# **Nina Lo (Ching Chiung Lo)**

#### **PERSONAL**

**Address:** No. 6 Bao Chiang Rd. HsinTien Dist. New Taipei City 231 Taiwan R.O.C (free to relocate)

**Cell:** +886-975-488-842

E-mail: ninalo44@gmail.com Nationality: Taiwan, R.O.C Language: English, Mandarin

#### **SKILLS**

ERP Software - Microsoft Dynamics NAV; MS SQL; SQL Server Integration Services (SSIS); .NET, Crystal Reports; HTML; XML; CSS; JavaScript; Microsoft Office

#### **EMPLOYMENT**

# GIGA-BYTE TECHNOLOGY CO., LTD, Taipei, Taiwan

July 1, 2010 - present

# Dynamic Navision/NAV Developer/Analyst

- Responsible for oversea ERP system, including Europe, States and India.
- Design and develop solutions in ERP system to optimize the business process.
- Design stored procedures, SSIS packages for data transfers.
- Coordinate with various solution groups to determine users' needs and interfaces.
- Solve internal users' problems that including processes, operation, system bug, and reports, etc.
- Train internal end users to become familiar with system and how to manipulate it correctly.
- Deploy new project and work with 3rd party. (EDI)
- Prepare well and organized documentation for reference.

#### A2 Automation, Taipei, Taiwan

September 1, 2009 - June 30, 2010

#### .NET Programmer/Analyst

- Develop ERP software for small to medium business.
- Gather and review material to create a clear, concise and agreed set of customers' requirements.
- Co-working with senior engineer to develop system functions based on scope of project.
- Generate new and modify existing reports to fulfill customer's requirements by using Crystal Reports 9.
- Train external users to become familiar with our product, and how to manipulate it correctly.
- On-site support and troubleshooting.

# National Health Insurance Administration, Taoyuan, Taiwan

March 1, 2004 - February 28, 2005

# **Quality Assurance Intern**

- Route incoming calls to the appropriate department or individual.
- Design and maintain web portal.
- Assist administrative staff with overflow work including word processing, data entry and internet research tasks

# **EDUCATION**

# National Taiwan Normal University, Taipei, Taiwan

MA in Technology Application

June 2009

- Thesis: A Study of the University Students' Thinking Styles and Creativity in the Synchronous E-brainstorming Learning Environment.

# Yuan Ze University, Taoyuan, Taiwan

BA in Information Management

June 2007

- The secretariat of the student association.
- Quality Assurance Intern in IT Dept. of National Health Insurance Administration.