

Mengshi Lu

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407-800-3900

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EDUCATION**Bachelor of Science in Hospitality& Restaurant Management**

Missouri State University (MSU); Springfield, MO

Bachelor of Science in International Business

Liaoning Normal University; Dalian, Liaoning, China

WORK EXPERIENCE**Real Estate Agent****ColdWell Banker Ackely Realty, Oralndo Florida**

- Deal with the seller and buyer side to sell and purchase house.
- Deal with commercial transaction
- Deal with rental and property management.

Interprete

- Interpret for convention center.
- Interpret for meeting and personal translate.
- Tour guid interpret.

Merchandise/ F&B

The Walt Disney Company, Orlando, Florida

- Planning product ranges and preparing sales and stock plans in conjunction with buyers.
- Forecasting profits and sales, and optimizing the sales volume and profitability of designated product areas

Room attendant

The Walt Disney Company Animal Kingdom Lodge, Orlando, Florida

- Acknowledges and greet guests in public spaces with a warm, friendly greeting.
- Reviews daily inventory of supplies needed to complete the assignments for the day.

Front Desk

Marriott Hotel, Shenyang, China

- Checked the guest in warmly, assign the room key, let them know the regulation of the hotel and finally check them out.
- Assisted answer all questions of the guests, and providing any necessary services to ensure the customer satisfaction.

HONORS

- *Level 10th of Piano with Certification*
- *As a member of Hospitality Leaders of Tomorrow*

COMPUER SKILLS

- Familiar Microsoft Word, Excel, Access and PowerPoint
- Proficient in Adobe, Photoshop, InDesign, and Fireworks

LANGUAGE SKILLS

- Native languages Chinese
- Proficient in written and oral English