



DEVELOPMENT OF CLSU-OSA WEB PORTAL FOR THE ENHANCE ACCESSIBILITY OF STUDENT SERVICES AND WELFARE PROGRAMS (IS MODULE FOR THE INFORMATION MANAGEMENT AND PUBLICATION UNIT)

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OVERVIEW

The Office of Student Affairs is supported by a system that provide the necessary tools for managing the Information Management and Publication Unit process, the IS Module provides a centralized platform for accessing essential information, downloadable materials, and resources. The system consist of two users which are:



ADMIN



STUDENT

METHODOLOGY

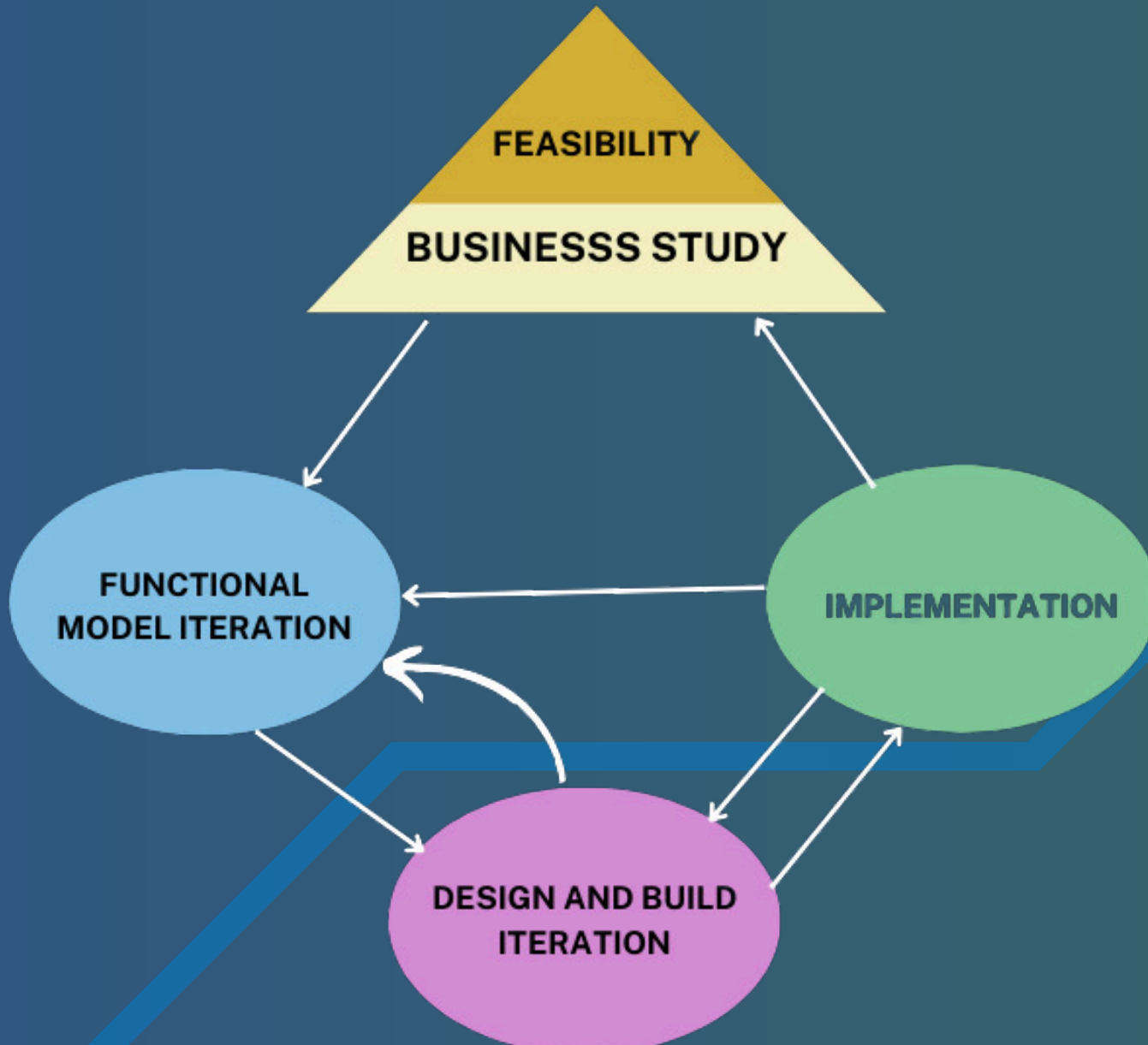


Figure 1. Dynamic Systems Development Method

This method helped the reserchers to finish the web application. These guided the team in systematically analyzing, designing, and developing the proposed system.

USE CASE DIAGRAM

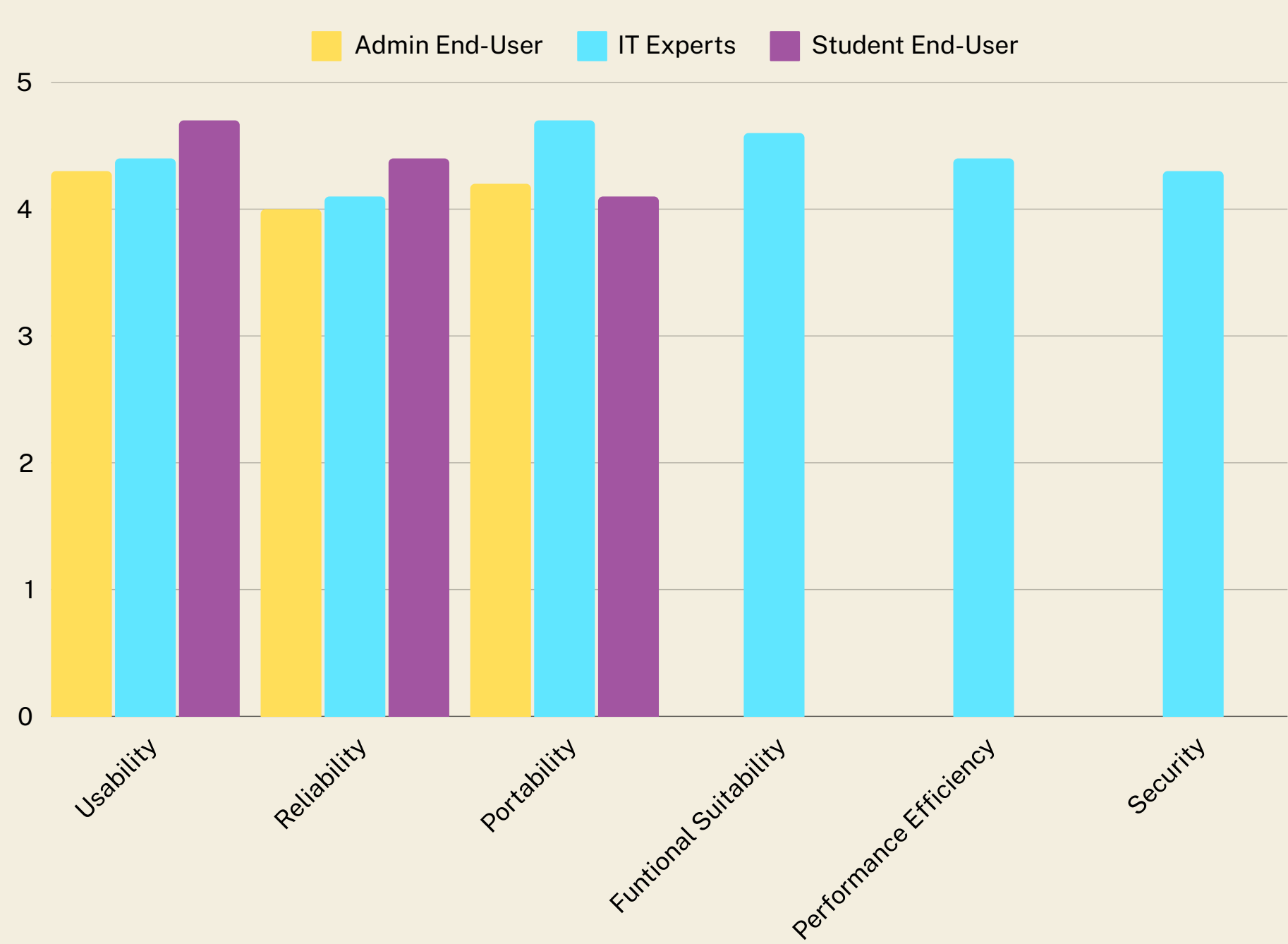
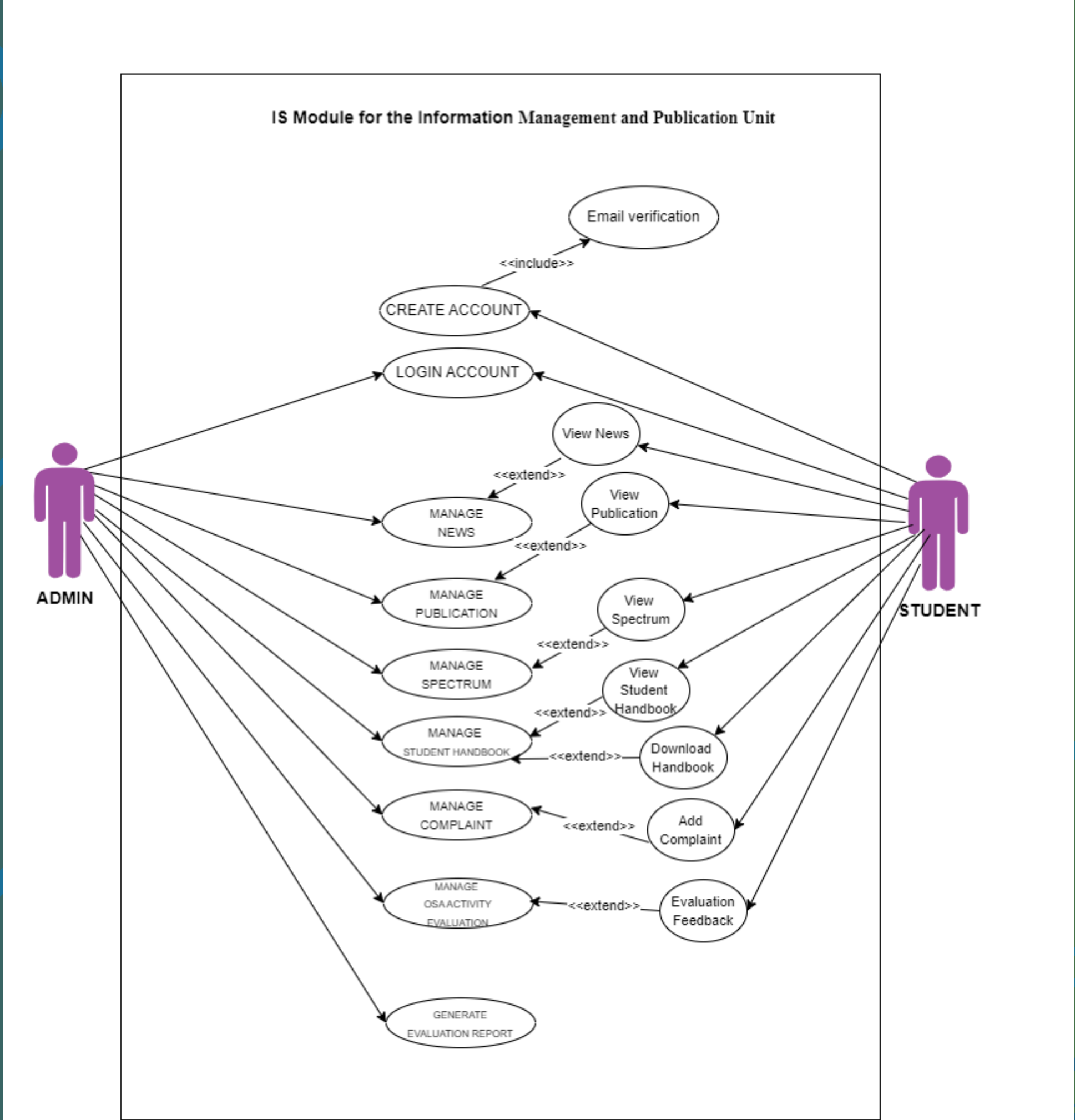
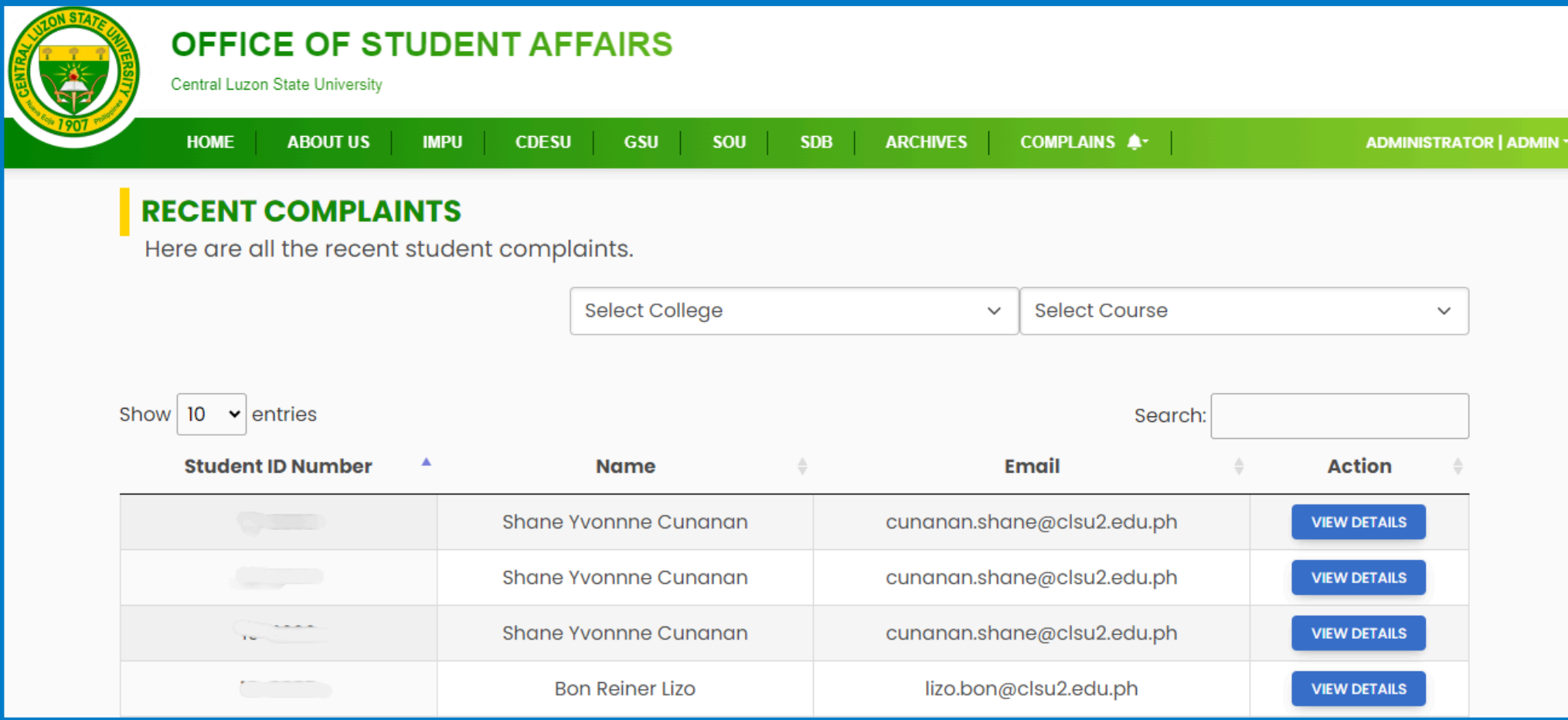
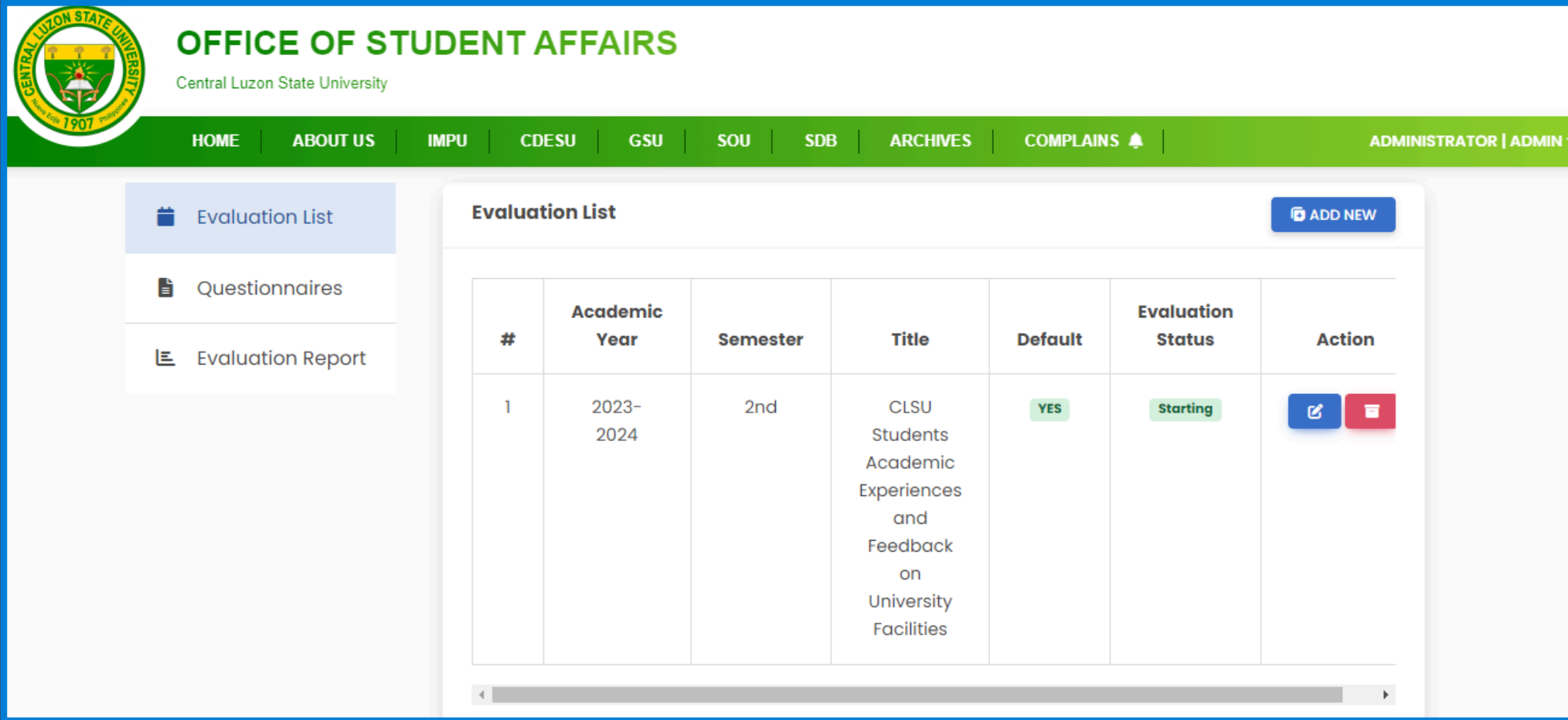


Figure 2. Evaluation Results

This signifies that the system is not only deemed acceptable but has surpassed expectations, earning recognition as highly favorable among intended user demographic .

USER INTERFACE



CONCLUSION

- The IS Module at Central Luzon State University has improved service delivery and communication with students.
- It enhances complaint resolution, information access, and evaluation security, boosting student satisfaction.
- This progress underscores the university's commitment to high-quality student services.

RECOMMENDATION

- Feature for OSA administrators to bulk-send certificates to students.
- Interactive calendar in the web portal for upcoming OSA events and deadlines.
- Users can view event details and add them to personal calendars.