

Basil Rakawi Data Consultant

I carry 10 years+ experience as a data consultant focusing on data visualisation, analytics and data engineering. I have built dashboards, scaled data assets with insights generated that continue to grow exponentially in value and amplify confidence. From high level summaries for execs and 'C'-levels to advanced analytical models, the breadth of my exposure to various industry domains and practices allows me to deliver high quality reporting, models, predictions and prescriptions.

NAB Wealth Remediation - Initially formed as a reporting team of 3 Tableau developers, the program expanded to 7 at its peak. I delivered dashboards & pipelines built upon complex, ever-changing models together with supporting other teams in developing regulatory controls, triggers, and preparation of quarterly **regulatory reports to ASIC**. As a leader, I guided the team's transition to **Power BI / Fabric**, focusing on orchestrating pipelines, automation, and **shared DAX** definitions while getting certified internally. This shift enhanced agility, self-documentation, and overall effectiveness within the reporting unit of the wealth remediation program.

PanDa Dashboard App – As a Data consultant, I led with the early prototyping activities in AdobeXD of the project (a rebuild of the performance and analytics dashboard - PanDa) from SAP UI5 to ReactJS. The app piggybacks upon an SAP HANA model used by NDIS planners & account managers. The team grew from 5 to 20 members across 3 states as I took on multiple roles including BA, React Developer, UX, and a bit of DevOps. I was actively involved in design, development, code reviews, and testing- contributing to the overall success of the project as it evolved sprint to sprint.

Loyalty Dashboards & Reporting - At Tabcorp, I enhanced the loyalty program reporting with refined capabilities in identifing rort, fraud, and leakage. I developed derived measurements to help uncover cash transactions and variances for venues and racecourses. In merging the data from DW (Amazon Redshift) with my experience of loyalty marketing and fraud analytics I was able to showcase the utilization of Python libraries for the first time in streamlining various classification techniques.

Preparing, loading, transforming, **CLEANING &** profiling, staging and delivering PROFILING to diverse audiences Feature engineering, extending ENRICHING metadata/schema, developing composites, de/normalizing etc Schema/schema-less designs, MODELING & STRUCTURING training and generating synthetic data, cloud and on-prem Prototyping interactivity, data VISUAL / storytelling, curating and scaling STORYTELLING graphical performance of visual Engineering pipelines, version DEPLOY /

control, monitoring and

operationalizing at scale

AUTOMATE

HOURS SPENT ▼ a decade of data in d3.js

Digital Products Dashboard – As a Data Consultant, I led workshop activities across C-level, product and research teams in order to build their ideal "product" focused central dashboard. The levels of depth & detail had to vary in unique ways so this was the opportunity to consolidate multiple existing data assets. I brought a sprint planning & release management culture into the dashboarding activities which gave team members the capability to track & prioritize work. Tech stack exposure included Snowflake, Tableau Server administration, and Google Analytics for audience insights and experiments that ensured data-driven strategies had the data to support decisions that ultimately resulted in increased media performance and audience engagement.

Energy Queensland - Redeployed to Brisbane for 6 months to takeover & lead a BI team initially with graduates and remote resources to deliver reporting of over 30+ dashboards & provide self-serve capability for EQs new <u>SAP HANA</u> data models. Balanced both an onshore stream & offshore team (4 developers), fostering relationships with subject matter experts, testers and key stakeholders from various parts of the business – finance, operations, compliance etc. I worked in cadence with the data team as they developed and productionized their data model and align our dashboarding activities in tandem with their weekly sprints.

Coca-Cola Amatil – Brought in as Tableau lead for CCA's lead scoring dashboard project. Worked closely with stakeholders to scope the dashboards for fast turnaround as data models became ready for validation. Managed a team of 3 developers.

Toyota Motor Corporation - Strategic implementation of GA/GTM (analytics and tagging) across Toyota.com.au as part of a migration to the Sitecore platform. Liaised with digital agencies on behalf of the client, designed dashboards and reports for TMCA executives and team leaders. The successful implementation increasing confidence in decision made using self-serve data driving data-driven features like configurators, optimized path flows and A/B testing. Google Analytics / Tag Manager, Marketing Performance, Enterprise Marketing

Chartered Accountant ANZ - GTM implementation to simplify / automate tagging of learning assets within CA ANZ. Coached and trained 2 internal resources on dashboard development and tagging workflow. Presented to highlevel execs on the improved measurements (sterilizing fake traffic / referral spam), increased sophistication of tracking of learning assets. Google Analytics / Tag Manager, Funnel Analysis, Customer Lifetime Value

CANalytics.cba - As Data visualisation manager I grew the data visualization practice within the analytics team at CommBank from 1 existing Adobe flash based dashboard to numerous in-page visuals and portlets from within the sharepoint portal (30+ dashboards). This was uplifted to a combined 10k+ visits daily at its peak. With curated & self-serve dashboards behind an identity managed SSO, this evolved into the CANalytics.cba intranet portal powered by several feature packed SharepointAPIs. Usage ballooned as it crossed the 30,000+ branch and retail network users and by tracking usage behaviour and responding friction/pain-points, we were able to provide performance and coaching data even more practicable. Adopting and advocating agile practices (through continuous improvements), our dashboards also got the opportunity to be presented at the first annual "BI expo" as 'the future' of self-serve BI and social intelligence at the tail end of my tenure at CommBank.

CERTS & CREDS

2024 - Microsoft Fabric Engineer 2024 - Google Analytics Academy 2019 - SAS Academy -SAS Programming,

SAS Programming, LinkedIn - React ES6, ES2016

2004 - Bachelor of Commerce (Hons) IT & Ecommerce [122126]



MY UNIQUE STRENGTHS
Data-storytelling, prompt
engineering, selfquantification,

MY REPOS github.com/xmlnsgit/

MY READING LIST goodreads.com/xmlns

Basil Rakawi Analytics / Visualisation

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CORE SKILLS

Visualised below is my present coverage of proficiencies - the tools, languages & platforms across several data & technology stacks. Proficiencies in each contribute to the capabilities (key on the right). The activities within each capability context is also outlined below:



