

IS Module Questionnaire

Respondent's Profile

Name:

Position:

Department:

Years in Service:

Instructions

Please indicate a check mark (✓) under the column that best describes your responses for each item about the **IS Module for the Information Management and Publication Unit**. Use the following ratings:

1: Very Unsatisfied

2: Unsatisfied

3: Neutral

4: Satisfied

5: Very Satisfied

Evaluation Criteria

Criteria	Rating				
	1	2	3	4	5
USABILITY					
Login Process:					
o How straightforward is the login process?					
o Is it intuitive and user-friendly?					

Navigation: <ul style="list-style-type: none"> o Are menus and navigation paths logically organized? o Can you easily find the features or sections you need? 					
Data Entry and Retrieval: <ul style="list-style-type: none"> o How simple is it to input data into the system? o Is searching for information straightforward? 					
Error Handling: <ul style="list-style-type: none"> o How well does the system handle errors or invalid inputs? o Are error messages clear and helpful? 					
RELIABILITY					
System Downtime: <ul style="list-style-type: none"> o How often does the system experience unplanned downtime? o Are there scheduled maintenance windows communicated in advance? 					
Data Integrity: <ul style="list-style-type: none"> o Has there been any data loss or corruption incidents? o How confident are you in the accuracy of the data stored in the system? 					
Response Time: <ul style="list-style-type: none"> o Does the system respond promptly to user requests? o Are there delays or lags during peak usage times? 					

Access Control: <ul style="list-style-type: none"> o How well is user access controlled? o Are permissions appropriately assigned? o Is there multi-factor authentication (MFA) for critical actions? 					
Data Encryption: <ul style="list-style-type: none"> o Is data transmitted and stored securely using encryption? o Are there protocols in place to prevent unauthorized access? 					
Audit Trails: <ul style="list-style-type: none"> o Are user actions logged for auditing purposes? o Can you trace who accessed or modified specific records? 					
PORTABILITY					
Compatibility: <ul style="list-style-type: none"> o Can the system run on different devices (e.g., desktop, mobile)? o Is it compatible with various web browsers? 					
Data Export/Import: <ul style="list-style-type: none"> o Can data be exported from the system in standard formats o Is there a straightforward process for importing data? 					