



# Managing Software Development

**Day 3 Requirement specification**

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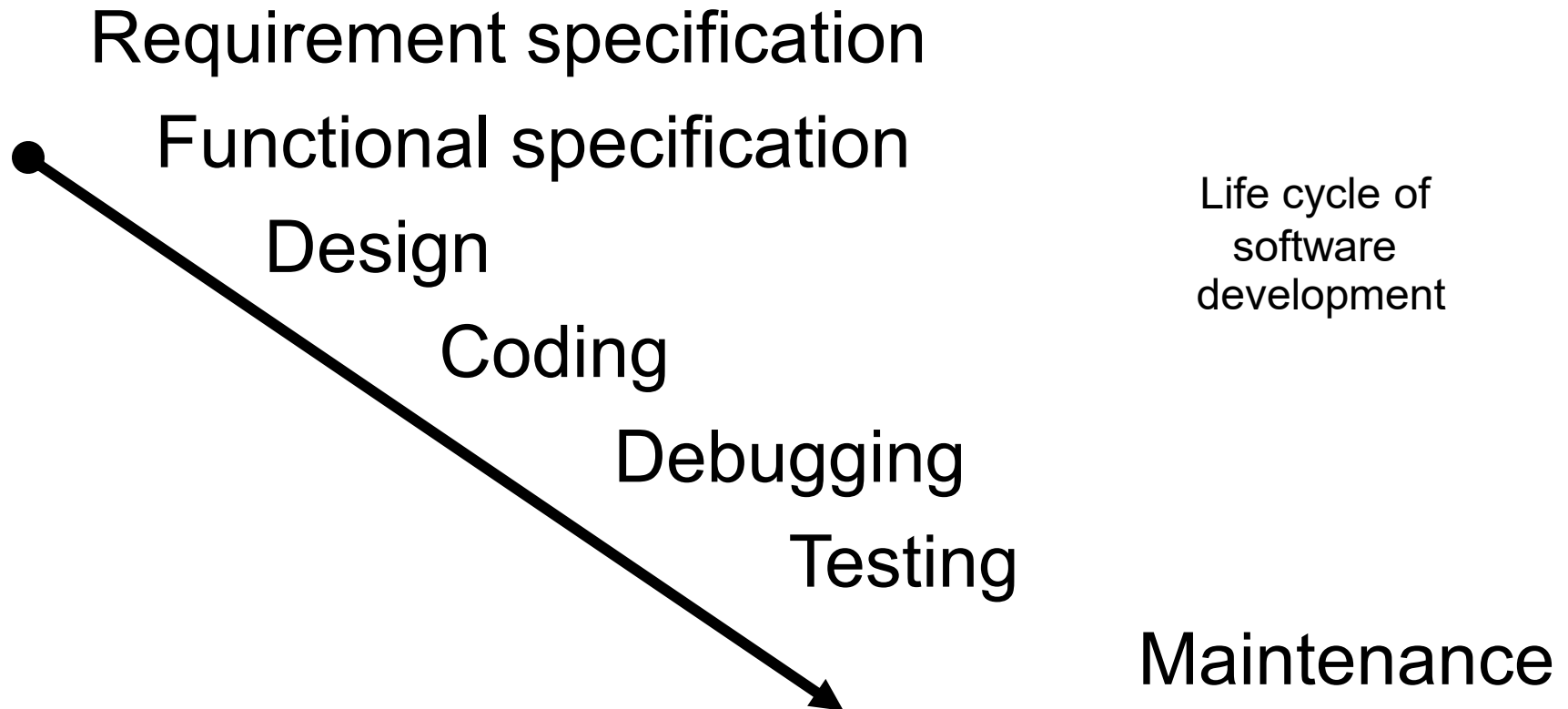
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**Thank to Tsuneo Yamaura**



# Waterfall model





# What's Engineering?

Engineering is the way to make things again  
and again

Like cook (book recipe)



Development process

# Goal of software engineering



- Quicker → Schedule
- Better → Quality
- Cheaper → Cost

# CMM



- American standard for development process
- Capability Maturity Model → From Carnegie melon University
- 5 Level, 1 is lowest  
5 is Top

# CMM



Level 1 : Company have no development process.

No design, No document, All in their brain

Level 2 : Company has written Eng. Recipe,  
Development process (Some project)

# CMM



Level 3 : Development process spread all over the company (U.S. government required)

Level 4 : Engineer in project measure quality of project (error, MTBF, cost, schedule)

Level 5 : They can guide the project to better way

# CMM level in U.S. and India



(20 – 30 from 6,000 companies are level 5)  
(5,000 from 6,000 companies are level 4)  
(500 from 6,000 companies are level 3)  
(200 from 6,000 companies are level 2)  
(100 from 6,000 companies are level 1)



# CMM in the real world



- India has the most level 5 but plenty of bugs
- CMM → say about the process not the  
players are good or not
- Level 5 but should see their outcome



# CMM in restaurant

- In restaurant, CMM level 5 have great cook book but, if they use un-experience chef, It is not Oishi!!
- But in restaurant level 1, No cook book but use top chef, how to cook is in his brain, So go food come out.



# Development methodology

No general model methodology, Have to choose each time project start

- Structure development
- Object oriented
- Etc.

Depend on Budget, Man power, Time, Prj size



# Requirement specification

- Like operation manual

What is input, process and output  
like cell phone manual, how to use it?





# Real world project

- 50% unsuccessful projects
  - 50% Semi-successful
- 10% Successful and satisfy the Cost,  
Schedule and Quality

So, Why project fails?????????



# Why project fails?

- Requirement is not fired.

48% all moving, not stable

How to deal with it?

1. Separate contractor each step.
2. Req. Spec. sight and change are charge



# Why project fails?

- Misestimation (Under estimation) 47%
  1. Quality                      Plenty of bugs
  2. Cost                      20 – 50 % over budget
  3. Schedule              100% delay

Too optimistic!!



# Three ashes

“If we can’t build SW in conditions,  
So pick up some important function”

Must be  
Should be  
Desired



Like put priority  
on injured soldier  
in hospital  
who will be  
taken care first

**20% modules = 80% functions**





How the customer explained it



How the Project Leader understood it



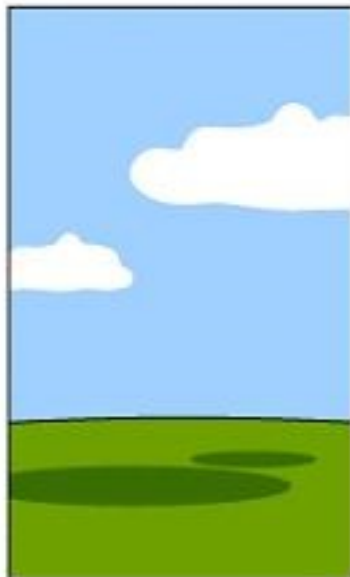
How the Analyst designed it



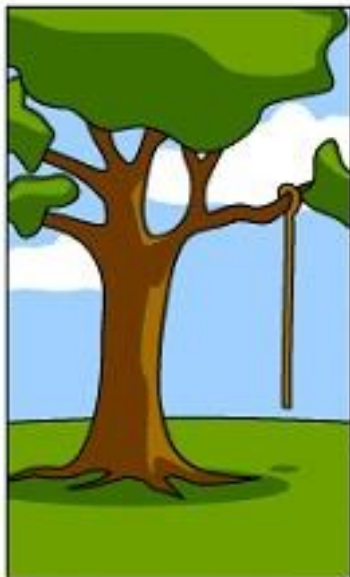
How the Programmer wrote it



How the Business Consultant described it



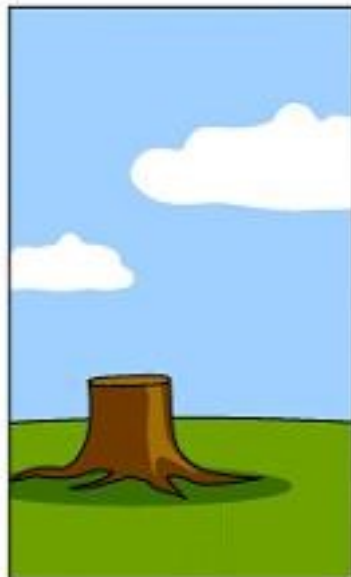
How the project was documented



What operations installed



How the customer was billed



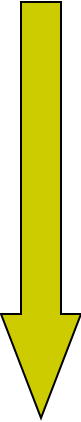
How it was supported



What the customer really needed



# Cost of phases

- 8% Requirement and function specification
  - 5% Design
  - 7% Coding
  - 5% Debugging
  - 7% Testing
  - 60% Maintenance
- 
- 1<sup>st</sup> version
- 2<sup>nd</sup> version

2 – 5 years past style and from now on



# Type of maintenance

- 20% Corrective maintenance (bugs fix)
- 60% Enhancement (Add more functions)
- 20% Adaptive maintenance (Make I work on some OS different, Environment → Porting)



# Difficulty of Req. Spec

- Ambiguous (Doubt)
- Incomplete
- Contradictory
- Difficult to understand

# Short practice (Group of 3)



**Rock, paper, scissor**      เป่ายิ้งฉุบ

**Jan-ken-pon**





# Software Engineering

- The word “Software engineering” was born in 1968, NATO conference.
- Just word, No development process. Then the function , procedure was created.

CASE = Computer Aid Software Engineering  
(tool)

# Software Metric



- 1978, The first of software metric paper was released.

**“If you can’t measure, You can’t control ”**



# Cyclomatic number

Measure complexity of project

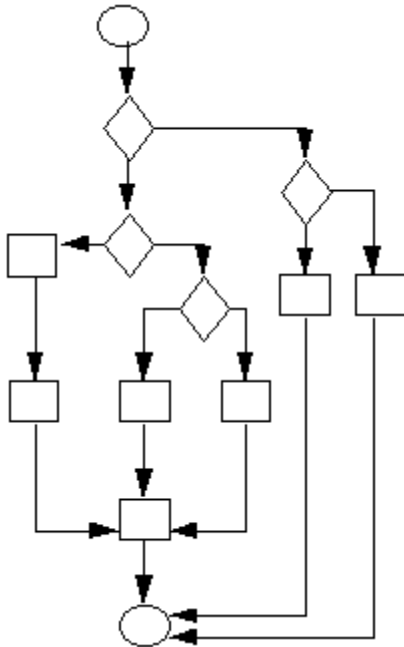
$$C = E - N + 2P$$

E = Arch,

N = Node,

P = 1,

C = Complexity



- Don't work for real life
- Just close area





# Software Metric

Measure something of software

- Metrics after the fact (why you spend so much money, Why delay)

Do after coding (such as Baseball, why we loose the game)

- Metrics before the fact

Do before coding (In Baseball, Whose gonna be next putter)

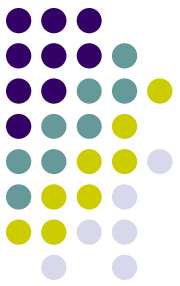


# Conclusion

SW metric Is the measurement sth in SW to meet quality control

Such as the test cases and bugs

**“You can’t manage what  
you can’t measure”**



# Group exercise

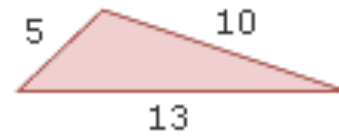
Enter the length of sides

Side 1

Side 2

Side 3

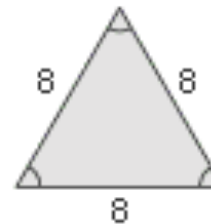
Result



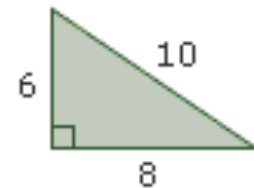
scalene triangle



isosceles triangle



equilateral triangle



right triangle

Define hours you spend, person (man-power) and measure your result