

# YUE LI

2078 2<sup>nd</sup> Avenue, Apt. 14A • New York, New York 10029 • 917-865-8018 • liyuelyly@hotmail.com

---

## QUALIFICATIONS PROFILE

- **Data Analysis & Modeling:** Proficient in synthesizing real-time business data across financial, economic, and statistical variables; accurately perform research, analysis, and data modeling using Bloomberg, FactSet, SPSS, and other tools. Skillfully utilize spreadsheets and databases to predict trends, offer accurate recommendations, and identify cost-saving opportunities.
- **Information Technology:** Accomplished hardware expert with extensive background in building, maintaining, and troubleshooting workstations. Skilled programmer with in-depth knowledge of various software packages and platforms. Talented in providing customer and end-user Help Desk Support. Adept in systems analysis, network administration / security, and effective IT solutions.
- **Leadership & Communication:** Track record of outstanding project management and team leadership, including complex, multifaceted research projects and technical implementations. Results-driven approach, complemented by outstanding communication skills. Personable, collaborative team player with cooperative spirit and strong problem solving abilities.
- **Key Strengths:** Highly passionate, determined, and proactive; approach tasks with unyielding focus and a positive, can-do attitude. Able to multitask with precision and remain calm under pressure in fast-paced, deadline-driven environments. Bilingual in English and Chinese.

### CORE TECHNOLOGIES:

Platforms: Windows, Mac OS, Linux, iOS, Android

Hardware: Desktops, Laptops, Rack-mounted servers, UPS, Mobile devices, Printers, Switches, Routers

Software: Microsoft Active Directory, Google Apps, Microsoft Office Suite( Word, Excel, PowerPoint, Access, Outlook), VMware, VirtualBox, Symantec Ghost, Remote Desktops, Bloomberg, FactSet, SPSS, Oracle SQL Developer, Adobe (Dreamweaver, Lightroom, Photoshop)

Programming Languages: Java, C++, PHP, HTML, ASP.NET, Visual Basic

---

## EDUCATIONAL BACKGROUND

**MBA, Computer Information Systems and Decision Sciences – 2014, 3.91 GPA**

**Bachelor of Science in Computer Science – 2012, 3.58 GPA**

St. John's University, Queens, New York

*Member of Beta Gamma Sigma International Business Honor Society*

*Dean's List for Outstanding Scholastic Performance*

---

## EXPERIENCE HIGHLIGHTS

FINANCIAL INFORMATION LAB – ST. JOHN'S UNIVERSITY, Queens, New York

**Research Assistant, 9/2012 – 5/2014**

Led daily lab operations, engaging and supporting students through tracking and analyzing financial market data; enriched student learning and created opportunities for hands-on application of theoretical knowledge. Welcomed guests, recorded student visits, and responded to inquiries. Provided students access to state-of-the-art equipment by maintaining workstations, identifying and recording service interruptions, and collaborating with IT to swiftly resolve issues impacting user productivity. Assisted IT in assembling, configuring, testing, and maintaining workstations. Operated wall-mounted LCD screen, projectors and other equipment.

...Continued...

# YUE LI

---

PAGE TWO

- Collaborated with professors to complete intricate research projects by using FactSet to pull and analyze thousands of financial data and global macroeconomic variables in Excel.
- Advised students in use of Bloomberg, FactSet, Excel and SPSS to perform a top-down analysis on companies' financial data to identify trends and develop forecasts.
- Assisted students in evaluating current economic conditions and analyzing financial statements, stocks, and securities to predicate trends and make decisions regarding financial / portfolio management.
- Created FactSet and Bloomberg self-study PowerPoint tutorials to encourage independent student learning at their own pace.
- Maximized system uptime and user productivity by diagnosing and repairing most service outages personally, avoiding time-consuming IT escalations.

ST. JOHN'S UNIVERSITY, Queens, New York

**MBA Student – Computer Information Systems and Decision Sciences, 9/2012 – 5/2014**

Honed and applied knowledge in computer information systems, marketing, accounting, financial analysis, and economics. Gained strong proficiency in use of financial analysis tools Bloomberg and FactSet; and data analysis tools such as Excel and SPSS.

- Performed catastrophic risk analysis of the San Francisco Bay area. Selected to submit and present paper to the Library of Congress.
- Designed database management system using Oracle SQL Developer for local travel agency.
- Led in-depth analysis of companies' financial statements, stocks, and securities to identify high-potential companies and industries.
- Served as leader for group projects; excelled at communicating goals, delegating tasks, keeping team members aligned to objectives, and delivering final report-out / presentation.

INDEPENDENT CONTRACTS, New York, New York

**Freelance Computer Technician, 7/2011 – 2/2014**

Interfaced with a diverse range of clients to provide effective IT support, troubleshooting, and repairs. Analyzed technical issues; replaced malfunctioning hardware; installed and upgraded PC components. Fully optimized computer performance and ensured full security; removed malware, viruses, and deceitful software. Utilized data backup and migration tools such as Norton Ghost; set up and configured networks.

- Realized 100% satisfaction rate, educated clients with basic computer maintenance skills and developed strong, long-term relationships.

SHANGHAI REAL ESTATE EXCHANGE LIMITED COMPANY, Shanghai, China

**System Administrator | IT Support Specialist, 5/2007 – 9/2009**

Delivered outstanding technical support to end-users, with focus on Windows / Linux administration, LAN / WAN / VPN administration, network configuration, hardware / software installations, and daily network monitoring. Utilized Active Directory Services to enhance company's security strategy and ensured maximum system uptime and data security. Collaborated with vendors to diagnose and resolve technical issues and outages. Provided remote support to branch offices, and created and oversaw IT support schedules.

- Improved team responsiveness through redesign of IT support policies and procedures.
- Conducted critical CPU, memory, and hard drive upgrades for more than 300 desktops; Set up and configured 250+ desktops for branch offices and 25 servers for headquarters.
- Provided remote support to branch offices and trained new Support Specialists.
- Realized significant cost savings through engineering and performing a critical hardware upgrade which increased performance and expanded lifespan of current workstations.

*Additional one years' experience as Wedding Photographer and sale representative for Studio, Inc. in New York*