Install Secure Agent in a Container Supplement

Install Secure Agent in a Container Onboarding Request

Install the Secure Agent in a container when you want to use any of the common cloud container environments or an on-premises container environment to add greater flexibility to your Informatica Data Management Cloud (IDMC) deployment.

Installing the Secure Agent in a container is a powerful deployment option for customers with mature DevOps capabilities, policies, and practices. This deployment option can result in flexible, scalable, and cost-effective Secure Agent deployments.

However, this deployment option is not suitable for all IDMC customers. To access the documentation for installing Secure Agent in a container, you must acknowledge the following:

- ❑ Kubernetes orchestration of installing Secure Agent in container is explicitly not supported.
- ❑ My company has a strong understanding of DevOps principles and the technical skills to develop, deploy, and manage containers.
- ❑ My company can develop/debug scripts associated with DevOps container orchestration.
- ❑ My company understands that Informatica's support is limited to operating Secure Agent in a container and does not support scripting development or debugging.

Please do the following to acknowledge the above points:

1. Open a support case with Global Customer Support. In the ticket, request access to the documentation for installing Secure Agent in a container.
2. Attach a copy of this PDF to the support ticket to confirm acknowledgement of the above points.
3. Submit the support ticket.

After you create the support ticket, Informatica will respond to your request and provide the relevant documentation.