Chun Yang

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EDUCATION

University of California - Riverside, CA

Master of Professional Accountancy

September 2013 – June 2014

University of California - Riverside, CA

Exchange Student-Accountancy Concentration

September 2012 – June 2013

Guangdong University of Foreign Studies, Guangzhou, China

Bachelor of Management - Business Administration Concentration

September 2009 – June 2013

PROFESSIONAL EXPERIENCE

AGSM Graduate School, Riverside, CA Student Researcher

September 2013 – June 2014

- Optimized tax strategies for corporations and individuals by using applicable tax credits
- Extracted financial indicators through comprehensive analysis of company's annual report to make investor report; Forecast earnings per share
- Participated as an expert witness on count in forensic accounting case
- Wrote tax memos to ensure compliance with FASB accounting principles

Yunshan Cyber Port, Guangzhou, China Customer Service Representative

September 2009 – April 2010

- Conducted over 100 calls per week to answer questions, resulting in a high customer satisfactory
- Diagnosed and resolved over 10 kinds of computer problems using technical skills
- Created marketing and publicity strategies; increased new membership by 15%
- Developed training materials and a mentorship program for new hire; recognized by the team as a significant member

LEADERSHIP EXPERIENCE

General Education Library Workshop, Guangzhou, China Organizer

September 2011 – June 2012

- Developed weekly reading book lists and promoted them in library
- Recruited over 20 members to club with promotional campaign
- Organized seminars, speaker events and community events for attracting ideas

New Original English Club, Guangzhou, China Organizer

September 2010 – June 2012

- Organized speaker events and self-promotion courses
- Recruited over 10 members to club with promotional campaign

EXTRACURRICULAR ACTIVITIES & SKILLS

- Languages: Fluent in English and Mandarin; Conversational Proficiency in Cantonese
- **Technical Skills:** MS Office, Windows PE, MHDD
- Certifications & Training: Certified Public Accountant Exam- BEC Section Passed
- Activities: Hiking Club of UCR, Toastmasters
- **Interests:** Go to Classical Music Concerts, Explore Natural Beauties