

Your Order Summary	
Order Number:	Order Date:

QTY	Product Name	Fault Description	Reason Code	Reason for Return Codes
				1 – Item is Faulty
				2 – Item is DOA
				3 – Change of Mind
				4 – Other (Please specify)

Change of Mind Return

- 1. Checkout our warranty policy at this link: https://help.umart.com.au/hc/en-us/articles/115002784027-What-is-your-Warranty-policy-
- 2. Complete the form above, with fault description and include in your return to ensure speedy processing.
- 3. Umart will email you an Australia Post return label please print this out and attach it to your return.
- 4. In your return please include: the item with all original packaging and contents (If possible).
- 5. Drop your return parcel with label attached at your local Australia Post Office.
- 6. Please retain a proof of postage until we've confirmed your warranty return has been received.