

Data Analyst

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TECHNICAL SKILLS

Python, SQL Streamlit Looker Studio, Tableau, Power BI Excel, Power Query, Power Pivot Data Mining &Visualization Machine Learning Feature Engineering ETL & Data Management

SOFT SKILLS

Cross-Functional Collaboration
Data-Driven Decision-Making
Adapting to Change
Project Management

SIDE PROJECTS

- Showcase Demo of ML Model & XAI (<u>Access</u>)
- EDA Toolkit a No-Code Data Tool (<u>Access</u>)
- Sales Factors Analysis & Forecasting (Access)

WORK PROJECTS

- Projection Automation Tool (<u>Access</u>)
- RFM Clustering for CLV Prediction (on-going)
- Marketplace Business Topline Prediction (on-going)
- Local DWS of Integrated Consumer Segmentations
- Success Factors of Early-Life Live Stream Sellers

PROFESSIONAL EXPERIENCE

Data Analyst - Business Intelligence, Shopee

Jan 2024 - Present

- Leverage RFM framework to segment users and <u>predict</u> their <u>future login inclination using</u>
 <u>LightGBM with 93% precision rate</u>. (5-fold CV)
- Build a local crm data warehouse <u>conserved 95% of computation time</u>, which integrate user features from different departments, and standardize the data structure for future analysis.
- Develop a business metrics projection tool(streamlit app) reduced 40% of working time.
- Create and maintain Data Dashboards or Trackers for marketing analysis needs and routine monitoring, including campaign performance, consumer traffic, and ordering incentives.

Lead Data Analyst, Taiwan AlLabs

Feb 2024 - Dec 2024

- <u>Lead 3 Data Analysts</u> and distribute the workload, organizing the needs from clients & senior management, and meeting the overall goals of the business unit's expectations.
- <u>Set up a standardized data analysis framework</u> to clearly uncover the relationship between abnormal user groups and popular manipulated issues, <u>being a part of the focal features in MVP</u>.
- Utilizing community detection algorithms to group accounts, also detecting atypical behavior patterns on social media based on feature engineering & ML methods. (2+ models for YouTube & TikTok)

Senior Business Analyst, *eLand Information*

Mar 2019 - Feb 2024

- Providing conclusions and insights among various realms based on data-driven evidence.
- Focus on <u>stakeholders relationship and project management</u>, ensuring projects can be delivered on time. (20+ projects)
- Involved in data-related tasks such as Data Cleaning, Data Integration, Data Transformation & Data Visualization, routinely delivering analytic reports. (100+ analytical reports)

EDUCATION

Master Degree of Public Administration & Policy

Sep 2017 - Jan 2021

National Taipei University

- Major in Quantitative Research & Policy Science
- Thesis: "The Research on the Influence of Influencers' Political Endorsement and Policy Marketing Effect".