Market**

Unqork has been shown to deliver software up to 80% faster than traditional approaches, so you can speed-up initial builds without sacrificing quality or loading up legacy expenses.



#### Collaborative

The completely visual interface opens development up to more stakeholders, so everyone can collaborate on requirements.



#### **Reduced TCO**

Large enterprises spend ~50% of their total budget on software, or over \$500b annually. With Unqork, changes can be made with far fewer resources; thus, substantially reducing TCO.



#### **Trusted Security**

Unqork maintains and monitors security, compliance, RBAC, and infrastructure all out of the box, allowing your teams to focus on other projects, providing peace of mind.

# Who is Unqork?

**ENTERPRISE GRADE APPLICATIONS** 

Unified No-Code platform for Complex, Regulated and Secure Environments

Engineered for the world's most complex, regulated environments and Industries

50+

Clients with **300+** Applications in productions

**BACKED BY** 

\$400M+

capitalG

Goldman Sachs

BlackRock

ARCHITECTURE

Modern, Single Tenant, Multi-Cloud provided as turnkey SaaS







10+

Countries Deployed Across Americas, Europe, and Asia 10,000+

Trained Unqork **Designers** across Customers & SIs

BUSINESS IMPACT

**Accelerate Speed to Market** 

From months to weeks

Significantly Low TCO

With up to 70% less resources

**Business Agility** 

From rigid to on demand changes

# The Ungork Platform Evolution

<del>2021+</del>

#### 2017

Have you ever declared bankruptcy? Yes O No Decline to disclose FPs 190 72k

## No-Code **Foundation**

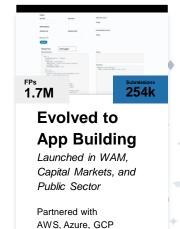
Launched in Insurance

Text Field, Radio Component, Checkbox, Dropdown, Number, Date Input, Password, Button, Email, Phone, Address, Hidden Field, Signature, HTML Element, Content Field, Data Grid. Matrix. Columns. Panel. Table

#### 2018



#### 2019



1st WORM App with Goldman Sachs

Workflow, Server Side Execution, DocuSign Integration.

#### 2020



## **Multi-App Building**

Launched in Healthcare, HIP(AA) App with MMC

Workspaces, File Storage, Gateways, Messaging, Signals, Designer RBAC, Dynamic Import, Module History, Release Management, Data Model, Global Variables.

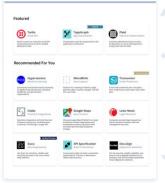
Partnerships with DUCO, Codat, Plaid, Calendly, LexisNexis, Twilio, Ocrolus, SignNow, HumanAPI, Lyft, Yapily, Eigen, Flybits, ForMotiv, Finxact, Experian, Stripe, Apostrophe, Datadog, Atidot.

# Marketplace

# **No-Code Ecosystem**

Announcing the Ungork Marketplace

Enabling users to distribute and consume enterprise no-code products in the Unqork ecosystem.



# **Unqork is Enterprise Application Development, Reimagined**



#### Unified

Everything needed on a single platform: front-end, workflow, analytics, integrations, legacy transformations, management and maintenance



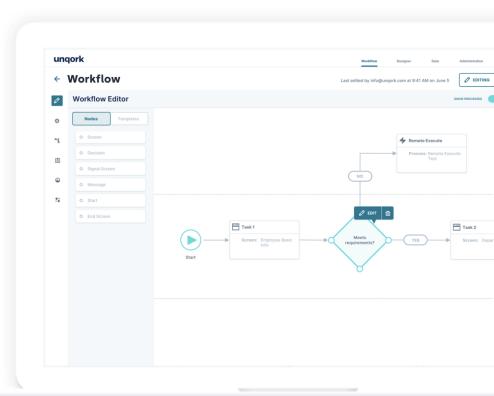
#### Visual

Complete drag and drop interface for even the most complex operations; spreadsheet-like calculations, visual data transformations; no code ANYWHERE on platform



#### **Enterprise-grade**

Single-tenant, cloud agnostic architecture; security, roles, and permissions that meet enterprise standards; Soc 2 Type II, Privacy Shield compliant



# The Unqork Platform is providing huge impact for enterprise

|                       | From                        |          | То                                  |
|-----------------------|-----------------------------|----------|-------------------------------------|
| Faster time to market | 6-18 months                 | <b>→</b> | 8-12 <b>weeks</b>                   |
| Improved quality      | Requirements hardcoded      | <b>→</b> | Completely visual                   |
| Lower TCO             | Difficult to change, legacy | <b>→</b> | Immediate, no legacy                |
| Easier hiring         | Only engineers              | <b>→</b> | Engineers, analysts, IT generalists |
| Focus on innovation   | Best engineers = mundane    | <b></b>  | Best engineers = toughest problems  |

# Our clients include some of the world's most complex enterprises

































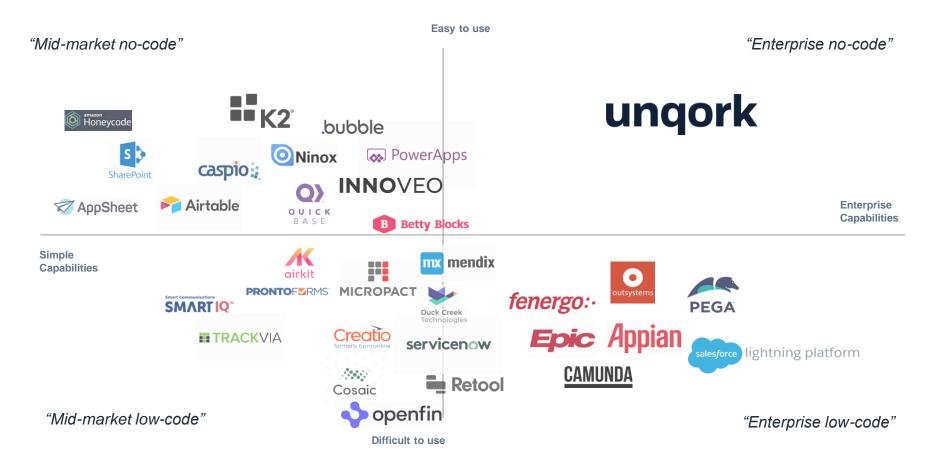








# Ungork owns enterprise no-code



# Unqork delivers complex global applications across use cases



#### Insurance

#### Life

- Life Origination
- Accelerated Underwriting
- Policy Administration
- Claims Administration

#### P&C

- Digital Rate, Quote, Bind
- Digital Distribution
- Placement Marketplace
- Client Onboarding
- Placement Marketplace

#### **Group Retirement**

- Sponsor Onboarding
- Producer Onboarding
- Billing and Fee Mgmt



#### **Financial Services**

#### Banking

- Customer Digital Portal
- Customer Onboarding
- Loan Origination
- Deposit & Treasury Mgmt
- Operations Control

#### Wealth & Asset Management

- Solutions Marketplace
- Onboarding & Account Opening
- Account Servicing
- Sponsor Onboarding

#### **Capital Markets**

- Client Onboarding
- Risk Management
- Exception Hub



#### **Public Sector**

- Economic Development
- Health & Human Services (Referrals & Case Management)
- Inspections (Construction & Apartment)
- Housing Project Mgmt
- Food & Supply Delivery
- Virtual Public Services
- Online Marriage Licensing
- Emergency Management
- Law Enforcement
- HR Promotions, Onboarding & Reviews
- Funeral Director
- Return to Work
- Rent Relief
- Vaccination Platform



#### Healthcare

#### **Payers**

- Member Onboarding
- Provider Search & Scheduling
- Member Grievances & Appeals
- Case Management
- Real-time Claims Adjudication
- Provider Lifecycle Mgmt

#### **Providers**

- Digital Front Door
- Clinical Decision Support
- Telemedicine / Remote Patient Monitoring
- Claims Mgmt
- Patient Registration

#### Life Sciences

- Advanced Trial Monitoring
- Study Startup & Site Onboarding
  - Patient Services Hub
- Regulatory Operations

Q&A

