# Complaining

* Is it always necessary to complain?
* When is it appropriate to complain in a restaurant?
* What do you think of the saying, "The customer is always right."?
* What do you say to someone to complain about bad service in a store or restaurant?
* Have you ever gotten angry at a worker in a store or a restaurant?
* What are some reasons why we might need to complain in a store or restaurant?
* What are some reasons why you would not complain about bad service?
* Do you prefer to make a complaint over the telephone or in person?
* When is it necessary to write a letter of complaint?
* Is it common in your country to complain about bad service?