Soufiane Messai

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Profile Statement

Dedicated Front-End Developer and Graphic Designer with a strong foundation in IT and a passion for creating seamless user experiences. Leveraging a diverse skill set that encompasses both design and development, I am now transitioning my focus towards IT Customer Support. Possessing excellent communication skills and a customer-centric approach, I am eager to contribute my technical expertise to provide effective support and solutions.

Work Experience

Client Services Specialist (Dec 2020 - August 2022)

Golden Academy

 Functioned as the key liaison between students and prospective clients, providing dedicated support through in-person interactions and phone communications. Managed inquiries, offered comprehensive information about the academy's programs, and ensured a seamless enrollment process. Concurrently, took on the role of Graphic Designer and Social Media Coordinator, contributing to the development and execution of effective marketing strategies.

Freelance Graphic Designer (July 2018 - Current)

Freelancer at Fiverr and Latium

As a freelance graphic designer, I specialize in creating captivating visual content for various digital
platforms. My responsibilities include crafting eye-catching social media banners, profile pictures,
posts, flyers, posters, and YouTube thumbnails for a diverse range of clients.

Education

Bachelor's Degree: IT in Business – Web applications developer (ongoing)

WSB Merito University (Torun)

Started: October 2023

Bachelor's Degree: Topography and Geomatics

University of Constantine 1 (Constantine)

Graduation date: 2018

Certifications

Online Course: Meta Front-End Developer (October 2022 – February 2023)

Meta (Coursera)

 This course provided me with comprehensive knowledge and practical skills in front-end web development, including HTML, CSS, JavaScript, and popular front-end frameworks such as Bootstrap and React.

Online Course: HTML, CSS, and JavaScript for Web Developers (September 2022 – October 2022)

The Johns Hopkins University (Coursera)

• In this course I have learned more about Html, Css and JavaScript and at the end of the course I have built a restaurant web application.

Training Certificate: Programming – Html, Css (September 2021 – March 2022)

Golden Academy

- In this training I have learned the basics of HTML: (Anatomy of an HTML element, Nesting elements, Void elements, Anatomy of an HTML document, Images, Marking up texts, Links...etc.)
- The basics of CSS: (Anatomy of a CSS ruleset, Fonts and text, Boxes...etc.)

Training Certificate: Programming - Python (April 2021 – October 2021) Golden Academy

• In this Training I have learned the basics of Python (Syntax, Variables, Data Types, Lists, Dictionaries, If ... Else, While Loops, For Loops, Functions, Lambda, JSON, Tkinter).

Skills

- Problem-Solving.
- Teamwork.
- Adaptability
- Computer Skills
- Communication

Languages

- Arabic-native
- English C1 (English Score British Council)
- French B2 (TCF-SO)

Links

My website: Portfolio

My graphic design work : Behance/xosofiane

My github: Github/xosofiane