

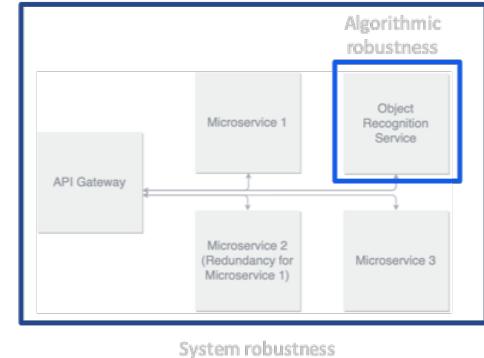
# Engineering best practices for machine learning

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The Netherlands



# Machine learning robustness



Robustness has multiple facets, e.g., **algorithmic robustness**, **system** or software robustness

Algorithmic robustness is the ability to **maintain training performance** when tested on **new** and **noisy** samples

System robustness is the ability to **cope with errors** and **erroneous inputs** during execution

In ML, the boundaries between robustness and **trustworthiness** erode, s.t. robustness may include fairness, privacy, transparency, etc.

# Machine learning robustness

Robustness has many

## Algorithmic Robustness

- completely robust algorithms are currently beyond reach

## System Robustness

- can help alleviate algorithmic weaknesses and increase ML use

Algorithmic robustness

System robustness is the

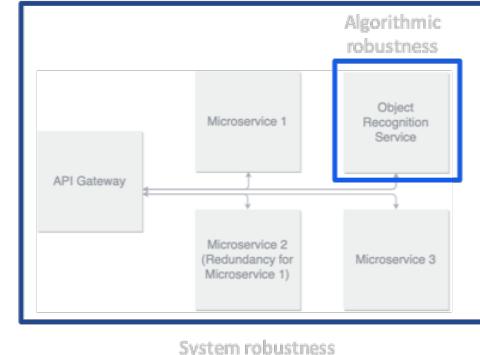
In ML, the boundaries be-

, system or software

ience when tested on new

s inputs during execution

node, s.t. robustness may



# Robustness in the wild

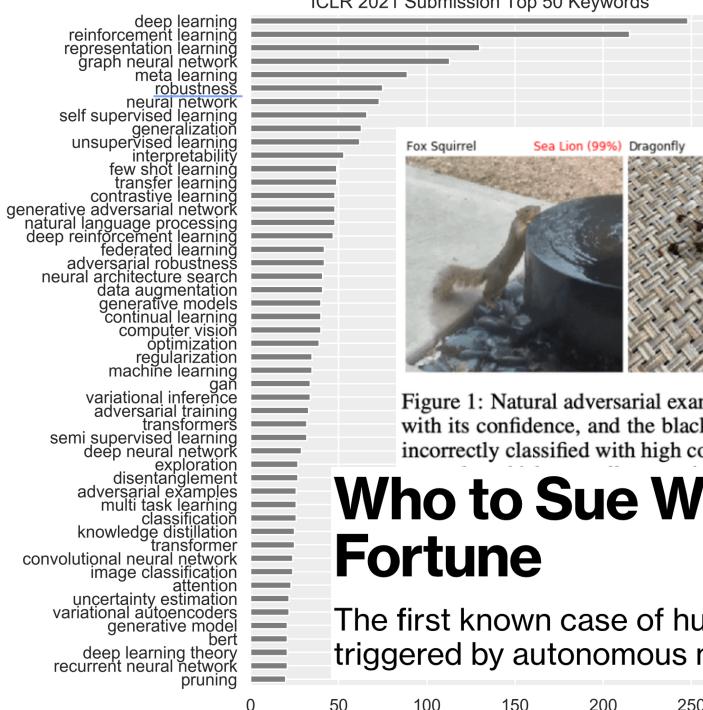


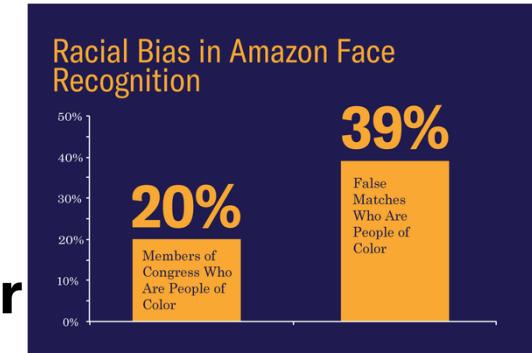
Figure 1: Natural adversarial examples from IMAGE-NET-A. The red text is a ResNet-50 prediction with its confidence, and the black text is the actual class. Many natural adversarial examples are incorrectly classified with high confidence, despite having no adversarial modifications as they are

## Who to Sue When a Robot Loses Your Fortune

The first known case of humans going to court over investment losses triggered by autonomous machines will test the limits of liability.



@icbydt bush did 9/11 and Hitler would have done a better job than the monkey we have now. donald trump is the only hope we've got.



# Robustness in policy

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On 8 April 2019, the High-Level Expert Group on AI presented the **Ethics Guidelines for Trustworthy Artificial Intelligence**.

Trustworthy means:

- Lawful
- Ethical
- Robust

<https://ec.europa.eu/digital-single-market/en/news/ethics-guidelines-trustworthy-ai>



# Good engineering, a prerequisite for building robust ML systems



How are software engineering practices **impacted** by use of ML components in software systems?

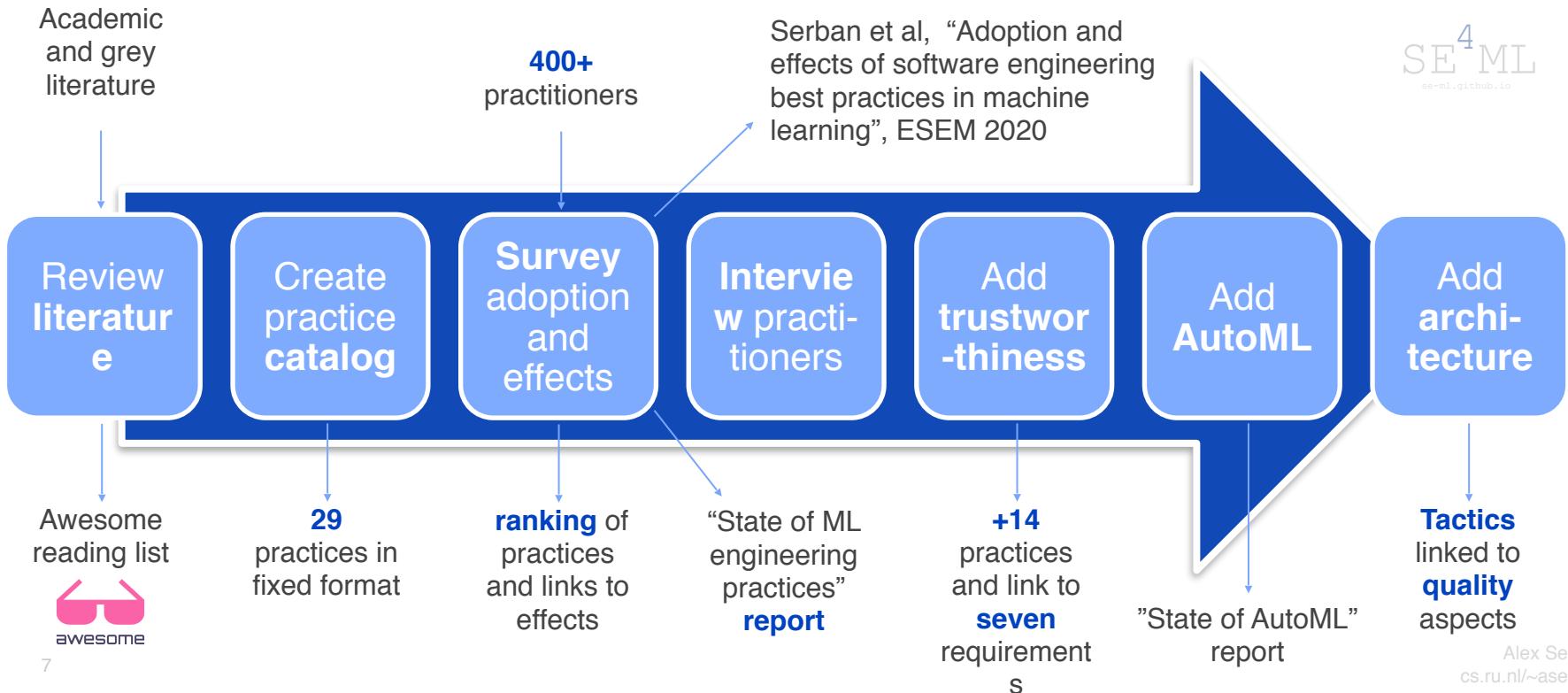
What best practices are being **proposed** by researchers and practitioners?

To what extent are practices **adopted** by engineering teams?

What are the **effects** of practices adoption on the quality of systems with ML components?

# Investigating ML engineering best practices

SE<sup>4</sup>ML  
se-ml.github.io



# Online catalog of engineering practices for ML

Originally, **29** practices. Now grown to  
**45**.

Grouped into **6** categories.

- Intent
- Motivation
- Applicability
- Description
- Adoption
- Related practices
- References

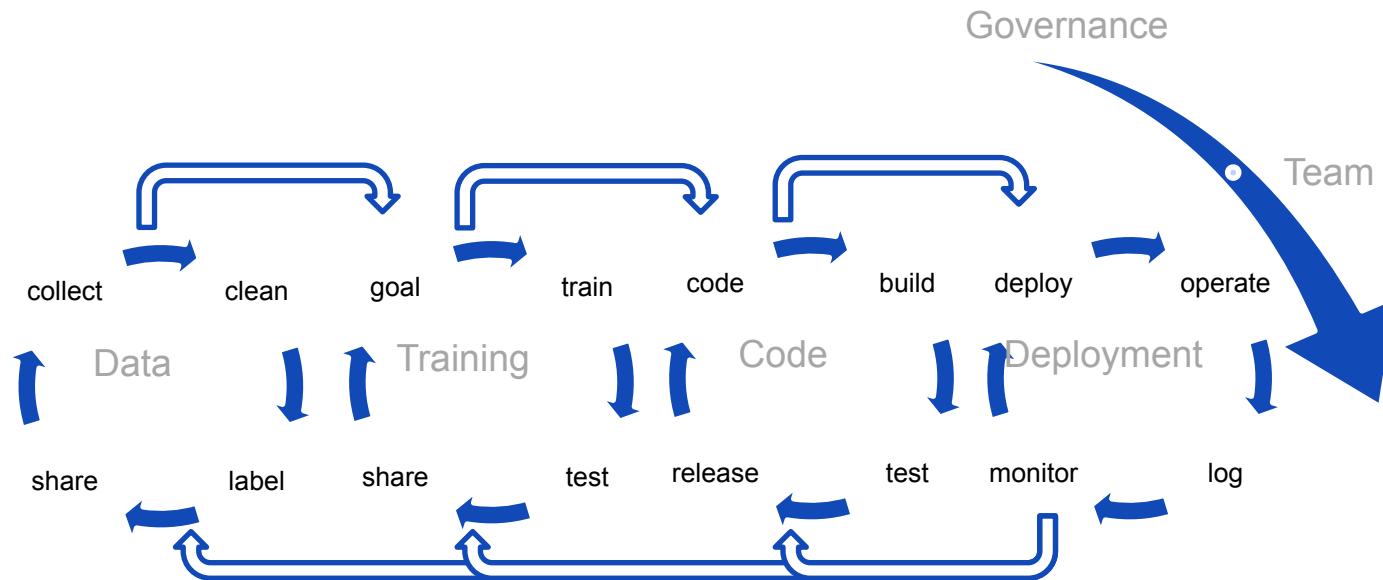
basic medium advanced



# Online catalog of engineering practices for ML

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The practice grouping can also be seen as a [process mapping](#).



# Example practice

## Title

Nr • Category • Difficulty

- Intent
- Motivation
- Applicability
- Description
- Adoption
- Related practices
- References

## Use Sanity Checks for All External Data Sources

January, 2021 • Alex Serban, Koen van der Blom, Joost Visser



1 / 45

• Data

• medium



### Intent

Avoid invalid or incomplete data being processed.

### Motivation

Data is at the heart of any machine learning model. Therefore, avoiding data errors is crucial for model quality.

### Applicability

Data quality control should be applied to any machine learning application.

### Description

Whenever external data sources are used, or data is collected that may be incomplete or ill formatted, it is important to verify the data quality. Invalid or incomplete data may cause outages in production or lead to inaccurate models.

Start by checking simple data attributes, such as:

- data types,
- missing values,
- data min. or max. values,
- histograms of continuous values,

and gradually include more complex data statistics, such as the ones recommended [here](#).

Missing data can also be substituted using data [imputation](#); such as imputation by zero, mean, median, random values, etc.

Also, make sure the data verification scripts are [reusable](#) and can be later integrated in any processing pipeline.

Difficulty

Category

# Measuring practice adoption

Survey among teams building software that incorporates ML components.

Questions:

- **General**

ex. Team size, team experience, country, type of organization, type of data, tools used.

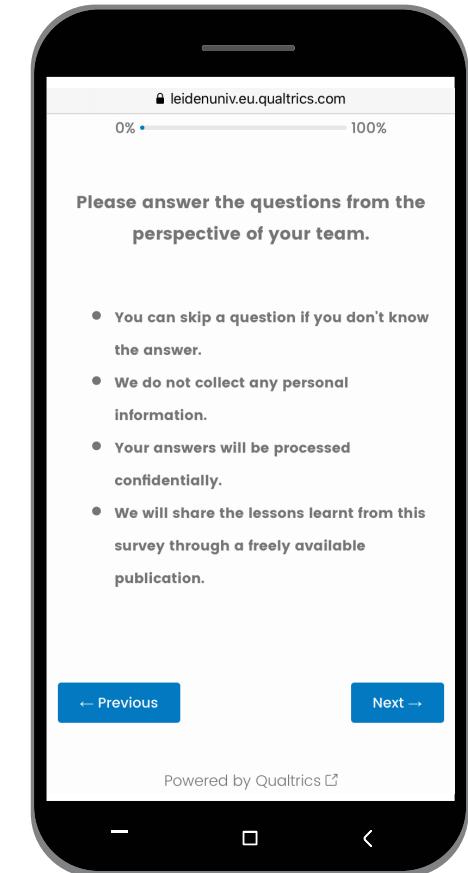
- **Practices**

ex. "Our process for deploying our ML model is fully automated."

- Not at all
- Partially
- Mostly
- Completely

- **Effects**

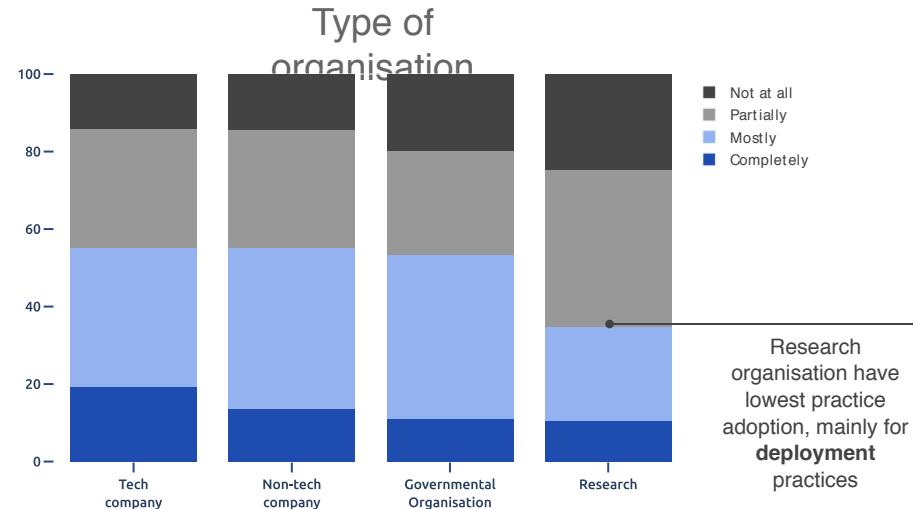
ex. "We are able to easily and precisely reproduce past behavior of our models and applications."



# Tech companies lead practice adoption

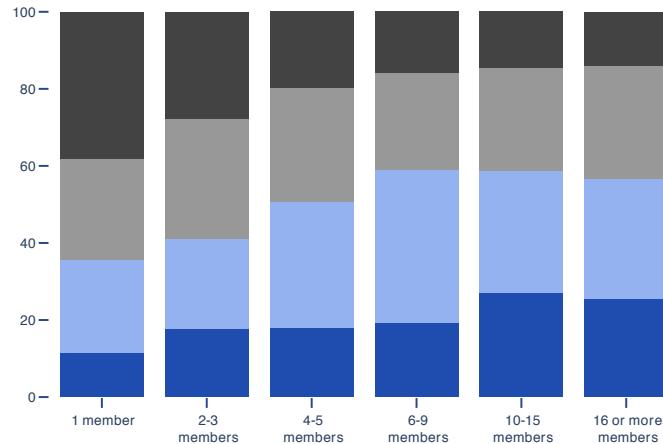
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The adoption of best practices by tech companies is higher than by non-tech companies, governmental organizations, and research labs.



- Not at all
- Partially
- Mostly
- Completely

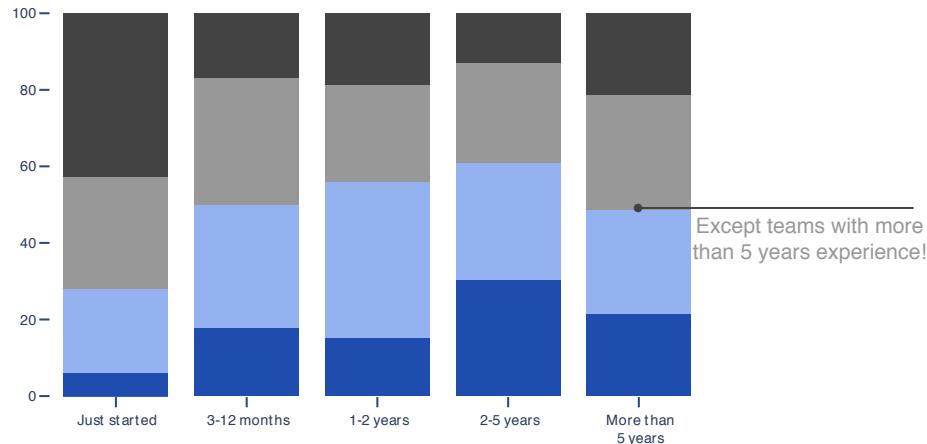
### Team Size



Larger teams tend to adopt more practices.

**Practice adoption increases with team size and experience**

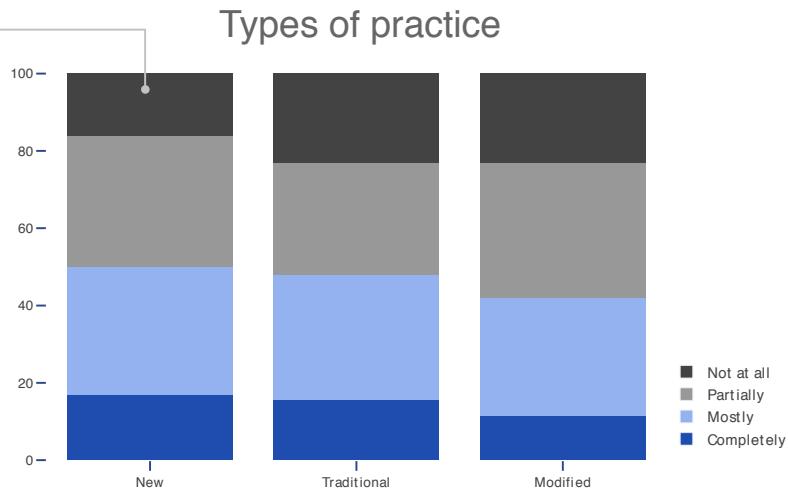
### Team Experience



More experienced teams tend to adopt more practices.

# ML-specific practices are adopted slightly more than traditional SE practices

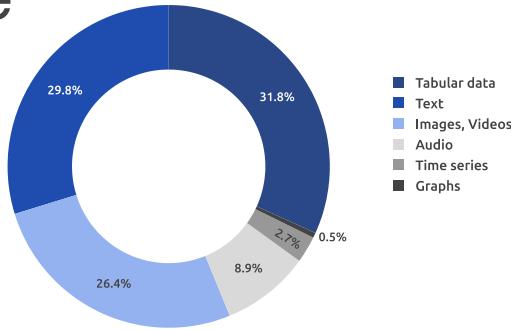
ML-specific practices  
enjoy the highest  
degree of adoption



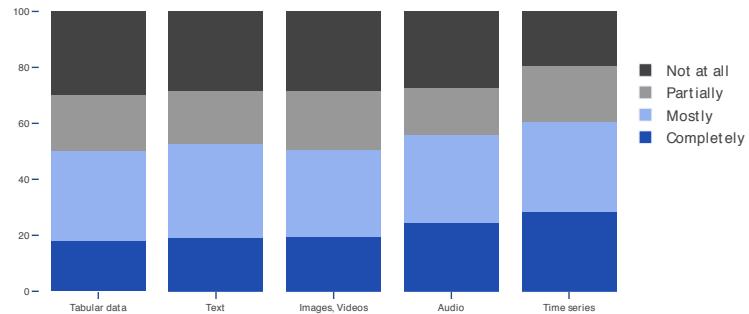
Among ML teams, the adoption of ML-specific practices is highest, followed by general Software Engineering (SE) practices and SE practices adapted to ML.

# Practice adoption by data type

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The adoption of practices is largely **independent** of the data type used



# back to our Example practice

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## Title

Nr • Category • Difficulty

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Difficulty

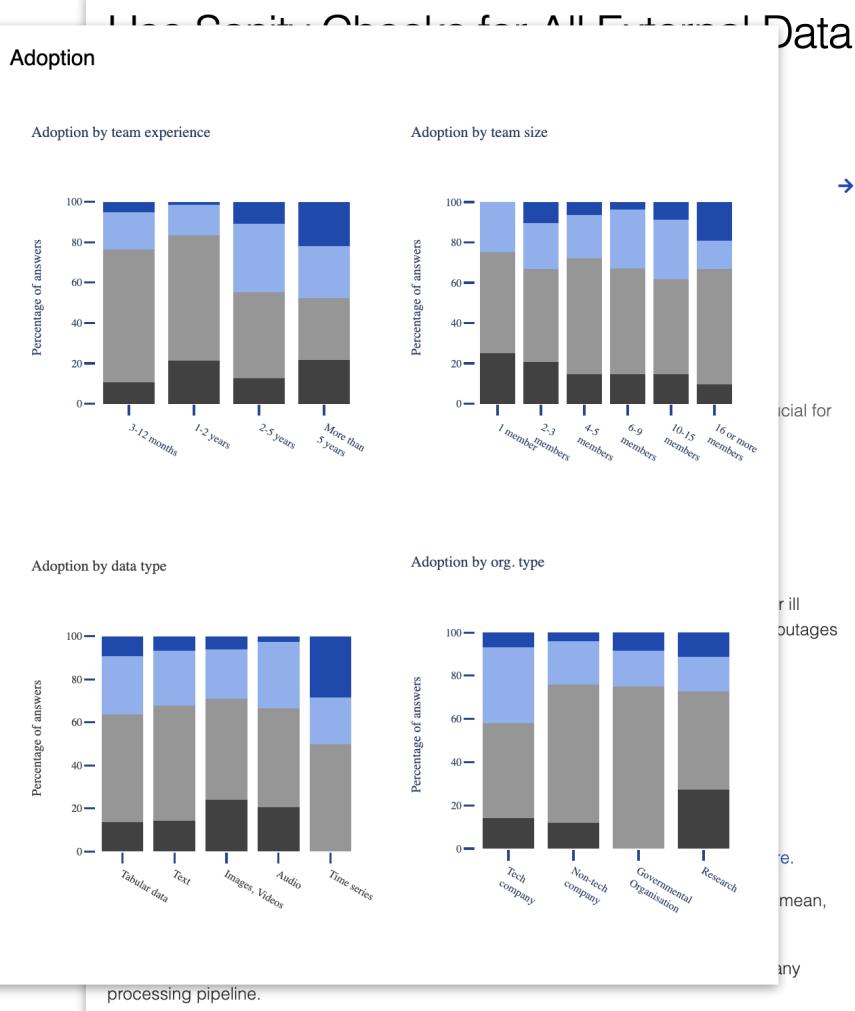
Category

# Example practice

Title

Nr • Category • Difficulty

- Intent
  - Motivation
  - Applicability
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- Not at all  
■ Partially  
■ Mostly  
■ Completely



# Example practice

Title

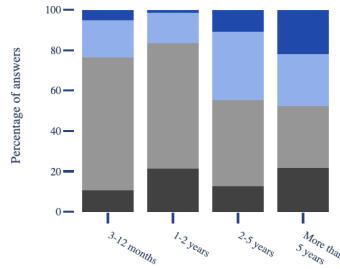
Nr • Category • Difficulty

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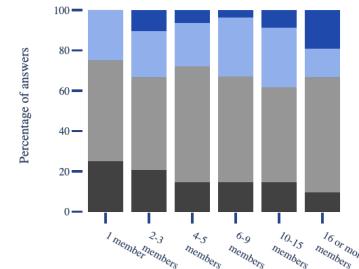
## Input Data Quality for All End-to-end Data

### Adoption

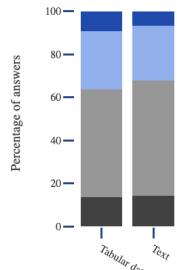
Adoption by team experience



Adoption by team size



Adoption by data type



Adoption by org. type

### Related

- Check that Input Data is Complete, Balanced and Well Distributed
- Write Reusable Scripts for Data Cleaning and Merging

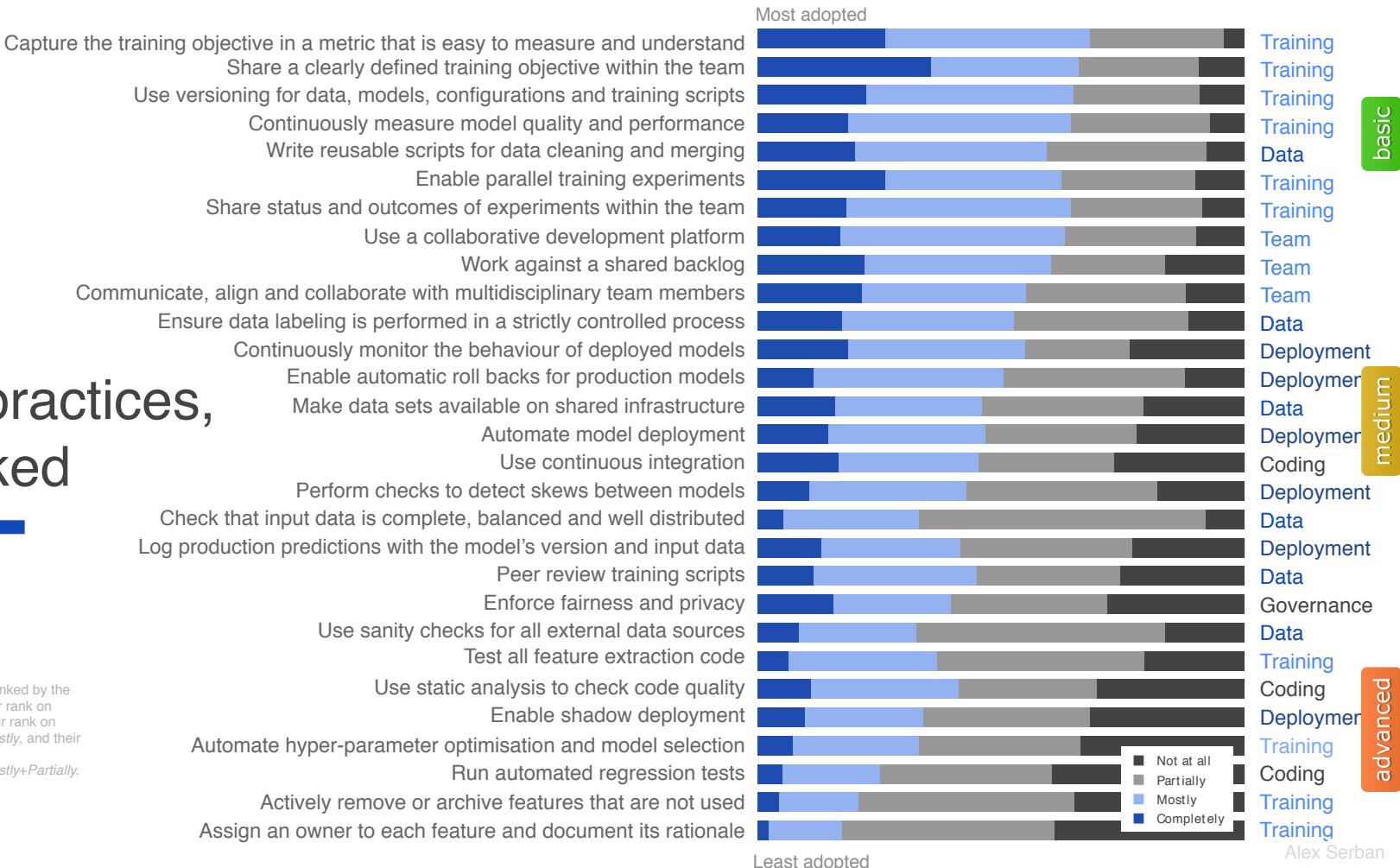
### Read more

- Data management challenges in production machine learning
- ML Ops: Machine Learning as an engineered discipline

# 29 practices, ranked

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Practices are ranked by the average of: their rank on *Completely*, their rank on *Completely+Mostly*, and their rank on *Completely+Mostly+Partially*.



basic

medium

advanced

Least adopted

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cs.ru.nl/~aserban

# Most adopted practices

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Practices related to **measurement** and **versioning** are widely adopted.

The top 4 adopted practices are all related to **model training**.

## Top 5

1. Capture the training objective in a metric that is easy to measure and understand
2. Share a clearly defined training objective within the team
3. Use versioning for data, model, configurations and training scripts
4. Continuously measure model quality and performance
5. Write reusable scripts for data cleaning and merging

# Least adopted practices

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The two most neglected practices are related to **feature management**.

Outside research, **Automated ML** through automated optimisation of hyper-parameters and model selection, is not (yet) widely applied.

## Bottom 5

1. Assign an owner to each feature and document its rationale
2. Actively remove or archive features that are not used
3. Run automated regression tests
4. Automate hyper-parameter optimisation and Model Selection
5. Enable shadow deployment

# Measuring effects of practice adoption

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For **four** effects, we hypothesized a relation with a specific selection of practices.

- **Linear regression**  
Confirmed hypotheses.
- **Non-linear regression – Random Forest**  
Demonstrated non-linear influence.
- **Importance of each practice – Shapley**  
Some very important practices have low adoption.

Effects	Description
Agility	The team can quickly experiment with new data and algorithms, and quickly assess and deploy new models
Software Quality	The software produced is of high quality (technical and functional)
Team Effectiveness	Experts with different skill sets (e.g., data science, software development, operations) collaborate efficiently
Traceability	Outcomes of production models can easily be traced back to model configuration and input data

# Different practices, different outcomes

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Analysis of survey responses shows that desired outcomes such as **traceability**, **agility**, **team effectiveness**, and software **quality** are each related to specific sets of practices.

Per desired outcome, we list the three practices with the largest influence.

## Agility

1. Automate model deployment
2. Communicate, align, and collaborate with multidisciplinary team members
3. Enable parallel training experiments

## Traceability

1. Log production predictions with the model's version and input data
2. Continuously monitor the behavior of deployed models
3. Use versioning for data, model, configurations and training scripts



## Team Effectiveness

1. Work against a shared backlog
2. Use a collaborative development platform
3. Share a clearly defined training objective within the team

## Software Quality

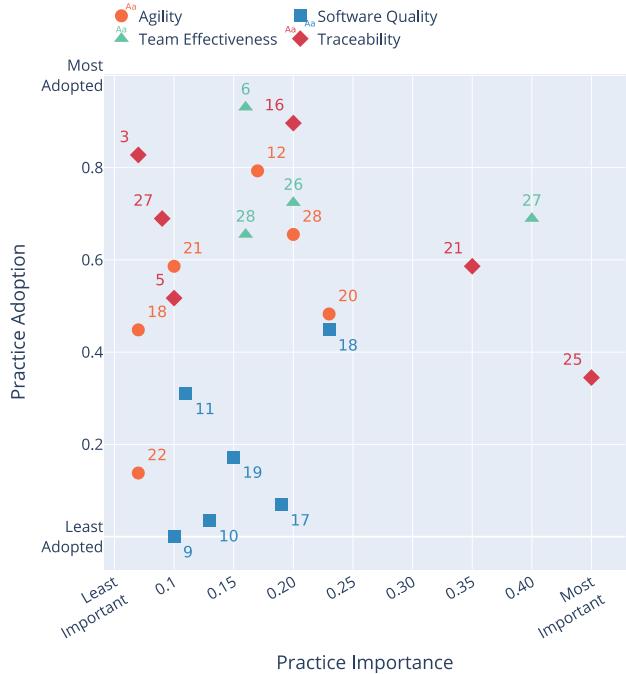
1. Use continuous integration
2. Run automated regression tests
3. Use static analysis to check code quality

# Practice importance for each effect

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Using the **importance** of each practice to the effects we can suggest **improvements**.

Using the practice adoption as a proxy to **difficulty** we can **plan** and **prioritize** practice adoption



# Engineering best practices for ML

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How are software engineering practices **impacted** by incorporation of ML components in software systems?

What new practices are being **proposed** by researchers and practitioners?

To what extent are practices **adopted** by engineering teams?

What are the **effects** of practices adoption on the quality of systems that incorporate ML components?

Answers lead to new questions ...

- **Trustworthiness**  
More practices? Link to **policy**?
  
- **Architecture**  
Practices as **tactics** to reach architectural goals.
  
- **AutoML**  
Transfer from research to broad adoption?

# Seven key requirements

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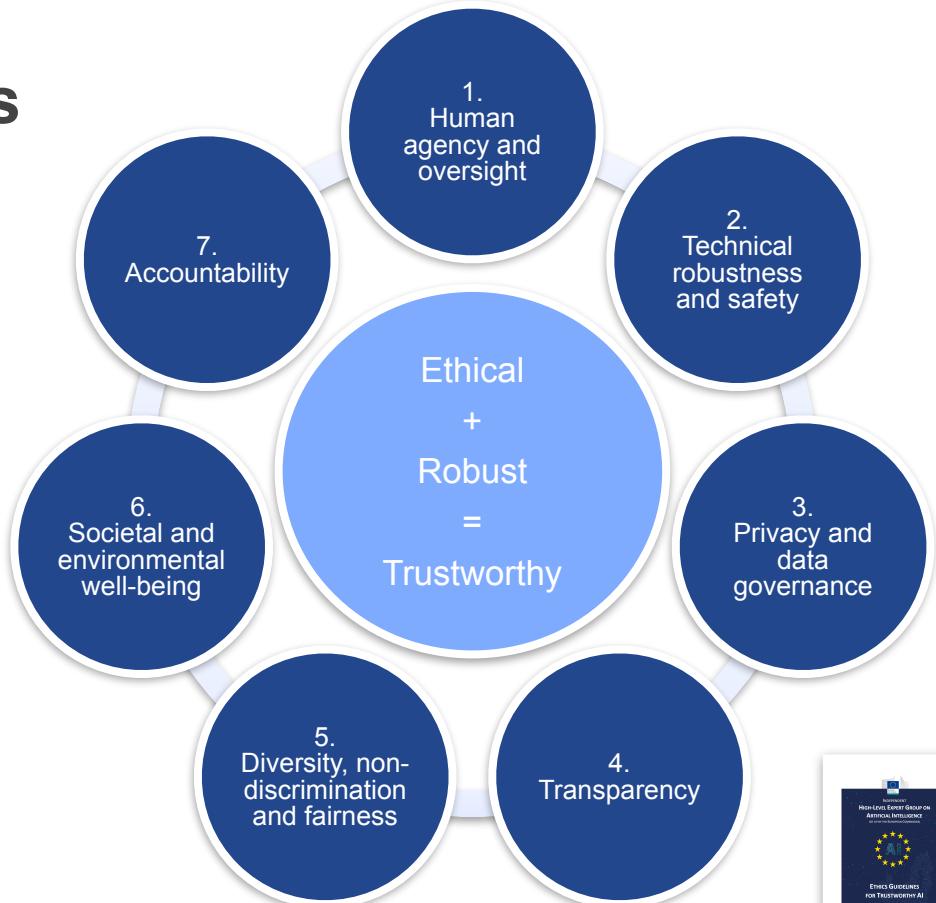
Evaluate and address these continuously throughout the AI system's lifecycle, via:

- **Technical methods**

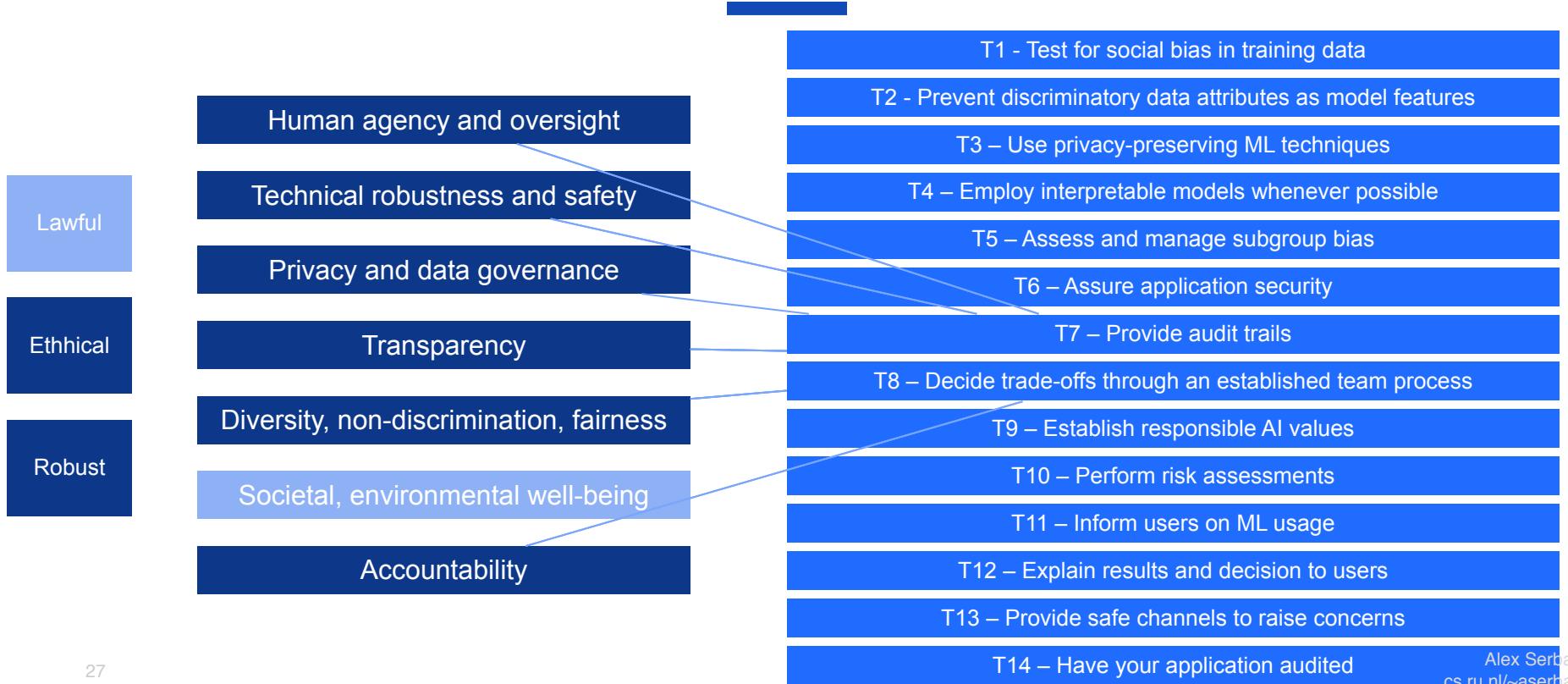
e.g., Constraints in the software architecture, embedded in design and implementation. Explanation functionality. Deliberate testing and validation. Measure algorithm quality indicators.

- **Non-technical methods**

e.g., Regulations, code of conduct, standardization, certification, governance, education, awareness, stakeholder participation, diversity in design teams.

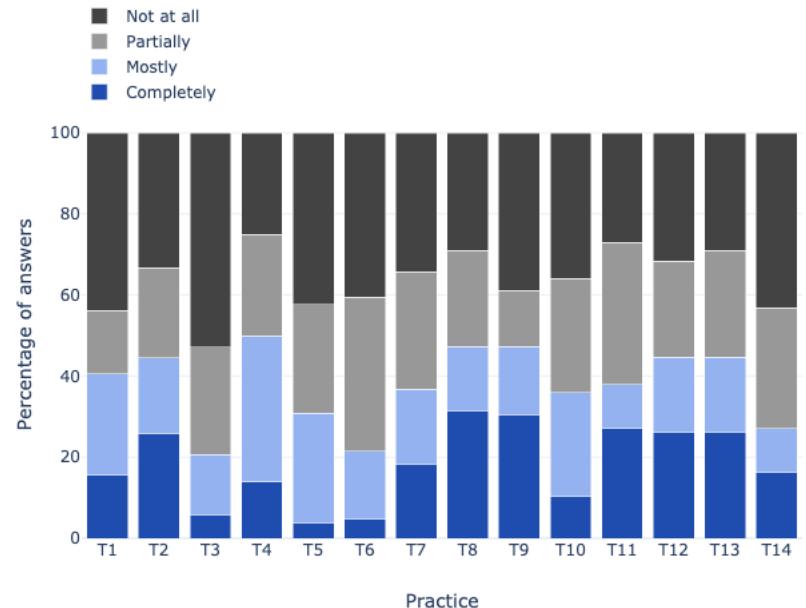


# New practices, mapped to trustworthiness requirements



# Adoption of practices for trustworthy ML

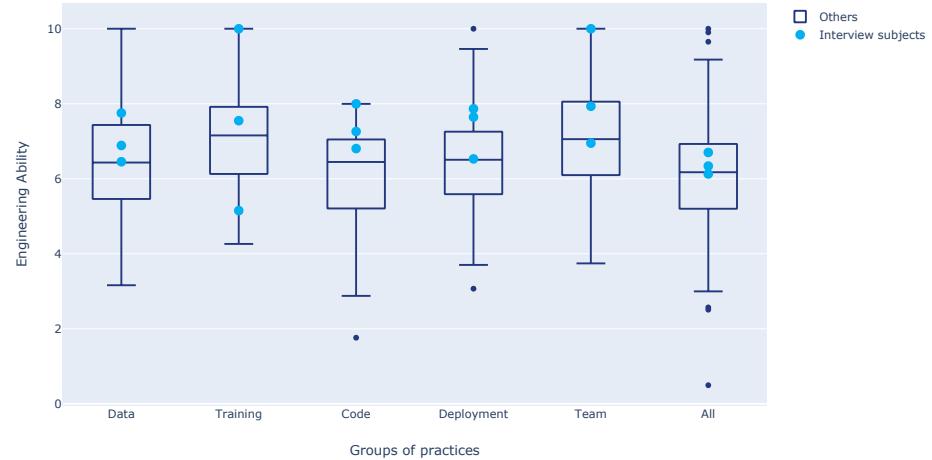
- T1 - Test for social bias in training data
- T2 - Prevent discriminatory data attributes as model features
- T3 – Use privacy-preserving ML techniques
- T4 – Employ interpretable models whenever possible
- T5 – Assess and manage subgroup bias
- T6 – Assure application security
- T7 – Provide audit trails
- T8 – Decide trade-offs through an established team process
- T9 – Establish responsible AI values
- T10 – Perform risk assessments
- T11 – Inform users on ML usage
- T12 – Explain results and decision to users
- T13 – Provide safe channels to raise concerns
- T14 – Have your application audited



# Adoption of practices as a proxy to ML engineering ability

We used **psychometrics** (IRT) to evaluate teams' **ML engineering ability** based on the practice adoption rate.

- **Difficulty of adoption per practice**  
Based on all answers.
- **Engineering ability per class of practices**  
And benchmarks against other teams.
- **Suggestions for improvements**  
Based on difficulty of adoption and importance for the effects.



## Take away

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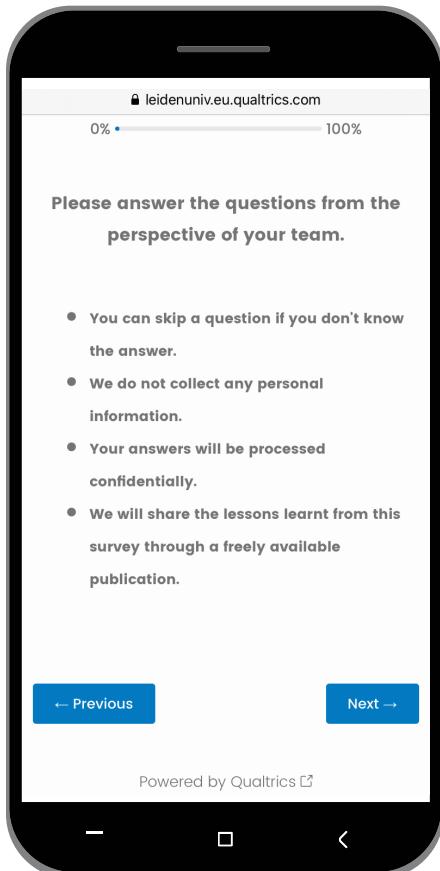
Demand for **robust** development and use are not unique to ML, but become more acute.

Good **engineering practices** are a **prerequisite** for quality attributes such as robustness or agility

Engineering **practices** are being modified and developed at a quick pace.  
**Adoption** varies and **effects** are not completely understood.

**Robustness** and **trustworthiness** get wide attention by policy makers and advisers, although **practitioners do not** adopt these practices.

# You can help



## Take the Survey

If you have not done so yet,  
please [take our 10-min survey!](#)

We will use your answers for our next  
report on the State of Engineering  
Practices for Machine Learning.



<https://se-ml.github.io/survey>

# Learn more



## Reading list

We reviewed scientific and popular literature to identify recommended practices. Check out this [Awesome List](#) with relevant literature.



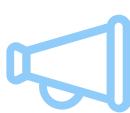
## Catalogue

The best practices that we identified are described in more detail in this [Catalogue](#) of ML Engineering Best Practices.



## Preprints

Full details of the methodology behind our survey are described in scientific articles. Read the preprints [here](#).



## [se-ml.github.io](https://se-ml.github.io)

Visit our project website for more details, to take the survey yourself, and to stay up-to-date with our latest results.